

All-Clad Cookware Limited Lifetime Warranty

The All-Clad warranty

From the date of purchase in the US or Canada, All-Clad warranties to repair or replace in the country of purchase, any item found defective in material, construction or workmanship under normal use, and following care instructions.

Should your All-Clad cookware require warranty service, please contact our Consumer Service Department by phone or website per below for a warranty evaluation and return authorization number. Upon approval of your claim, All-Clad will repair or replace the item without charge. If the replacement product is no longer in production, one of equal or greater retail value will be given. Under the terms of this warranty All-Clad has no further obligations other than to replace a faulty product. All-Clad shall not be obliged to replace any product which is not accompanied by a valid proof of purchase.

Exclusions

This warranty does not cover:

- Damage arising from thermal shocks, drops, improper use, failure to follow the use and care instructions, or an unauthorized modification or repair.
- Normal product wear and tear
- Nonstick deterioration, discoloration, warping, or metal separation due to high heat, prolonged heat exposure when empty, etc.
- Stains, discoloration or scratches on the inside or outside
- Any accident caused by fire, flood, etc.
- Commercial, professional, or workplace use
- Any glass or porcelain in the product
- Dust or insects inside the product
- Nonstick damage from metal or sharp utensils
- Damage caused by use of scouring pads, steel wool, abrasive cleaners, bleach, etc.
- Minor imperfections and color variations, which are normal

All-Clad warranties that non-stick coatings comply with regulations covering materials in contact with food.

Consumers' Rights and additional information

This All-Clad warranty does not affect the statutory rights a consumer may have or those rights that cannot be excluded or limited, nor rights against the retailer from which the consumer purchased the product. This warranty gives a consumer specific legal rights, and the consumer may also have other legal rights which vary from State to State or Country to Country. The consumer may assert any such rights at his sole discretion

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