

BOSE

QUIETCOMFORT® 35



OWNER'S GUIDE • BRUGERVEJLEDNING • BEDIENUNGSANLEITUNG
GEBRUIKERSHANDLEIDING • GUÍA DEL USUARIO • KÄYTTÖOHJE
NOTICE D'UTILISATION • MANUALE DI ISTRUZIONI
KEZELÉSI ÚTMUTATÓ • BRUKERVEILEDNING
PODRĘCZNIK UŻYTKOWNIKA • MANUAL DO PROPRIETÁRIO
BRUKSANVISNING • តួដំឡើង • 사용자 안내서
用戶指南 • 使用者指南 • オーナーズガイド • دليل المالك

IMPORTANT SAFETY INSTRUCTIONS

Please read and keep all safety and use instructions.

WARNINGS/CAUTIONS

- Do NOT use the headphones at a high volume for any extended period.
 - To avoid hearing damage, use your headphones at a comfortable, moderate volume level.
 - Turn the volume down on your device before placing the headphones in/on your ears, then turn the volume up gradually until you reach a comfortable listening level.
- Do NOT use your headphones while driving for phone calls or any other purpose.
- Do NOT use the headphones with noise canceling on at any time the inability to hear surrounding sounds may present a danger to yourself or others, e.g., while riding a bicycle or walking in or near traffic, a construction site or railroad, etc.
 - Remove the headphones, or use the headphones with noise canceling off and adjust your volume, to ensure you can hear surrounding sounds, including alarms and warning signals.
 - Be aware of how sounds that you rely on as reminders or warnings may vary in character when using the headphones.
- Do NOT use the headphones if they emit any loud unusual noise. If this happens, turn the headphones off and contact Bose customer service.
- Remove headphones immediately if you experience a warming sensation or loss of audio.
- Do NOT use mobile phone adapters to connect headphones to airplane seat jacks, as this could result in injury or property damage due to overheating.
- Do NOT use the headphones as aviation communication headsets except in case of emergency.
 - No incoming audio will be heard with a discharged or improperly installed battery. This could result in the potential of missed communications while piloting an aircraft.
 - Extremely loud ambient noise levels common to many propeller-driven aircraft may impair your ability to receive incoming audio communications, particularly during takeoff and climb out.
 - The headphones are not engineered for noise conditions, altitude, temperature or other environmental conditions common in non-commercial aircraft, resulting in possible interference to critical communications.



Contains small parts which may be a choking hazard. Not suitable for children under age 3.



This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.

- To reduce the risk of fire or electrical shock, do NOT expose this product to rain, liquids or moisture.
- Do NOT make unauthorized alterations to this product.
- Use this product only with an agency approved power supply which meets local regulatory requirements (e.g., UL, CSA, VDE, CCC).
- Do not expose products containing batteries to excessive heat (e.g. from storage in direct sunlight, fire or the like).

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules and with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation

This device complies with FCC and Industry Canada radiation exposure limits set forth for general population. It must not be co-located or operating in conjunction with any other antenna or transmitter.

Meets IDA Requirements.

CAN ICES-3 (B)/NMB-3(B)

Management Regulation for Low-power Radio-frequency Devices

Article XII

According to "Management Regulation for Low-power Radio-frequency Devices" without permission granted by the NCC, any company, enterprise, or user is not allowed to change frequency, enhance transmitting power or alter original characteristic as well as performance to an approved low power radio-frequency devices.

Article XIV

The low power radio-frequency devices shall not influence aircraft security and interfere legal communications; If found, the user shall cease operating immediately until no interference is achieved. The said legal communications means radio communications operated in compliance with the Telecommunications Act.

The low power radio-frequency devices must be susceptible with the interference from legal communications or ISM radio wave radiated devices.

 Bose Corporation hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC and all other EU directive requirements. The complete declaration of conformity can be found at: www.Bose.com/compliance



Please dispose of used batteries properly, following local regulations. Do not incinerate.



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

REGULATORY INFORMATION

Removal of the rechargeable lithium ion battery in this product should be conducted only by a qualified professional. Please contact your local Bose retailer or see <http://products.bose.com/static/compliance/index.html> for further information.



Names and Contents of Toxic or Hazardous Substances or Elements						
Part Name	Toxic or Hazardous Substances and Elements					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent (CR(VI))	Polybrominated Biphenyl (PBB)	Polybrominated diphenylether (PBDE)
PCBs	X	0	0	0	0	0
Metal Parts	X	0	0	0	0	0
Plastic Parts	0	0	0	0	0	0
Speakers	X	0	0	0	0	0
Cables	X	0	0	0	0	0
This table is prepared in accordance with the provisions of SJ/T 11364.						
<p>O: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572.</p> <p>X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T 26572.</p>						

Date of Manufacture: The eighth digit in the serial number indicates the year of manufacture; “5” is 2005 or 2015.

China Importer: Bose Electronics (Shanghai) Company Limited, Part C, Plan 9, No. 353 North Riyang Road, China (Shanghai) Pilot Free Trade Zone

EU Importer: Bose GP, Castleblayney Road, Carrickmacross, County Monaghan, Ireland

Taiwan Importer: Bose Taiwan Branch, 9F-A1, No.10, Section 3, Minsheng East Road, Taipei City 104, Taiwan

“Made for iPod,” “Made for iPhone,” and “Made for iPad” mean that an electronic accessory has been designed to connect specifically to iPod, iPhone, or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPod, iPhone or iPad may affect wireless performance.

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The N-Mark is a trademark or registered trademark of NFC Forum, Inc. in the United States and in other countries.

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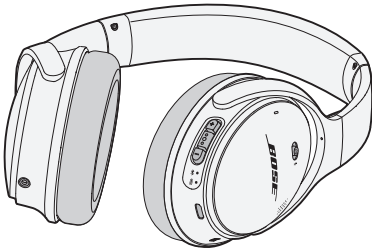
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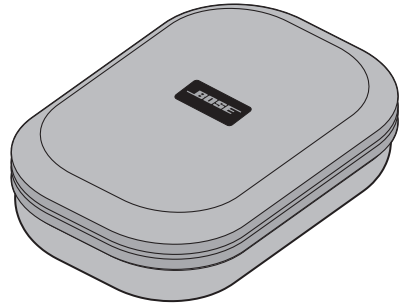
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Unpacking

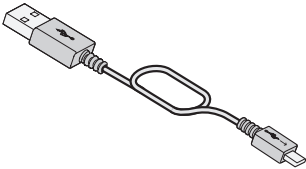
Carefully unpack the carton and confirm that the following parts are included:



Bose® QuietComfort® 35 wireless headphones



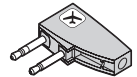
Carry case



USB charging cable



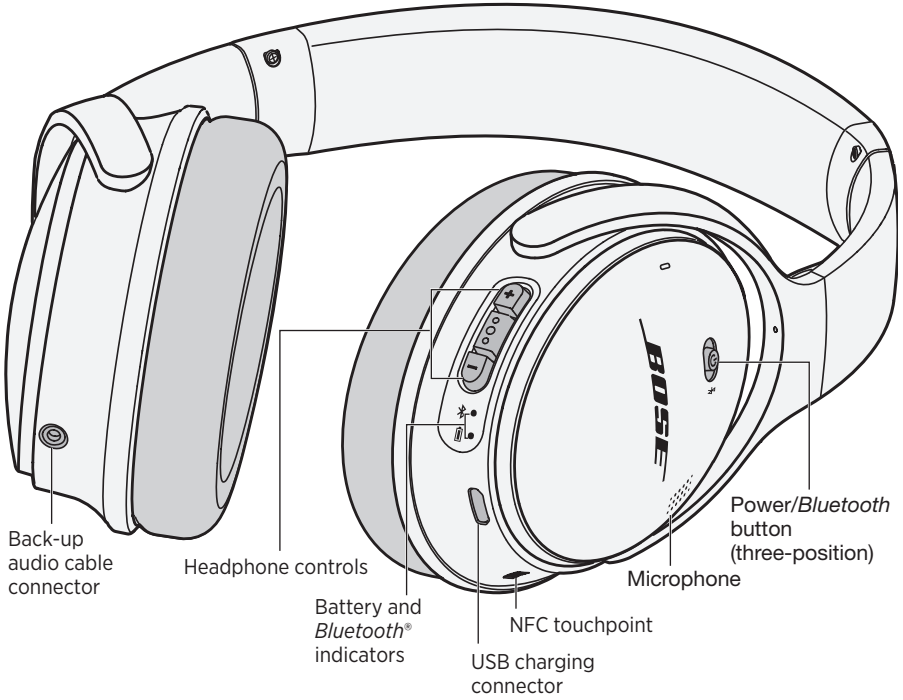
Back-up audio cable




Airline adapter

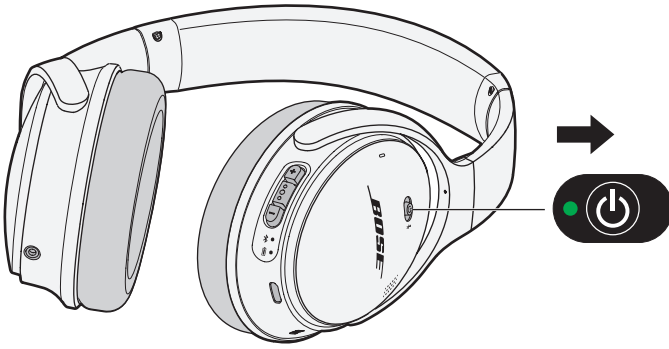
If any part of the headphones appears to be damaged, do not attempt to use it. Contact your authorized Bose dealer immediately or call Bose customer service. For contact information, refer to the quick start guide in the carton.

Headphone components



Powering on your headphones

Slide  to the right.



Using noise reduction only

Noise reduction is activated when you power on the headphones.

Note: If the headphone battery is depleted, you cannot use noise reduction.

THE BOSE® CONNECT APP

Enhance your headphones with the Bose® Connect App.

Features

- Unlock the full potential of your headphones
- Free app compatible with most Apple and Android™ systems
- Easily connect and switch between multiple *Bluetooth*® devices with a single swipe
- Keep your headphones up-to-date with the latest software
- Customize headphone settings, like voice prompt language and hibernation mode.



Connecting the USB cable

1. Plug the small end of the USB cable into the micro-USB connector on the right earcup.
2. Plug the other end into a USB wall charger or computer that is powered on.

While charging, the battery indicator blinks amber.

When the battery is fully charged, the battery indicator glows green. A full charge powers the headphones for up to 20 hours when connected wirelessly and 40 hours when connected with a wire.



Checking the battery

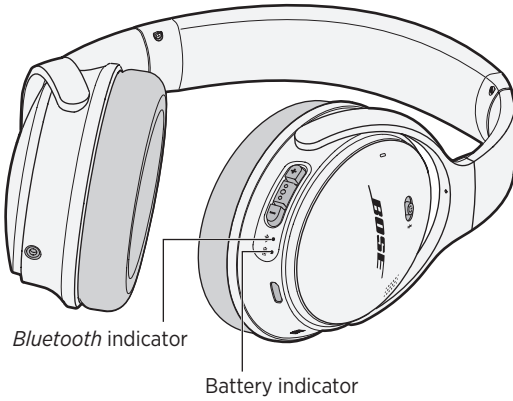
Each time you power on the headphones, the voice prompt announces the headphone battery charge level. To visually check the battery, the indicator is located on the right earcup.

While the headphones are in use, the battery indicator blinks red when the battery needs charging. For more information, see “Headphone Status Indicators” on page 12.

If you are connected to an Apple device, the device displays the headphone battery charge level near the upper right corner of the screen.

HEADPHONE STATUS INDICATORS

The battery and *Bluetooth*[®] indicators are located on the right earcup.



***Bluetooth*[®] indicator ()**

Indicator activity	System state
Blinking blue	Ready to pair
Blinking white	Connecting
Solid white (10 seconds) then powers off	Connected

Battery indicator ()

Indicator activity	System state
Solid green	Medium to full charge
Blinking amber	Charging
Solid amber	Low charge
Blinking red	Need to charge
Solid red	Charging error; out of temperature range

Voice prompts guide you through the *Bluetooth*® pairing and connecting processes.

Pre-installed languages

- English
- German
- Korean
- Swedish
- Spanish
- Mandarin
- Italian
- Dutch
- French
- Japanese
- Portuguese

To download another language

To check for additional languages, please visit: updates.Bose.com/QC35

Changing the language

1. Press and hold **+** and **-** simultaneously until you hear the voice prompt for the first language option.
2. Press **+** or **-** to scroll through the languages.
3. When you hear your language, press and hold **●●●** to select.

About *Bluetooth*® wireless technology

Bluetooth® wireless technology lets you stream music from *Bluetooth* smartphones, tablets, computers or other audio devices to your headphones. Before you can stream music from a *Bluetooth* device, you must pair the device with your headphones.

Choosing your pairing method

You can pair your *Bluetooth*® device with your headphones using *Bluetooth* wireless technology or Near Field Communication (NFC).

What is NFC?

NFC is a technology that enables *Bluetooth* devices to establish wireless communication with each other by simply touching the devices together. Refer to your device owner's guide to see if your model supports NFC.

If your <i>Bluetooth</i> device does not support NFC or if you are unsure:	Follow the instructions for <i>Bluetooth</i> pairing on page 15.
If your device supports <i>Bluetooth</i> pairing via NFC:	Follow the instructions for NFC pairing on page 16.

Note: If your device supports *Bluetooth* pairing via NFC, you can use either pairing method.

Pairing your *Bluetooth*® device

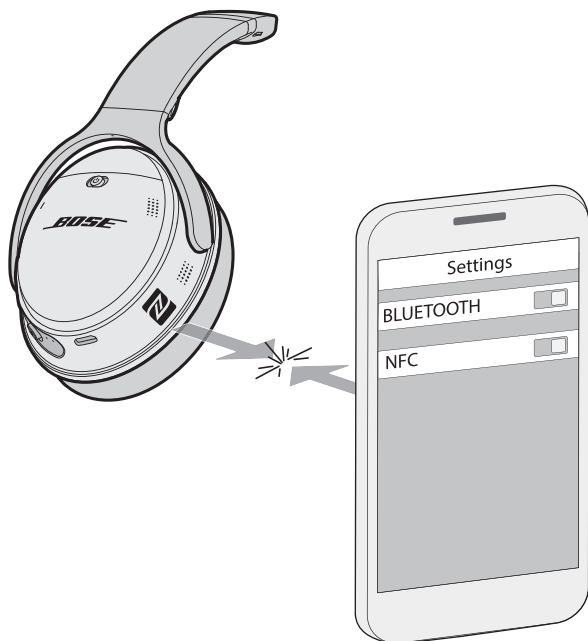
1. Slide the Power/*Bluetooth*® button (⏻) to the *Bluetooth*® symbol (📶) and hold until you hear “Ready to pair” or the *Bluetooth* indicator blinks blue.
2. On your *Bluetooth* device, turn on the *Bluetooth* feature.
Tip: The *Bluetooth* menu is usually found in the Settings menu.
3. Select your Bose® QuietComfort® headphones from the device list.



Once paired, you hear “Connected to <device name>” or the *Bluetooth* indicator glows solid white.

Pairing your *Bluetooth*® device with NFC

1. Power on the headphones.
2. Unlock your device and turn on the *Bluetooth* and NFC features. Refer to the owner's guide for your device to learn more about these features.
3. Tap the NFC touchpoint on your device to the NFC touchpoint on your headphones.
Your device may prompt you to accept pairing.



Once paired, you hear “Connected to <device name>” or the *Bluetooth* indicator glows solid white.

Disconnecting a *Bluetooth*® device

- Turn off the *Bluetooth*® feature on your device.
- If your device supports *Bluetooth* pairing via NFC, tap the NFC touchpoint on your device to the NFC touchpoint on your headphones.

Reconnecting a *Bluetooth*® device

- When powered on, the headphones try to reconnect with the two most recently connected devices. Make sure the devices are within range and powered on.
- If your device supports *Bluetooth* pairing via NFC, tap the NFC touchpoint on your device to the NFC touchpoint on your headphones.

MANAGING MULTIPLE CONNECTIONS

Your headphones can remember up to eight paired *Bluetooth*® devices in its pairing list and can be actively connected to two devices at a time.

Note: You can only play audio from one device at a time.





Switching between two connected *Bluetooth*® devices

1. Pause audio on your first *Bluetooth* device.
2. Play audio on your second *Bluetooth* device.



Identifying connected *Bluetooth*® devices

Slide  to  and release to hear which device is currently connected.

Connecting a *Bluetooth*® device from the headphone pairing list

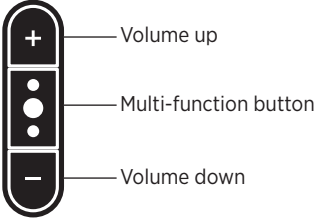
1. Slide  to  and release to hear which device is connected.
2. Within two seconds, slide  to  and release again to connect to the next device in the headphone pairing list. Repeat until you hear the correct device name.
3. Play audio on the connected *Bluetooth* device.

Clearing the headphone pairing list

1. Slide  to  and hold for 10 seconds, until you hear “*Bluetooth*® device list cleared.”
2. Delete your Bose® QuietComfort® headphones from the *Bluetooth* list on your device.

All *Bluetooth* devices are cleared and the headphones are ready to pair a new device.

The headphone controls are located on the side of the right earcup.



Media playback and volume functions

Function	What to do
Play/Pause	Press ●●●
Skip Forward	Press ●●● twice quickly.
Fast Forward	Press ●●● twice quickly and hold the second press.
Skip Backward	Press ●●● three times quickly.
Rewind	Press ●●● three times quickly and hold the third press.
Volume Up	Press +
Volume Down	Press -

Call functions

Function	What to do
Answer a call	Press ●●●
End a call	Press ●●●
Decline an incoming call	Press and hold ●●● for two seconds.
Answer a second incoming call and put the current call on hold	While on a call, press ●●● once.
Decline a second incoming call and stay on current call	While on a call, press and hold ●●● for two seconds.
Transfer call from headphones to phone	While on a call, press and hold ●●● for three seconds.
Switch between two calls	With two active calls, press ●●● twice.
Create a conference call	With two active calls, press and hold ●●● for three seconds.
Activate voice control	Press and hold ●●● Refer to the owner's guide for your device for more information.

Using the back-up audio cable

Use the supplied back-up audio cable to connect a non-wireless device, or if the headphone battery is depleted.

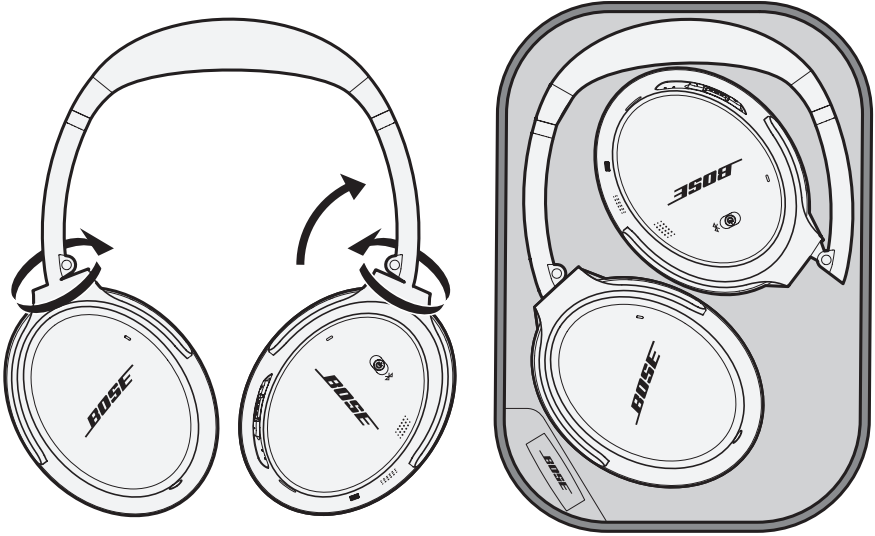
1. Plug the audio cable into the connector on the left earcup.
2. Plug the audio cable into the connector on your device.



Storing your headphones

The earcups rotate for easy, convenient storage. Place the headphones flat into the case with the earcups surrounding the two soft dividers.

- Be sure to turn off the headphones when not in use.
- Before storing the headphones for more than a few months, be sure the battery is fully charged.



Cleaning your headphones

The headphones do not require scheduled cleaning. Should cleaning be necessary, simply wipe the outside surfaces with a soft, dry cloth. Do not allow moisture to get inside the earcups or the audio input connector. Do not use liquids or sprays.

Replacement parts and accessories

You can purchase accessories from your Bose® dealer, at global.Bose.com, or by placing an order over the phone.

To contact Bose directly, visit: global.Bose.com or owners.Bose.com/QC35

Limited Warranty

Your Bose® QuietComfort® 35 wireless around-ear headphones are covered by a limited warranty. Details of the limited warranty are provided on the product registration card that is included in the carton. Please refer to the card for instructions on how to register. Failure to register will not affect your limited warranty rights.

The warranty information provided with this product does not apply in Australia and New Zealand. See our website at www.bose.com.au/warranty or www.bose.co.nz/warranty for details of the Australia and New Zealand warranty.

Technical Information

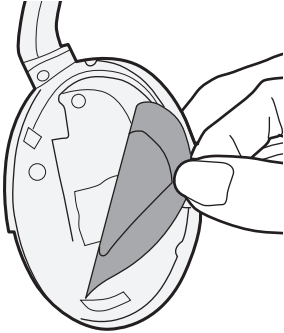
Input Rating: 5VDC $\overline{\text{---}}$ 1A





Battery Charge Time: 2.25 hours

Serial Number Location

The serial number is located beneath the right scrim. The scrim is the inner screen which covers and protects the components inside the earcup.

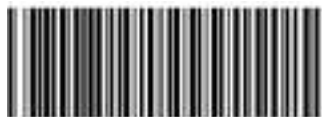
To view the serial number, grab the scrim at the top edge and gently peel it away. Be careful not to press down on or remove any other components inside the earcup as this could damage the headphones.



Problem	What to do
Headphones do not power on	<ul style="list-style-type: none"> • Power on the headphones (see page 9). • Charge the battery.
Headphones do not connect with <i>Bluetooth</i> ® device	<ul style="list-style-type: none"> • Disconnect the back-up audio cable. • Disconnect the USB charging cable. • On your <i>Bluetooth</i> device: <ul style="list-style-type: none"> - Turn the <i>Bluetooth</i> feature off and then on. - Delete your Bose® QuietComfort® headphones from the <i>Bluetooth</i> list on your device. Pair again. • Move your <i>Bluetooth</i> device closer to the headphones and away from any interference or obstructions. • Pair a different <i>Bluetooth</i> device (see page 15). • Visit owners.Bose.com/QC35 to see how-to videos. • Clear the headphone pairing list: Slide  to  and hold for 10 seconds. Delete your Bose® QuietComfort® headphones from the <i>Bluetooth</i> list on your device. Pair again.
Headphones do not pair with NFC	<ul style="list-style-type: none"> • Make sure your device supports <i>Bluetooth</i> pairing via NFC. • Unlock your device and turn on the <i>Bluetooth</i> and NFC features. • Tap the NFC touchpoint on the back of your <i>Bluetooth</i> device to the NFC touchpoint on the headphones.
No sound	<ul style="list-style-type: none"> • Power on the headphones and charge the battery. • Increase the volume on your headphones, your <i>Bluetooth</i> device and music source. • Slide  to  and release to hear the connected device. Make sure you are using the correct device. • Move your <i>Bluetooth</i> device closer to the headphones and away from any interference or obstructions. • Use a different music source. • Pair a different <i>Bluetooth</i> device (see page 15). • If two <i>Bluetooth</i> devices are connected, pause your other device first. • If two <i>Bluetooth</i> devices are connected, move the devices within range of the headphones (30 ft. or 10 m).
Poor sound quality	<ul style="list-style-type: none"> • Use a different music source. • Pair a different <i>Bluetooth</i> device. • Disconnect the second device. • Move your <i>Bluetooth</i> device closer to the headphones and away from any interference or obstructions.

TROUBLESHOOTING

Problem	What to do
No audio from a device connected by the back-up audio cable	<ul style="list-style-type: none">• Power on your device and play music.• Secure the ends of the back-up audio cable.• Increase the volume on your headphones, your <i>Bluetooth</i>[®] device and music source.• Connect a different device.
Poor sound quality from a device connected by audio cable	<ul style="list-style-type: none">• Secure the ends of the back-up audio cable.• Connect another device.
Battery won't charge	<ul style="list-style-type: none">• Secure the ends of the USB charging cable.• If your headphones have been exposed to high or low temperatures, let the headphones return to room temperature and try charging again.



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Better sound through research[®]

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