

# One Year Limited Warranty

## **What is Covered Under This Warranty?**

The item(s) you have purchased are warranted as outlined below.

- **Frames.** Frame construction is warranted against defects in material and workmanship for one year from purchase date. Damage to frames or welds resulting from improper assembly or exposure to water and/or sub-freezing temperatures is not covered. General frame rusting is not covered.
- **Finishes.** Paint finishes are warranted against peeling, cracking and blistering for one year from purchase date provided the item has not been scratched or abraded. Chips and scratches resulting from normal wear and tear are not covered.
- **Fabrics.** Fabric and cushions (if applicable) are warranted against separation at the seams for one year from purchase date. Fading and/or discoloration resulting from exposure to the elements, oils, spills, fluids, chemicals, or any other cause are not covered.
- **Straps and/or wicker.** Straps and/or wicker weave (if applicable) are warranted against separation and tearing for one year from purchase date. Fading and/or discoloration resulting from exposure to the elements, oils, spills, fluids, chemicals, or any other cause are not covered.
- **Umbrellas.** Umbrellas (if applicable) are warranted against defects in material and workmanship for one year from purchase date. Umbrella bases (if applicable) are not covered under any circumstance.
- **Tabletops.** Natural stone tabletops only are warranted against defects in materials and workmanship only for one year from purchase date. All other tabletops (including without limitation glass, and faux stone) are not covered under any circumstance.

If you have questions regarding care and maintenance of the item(s) you have purchased, please see the accompanying care and maintenance guide or visit our website at [www.agio-usa.com](http://www.agio-usa.com). If you have further questions, please call our customer service center at 1-800-416-3511.

## **What Will Be Done Should I Need to File a Warranty Claim?**

Should any item fail to be as warranted, at our option we will replace it or provide replacement parts, subject to the terms set forth herein. If we decide to replace a discontinued item, we will substitute an item of our choice that is of similar style and quality.

## **How Do I Obtain Warranty Service?**

To obtain warranty service, you must contact our customer service center within the relevant warranty period and provide us with a copy of your dated register receipt as proof of the purchase date. We reserve the right to request photographs and/or return of the defective item(s) and/or such other evidence relating to any claim as we shall reasonably require. Please call our customer service center at 1-800-416-3511 for additional warranty claim details and procedures.

## **What are the Limitations and Exclusions of this Warranty?**

**Warranty Limitations:** This warranty is subject to the limitations set forth above. In addition, this warranty is made to the original purchaser only, and is effective only if items are purchased from one of our authorized dealers. This warranty is not transferable. For warranty replacements based on warranty claims submitted within one year of purchase, we will pay shipping and handling charges within continental North America. We will not be responsible for charges associated with shipments outside continental North America at any time or for any reason.

**Warranty Exclusions:** This warranty is subject to the exclusions set forth above. In addition, the following are excluded from coverage under this warranty: any item used for commercial, contract or any other non-residential purpose; clearance items, display models or items purchased "as is"; freight damage; items subject to misuse, abuse, neglect or lack of proper care or maintenance (including without limitation as provided in any "care and maintenance guide" or similar information we provide); normal wear and tear; damage caused by acts of nature, acts of force majeure, vandalism, fire or other casualty, or improper assembly; hardware against corrosion or rusting; purchased or replacement parts; and all plastic parts. Also excluded are loss of use or time; inconvenience; money; travel; packaging; or incidental, special or consequential damages of any kind. Replacement of defective items or parts as provided herein shall constitute your sole and exclusive remedy for items which are not as warranted. In no event shall our responsibility exceed the purchase price of the item found to be other than as warranted. This warranty is the exclusive statement of your rights with respect to items you have purchased and supersedes any other express warranty or statement, written or oral, made in connection with the purchase and sale of such items. The term "item" when used herein in the singular refers to the specific piece found to be defective, and not to the entire set of which the item is a part.

Some states do not allow exclusion or limitation of incidental or consequential damages, so that limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

# The Natural Beauty Of Wicker



## That Lasts Forever.

**OUR ISLAND  
Designs  
BY AGIO**