



**Bissell®**

# SPOTCLEAN PRO SERIES

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USER GUIDE  
3624, 2458



# IMPORTANT SAFETY INSTRUCTIONS

## READ ALL INSTRUCTIONS BEFORE USING YOUR PORTABLE DEEP CLEANER.

When using an electrical appliance, basic precautions should be observed, including the following:

### **WARNING**

#### **TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:**

- » Connect to a properly grounded outlet only. See grounding instructions. Do not modify the 3-prong grounded plug.
- » Do not leave appliance when it is plugged in. Unplug from outlet when not in use and before servicing.
- » Do not expose to rain. Store indoors.
- » Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- » Do not use for any purpose other than described in this User's Guide. Use only manufacturer's recommended attachments.
- » Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.

- » Always install float before any wet pick-up operation.
- » Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- » Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- » Do not handle plug or appliance with wet hands.
- » Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- » Turn off all controls before plugging or unplugging appliance.
- » Use extra care when cleaning on stairs.
- » Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosine, etc.) or use in areas where they may be present.
- » Do not use appliance in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- » Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- » Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- » Use only BISSELL cleaning products intended for use with this appliance to prevent internal component damage. See the Cleaning Fluid section of this guide.
- » Keep appliance on a level surface.
- » Do not carry the appliance while in use.

## SAVE THESE INSTRUCTIONS FOR FUTURE USE

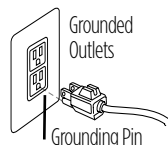
This model is for household use only. Commercial use of this unit voids the manufacturer's warranty.

### **WARNING**

Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. **DO NOT MODIFY THE PLUG.** If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the illustration. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

#### **GROUNDING INSTRUCTIONS**

This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.



## Thanks for buying a BISSELL portable carpet cleaner!

We love to clean and we're excited to share one of our innovative products with you. We want to make sure your portable carpet cleaner works as well in two years as it does today, so this guide has tips on using (pages 5-7), maintaining (page 8), and if there is a problem, troubleshooting (page 9).

In just a few simple assembly steps, you'll be ready to spot clean. Flip to page 6 and let's get started!

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# Product View



## **⚠️ WARNING**

To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning formulas intended for use with the deep cleaner.

## **⚠️ WARNING**













Do not plug in your cleaner until you have completely assembled it per the above instructions and are familiar with all instructions and operating procedures.

# Cleaning Formula

Keep plenty of genuine BISSELL for portable spot cleaning machines on hand so you can clean whenever it fits your schedule. Always use genuine BISSELL cleaning formulas.

## **⚠️ WARNING**

To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning formula intended for use with this machine.

<b>BOOST CARPET CLEANING FORMULA ENHANCER</b>				<b>PRETREAT PRE TREAT SPOTS AND STAINS TO IMPROVE CARPET CLEANING PERFORMANCE</b>	
					
Oxy Boost	Pro Boost	Prevent Boost	Pet Oxy Boost	Oxy Stain Destroyer	Pet Stain PreTreat
Removes old, set-in stains permanently	Revives carpets to look their best	Repels stains from soaking into carpet fibers	Removes pet stains and odors permanently	Permanent Stain Removal in 30 seconds	Pretreat to help remove tough pet stains and odors
<b>PROFESSIONAL FORMULAS</b>		<b>2X* CLEANING FORMULA</b>			
					
Professional Deep Cleaning	Professional Pet Urine Eliminator+Oxy	Pet Stain & Odor	DeepClean & Protect	DeepClean + Refresh	Deep Clean + Oxy
Out cleans all other formulas <i>Includes Scotchgard™ Protector</i>	Our best formula for pet urine stains & odors <i>Includes Scotchgard™ Protector</i>	Removes tough pet stains <i>Includes Scotchgard™ Protector</i>	Deep cleans carpets and protects from future stains with Scotchgard™ Protector	Powerful cleaning with a refreshing scent	Removes deep down dirt, pet stains, & pet odor

ONLY BISSELL Protects from future stains with Scotchgard™ Protector. Scotchgard™ is a trademark of 3M\*. \*2.5 fl. oz. of 2X concentrated formula is equivalent to 5.0 fl. oz. of non-concentrated formula.

# Assembly

## Before you clean

1. Remove loose dirt and impediments before deep cleaning.
2. Pretreating (optional):
  - 2a. Pretreating is recommended to improve cleaning effectiveness for heavily soiled carpet in high traffic areas such as entryway and hallways.
  - 2b. **BISSELL Stain Pretreat**  
Spray any BISSELL Stain Pretreat formula onto heavy traffic areas, soiled areas or stains.  
Allow to penetrate for at least 3 minutes.  
Clean as normal, following the instructions below.

## NOTICE

Some Berber carpets have a tendency to fuzz with wear. Repeated strokes in the same area may aggravate this condition.

## Preparing the machine

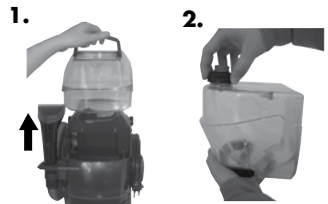
1. Release flex hose by twisting the hose secure latch clockwise. Unwrap flex hose completely.
2. Attach the Large Stain Tool or Tough Stain Tool to the hose grip until it snaps together. Make certain the tool is securely attached.
3. Twist the Quick Release™ cord wrap clockwise to unwrap the power cord completely and plug into grounded outlet.

## Filling the formula & water tank

1. Remove tank from the back of the machine by lifting up tank carry handle.  
**Note: This tank was designed with a flat bottom so it can be easily filled.**
2. Unscrew the black cap and remove bottle insert.
3. Fill tank with hot tap water (140° F/60° C MAX) to the water fill line. Add 60 mL/2 oz of BISSELL 2X formula to the tank.
4. Replace the bottle insert in the tank and tighten the black cap. Replace the tank on the machine.

## Tip

Make only one trip to the sink by bringing the entire portable cleaner. Fill and empty in the same trip.



# Operations

## Cleaning with your spot cleaner

1. Plug unit in and turn on by pressing power button.
2. Hold cleaning tool approximately 2.5cm above soiled surface. Press spray trigger to apply cleaning solution to soiled area.
3. Using the brush on the cleaning tool, gently scrub area to be cleaned.
4. For thorough cleaning, spray additional solution while brush and suction are in contact with surface.
5. Apply downward pressure on cleaning tool and pull it toward you. The suction will remove the dirt and cleaning solution. Continue until no more dirt can be removed.
6. As a final step, use “drying strokes” (by not pressing the spray trigger) to remove as much liquid/moisture as possible. Repeat this step as often as necessary.

## WARNING

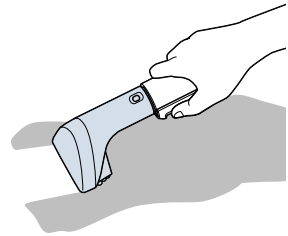
Keep spray away from face. Failure to do so may result in personal injury.

## IMPORTANT

Check the manufacturer's tag before cleaning upholstery. Test a small, hidden area for colourfastness. If colour is affected, do not use. If manufacturer's tag is missing or not coded, check with your furniture dealer.

## Cleaning with 3"/4"/6" tool

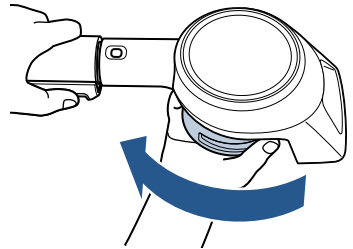
1. Attach the 3"/4"/6" Tough Stain Tool to the handheld cleaning hose.
2. Press the spray trigger to mist solution over and onto the soiled area.
3. Release spray trigger and gently scrub the stain.
4. To lift the stain away, apply downward pressure on the tool and slowly pull it toward you. Then use “drying strokes” (by not pressing down trigger) to remove remaining moisture. Repeat as needed.



## Cleaning with stain trapper tool\*

\*select models only

1. Attach the Stain Trapper tool to the end of the hose.
2. Slowly move the tool back and forth over the stain. Be careful not to move the tool back and forth too quickly or soiled water will flow back into the hose.
3. To empty the tool, rotate the small tank on the bottom of the tool to unlock it.
4. Dump dirty water into a sink or toilet and rinse the tank out with clean water.
5. Replace the tank by lining up the locking teeth with their mating slots (make sure the two teeth that are closest together are pointed toward the brush). Turn the tank to lock it into place.



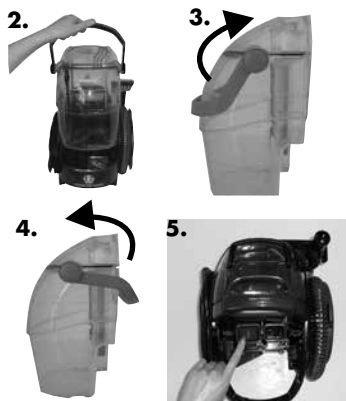
# Maintenance & Care

## Empty dirty tank

1. When the dirty tank reaches the "FULL" line on the tank it is time to empty.
2. Remove dirty tank and carry to a utility sink, toilet or outside (where you will dispose of the dirty water).
3. To unlock the dirty tank lid, rotate handle over the back of the tank. Remove lid and pour out dirty water. Rinse out dirty tank to remove any debris.
4. Replace top of tank, and rotate the handle forward to lock in place on front of tank.
5. Before replacing tank on machine, wipe debris from red filter.

## **⚠️ WARNING**

To reduce the risk of fire, electric shock, or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.



## Cleaning machine

1. Remove and rinse the tools under clean, running water. Allow tools to dry.
2. It is recommended that you suction clean water from a bowl to rinse out the hose. Then lift end of hose and stretch out to ensure all water is cleared from hose.
3. Wrap the flex hose around the hose wrap and secure with latch.

## Machine care (check regularly)

### Cleaning Debris Filter

1. Remove all hair and debris from the red filter.
2. Place the Dirty Water Tank back onto the machine.

### Machine storage

Store machine in a protected dry area.

**Tip**

For best results empty, rinse and dry tanks and tools before storing.

**Debris Filter**



## **NOTICE**

To reduce the risk of a leaking condition, do not store unit where freezing may occur. Damage to internal components may result.



# Troubleshooting

## **WARNING**

To reduce the risk of electric shock, turn power switch off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

<b>Problem</b>	<b>Possible causes</b>	<b>Remedies</b>
<b>Reduced spray or no spray</b>	Formula and water tank may be empty	Refill tank
	Formula and water tank may not be seated completely	Turn power OFF; Remove and reseal tank
	Pump may have lost prime	Hold end of hose below water level in tank to prime
<b>Loss of suction power</b>	Tanks may not be seated properly	Pick up both tanks and reseal them so they fit snugly on the unit
	Dirty tank has picked up maximum amount of dirty water and has reached full line	Empty dirty tank
	Formula and water tank is empty	Check fluid levels in formula and water tank

# Notes

# Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by e-mail or telephone as described below.

## Limited Two-Year Warranty

Subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two years any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

**Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.**

**\*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**  
THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TWO YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty lasts so the above limitation may not apply to you.

**NOTE:** Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim.

# Service

## If your BISSELL product should require service:

Contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area. If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

### Website:

[www.BISSELL.com](http://www.BISSELL.com)

### E-mail:

[www.BISSELL.com/email-us](mailto:www.BISSELL.com/email-us)

### Call:

BISSELL Consumer Care  
1-800-237-7691  
Monday - Friday 8am - 10pm ET  
Saturday 9am - 8pm ET  
Sunday 10am - 7pm ET

## Please do not return this product to the store.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

# Register your product today!

Registering is quick, easy and offers you benefits over the lifetime of your product.

## You'll receive:

### **BISSELL Rewards Points**

Automatically earn points for discounts and free shipping on future purchases.

### **Faster Service**

Supplying your information now saves you time should you need to contact us with questions regarding your product.

### **Product Support Reminders and Alerts**

We'll contact you with any important product maintenance reminders and alerts.

### **Special Promotions**

Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

**Visit [www.BISSELL.com/registration](http://www.BISSELL.com/registration)!**

## Visit the BISSELL website: [www.BISSELL.com](http://www.BISSELL.com)

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: \_\_\_\_\_

Please record your Purchase Date: \_\_\_\_\_

**NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See the Warranty page for details.**

**For cleaning tips and more visit [www.BISSELL.com](http://www.BISSELL.com) or find us at:**



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*We can't wait to hear from you!*

Rate this product and let us (and millions of your closest friends) know what you think!

**[www.BISSELL.com](http://www.BISSELL.com)**



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