

WAM7500/WAM7501/WAM6500/WAM6501

Wireless Audio - Radiant360 R7/R6 Portable User Manual

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Getting Started

Accessories

Confirm you have the supplied accessories shown below.

WAM7500/WAM7501



Quick Setup Guide (AH68-02866A)

WAM6500/WAM6501



Power Adapter (WAM6500 : BN44-00799C / WAM6501 : BN44-00799D)

Quick Setup Guide (AH68-02867A)

Standby Mode

In Wi-Fi / Bluetooth / TV SoundConnect mode

- The product switches to Standby mode if there is no operation (music playing, button operation, app use) for 15 minutes.



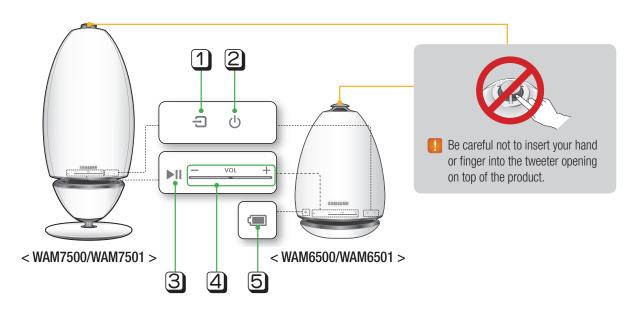
NOTES

- ✓ While playing music in the Wi-Fi, Bluetooth, or TV SoundConnect connection modes, the WAM speaker will not switch to Standby mode.
- ✓ The WAM6500 and WAM6501 models use battery power if the power adapter is disconnected and
 the Standby mode is activated.

(You can minimize battery consumption by pressing the

POWER button on the rear of the speaker and turning the speaker off.)

... Front Panel



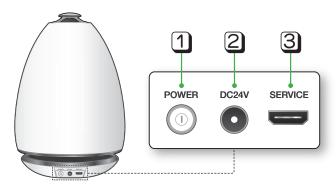
1	Source button	Touch this button to switch to TV SoundConnect or Bluetooth. Touch and hold this button for more than 5 seconds to re-search TV SoundConnect.
2	Standby button	Touch this button to switch the speaker to Standby mode. - Standby mode: This mode turns off the product's basic functions and maintains Wi-Fi connections only. If you touch and hold this button for 3 seconds, the speaker turns off. (WAM7500, WAM7501 only)
3	Play/Pause button	Touch this button to play or pause playback. Pause does not work when the speaker is set to TV SoundConnect.
4	Volume Control button	Controls the volume level. Touch and hold the + button to increase the volume level. Touch and hold the - button to decrease the volume level. Touch and hold both the + and - buttons simultaneously for 5 seconds to reset the product.

		Displays speaker's battery status.		
		Battery LED indicator when power adapter is connected	Battery LED indicator when power adapter is not connected	
5	Battery Status (WAM6500, WAM6501 Only)	 Red LED : Charging LED OFF : Fully charged Rapid red blinking : Not charging 	 Green LED: 100% to 10% of charge remaining Slow red blinking: 10~0% remaining Slow red blinking indicates that the battery requires charging. Connect the power adapter. The sound volume may decrease and the speaker may turn off automatically when the battery is low. 	



- ✓ 🗗 + 🖒 Add Speaker: Touch and hold both buttons simultaneously for 5 seconds to use the Add **Speaker** function.
- ✓ ►II + ७ Wi-Fi Setup : Touch and hold both buttons simultaneously for 5 seconds when connecting this speaker to your network using the Wi-Fi Setup method.
- For more details, follow the instructions in the app on your smart device.

Rear Panel - WAM6500/WAM6501



< WAM6500/WAM6501 >

1	POWER	To turn the product on or off, press and hold this button for more than 2 seconds.
2	DC 24V	The connection for the speaker's power adapter. Charging stops if the volume level reaches 25 or more. (The maximum volume level of this product is 30.)
3	SERVICE	For service only. Lets service technicians update the firmware of the product.

Connections

Preparing connection



Requirements

- 1 A Wireless Router and a Smart Device.
- **2** The wireless router must be connected to the Internet.
- 3 The smart device must be connected to the router via a Wi-Fi connection.

Installing the Samsung Multiroom App

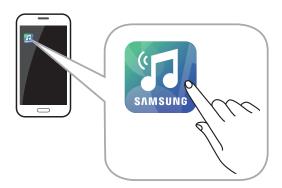
To use the WAM speaker, you must download and then install the **Samsung Multiroom** App on your smart device. You can download the app from Google play or the App Store.

With the **Samsung Multiroom** App installed, you can play music stored in your smart device, from connected devices and other content providers, and from Internet radio stations through the WAM speaker.

Android	iOS
Market search : Samsung Multiroom	Market search : Samsung Multiroom
ANDROID APP ON Google play	Available on the App Store

Launching the Samsung Multiroom App

To launch the **Samsung Multiroom** app, press the Multiroom app icon on your smart device.

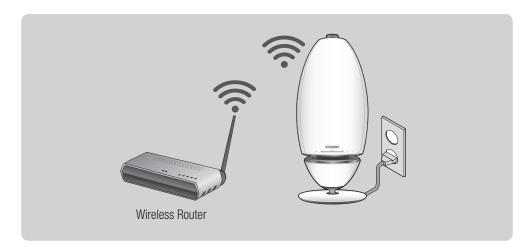




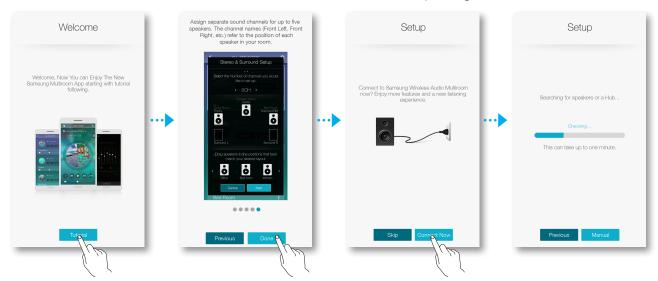
✓ Please terminate the Samsung Multiroom App when audio products are not used because the battery of your smart device can be consumed quickly if the app is working.

.... Connecting wirelessly

Connecting to your wireless network automatically (Android/iOS)



- 1 Plug the speaker into an electrical outlet.
- 2 On your smart device, select the **Samsung Multiroom** app.
- 3 Run the **Tutorial** if you want, and then press **Done**.
- 4 Press Connect Now.
 - Your smart device searches for devices available for pairing.



5 Once your smart device finds the WAM speaker, it attempts to connect it to your wireless network.

If your network requires a password, the password prompt appears on the smart device's screen.

Use the on-screen keyboard to enter the password.

Depending on your network environment, the speaker may not connect automatically.
 If this occurs, select Manual Setup, and then go to pages 10~15 for instructions.

Click here.

6 Press Connect.

• The network connection is completed.



NOTES

- ✓ To connect the WAM speaker to a secure wireless network safely, you must enter a valid password.
 - If you have network specific questions about connecting this product to your home or work wireless network, consult your service provider or the network administrator.
- ✓ If the WAM speaker fails to connect to your network or the network connection does not work normally, move the speaker closer to the HUB or router, and then try again.
- ✓ The distance between devices, obstructions, or interference from other wireless devices may impact communication between the WAM speaker and your network.
- ✓ This product may be found by some other Wi-Fi devices. However, they are not allowed to connect to it.
- ✓ Once the Wi-Fi connection is established initially, it is maintained unless the wireless router is replaced or its network settings are changed.

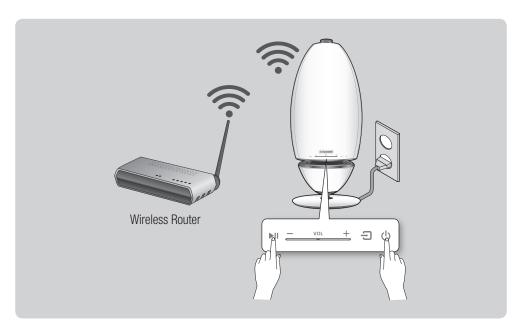
Connecting to your wireless network manually (Android)

Depending on your network environment, the speaker(s) may not connect automatically. If this occurs, you can set up the WAM speaker manually to connect to the network.

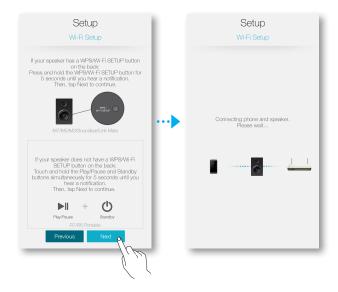
1 If the WAM speaker fails to connect to your network automatically, select **Manual** in the **Samsung Multiroom** app.



- 2 Touch and hold the ►II Play/Pause and U Standby buttons on the speaker simultaneously for more than 5 seconds to initiate Wi-Fi Setup.
 - After initiating Wi-Fi Setup, you have two minutes to establish the Wi-Fi connection using your smart device.



- **3** On your smart device, press **Next**.
 - Your smart device searches for devices available for pairing.

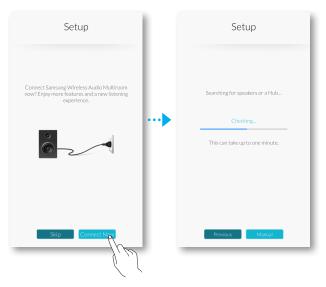


- Once your smart device finds the WAM speaker, the speaker and the smart device connect. Then, your smart device attempts to connect the speaker to your network. If you need to enter your network password, the password prompt appears on the smart device's screen. Use the on-screen keyboard to enter the password, and then go to Step 5. If you do not need to enter a password, the speaker will complete the network connection automatically.
- **5** Press **Connect**.
 - The network connection is completed.

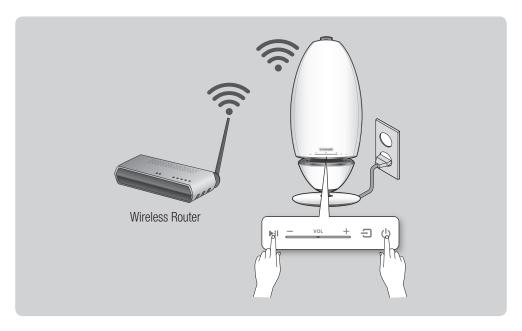


Connecting to your wireless network manually (iOS)

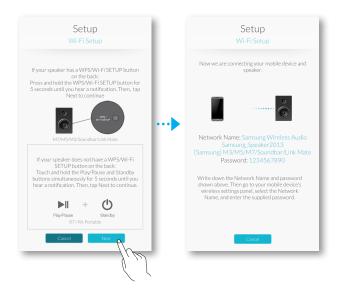
1 If the WAM speaker fails to connect to your network automatically, select **Manual** in the **Samsung Multiroom** app.



- 2 Touch and hold the ►II Play/Pause and U Standby buttons on the speaker simultaneously for more than 5 seconds to initiate Wi-Fi Setup.
 - After initiating Wi-Fi Setup, you have two minutes to establish the Wi-Fi connection using your smart device.



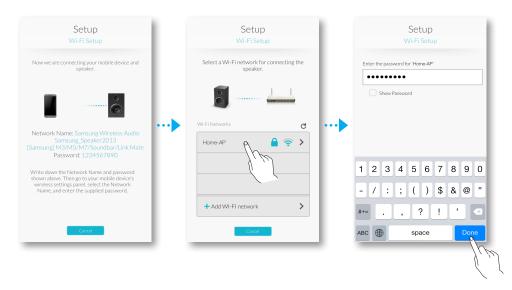
- **3** On your smart device, press **Next**.
 - Your smart device searches for devices available for pairing.



- **4** Go to **Settings** → **Wi-Fi** in iOS, and then select **Samsung Wireless Audio**.
- **5** To connect your smart device to the WAM speaker, use the keyboard that appears to enter your password.
 - The default password is 1234567890.
 - The speaker and the smart device connect to each other.



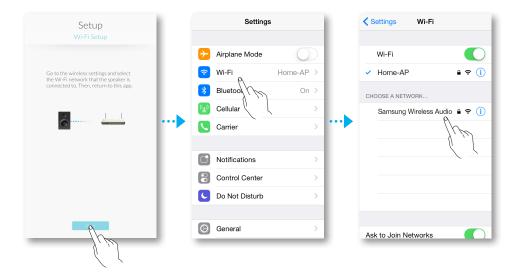
- **6** Go back to the **Samsung Multiroom** app.
- 7 Select Next.
- 8 From the wireless network list, select your network.
- 9 If your network requires a password, the password prompt appears on the smart device screen. Use the onscreen keyboard to enter the password.
 - Once you finish entering, press **Done**. The WAM speaker connects to the network.



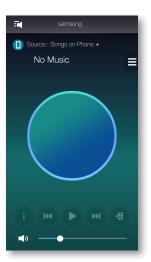
10 Go to Settings → Wi-Fi in iOS, and then select the network that the speaker is connected to.

(The speaker and the smart device must be connected to the same wireless router.)

- The smart device connects to the network.
- 11 When the WAM speaker is completely connected, press **Next**.

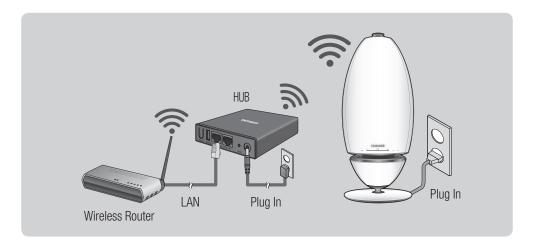


- **12** Go back to the **Samsung Multiroom** app.
 - All network connections are finished.



Connecting to a HUB (Not Included)

- If the WAM speaker fails to connect to your network or its network connection operates abnormally, place the speaker closer to the HUB or your router and try again.
- The WAM speaker is a wireless network device. Its communications with your network may be disrupted because of the distance between it and other devices on the network, obstructions, or interference from other wireless devices.



1 Connect a LAN cable to the router and an **ETHERNET SWITCH** port on the back of the HUB.



✓ You can connect the LAN cable to any ETHERNET SWITCH port on the HUB.

- 2 Attach the HUB's power cord to the power port on the rear of the HUB, and then plug the power cord into an electrical outlet.
- 3 The power (**(U)**) and the HUB (**(Y)**) indicators on the HUB's front turn on. When the pairing indicator (**(\$\sigma\$**) on the HUB begins to flash, plug the speaker(s) into an outlet.

The pairing indicator on the speaker starts to flash.

If the HUB's pairing indicator does not flash, press the **SPK ADD** button on the rear of the HUB.



- ✓ If you are adding multiple WAM speakers, connect all the speakers to electrical outlets. If you are not connecting all the speakers, refer to pages 19~21. Click here.
- 4 Wait until the pairing indicator on the speaker stops flashing. If the speaker's LED indicator turns solid blue, pairing is complete. The speaker may also beep.



- ✓ Place each speaker at least 20 inches (50 cm) from the HUB when connecting them to the HUB.
- ✓ Your smart device cannot connect to WAM speakers or the HUB if there is no wireless router.
- ✓ To confirm you have a proper connection, check the pairing indicator on the front of the HUB.
 - When you turn on the HUB for the first time, there is a 20 minute pairing period.

 The pairing indicator () will blink for these 20 minutes or until pairing occurs. When you press the SPK ADD button to pair additional speakers, the pairing period is reduced to 10 minutes. The pairing indicator () flashes for 10 minutes or until pairing occurs. Turn on the WAM speaker you want to pair with the HUB while the pairing indicator is flashing.
 - If pairing mode is turned off, start pairing mode again by pressing the SPK ADD button on the rear of the HUB and restart the speaker, or press and hold the ►II Play/Pause and ७ Standby buttons at the same time for more than 5 seconds.
- ✓ For a proper connection, connect the HUB to your router before turning on your WAM speaker.
 - Connecting the speaker to the HUB may take a few minutes.
 - There will be a brief sound when the connection is established.
- 5 Connect your smart device to your Wi-Fi network. (The HUB and the smart device must be connected to the same router.)

- 6 Download the **Samsung Multiroom** app from Google Play or the App Store.
- 7 On your smart device, select the **Samsung Multiroom** app. Setup starts.



8 If the automatic setup fails, run the App again and follow the instructions in the app guide on your device to connect your WAM speaker and the HUB.

Adding a HUB

Your WAM speaker and a HUB may not pair successfully if your speaker and the HUB are too far apart or are on different floors.

In such cases, you can link two HUBs together by setting the second HUB to Repeater mode. The additional HUB amplifies the signal and lets you pair your speaker to the closest HUB.

- Set the HUB that is connected to the wireless router to Pairing mode by pressing its SPK ADD button for 1 second.
- Plug in the new HUB you are using as an extender, and then press its SPK ADD button for 10 seconds.
- 3 The newly added HUB's LED indicators turn off and on, and it switches to Repeater mode.
- 4 Once the connection between the two HUBs has been established, the added HUB's (?) indicator stops blinking.

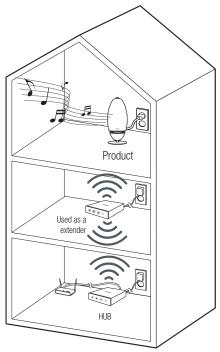


- ✓ If your smart device is not connected to your wireless router with a Wi-Fi connection, your WAM speaker will not appear on the Samsung Multiroom app.
- ✓ Place the HUB that is in Repeater mode in an appropriate location between the speaker and the HUB that is connected to the wireless router.
- ✓ You can set only one HUB to Repeater mode.

Relocating the product

When relocating your WAM speaker, refer to the below table.

Wireless router HUB	If you want to connect your WAM speaker to the current wireless router.	If you want to connect your WAM speaker to a different wireless router.
Without a HUB	Turn off the speaker, relocate it, and then turn it on.	Turn off the speaker, relocate it, then establish the new connection as described in the installation instructions on pages 8 through 17. Click here.
With a HUB		Connect a LAN cable between the HUB and the new wireless router, turn on the HUB, and then turn on the speaker.



Adding additional speaker(s)

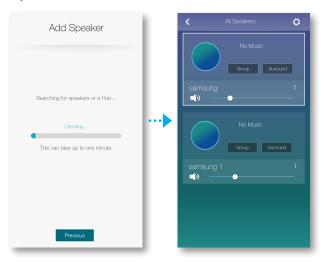
To add additional speaker(s) to a network that already has connected WAM speakers, use the Add Speaker function.

- 1 Run the **Samsung Multiroom** app on your smart device.
- 2 Press to view the list of all speakers.
- 3 Press 💢.
- 4 Connect the power cable of the speaker to be added to a wall outlet.
 - When you connect the power cable of the speaker to a wall outlet, the speaker boots up (which takes about 30 seconds), and then initiates Wi-Fi setup automatically.
 - After initiating Wi-Fi Setup, you have two minutes to establish the Wi-Fi connection using your smart device.
- 5 Press Add Speaker.



- Your smart device searches for available devices. Once it finds the speaker, it attempts to connect it to your wireless network. If your network requires a password, the password prompt appears on the smart device screen. Use the on-screen keyboard to enter the password.
 - Depending on your network environment, the speaker(s) may not be automatically connected. In such cases, refer to pages 10~11 Click here. for Android, or pages 12~15 Click here. for iOS devices to continue.

7 Your additional new speaker is added.



Connecting to Bluetooth Devices

You can connect the WAM speaker to a Bluetooth device and enjoy the music stored in the device.

- 1 Turn on the Bluetooth function of your smart device, and then select **Search**.
- 2 Select [Samsung] R7 or [Samsung] R6.
 The Bluetooth connection between the smart device and the WAM speaker is made.



- ✓ A Bluetooth device may cause noise or malfunction, depending on usage, if:
 - A part of your body is in contact with the receiving/transmitting system of the Bluetooth device or the speaker.
 - It is subject to electrical variation from obstructions caused by a wall, corner, or by office partitioning.
 - It is exposed to electrical interference from same frequency-band devices including medical equipment, microwave ovens, and wireless LANs.
- ✓ Pair the speaker with the Bluetooth device while they are close together.
- ✓ The Bluetooth connection will be lost if the distance between the speaker and the Bluetooth device exceeds 32 feet (10 m). Even within range, the sound quality may be degraded by obstacles such as walls or doors.

- ✓ This speaker may cause electric interference during its operation.
- ✓ The speaker supports SBC data (44.1kHz, 48kHz).
- ✓ The AVRCP feature is not supported.
- ✓ Connect only to a Bluetooth device that supports the A2DP (AV) function.
- ✓ You cannot connect to a Bluetooth device that supports only the HF (Hands Free) function.
- \checkmark Only one Bluetooth device can be paired at a time.
- ✓ If you unplug the speaker, the Bluetooth connection is terminated. To re-establish the connection, plug the speaker into an outlet, and then reset the Bluetooth connection.

Using the Samsung Multiroom App

Switching the input source

You can change the input source (Music Services, Nearby Devices, or Other Music Sources) for a selected speaker.

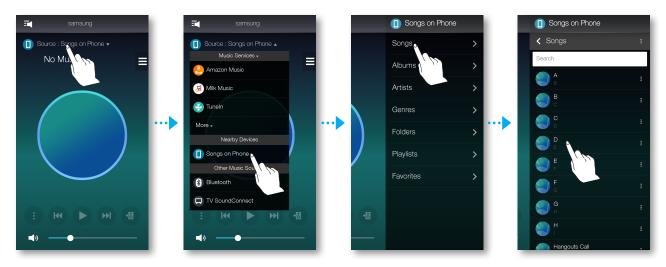
- 1 Press Source.
- 2 Select a source from the list of sources that appears.



Playing Music

Playing music files stored in your smart device

- 1 Press Source.
- **2** Select **Songs on Phone** (files stored in the smart device).
 - If the source is already set to Songs on Phone, press ≡.
- 3 Select a category.
 - Songs: Lists all the music files by name.
 - Albums: Lists all the music files by album.
 - Artists: Lists all the music files by artist.
 - **Genres**: Lists all the music files by genre.
 - Folders: Lists all the music files by stored folder.
 - Playlists: Lists all the music files by playlist.
 - Favorites: Lists all the music files marked as favorites.
- 4 After selecting a category, find and select your desired music.



Using the playback menu

- 1 Press 1.
- 2 A popup menu appears. Select a function.
 - Shuffle: Randomly plays music files from the song queue.
 - **Repeat**: Repeatedly plays the current music file or all the music files in the song queue.
 - Add to Playlist: Adds the current song to a new or existing playlist.
 - Favorite: Adds the current song to your favorites list.
 - **Equalizer**: Lets you adjust how the speaker sounds by changing the loudness of the high, mid, and low frequency ranges.



Adjusting the Equalizer

You can select factory pre-sets or create your own settings by manually adjusting the loudness of six frequency ranges.

- 1 Press 1.
- 2 A pop-up menu appears. Select Equalizer.
- **3** To adjust the frequency ranges, drag the sliders up or down.
- **4** When done, press **OK**.



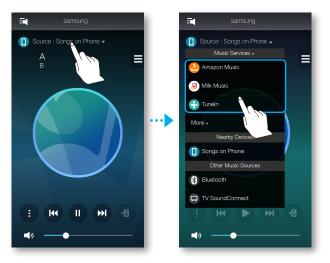


✓ The Equalizer is not available when speakers are grouped.

Listening to streaming music

Listening to streaming music

- 1 Press Source.
- **2** From **Music Services**, select a service.



NOTES

- ✓ Depending on your region or the manufacturer of your smart device, supported content services may differ.
- ✓ You cannot initiate a subscription to a service using your smart device. To use a for-pay service, first subscribe to the service through your computer.

Listening to music from nearby Devices

You can listen to music stored on another device, such a PC, tablet, or smart phone, that is connected to the same network.

- 1 Press Source.
- **2** From **Nearby Devices**, select a device.
- 3 You can play music files stored in the device you selected through the WAM speaker.

Listening to Internet radio

- 1 Press Source.
- 2 Select TuneIn.
- 3 Select a category.
 - Following: Shows the list of stations added to the preset list or marked by you as stations you are following. By default, 3 radio stations are displayed in the preset list.
 - Browse: Lists all supported Internet radio stations.
 - Search: Allows you to search for an Internet radio station using keypad input.



4 Find and select a station.



Following a station

You can add a station to the Following list.

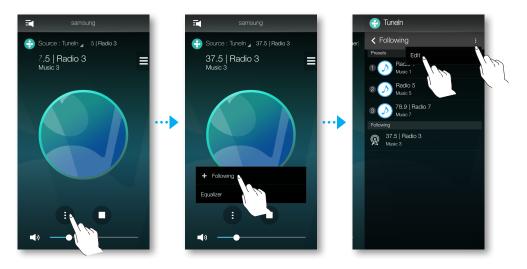
- 1 Select a station, and then press the Options button.
- 2 A popup menu appears. Select +Following.
- **3** Press **Save**.
 - The station you are currently listening to is added to the **Following** list.



Setting Presets

You can add an Internet radio station you are following to the preset list or re-arrange the order of the list.

- 1 Press 1 to display a popup menu, and then select +Following in the menu.
- 2 Press , and then press Edit.



- **3** Touch, hold, and then drag the desired station from **Following** to **Presets**.
- **4** To finish editing, press **Done**.



Using the Settings menu

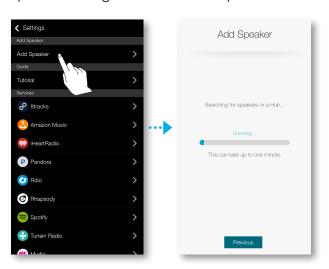
1 Press ♣.



Add Speaker

Add Speaker

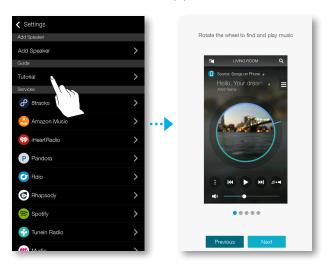
You can connect multiple Samsung WAM wireless speakers to the app.



Guide

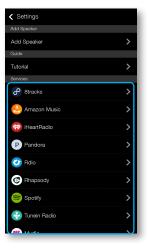
Tutorial

Select the **Tutorial** to learn how to use the app.



Services

Displays a list of available services.



NOTES

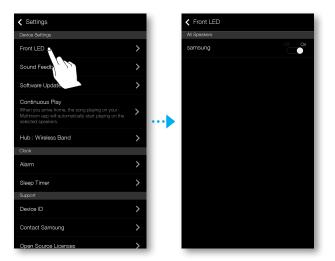
- ✓ Depending on your region or smart device manufacturer, supported content services may differ.
- ✓ You cannot initiate a subscription to a service using your smart device. To use a for-pay service, first subscribe to the service through your computer.

Device Settings

Front LED

• Off: Turns off the product's Front LED indicators.

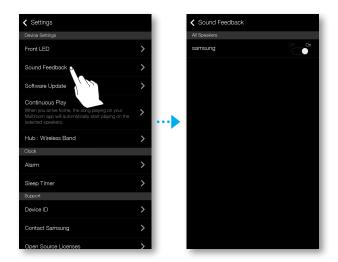
• On: Turns on the product's Front LED indicators.



Sound Feedback

• Off: Turns off Sound Feedback.

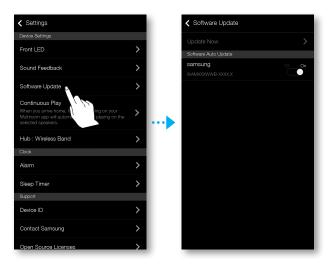
• On: Turns on Sound Feedback.



Software Update

Shows the product's current software version and lets you turn auto update on or off.

- On: When on, automatically updates the software when new firmware is released.
- Off: Turns off the auto update function.





- ✓ Auto update is available when your WAM speaker is connected to a network and the Software Auto Update function is set to On.
- ✓ We strongly recommend that you set Software Update for all your Samsung WAM products to **On**. Problems with networked functions (such as Group Play) may otherwise occur due to incompatibility issues when a variety of software versions is used on linked products.
- ✓ **Software Auto Update** will only update the speaker when the speaker is in Standby mode. To manually place the speaker in Standby mode:
 - 1) Set **Software Auto Update** to **On**.
 - 2) Touch the **U** Standby button on the speaker.

Update Now

You can update your speaker's software manually using **Update Now**.

- 1 Press .
- 2 Select Software Update.
- 3 Select **Update Now**.
- **4 Update Now** searches for a current software update. If an update is available, it will download and install the update on your speaker. If you already have the most current software on you speaker, **Update Now** displays "Latest version already installed.".

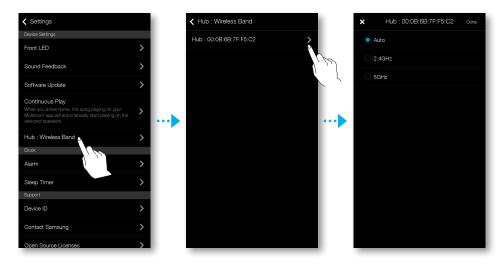
Continuous Play

When Continuous Play is on, music you are listening to on a mobile device through the Multiroom app will automatically play on your WAM speaker when you come within range of your router. For example, if you are listening to a song on your mobile device outside, and you have Continuous Play on, that song will automatically start playing on your WAM speaker when you go inside and get within range of the router.



Hub: Wireless Band

You can change the wireless band of your HUB depending on the wireless communication environments at home.



Clock

Alarm (WAM7500, WAM7501 Only) Lets you set the Alarm.



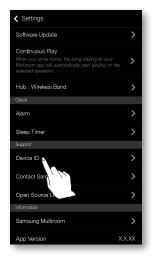
Sleep Timer Lets you set the Sleep Timer.



Support

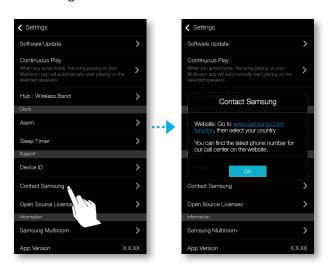
Device ID

Lets you check the Device ID.



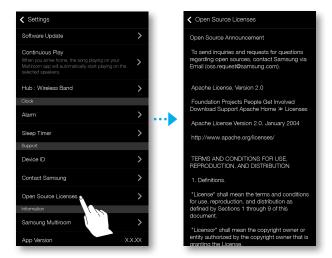
Contact Samsung

Provides a link to the Samsung website.



Open Source Licenses

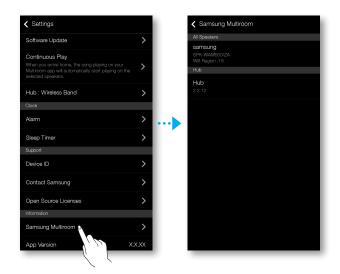
Lets you view the **Open Source Licenses**.



Information

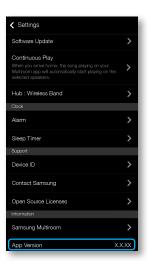
Samsung Multiroom

Allows you to check the software version number of the speaker.



App Version

Allows you to check the **Samsung Multiroom** app version.



Selecting One Speaker or Multiple Speakers

Selecting a speaker to use

You can select a speaker from among the connected speakers to play music through and select the input source and music files to play.

- 1 Press to go to the list of all speakers.
- 2 Select a speaker.
- 3 If no input source is assigned to the selected speaker, the music files stored in the smart device are listed. Select the desired music file to play.
 - The selected speaker plays the music.



Selecting another speaker for playback

Use this function to assign the currently playing input source to another speaker.

- 1 From the playback screen, press 1.
- 2 Select a speaker.

Grouping Multiple Speakers

You can group multiple speakers into one group that plays the same music. Grouping is available only when multiple speakers are connected to the same network.

- 1 Press to go to the list of all speakers.
- 2 Press Group.
- 3 Select other speakers to add to the group, and then press **Done**.





- ✓ Group playback is not available for Bluetooth and TV SoundConnect connections.
- ✓ A speaker can be added to one group only.

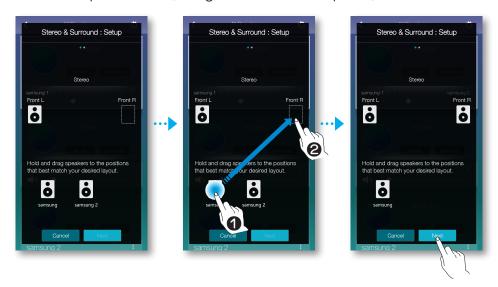
.... Configuring the Surround Sound Mode

You can configure multiple speakers for a surround sound effect.

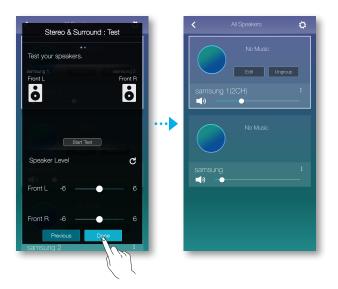
- 1 Press to go to the list of all speakers.
- 2 Press Surround.



3 Press and hold a speaker icon, drag it to the desired place, and then select **Next**.



4 Test the speakers, adjust their decibel level, and then press **Done**.



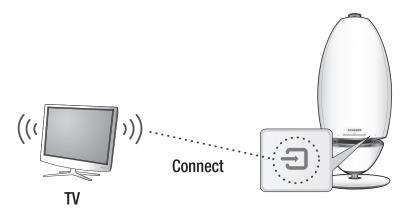


- ✓ The Surround Mode may be cancelled automatically if the network connection is unstable.
- ✓ When enabling the Surround Sound mode, we recommend that you set the same decibel levels for the speakers you assign to Front L and Front R.

Using miscellaneous functions

Connecting with the TV SoundConnect function

This section explains how to connect the speaker to Bluetooth compatible SAMSUNG TVs.



- 1 Plug the WAM speaker into an outlet, and then touch the Source button on its front panel.
- 2 Set Add New Device to On in the TV's TV SoundConnect menu. (Refer to the TV's user manual for details.)
- 3 A message asking whether to proceed with Bluetooth pairing appears. Select **Yes**. The speaker is paired to the TV.



- ✓ Press and hold the ∃ Source button for more than 5 seconds to reset TV SoundConnect.
- ✓ Optimal pairing distance is 6.5 feet (2 m) or less.
- ✓ If you unplug the WAM speaker, the TV SoundConnect connection is terminated. To re-establish the connection, plug the speaker into an outlet, and then reset the TV SoundConnect connection.
- ✓ When the speaker is in Standby mode, the TV SoundConnect connection is not terminated.
- ✓ Only one WAM speaker can be connected to the TV via TV SoundConnect.
- ✓ Operational range of TV SoundConnect
 - Recommended pairing range: up to 6.5 feet (2 m).
 - Recommended operating range: up to 32 feet (10 m).
 - The connection may be lost or sound may stutter if the distance between the TV and the product exceeds 32 feet (10 m).
- ✓ Before activating this function, be sure to activate the Samsung TV's SoundConnect or SoundShare mode.
- ✓ The SoundConnect feature is available on some Samsung TVs released since 2012. Check whether
 your TV supports the SoundShare or SoundConnect function.

 (For further details, refer to the TV's user's manual.)
- ✓ Instability in the network environment may cause connection to be lost or sound to stutter.

Playing Media Content Saved on a PC

Wireless Audio - Multiroom for Desktop

To play iTunes music files and other shared PC music files through your WAM speaker, install the **Wireless Audio - Multiroom for Desktop** program.

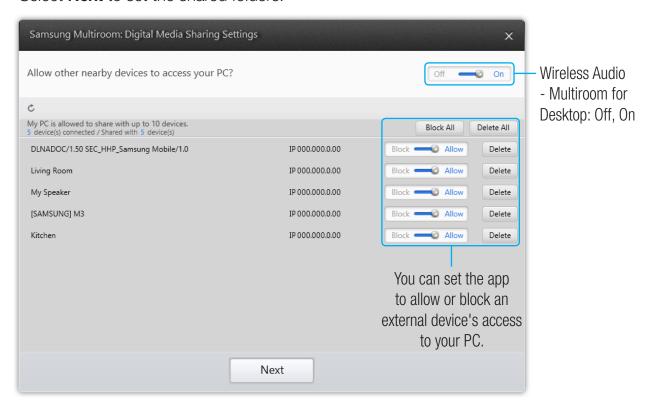
To download the Wireless Audio - Multiroom for Desktop program and install it, visit www.samsung. com, and then select **Owners & Support** > **Manuals & Downloads**. Enter the name of your product in the search field (WAM7500 or WAM6500), and then select the name from the drop down list. On the screen that appears, select **Manuals & Downloads**. Under Downloads, select **More**.

NOTES

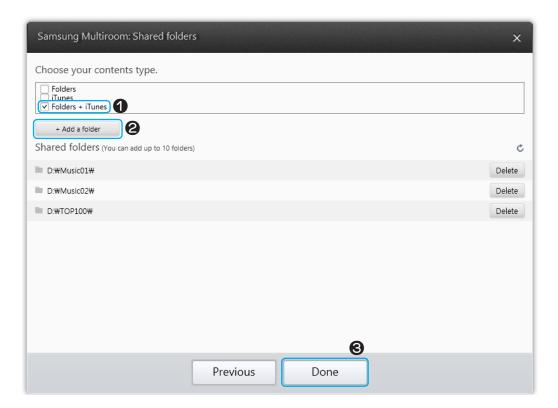
- ✓ The PC containing the shared folders and your WAM speaker must be connected to the same wireless router.
- ✓ If the connected Windows PC or the Mac switches to display-off mode, power saving, or hibernation mode, the App will stop.
- ✓ If the firewall of the Windows computer is activated, the App may not work. If this occurs, deactivate the the Windows firewall and any other firewalls that are active.
- ✓ The *.pkg file is for Mac while *.msi is for Windows. Download the appropriate file for your computer and install it.
- ✓ Supported OS: Windows 7 or higher, Mac OS X 10.7 or later.

To use the Wireless Audio Multiroom for Desktop program after you have installed it, follow these steps:

- 1 Double click the program's icon on the PC's desktop.
- 2 Select Next to set the shared folders.



3 Select the content type and add the selected folder to the shared folders list. After sharing folders, make sure to press the **Done** button.



- 4 On your smart device, open the **Samsung Multiroom** app.
- 5 Select **Source** > **Nearby Devices**, and then select your PC. The shared PC folders and music files are displayed. (For further details, refer to page 26) Click here.

NOTE

✓ After adding to or changing the contents of shared folders, make sure to press the button.
If you don't press the button, the files shared by your computer may not displayed in the **Samsung Multiroom** app.

Appendix

Troubleshooting

Refer to the table below when this product does not function properly. If the problem you are experiencing is not listed below or if the instructions below do not help, turn off the product, disconnect the power cord, and contact Samsung Electronics at 1-800-SAMSUNG (1-800-726-7864).

Symptom	Check	Remedy
The unit will not turn on.	• Is the power cord plugged into the outlet?	Connect the power cord to the outlet.
My HUB and WAM speaker won't pair.	 When the Hub is plugged in, do the HUB's front indicators show it's operating properly? Is the LAN cable connected to the wireless router and the HUB properly? Make sure the product's front LED turns from red to blue. 	 Reset the HUB. (Refer to the HUB's user manual for details.) Unplug the HUB and plug it in again. Check whether the pairing indicator on the front of the HUB is blinking or not. Reset the WAM speaker. (see page 5) Click here. Unplug the WAM speaker and plug it in again. Check whether the pairing indicator on the front of the WAM speaker is blinking or not.
A function does not work when the button is pressed.	Is there static electricity in the air?	Disconnect the power plug and connect it again.
No sound.	Is the volume set to minimum?	Connect the speaker correctly.Adjust the volume.
The TV SoundConnect (TV pairing) failed.	 Does your TV support TV SoundConnect? Is your TV firmware the latest version? Does an error occur when connecting? 	 TV SoundConnect is supported by some Samsung TVs released after 2012. Check your TV to see if it supports TV SoundConnect. Confirm TV SoundConnect is set to On in your TV's menu. Update your TV with the latest firmware. Contact the Samsung Call Center. Touch and hold the Source button for more than 5 seconds to reset TV SoundConnect and connect a new TV.

Symptom	Check	Remedy
The HUB doesn't work properly.	 Is the HUB plugged in? Is the LAN cable connected to the wireless router and the HUB properly? When the Hub is plugged in, do the HUB's front indicators show it's operating properly? 	 Plug in the HUB. Connect the LAN cable to an ETHERNET SWITCH port on the back of the HUB and to your wireless router. Reset the HUB. (Refer to the HUB's user manual for details.) If you experience troubles with connecting the HUB and WAM speaker, try relocating the WAM speaker so that it is closer to the wireless router or HUB.
The WAM speaker doesn't work properly.	 Is the product plugged in? Does the product's front LED indicator remain red 5 minutes after turning on? 	 Plug in the product. Check whether the Wi-Fi router you're using had been certified for Wi-Fi. Unplug the speaker, plug it back in, and then reconnect it to the router. Reset the WAM speaker. (see page 5) Click here. If used with a HUB Make sure your smart device and the HUB are connected to the same Wi-Fi network. Make sure the HUB's indicator LED's show that it is working correctly. (See page 16, item 3.) Click here. If the problem persists, reset the HUB. (Refer to the HUB's user manual for details.) Unplug, then plug in the HUB. Then, unplug and plug in the WAM speaker. If you experience troubles with connecting the HUB and WAM speaker, try relocating the speaker so that it is closer to the wireless router or HUB.

Symptom	Check	Remedy
I cannot group products.	Are the WAM speakers connected to the network via Wi-Fi?	If the speakers are connected to the network via Bluetooth or TV SoundConnect, you cannot use the group products function.
The Multiroom app doesn't work properly.	Does an error occur when accessing the app?	 Make sure your smart device is compatible with the app. (See page 55) Click here. Make sure the app is the latest version. Make sure your WAM speaker's front LED turns from red to blue. If used with a HUB Make sure the HUB and the smart device are connected to same router. Make sure the HUB's indicator LED's show that it is working correctly. (See page 16, item 3.) Click here. If you experience troubles with connecting the HUB and WAM speaker, try relocating the speaker so that it is closer to the wireless router or HUB.



✓ If the problem persists, contact the Samsung Call Center for troubleshooting.

... Open Source License Notice

• For further information on Open Sources used in this product, please visit the website: http://opensource.samsung.com

Licences

• The Spotify Software is subject to third party licenses found here : www.spotify.com/connect/third-party-licenses.



• For more information about Spotify Connect, please visit www.spotify. com/connect

Specifications

WAM7500/WAM7501

	Weight	7.5 lbs
Company	Dimensions	7.1 (W) X 7.1 (D) X 16.6 (H) inches
General	Operating Temperature Range	+41°F to +95°F
	Operating Humidity Range	10 % to 75 %
Naharada	Wireless LAN	Built-in
		WEP (OPEN/SHARED)
Network	Security	WPA-PSK (TKIP/AES)
		WPA2-PSK (TKIP/AES)

WAM6500/WAM6501

	Power Requirements	DC24V 2.5A
	Weight	4.0 lbs
General	Dimensions	6.2 (W) X 6.2 (D) X 9.1 (H) inches
	Operating Temperature Range	+41°F to +95°F
	Operating Humidity Range	10 % to 75 %
	Wireless LAN	Built-in
Network		WEP (OPEN/SHARED)
	Security	WPA-PSK (TKIP/AES)
		WPA2-PSK (TKIP/AES)

- Network speeds equal to or below 10Mbps are not supported.
- Design and specifications are subject to change without prior notice.
- For power supply and power consumption information, refer to the label attached to the product.
- See product bottom for important safety information.
- Weight and dimensions are approximate.
- Dispose unwanted electronics through an approved recycler.

 To find the nearest recycling location, go to our website: www.samsung.com/recyclingdirect or call, (877) 278 0799.
- This user manual is based on the product using the Android or iOS operating system.
- The Multiroom app screen is based on the Android operating system. The screen configuration may change after you upgrade the software version.
- For further details on using the product, visit www.samsung.com.

Regulatory Compliance Statements



The lighting flash and arrowhead within the triangle is a warning sign alerting you to dangerous voltage inside the product.

CAUTION

RISK OF ELECTRIC SHOCK DO NOT OPEN

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



The explanation point within the triangle is a warning sign alerting you to important instructions accompanying the product.

Warning

- This product contains chemicals known to the State of California to cause cancer and reproductive toxicity.
- To reduce the risk of fire or electric shock, do not expose this appliance to rain or moisture.
- Do not expose this apparatus to dripping or splashing.
 Do not put objects filled with liquids, such as vases on the apparatus.
- To turn this apparatus off completely, you must pull the power plug out of the wall socket. Consequently, the power plug must be easily and readily accessible at all times.

FCC Statement: (for U.S.A)

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorienting or relocating the receiving antenna.
- Increasing the separation between the equipment and receiver.
- Connecting the equipment to an outlet that is on a different circuit than the radio or TV.
- Consulting the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

For products available in the US and Canadian markets, only channels 1~11 are available. You cannot select other channels.

This device and it's antennas must not be co-located or operated in conjunction with any other antenna or transmitter except in accordance with FCC multi-transmitter product procedures. This device operates in the 5.15~5.25GHz frequency range. It is restricted to indoor

IMPORTANT NOTE

environments only.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated so there is at least 8 inches (20cm) between the radiator and your body.

IC Statement: (for Canada)

CAN ICES-3 (B)/NMB-3(B)

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

For products available in the US and Canadian markets, only channels 1~11 are available. You cannot select other channels.

This device and it's antennas must not be co-located or operated in conjunction with any other antenna or transmitter except in accordance with IC multi-transmitter product procedures.

This device may automatically discontinue transmission if there is no information to transmit, or an operational failure. Note that this is not intended to prohibit the transmission of control or signaling information or the use of repetitive codes where required by the technology.

To reduce potential for harmful interference to co-channel mobile satellite systems, this device operates in the 5150-5250 MHz band, and is for indoor use only.

IMPORTANT NOTE:

IC Radiation Exposure Statement:

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated so there is at least 8 inches (20cm) between the radiator and your body.

Important Safety Instructions

Read these operating instructions carefully before using the unit. Follow all the safety instructions listed below.

Keep these operating instructions handy for future reference.

- Read these instructions.
- 2 Keep these instructions.
- 3 Heed all warnings.
- 4 Follow all instructions.
- 5 Do not use this apparatus near water.
- 6 Clean only with a dry cloth.
- 7 Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8 Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including AV receivers) that produce heat.
- 9 Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10 Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where it exits the apparatus.
- 11 Only use attachments/accessories specified by the manufacturer.
- 12 Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- 13 Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14 Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as when the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

Safety precautions

Power Supply Precautions

- Do not overload outlets or extension cords.
 - This may result in abnormal heat or fire.
- Do not plug in or unplug the power cord with wet hands.
- Do not place the product near heating equipment.
- To clean the power plug blades, remove the plug from the wall outlet and wipe the blades with a dry cloth only.
- Do not bend the power cord or pull it forcefully.
- Do not put heavy objects on the power cord.
- Do not plug the power cord into a loose or damaged outlet.
- Fully insert the power cord's plug into the the wall outlet so that the plug is firmly attached to the outlet.
 - If the connection is unstable, there is a risk of fire.

Installation Precautions

- Do not install the product near equipment or objects that generate heat or produce fire (candles, mosquito coils, heaters, radiators, etc.). Do not install in direct sunlight.
- When moving the product, turn off the power and disconnect all cords (include the power cord) from the unit.
 - A damaged cord may cause a fire and poses a risk of electric shock.
- Installing the product in environments with high heat or humidity, dust, or extreme cold, can lead to quality problems or cause the product to malfunction. Before you install the product in an environment that is outside the norm, please contact a Samsung service center for additional information.
- When placing the product on a shelf, cabinet, or desk, make sure the top panel faces upwards.
- Do not place the product on an unstable surface (e.g. a shaky shelf, a tilted desk, etc.).
 - Dropping the product can cause it to malfunction and poses a risk of injury. Severe vibration or impact can also cause the product to malfunction and lead to a fire hazard.
- Install your product with enough space around it for ventilation.
 - Leave at least 4 inches (10cm) at the rear of the product and more than 2 inches (5cm) on each side of the product.
- Keep the plastic packing materials out of reach of your children.
 - Children playing with the plastic packing materials run the risk of suffication.

Usage Precautions

- Using for an extended time at high volume may cause serious damage to your hearing.
 - If you are exposed to sound louder than 85db for an extended time, you may adversely affect your hearing. The louder the sound is, the more seriously damaged your hearing may become.
 Note that an ordinary conversation is between 50 to 60 db and road noise is approximately 80 db.
- This product contains dangerous high voltage. Do not attempt to disassemble, repair, or modify it yourself.
 - Contact a Samsung service center when your product is in need of repair.
- Do not place any container that contains liquid on the product (e.g. a vase, beverages, cosmetics, chemicals, etc.). Do do not allow any metal objects (e.g. coins, hair clips, etc.) or flammable material (e.g. paper, matches, etc.) to enter the product (through the air vents, I/O ports, etc.).
 - If any harmful material or liquid enters the product, turn off the product immediately, unplug the power cord, and then contact a Samsung service center.
- Do not drop the product. In case of a mechanical breakdown, disconnect the power cord and contact a Samsung service center.
 - There is a risk of fire or electric shock.
- Do not hold or pull the product by the power cord or the signal cable.
 - A damaged cable can cause the product to malfunction, cause a fire, and poses a risk of electric shock.
- Do not use or keep flammable materials near the product.
- If the product emits an abnormal sound or a burnt smell or smokes, unplug the power-cord immediately and contact a Samsung service center.
- If you smell gas, ventilate the room immediately. Do not touch the power plug of the product. Do not turn the product off or on.
- Do not strike or subject the product to a sudden shock. Do not pierce the product with a sharp object.
- This product can be moved and placed indoors.
- This product is not waterproof or dustproof.
- Be careful when moving the product to avoid dropping it and possibly damaging it.

Cleaning Precautions

- Never use alcohol, solvents, waxes, benzene, thinners, air freshener, or lubricants to clean the product, or spray insecticide on the product.
 - Using any of these materials can discolor the exterior coating or cause it to split or peel off, or remove the labelling on the product.
- To clean the product, unplug the power cord, and then wipe the product with a clean, dry, soft cloth (Microfiber, cotton).
 - Avoid leaving dust on the product. Dust can scratch its the surface.

Additional Information

About the Network Connection

- Depending on the wireless router used, some network operations may perform differently.
- For detailed information on networking with a wireless router or modem, refer to the router's or modem's documentation.
- Select one wireless channel that is not used currently. If the selected channel is used by another communication device nearby, radio interference may result in communication failure.
- In compliance with the newest Wi-Fi certification specifications, the HUB does not support WEP, TKIP, or TKIP-AES (WPA2 Mixed) security encryption in networks running in the 802.11n mode.
- By its nature, wireless LAN may experience radio interference depending on the environmental conditions (such as wireless router performance, distance, obstruction, interference with other wireless devices, etc.)
- WEP encryption does not work with WPS (PBC) / WPS (PIN).

Compatible products

• Mobile: Android 2.3.3 (Gingerbread) or above, iOS (6.0) or above



- ✓ Some devices may not be compatible with the product.
- ✓ Note that older versions of compatible products may not be supported.

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LIMITED WARRANTY TO ORIGINAL PURCHASER

This SAMSUNG brand product, as supplied and distributed by SAMSUNG and delivered new, in the original carton to the original consumer purchaser, is warranted by SAMSUNG against manufacturing defects in materials and workmanship for a limited warranty period of:

One (1) Year Parts and Labor* (*90 Days Parts and Labor for Commercial Use)

This limited warranty begins on the original date of purchase, and is valid only on products purchased and used in the United States. To receive warranty service, the purchaser must contact SAMSUNG for problem determination and service procedures. Warranty service can only be performed by a SAMSUNG authorized service center. The original dated bill of sale must be presented upon request as proof of purchase to SAMSUNG or SAMSUNG's authorized service center. Transportation of the product to and from the service center is the responsibility of the purchaser.

SAMSUNG will repair or replace this product, at our option and at no charge as stipulated herein, with new or reconditioned parts or products if found to be defective during the limited warranty period specified above. All replaced parts and products become the property of SAMSUNG and must be returned to SAMSUNG. Replacement parts and products assume the remaining original warranty, or ninety (90) days, whichever is longer.

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Non-SAMSUNG manufacturers, suppliers, publishers, and service providers may provide their own warranties.

This limited warranty covers manufacturing defects in materials and workmanship encountered in normal, and except to the extent otherwise expressly provided for in this statement, noncommercial use of this product, and shall not apply to the following, including, but not limited to: damage which occurs in shipment; delivery and installation; applications and uses for which this product was not intended; altered product or serial numbers; cosmetic damage or exterior finish; accidents, abuse, neglect, fire, water, lightning or other acts of nature; use of products, equipment, systems, utilities, services, parts, supplies, accessories, applications, installations, repairs, external wiring or connectors not supplied and authorized by SAMSUNG, or which damage this product or result in service problems; incorrect electrical line voltage, fluctuations and surges; customer adjustments and failure to follow operating instructions, cleaning, maintenance and environmental instructions that are covered and prescribed in the instruction book; product removal or reinstallation; reception problems and distortion related to noise, echo, interference or other signal transmission and delivery problems. SAMSUNG does not warrant uninterrupted or error-free operation of the product.

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Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

To obtain warranty service, please contact SAMSUNG customer care center.

The benefits of this Limited Warranty extend only to the original purchaser of Samsung products from an authorized Samsung reseller.

THIS LIMITED WARRANTY SHALL NOT APPLY TO ANY SAMSUNG PRODUCTS PURCHASED FROM UNAUTHORIZED RESELLERS OR RETAILERS, EXCEPT IN STATES WHERE SUCH RESTRICTION MAY BE PROHIBITED. For a list of Samsung authorized retailers, please go to: http://www.samsung.com/us/peaceofmind/authorized_resellers.html.

Contact SAMSUNG WORLD WIDE

If you have any questions or comments relating to Samsung products, please contact the SAMSUNG customer care center listed for your country.

Country		Contact Center 🕿	Web Site	
U.S.A		1-800-SAMSUNG (726-7864)	www.samsung.com/us/support	
North America	CANADA	1-800-SAMSUNG (726-7864)	www.samsung.com/ca/support (English)	
	CANADA	1-000-3AM30MG (720-7004)	www.samsung.com/ca_fr/support (French)	
	MEXICO	01-800-SAMSUNG (726-7864)	www.samsung.com/mx/support	
	BRAZIL	0800-124-421 (Demais cidades e regiões)	www.samsung.com/br/support	
	DITAZIL	4004-0000 (Capitais e grandes centros)		
	COSTA RICA	0-800-507-7267	www.samsung.com/latin/support (Spanish)	
		00-800-1-SAMSUNG (726-7864)	www.samsung.com/latin_en/support (English)	
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	JAMAICA	1-800-234-7267	www.samsung.com/latin en/support (English)	
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	011000/11	000 100 107 00	www.samsung.com/latin_en/support (English)	
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	BELGIUM		www.samsung.com/be/support (Dutch)	
			www.samsung.com/be_fr/support (French)	
	NORWAY	815 56480	www.samsung.com/no/support	
	DENMARK	70 70 19 70	www.samsung.com/dk/support	
	FINLAND	030-6227 515	www.samsung.com/fi/support	
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	VIETNAM	1800 588 889	www.samsung.com/vn/support	
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	THAILAND	1800-29-3232	www.samsung.com/tn/support	
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S.E.A	MALAVOIA	1800-88-9999	www.samsung.com/my/support	
	MALAYSIA	603-77137477 (Overseas contact)		
	INDONESIA	021-56997777	www.samsung.com/id/support	
	INDUNESIA	08001128888	www.samsung.com/id/support	
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