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## Canada Compliance Statement

This Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

## ROHS Compliance

This product is ROHS compliant (European Directive 2002/95/EC on the Restriction of Hazardous Substances).



We, LaCie, solemnly declare that this product conforms to the following European standards: Class B EN60950, EN55022, EN50082-1, EN61000-3-2

With reference to the following conditions: 73/23/EEC Low Voltage Directive; 89/336/EEC EMC Directive

## FCC Statement



NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- ◆ Reorient or relocate the receiving antenna.
- ◆ Increase the separation between the equipment and receiver.
- ◆ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- ◆ Consult the dealer or an experienced radio/TV technician for help.
- ◆ Modifications to this product not authorized by LaCie could void the FCC & Industry Canada regulations and negate your authority to operate the product.



This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designed collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service, or the shop where you purchased the product.

## Health and Safety Precautions

- ◆ Only qualified persons are authorized to carry out maintenance on this device.
- ◆ Read this User Manual carefully and follow the correct procedure when setting up the device.
- ◆ Do not open your LaCie Network Space 2 or attempt to disassemble or modify it. Never insert any metallic object into the drive to avoid any risk of electrical shock, fire, short-circuiting or dangerous emissions. Your LaCie Network Space 2 contains no user-serviceable parts. If it appears to be malfunctioning, have it inspected by a qualified LaCie Technical Support representative.

- ◆ Never expose your device to rain, or use it near water, or in damp or wet conditions. Never place objects containing liquids on the LaCie Network Space 2, as they may spill into its openings. Doing so increases the risk of electrical shock, short-circuiting, fire, or personal injury.
- ◆ Power requirements 100-240 V~, 0.9 A, 50-60 Hz, (Supply voltage fluctuations not exceeding  $\pm 10\%$  of the nominal, transient over-voltages according to over-voltage category II).

## General Use Precautions

- ◆ Do not expose the LaCie Network Space 2 to temperatures outside the range of 5° C to 35° C (41° F to 95° F); or to operational humidity beyond 5-80%, non-condensing, or non-operating humidity beyond 10-90%, non-condensing. Doing so may damage the LaCie Network Space 2 or disfigure its casing. Avoid placing your LaCie Network Space 2 near a source of heat or exposing it to sunlight (even through a window). Inversely, placing your LaCie Network Space 2 in an environment that is too cold or humid may damage the unit. Because of heat issues, LaCie recommends that users do not stack multiple Network Space 2 together.
- ◆ Always unplug the LaCie Network Space 2 from the electrical outlet if there is a risk of lightning or if it will be unused for an extended period of time. Otherwise, there is an increased risk of electrical shock, short-circuiting or fire.

- ◆ Use only the power supply shipped with the device.
- ◆ Do not use the LaCie Network Space 2 near other electrical appliances such as televisions or radios. Doing so may cause interference which will adversely affect the operation of the other products.
- ◆ Do not place the LaCie Network Space 2 near sources of magnetic interference, such as computer displays, televisions or speakers. Magnetic interference can affect the operation and stability of your LaCie Network Space 2. Do not place heavy objects on top of the LaCie Network Space 2.
- ◆ Never use excessive force on your LaCie Network Space 2. If you detect a problem, see the Troubleshooting section in this manual.

---

**IMPORTANT INFO:** Any loss, corruption or destruction of data while using a LaCie drive is the sole responsibility of the user, and under no circumstances will LaCie be held liable for the recovery or restoration of this data. To help prevent the loss of your data, LaCie highly recommends that you keep TWO copies of your data; one copy on your external hard disk, for instance, and a second copy either on your internal hard disk, another external hard disk or some other form of removable storage media. LaCie offers a complete line of CD and DVD drives. If you would like more information on backup, please refer to our website.

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**IMPORTANT INFO:** 1GB = 1,000,000,000 bytes. 1TB = 1,000,000,000,000 bytes. Once formatted, the actual available storage capacity varies depending on operating environment (typically 10% less).

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**IMPORTANT INFO:** Some enhancements brought to the product during its lifetime may cause discrepancies between the information and screenshots in the manual and the actual user experience.

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**CAUTION:** Modifications not authorized by the manufacturer may void the user's authority to operate this device.

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**CAUTION:** A shielded-type power cord is required in order to meet FCC emission limits and also to prevent interference to the nearby radio and television reception. It is essential that only the supplied power cord be used.

---

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# 1. Introduction

Congratulations on your purchase of a LaCie Network Space 2, Design by Neil Poulton. Designed to satisfy the data sharing and backup needs of home users, the LaCie Network Space 2 sets up quickly and features an easy-to-use, browser-based administration.

## Sharp Design

The clean lines, glossy black finish and cool blue glow of the LaCie Network Space 2 are equally at home in the office or nestled in with an entertainment center. A front USB port allows you to expand your storage and/or for a backup drive, and a rear USB port is used to connect your Network Space 2 to a computer. Cooling vents on the underside ensure long-lasting reliability and quiet operation.

## Media Server

As soon as it is connected to your network, your LaCie Network Space 2 can share your media files with compatible UPnP AV adapters and players, including computers using iTunes. Just drag media files into the OpenShare folder and enjoy your media on your network.

## Easy Access & Administration

The new user-friendly LaCie Network Assistant (included for Mac and Windows only) makes for simple access and product configuration for the LaCie Network Space 2 and other LaCie drives on your network. The LaCie Network Space 2 is compatible with Mac®, Windows® and Linux machines, making it easy for anyone on the network to connect. The Dashboard, a browser-based administration page, is straight-forward and easy to understand.

### Quick Links

#### Click a topic:

- ◆ Connecting to a Home Network
- ◆ Accessing and Transferring Files
- ◆ Administering Your LaCie Network Space 2



---

## 1.1. Minimum System Requirements

### 1.1.1. Windows users

- ◆ Windows XP (SP2 & SP3) or Windows Vista
  - ◆ CD-ROM drive
  - ◆ Router (for Ethernet connection of the product)
  - ◆ UPnP/DLNA compliant device or software for media streaming
  - ◆ Web browser (Internet Explorer®, Safari™, Firefox™, Opera)
- 

### 1.1.2. Mac Users

- ◆ Mac OS X 10.4 or later
  - ◆ CD-ROM drive
  - ◆ Router (for Ethernet connection of the product)
  - ◆ UPnP/DLNA compliant device or software for media streaming
  - ◆ Web browser (Safari™, Firefox™, Opera)
- 

### 1.1.3. Linux Users

- ◆ Linux 2.4 or later
  - ◆ CD-ROM drive
  - ◆ Router (for Ethernet connection of the product)
  - ◆ UPnP/DLNA compliant device or software for media streaming
  - ◆ Web browser (Firefox™, Opera, Konqueror)
- 

---

**IMPORTANT INFO:** The LaCie Network Space 2's performance can be affected by such external forces as network activity, hardware, distance, and setup.

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**IMPORTANT INFO:** For optimal performance, use a Gigabit Ethernet router and a Gigabit Ethernet board in your host computer.

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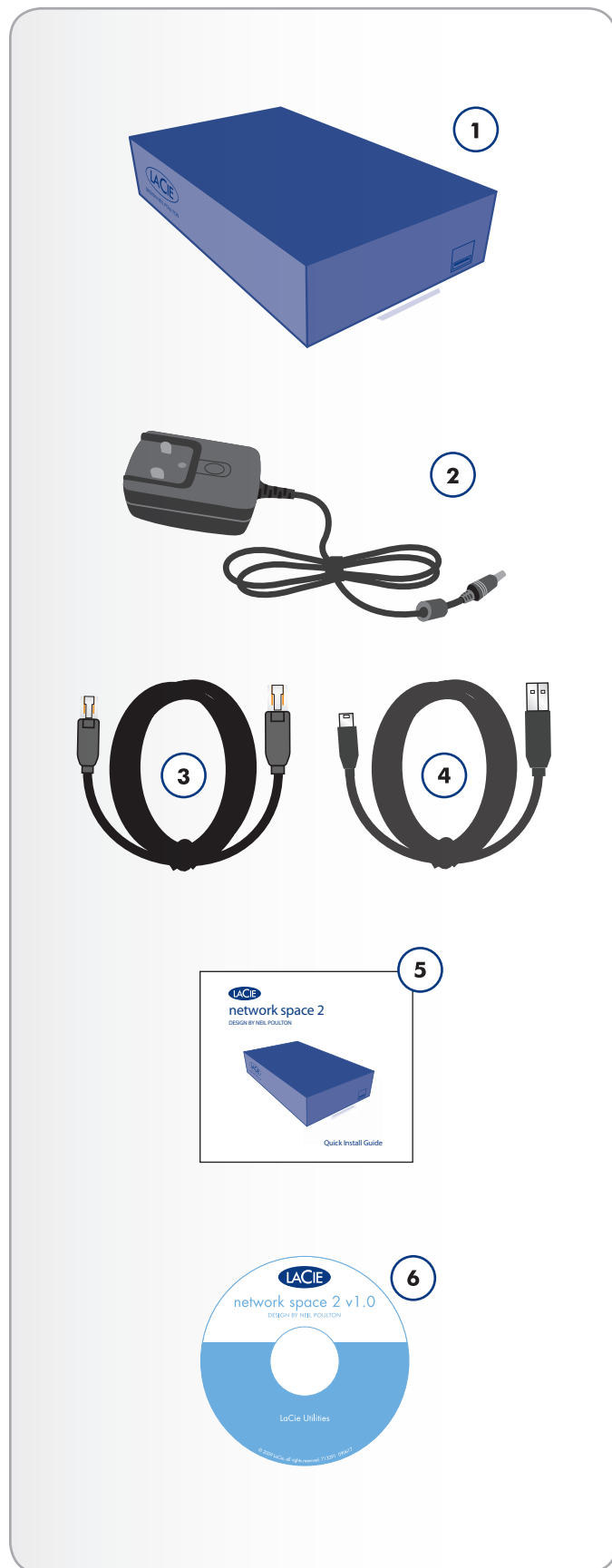
## 1.2. Box Content

1. LaCie Network Space 2
2. External power supply
3. Ethernet cable
4. USB Cable
5. Quick Install Guide
6. Utilities CD-ROM

---

**IMPORTANT INFO:** Please save your packaging. In the event that the drive should need to be repaired or serviced, it must be returned in its original packaging.

---



## 1.3. Views of the Drive

### 1.3.1. Front View

1. **USB Expansion and Backup Port:** The USB port on the front of the LaCie Network Space 2 is used to connect another external USB hard drive, USB key, USB printer, digital camera, or any other USB mass storage device (ex. mp3 player). Using the **Backup** menu on the Dashboard (see section 4.12. *Dashboard: Copy*), you can back up shares on your LaCie Network Space 2 to the external disk.

It is also possible to use the LaCie Network Space 2 to back up an external USB hard drive. Connected hard disks are accessed similarly to public folders on the network. See sections 4.13. *Dashboard: Front USB Port* and 4.12. *Dashboard: Copy* for more information.

---

**IMPORTANT INFO:** Do not connect the LaCie Network Space 2 directly to your computer via the FRONT USB port. The front USB port is intended only for connection of other USB storage devices.

---

### 1.3.2. Rear View

1. Power button
2. Power supply
3. Ethernet port
4. USB port (for host computer connection)

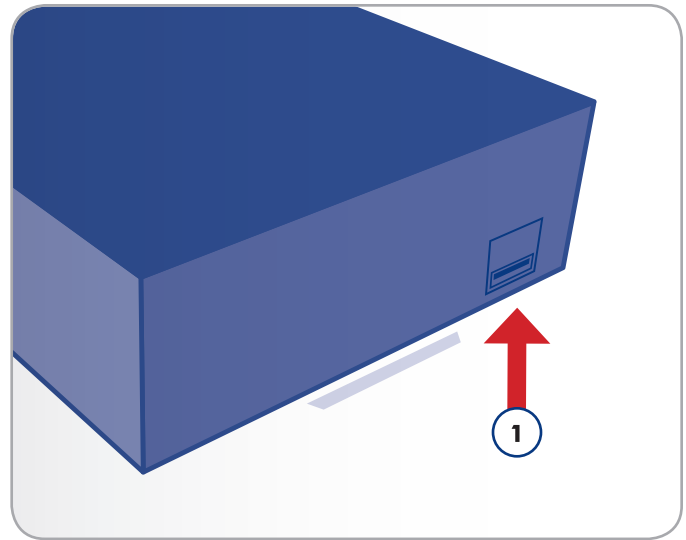


Fig. 01

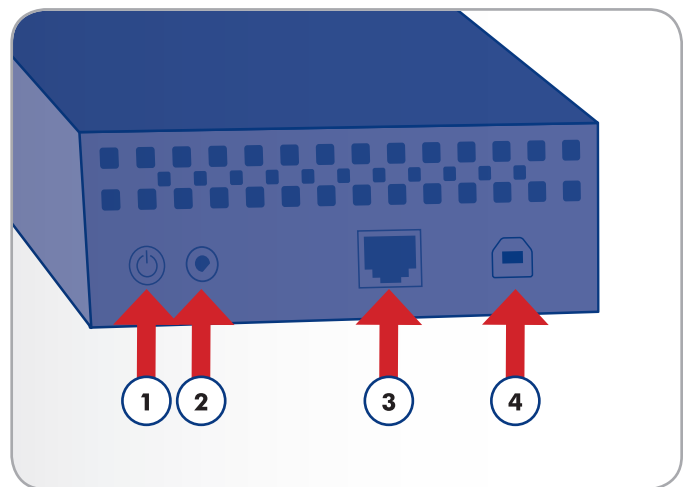


Fig. 02

## 1.4. LED Behavior

The front LED changes to indicate different drive behavior (*Fig. 03*). The following table sums up these behaviors.

LED Behavior	Indication
Off	Drive is turned off
Blue: Fast blinking	Drive is initializing
Blue: Static	Drive is ready
Blue: Flickering	Disk access
Red: Static	Failure
Red/Blue: blinking	Automatic backup in progress*

---

**TECHNICAL NOTE:** The blue LED behavior can be turned off in the Dashboard (see section [4.7. Dashboard: Eco Management](#)); the red LED behavior cannot.

---

- For details, refer to section [4.12.2. Auto Backup USB Device](#).
- 

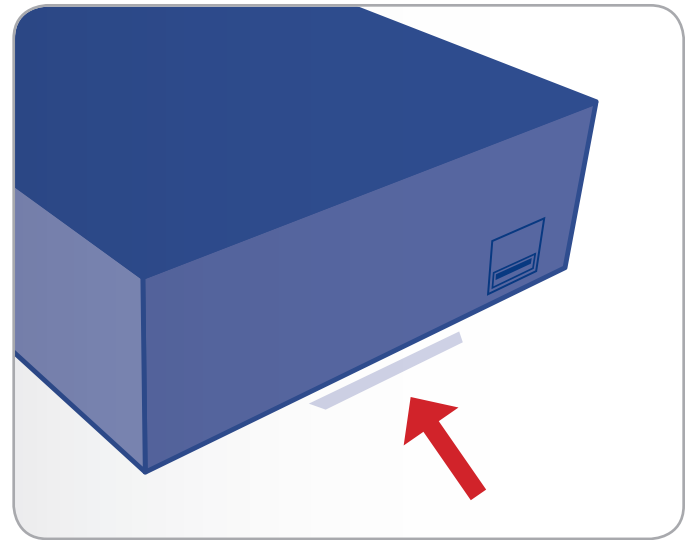


Fig. 03

## 2. Connecting to a Home Network

The Network Space 2 can be connected directly to a computer via USB or to your network via Ethernet. This chapter explains how to connect your hard drive to your network. For details on connecting to a computer, refer to chapter [3.4. Accessing Shares via USB](#).

---

**TECHNICAL NOTE:** LaCie discourages connecting the Network Space 2 to your network (Ethernet cable) and to your computer (USB cable) at the same time. The reason is that if both connections are active at the same time, USBShare will appear on your computer (in My Computer for Windows or Desktop for Mac) but will not be available on the network (the volume is visible but inaccessible). If you then disconnect the USB connection, USBShare will become accessible on the network.

---

The restriction is on the media used for the USB which cannot be shared at the same time on both interfaces.

Follow these steps to getting your LaCie Network Space 2 connected to your network:

[2.1. STEP 1: Connect the Ethernet Cable](#)

[2.2. STEP 2: Turn On the Drive](#)

[2.3. STEP 3: Connect using LaCie Network Assistant](#)

[2.4. STEP 4: Completing the Setup Wizard](#)

---

## 2.1. STEP 1: Connect the Ethernet Cable

1. Connect the Ethernet cable to the Ethernet port on the back of the LaCie Network Space 2 ([Fig. 04](#)).
2. Connect the other end of the Ethernet cable into an available Ethernet “out” port on your router or hub (refer to your router or hub’s documentation if necessary). Allow a few moments for your network to recognize the drive.

Now move on to step 2, section [2.2. STEP 2: Turn On the Drive](#).

### Gigabit Ethernet Cables And Connectors

See [Fig. 05](#) for an illustration of the Ethernet cable used to connect your LaCie Network Space 2 to your network device. The ends of the Ethernet cable are the same and either end can be connected to the LaCie Network Space 2 or your router.

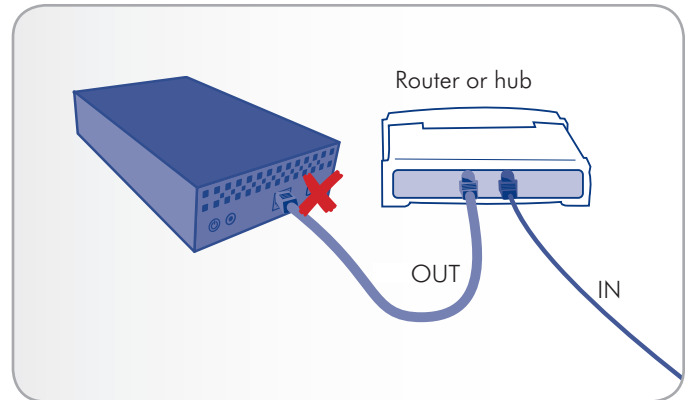


Fig. 04

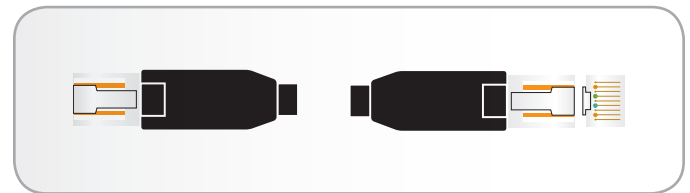


Fig. 05 – Gigabit Ethernet cable ends

## 2.2. STEP 2: Turn On the Drive

1. Connect the Ethernet cable as described in section 2.1. STEP 1: [Connect the Ethernet Cable](#).
1. Connect the power supply to a wall outlet and to the LaCie Network Space 2 ([Fig. 06](#)).
2. Turn on the drive by pressing and holding the power button on the back of the drive for two seconds ([Fig. 07](#)). The front LED will turn on and then begin blinking.

The drive is ready to be accessed once the blue LED has stopped blinking. The product may take up to 30 seconds to boot.

Now move on to step 3, section 2.3. [STEP 3: Connect using LaCie Network Assistant](#).

---

**CAUTION:** Only use the AC adapter supplied with your specific LaCie device. Do not use a power supply from another LaCie device or another manufacturer. Using any other power cable or power supply may cause damage to the device and void your warranty. Always remove the AC adapter before transporting your LaCie drive. Failure to remove the adapter may result in damage to your drive and will void your warranty.

---

---

**TECHNICAL NOTE:** You may use your LaCie drive when in a foreign country thanks to its 100-240 Volt power supply. To be able to use this feature, you may need to purchase an appropriate adapter or cord. LaCie accepts no responsibility for any damage to the drive resulting from the use of an inappropriate adapter. Using an adapter other than one authorized by LaCie will void your warranty.

---

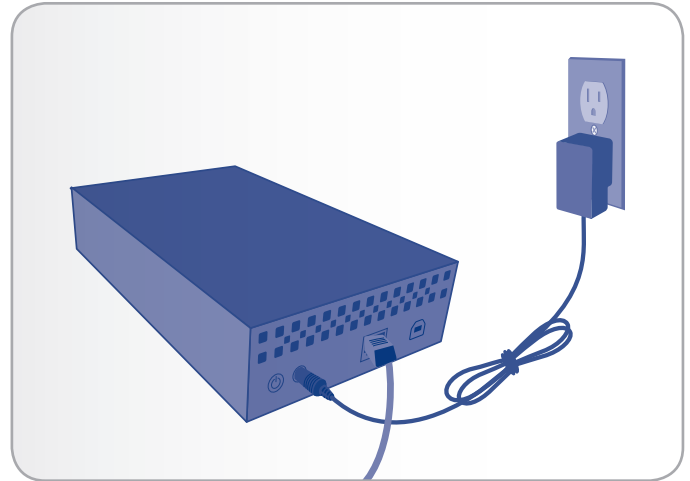


Fig. 06

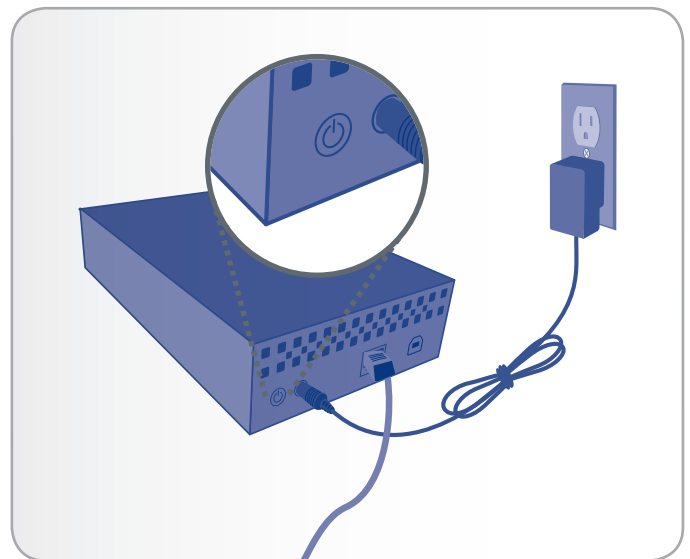


Fig. 07

## 2.3. STEP 3: Connect using LaCie Network Assistant

LaCie Network Assistant software detects all LaCie network-attached storage devices on your network and gives you easy ways to connect to or configure them.

Once installed and running, Network Assistant will appear in your task bar (Windows users, [Fig. 09](#)) or in the menu bar (Mac users, [Fig. 10](#)) and automatically search for storage devices on your network. When a new device is found, the icon will blink.

When Network Assistant finds your LaCie Network Space 2, you can connect to any of its shares, log in to the Dashboard (administration pages), or configure its network settings.

### Install LaCie Network Assistant:

1. Insert the LaCie Network Space 2 CD-ROM into your computer's CD-ROM drive.
2. Windows users, the CD should appear in My Computer. Mac users, the CD should appear on the desktop. Double-click the CD icon, then double-click "LaCie Network Assistant Setup".
3. Follow the Wizard to complete installation.

[continued on next page >>](#)



Fig. 08



Fig. 09



Fig. 10

## Connect to the LaCie Network Space 2:

1. Launch LaCie Network Assistant.

### Windows Users

- a. Select LaCie Network Assistant in Start/Programs. An Network Assistant icon will appear in the system tray (Fig. 11) and Network Assistant will automatically detect your LaCie Network Space 2 and any other storage devices on your network (Fig. 12).
- b. Click on the icon in the system tray and select [Web access...](#) from the LaCie Network Space 2 sub-menu (Fig. 13). The LaCie Network Space 2 Dashboard will open in your default browser.

### Mac Users

- a. Select LaCie Network Assistant in your Applications folder. An Network Assistant icon will appear in the menu bar and the Assistant will automatically detect your LaCie Network Space 2 and any other LaCie storage devices on your network.
  - b. Click on the icon in the menu bar and select [Web access...](#) from the LaCie Network Space 2 sub-menu. The LaCie Network Space 2 Dashboard will open in your default browser.
2. If this is the first time you've connected to the Dashboard, proceed to the next step, [2.4. STEP 4: Completing the Setup Wizard](#). For subsequent logins, refer to section [4.1. Dashboard: Accessing](#).

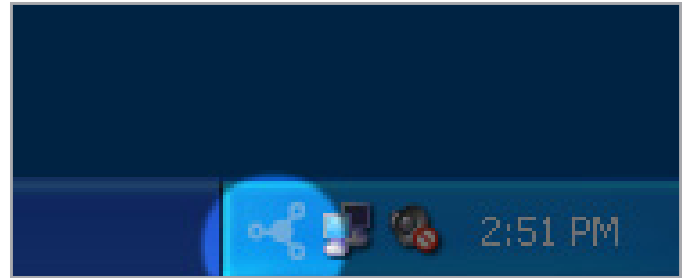


Fig. 11

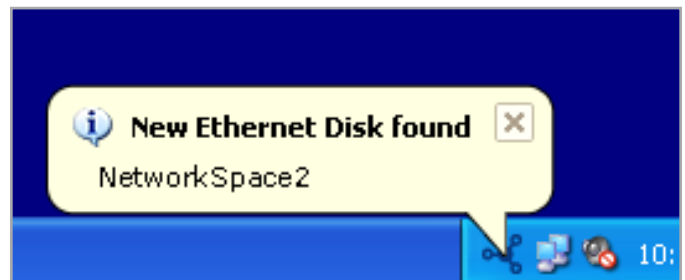


Fig. 12

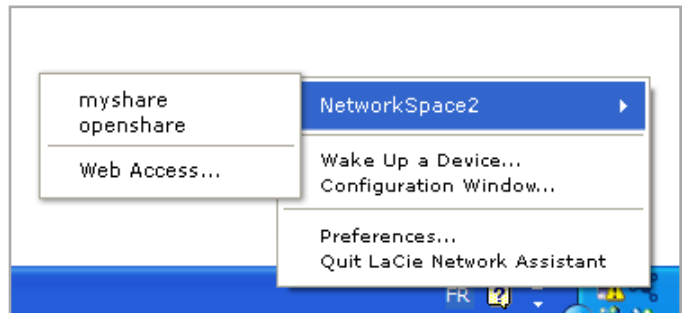


Fig. 13

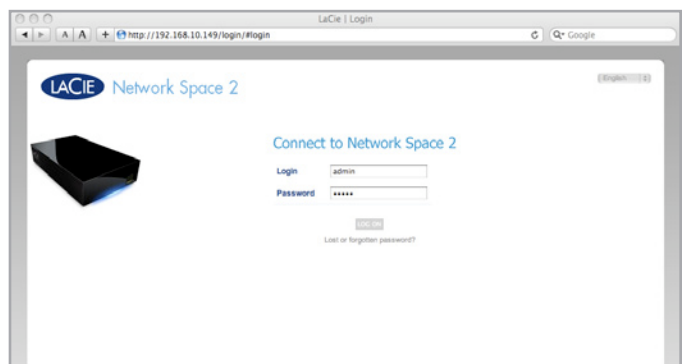


Fig. 14

## 2.4. STEP 4: Completing the Setup Wizard

The first time you log in to the Dashboard, the Setup Wizard will load in your browser (Fig. 15). The Setup Wizard consists of two sections to be filled out that will help you to configure your Network Space 2 (Fig. 15, A).

- ◆ **General Settings:** Modify the Machine Name (optional) and create the admin account password.
- ◆ **Disk Configuration:** Specify how much of the total storage should be allocated for the USB access vs. Network. You can modify this amount from 0 GB to up to 500GB (default is 0 GB). If you choose to increase the USBShare size, it is necessary to format the share under the **USB-computer** heading on the Drive Information page in the Dashboard (for details, see 4.11. [Dashboard: Drive Information](#)).

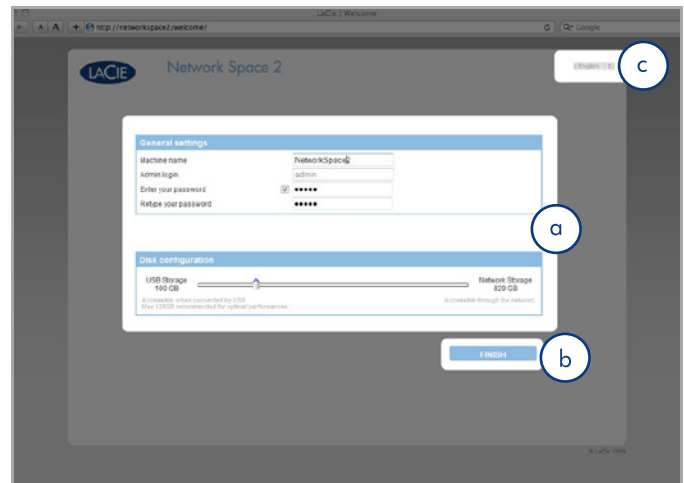


Fig. 15

---

**IMPORTANT INFO:** LaCie strongly recommends you do not increase the USBShare size to more than 128 GB in order not to reduce the amount of storage available through the network connection.

---

Once you've finished, you can proceed to the Dashboard by clicking **Finish** (Fig. 15, B).

---

**NOTE:** The machine name can be modified later from the Dashboard.

---



---

**NOTE:** You can also change the language on this page (Fig. 15, C).

---



---

**TECHNICAL NOTE:** If you need to assign a static IP address, refer to section 2.6. [Assigning a Static IP Address](#) for details.

---

Your Network Space 2 is configured and ready to use. Proceed to the following sections: 3. [Accessing and Transferring Files](#) and 4. [Administering Your LaCie Network Space 2](#).

---

## 2.5. Power Button Functions

The multi-function power button allows you to turn on/off the drive, activate the sleep mode, and reset to default.

- ◆ **Turn on the drive:** Press and hold the power button for two seconds. The front LED will turn on and then begin blinking.
- ◆ **Turn off the drive:** Press and hold the power button for five seconds until the LED blinks. It will begin blinking quickly and will then shut down. The shut down process may take up to 30 seconds.
- ◆ **Activate sleep mode:** This mode can be triggered by either:
  - a. If Deep Sleep Mode is enabled in [Dashboard > Eco Management](#), by clicking the power button (but do not hold it) on the back of the drive.
  - b. Alternatively, if Deep Sleep Mode is enabled in [Dashboard > Eco Management](#), by clicking the [Shut Down](#) button (also in [Dashboard > Eco Management](#)) ([Fig. 16](#) and [Fig. 17](#)).

To wake the drive from Deep Sleep Mode, press the power button on the back of the drive (but do not hold it) or use the Wake on LAN function in the LaCie Network Assistant (see [4.7.1. Wake on LAN](#)) (see [4.7. Dashboard: Eco Management](#)).

- ◆ **Reset to default:** Press and hold the power button for ten seconds. Release the button when the LED becomes solid red. When the LED begins blinking red, press the button again. (It will only blink red for five seconds, so you must press the button again to confirm reset before the end of the five seconds.) If you don't press the button while the red light is blinking, the drive will start normally and the reset process will be aborted.

---

**IMPORTANT NOTE:** After resetting to default, all files will be moved to OpenShare. Thus, any data that was previously stored on MyShare (and was therefore protected) will, after reset, be accessible by anyone on the network.

---

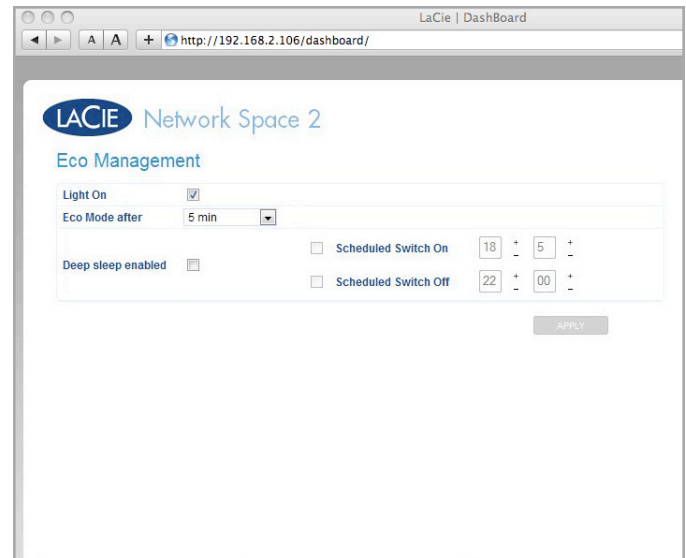


Fig. 16

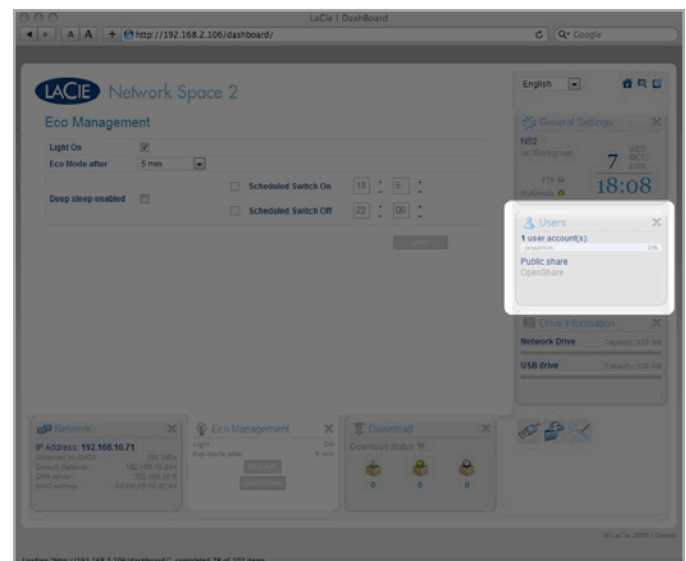


Fig. 17

## 2.6. Assigning a Static IP Address

Most home networking routers are DHCP servers, meaning that the router will automatically assign the Network Space 2 an IP address. If the network is not DHCP-managed, the Network Space 2 will assign itself an IP address following the rule `169.254.xxx.yyy/24`.

If your network requires devices to be assigned a static IP, follow these steps to use the LaCie Network Assistant:

1. Make sure the LNA is installed on your computer (see section [2.3. STEP 3: Connect using LaCie Network Assistant](#) for details).
2. Launch LaCie Network Assistant and open the Network settings tab:

### Windows Users

- a. Select LaCie Network Assistant in Start/Programs. A Network Assistant icon will appear in the system tray and Network Assistant will automatically detect your LaCie Network Space 2 and any other storage devices on your network.
- b. Click on the icon in the system tray and select [Configuration Window...](#) from the LaCie Network Space 2 sub-menu.

### Mac Users

- a. Select LaCie Network Assistant in your Applications folder. An Network Assistant icon will appear in the menu bar and the Assistant will automatically detect your LaCie Network Space 2 and any other LaCie storage devices on your network.
- b. Click on the icon in the menu bar and select [Configuration Window...](#) from the LaCie Network Space 2 sub-menu ([Fig. 19](#)).

3. The LaCie Network Assistant Configuration window will open.
4. Click the Network tab and select [Manual](#).
5. Modify the network settings to work with your network.
6. Click [Apply](#).

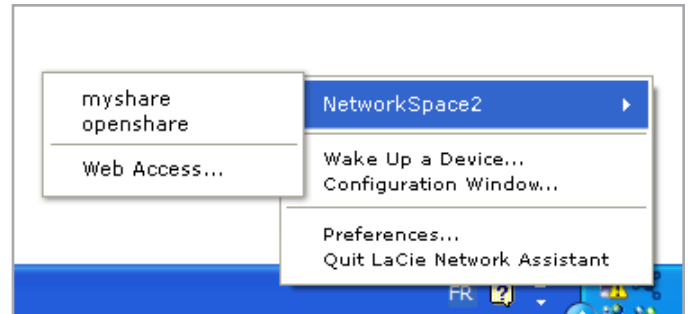


Fig. 18

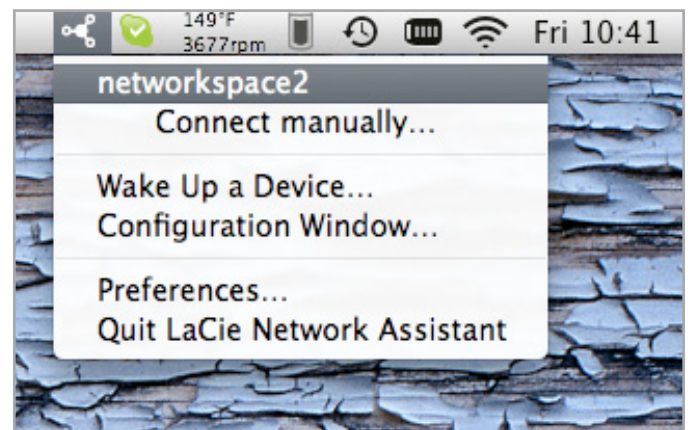


Fig. 19

## 3. Accessing and Transferring Files

There are several ways to access and transfer files located on the Network Space 2. Follow the links below for more details.

[3.2. Accessing Shares Using LaCie Network Assistant](#)

[3.3. Accessing Shares Using File Browser](#)

[3.5. Accessing Shares via FTP](#)

[3.6. Multimedia Server](#)

### 3.1. About Shares

The LaCie Network Space 2 has three permanent shares (similar to folders): [OpenShare](#), [MyShare](#), and [USBShare](#). The following table sums up the differences between them:

Name	Accessibility	Login	Availability
OpenShare	Public, accessible to any user on the network	None	When connected to the network (Ethernet) and to networked computers or UPnP/DLNA-certified players/adapters
MyShare	Private, accessible to the administrator	Required (by default: login = admin password = admin)	When connected to the network (Ethernet) and through networked computers
USBShare	Public (access to connected external USB hard drive)	None	When connected to the network (Ethernet) or to a computer (USB), and through UPnP/DLNA-certified players/adapters

Thus, when the Network Space 2 is connected to the network, all three shares are accessible (MyShare only by logging in). On the other hand, when the Network Space 2 is connected to a computer via USB, only USBShare will be accessible. It is also possible to create new shares. See section [4.5. Dashboard: Users](#) for details.

### 3.2. Accessing Shares Using LaCie Network Assistant

When your computer is connected to your local area network, LaCie Network Assistant will help you quickly connect to the shared folders ([MyShare](#), [OpenShare](#), any user share, and [USBShare](#)) on your LaCie Network Space 2 and, if you like, make those folders immediately available every time you log on to your computer (for this procedure, see section [3.2.2. Map Shared Folders](#)).

By default, you will be logged in as a guest, and will thus have access only to [OpenShare](#), [USBShare](#), and unprotected user shares. In order to access protected shares ([MyShare](#) or a protected user share), you will have to change the login credentials using the LaCie Network Assistant. For this process, see section [3.2.1. Switching User](#).

#### To access shared folders:

1. Launch LaCie Network Assistant.

#### Windows Users

- a. Select LaCie Network Assistant in Start/Programs. An Network Assistant icon will appear in the system tray ([Fig. 20](#)) and Network Assistant will automatically detect your LaCie Network Space 2 and any other storage devices on your network ([Fig. 21](#)).
- b. Click on the icon in the system tray and select a share from the LaCie Network Space 2 sub-menu ([Fig. 22](#)).

[continued on the next page >>](#)

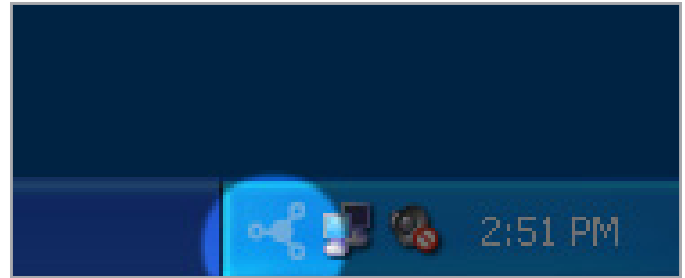


Fig. 20

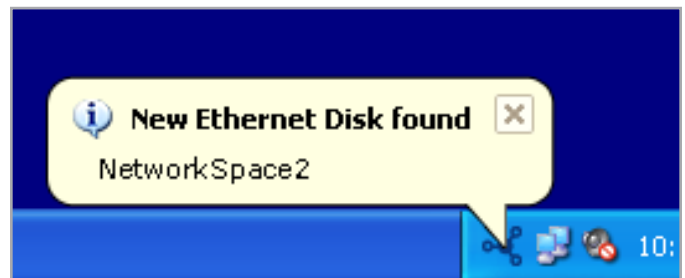


Fig. 21

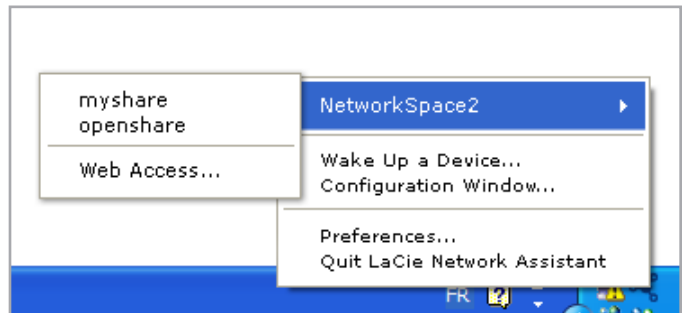


Fig. 22

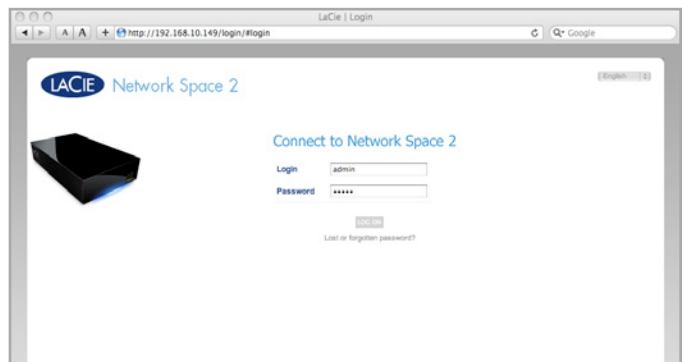


Fig. 23

### Mac Users

- a. Select LaCie Network Assistant in your Applications folder. An Network Assistant icon will appear in the menu bar and the Assistant will automatically detect your LaCie Network Space 2 and any other LaCie storage devices on your network.
  - b. Click on the icon in the menu bar and select a share from the LaCie Network Space 2 sub-menu.
2. You will be logged on as a guest and the share will open in a Finder window (Mac users) or an Explorer window (PC users).
  3. Transfer files normally from your computer to the Network Space 2 share.

---

**IMPORTANT INFO:** If you wish to copy large amounts of data from the USBShare to another share, LaCie recommends you create a backup task to copy the contents of USBShare onto the other share (see section [4.12. Dashboard: Copy](#)), then delete the files from USBShare. It is not recommended to transfer large quantities of files from the USBShare to other shares (or vice-versa) using [SMB](#) (i.e. using the Finder for Mac users or an Explorer window for Windows users).

---

---

### 3.2.1. Switching User

By default, you will be logged in as a guest, and will thus have access only to [OpenShare](#), [USBShare](#), and unprotected user shares. In order to access protected shares ([MyShare](#) or a protected user share), you will have to change the login credentials using the LaCie Network Assistant. Follow these steps:

1. Click the LaCie Network Assistant icon in the Task Bar (Windows) or Menu Bar (Mac) and select [Configuration Window...](#) ([Fig. 24](#)).
2. Click on the [Volumes](#) tab and then click the [authentication](#) button.
3. When prompted, enter you username and password ([Fig. 23](#)). By default, the admin credentials are:

Login: admin

Password: admin

---

**NOTE:** The admin password can be changed from the Dashboard. See section [4.5. Dashboard: Users](#) for information on changing the User account information.

---

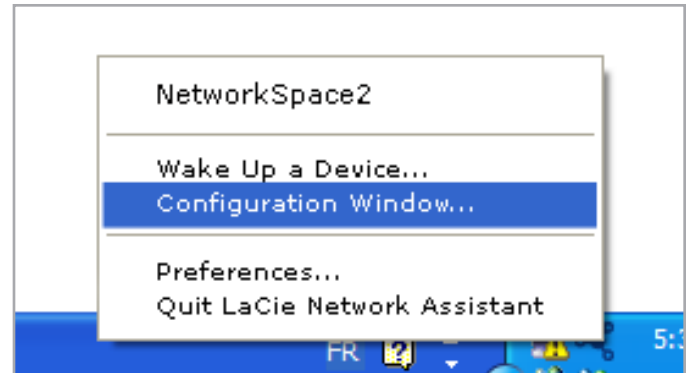


Fig. 24

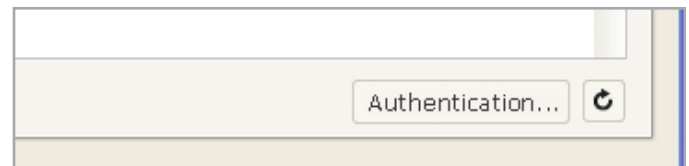


Fig. 25

### 3.2.2. Map Shared Folders

If you would like a shortcut to accessing Network Space 2 shares, follow this procedure:

#### Windows Users

1. In an Explorer window, in the menu bar, select **Tools** and then **Map Network Drive** (Fig. 26).
2. Select **MyShare**.
3. Repeat process for other shares.
4. You will then have access to your share from an Explorer window.

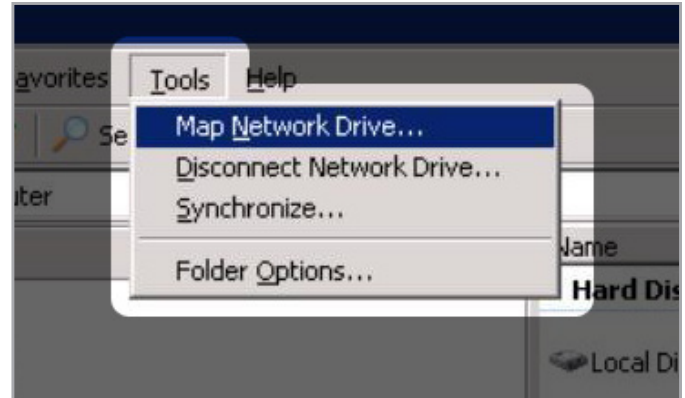


Fig. 26

#### Mac Users

1. From the Apple icon in the menu bar, select **System Preferences > Accounts > Login Items**.
2. Drag the share's icon from your desktop into the list of applications (Fig. 27).
3. When you log on to the Mac OS, the share(s) will automatically mount on your desktop.

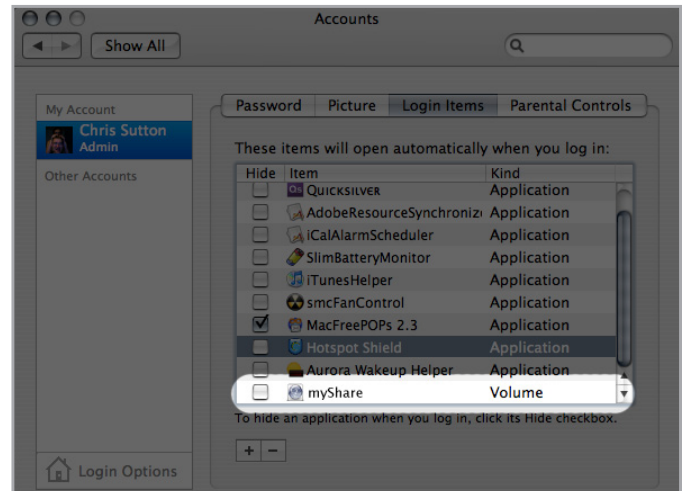


Fig. 27

**TECHNICAL NOTE:** It is recommended to map MyShare first if you want to map multiple shares.

### 3.3. Accessing Shares Using File Browser

The Dashboard features an interactive file browser that allows you to manage and transfer files. Follow these steps to open the file browser:

1. Log in to the Dashboard (see section 4.1. [Dashboard: Accessing](#) for details).
2. Click the File Browser button ([Fig. 28](#)).

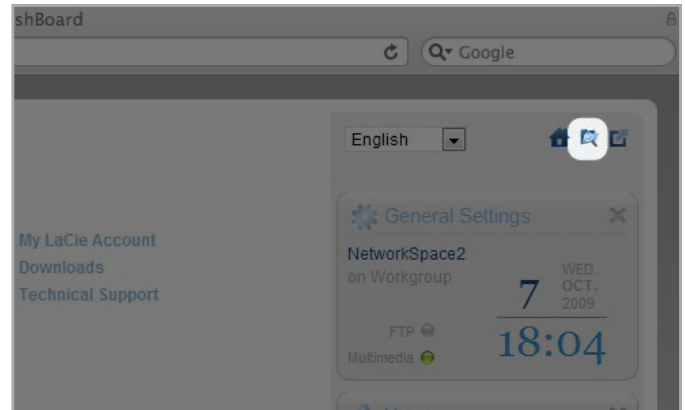


Fig. 28

#### 3.3.1. About the File Browser

The File Browser is composed of five parts ([Fig. 29](#)):

1. **Tool bar** allows you to perform a range of functions, such as changing the way files are displayed and uploading files to the Network Space 2 from your computer.
2. **Share selection** lets you choose the share you wish to access from the drop-down menu.
3. **Share folders** shows the folder structure on the selected share.
4. **File info** displays information on a selected file, such as name, file type, dimensions (photos), or duration (videos).
5. **Folder contents** displays the files contained in a selected folder. To view the files as thumbnails, click **Thumbs** in the Tool bar.

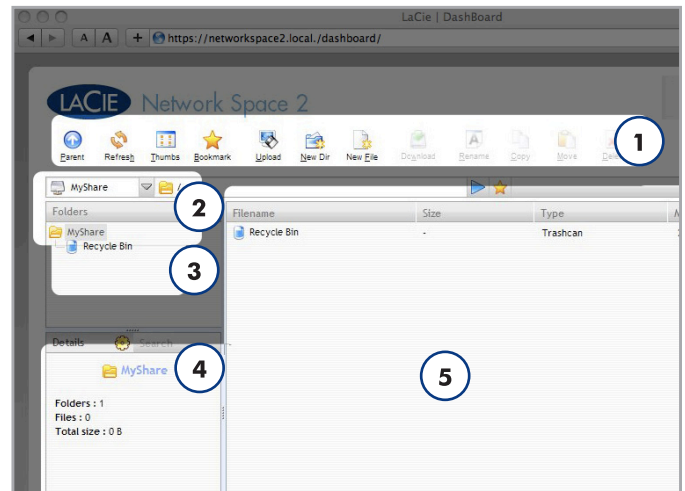


Fig. 29

## 3.4. Accessing Shares via USB

The Network Space 2 can be connected to your network via Ethernet or directly to a computer via USB. This chapter explains how to connect your hard drive to a computer. For details on connecting to your network, refer to chapter [2. Connecting to a Home Network](#).

---

**IMPORTANT INFO:** You must successfully connect to the network and run the Setup Wizard before connecting the Network Space 2 to your computer via USB. Follow the steps in chapter [2. Connecting to a Home Network](#) before continuing. Additionally, you will need to increase the storage allocated for USB access by adjusting the USBShare size slider (which is set to 0GB by default) (refer to [2.4. STEP 4: Completing the Setup Wizard](#)).

---

**TECHNICAL NOTE:** If your network is limited to 10/100 Mbit transfer speeds, the USB connection will generally permit faster transfer times. In this case, LaCie suggests that as a first step you copy large quantities of files to the Network Space 2 via USB, then as a second step, share them throughout your network via the Ethernet connection.

---

**TECHNICAL NOTE:** LaCie discourages connecting the Network Space 2 to your network (Ethernet cable) and to your computer (USB cable) at the same time. The reason is that if both connections are active at the same time, USBShare will appear on your computer (in My Computer for Windows or Desktop for Mac) but will not be available on the network (the volume is visible but inaccessible). If you then disconnect the USB connection, USBShare will become accessible on the network.

---

**TECHNICAL NOTE:** If the product is connected both to the network and to a computer via USB, [OpenShare](#) and [MyShare](#) will be accessible via the network and [USBShare](#) via USB.

---

Follow these steps to getting your LaCie Network Space 2 connected to your computer:

[3.4.1. STEP 1: Connecting the USB cable](#)

[3.4.2. STEP 2: Turn On the Drive](#)

---

### 3.4.1. STEP 1: Connecting the USB cable

1. Attach one end of the USB cable to an available USB 2.0 port on your computer ([Fig. 30](#)).
2. Connect the other end of the USB cable to the USB port on the back of the Network Space 2.

---

**IMPORTANT INFO:** Do not connect the Network Space 2 to a computer via its front USB port (see [Fig. 30](#)).

---

3. Move on to the next step, [3.4.2. STEP 2: Turn On the Drive](#).

---

**TECHNICAL NOTE:** The Network Space 2 USBShare is formatted in MS-DOS (FAT32) for use with PCs and Macs. You can reformat the drive in MS-DOS (FAT32) using the Dashboard (see [4.11. Dashboard: Drive Information](#) for details). To format the USBShare into a different file format (NTFS or HFS+), refer to the documentation for your operating system's disk management application.

---

---

**TECHNICAL NOTE:** By default the capacity accessible when you connect the Network Space 2 to your computer is 0 GB. This quota can be adjusted but it cannot be more than 500 GB (ex. for a Network Space 2 with 2TB of storage, 500GB will be the maximum dedicated for access via USB) (see [4.5. Dashboard: Users](#) for details).

---

### Hi-Speed USB 2.0 Cables And Connectors

See [Fig. 31](#) for an illustration of the Hi-Speed USB 2.0 cable used to connect your LaCie Network Space 2 to your computer. USB is a serial input/output technology for connecting peripheral devices to a computer or to each other. Your LaCie drive is shipped with a Hi-Speed USB cable to ensure maximum data transfer performance when connected to a Hi-Speed USB 2.0 port. The cable will also work when connected to a USB 1.1 port, but drive performance will be limited to USB 1.1 transfer rates.

---

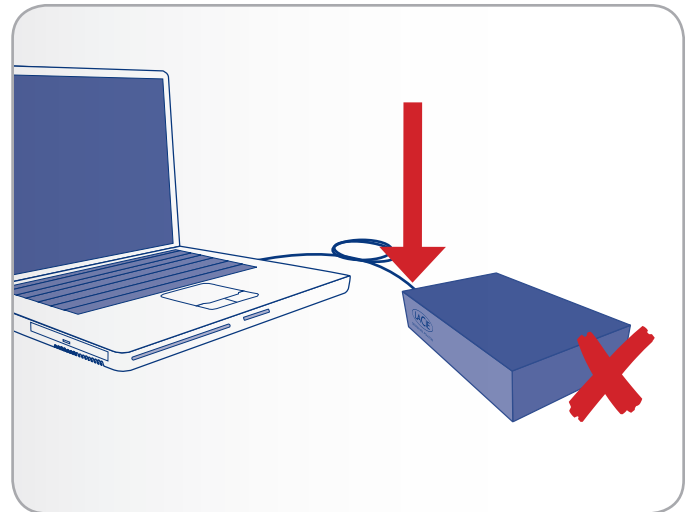


Fig. 30

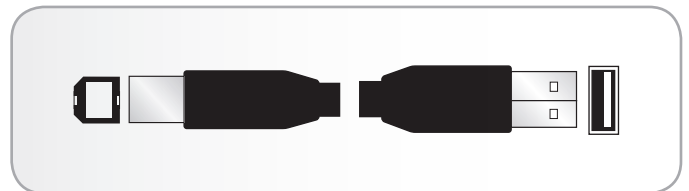


Fig. 31 – Hi-Speed USB 2.0 cable ends

### 3.4.2. STEP 2: Turn On the Drive

1. Connect the power supply to a wall outlet and to the LaCie Network Space 2 (Fig. 32).
2. Turn on the drive by pressing and holding the power button on the back of the drive for two seconds (Fig. 33) until the LED turns on. It will then begin blinking.
3. Once the LED stops blinking, the hard disk will mount on your computer and appear in My Computer/Computer (Windows users) or on your desktop (Mac users).
4. Transfer files from your computer normally.

The drive is ready to be accessed once the blue LED has stopped blinking. The product may take up to 30 seconds to boot.

---

**CAUTION:** Only use the AC adapter supplied with your specific LaCie device. Do not use a power supply from another LaCie device or another manufacturer. Using any other power cable or power supply may cause damage to the device and void your warranty. Always remove the AC adapter before transporting your LaCie drive. Failure to remove the adapter may result in damage to your drive and will void your warranty.

---

---

**TECHNICAL NOTE:** You may use your LaCie drive when in a foreign country thanks to its 100-240 Volt power supply. To use this feature, you may need to purchase an appropriate adapter or cord. LaCie accepts no responsibility for any damage to the drive resulting from the use of an inappropriate adapter. Using an adapter other than one authorized by LaCie will void your warranty.

---

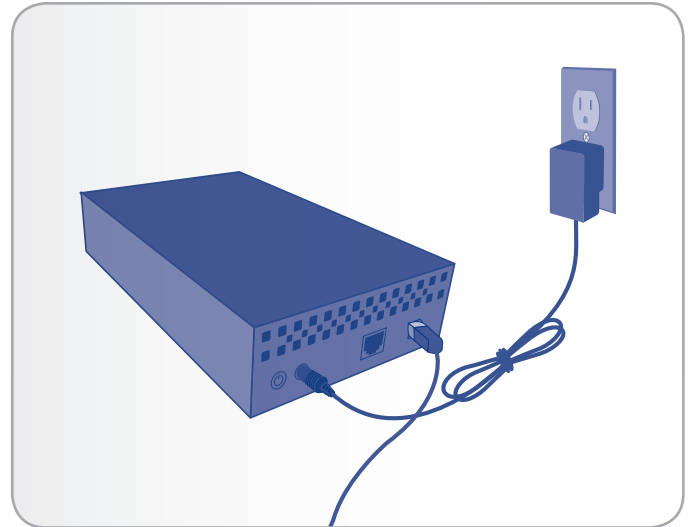


Fig. 32

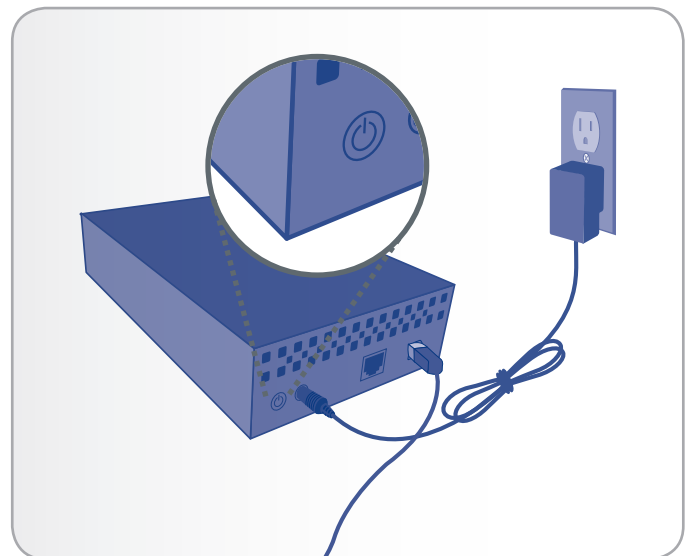


Fig. 33

### 3.4.3. Disconnecting the USB Connection

External USB devices feature “plug & play” connectivity, which means that your drive can be connected and disconnected while the computer is running. To prevent failures, however, it is important to follow these steps when disconnecting your hard drive.

---

#### Windows Users

From the System Tray (located in the lower right-hand side of your screen), click the Eject icon (a small green arrow over a hardware image) (Fig. 34).

A message will appear, listing the devices the Eject icon controls (it should say, “Safely remove...”). Click on the drive you wish to disconnect.

This message will appear: “Safe to Remove Hardware” (or similar). It is now safe to disconnect the device.

---

#### Mac Users

Drag the hard drive icon to the trash (Fig. 35). (The icon pictured below is a generic USB device icon. Your drive may be represented by an icon that looks like the drive itself.)

When the icon disappears from the desktop, the drive can be disconnected.

---

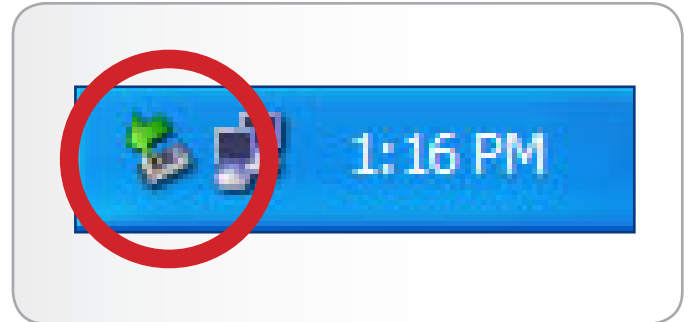


Fig. 34 - Windows users



Fig. 35 - Mac users

### 3.5. Accessing Shares via FTP

The FTP protocol is used to transfer files from one computer to another through a local network or over the internet. This protocol allows you to exchange files with your friends or relatives securely, as only people with a user account will have access.

---

**IMPORTANT NOTE:** The FTP service is disabled by default, so to access your shares (OpenShare, MyShare, and USBShare if you are the admin, OpenShare, USBShare, and user share if you are a user) via FTP, enable the service as described in section 4.8. [Dashboard: General Settings](#).

---

To connect to the Network Space 2 remotely via FTP, enter in your browser's or FTP client's address field:

[ftp://\[IP\\_address\]](ftp://[IP_address])

---

**TECHNICAL NOTE:** See section 2.6. [Assigning a Static IP Address](#) for instructions on finding your Network Space 2's IP address.

---

Example: <ftp://192.168.10.149>

OR

<ftp://<username>:<password>@<ip or machine name>/>

Example: <ftp://john:user@networkspace2/>

To login, enter the username and password you've set up in the Dashboard (4.5. [Dashboard: Users](#)). Or log in as an administrator. By default:

Login: admin

Password: admin

---

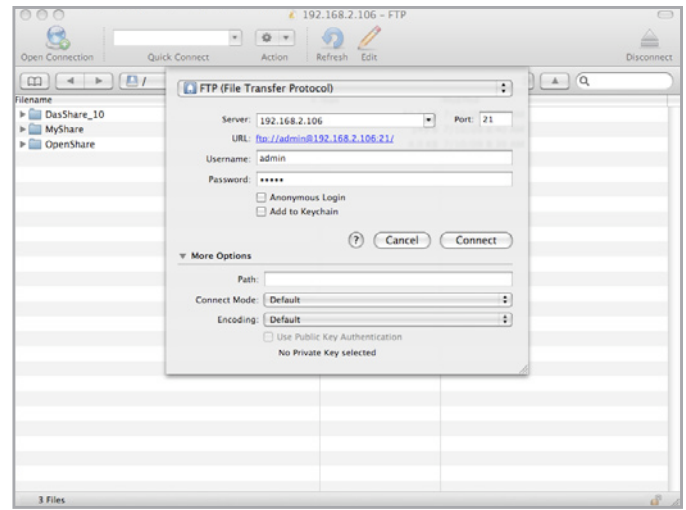


Fig. 36

### 3.6. Multimedia Server

Once you have established the network connection between your computer and the Network Space 2, you can configure your Network Space to act as a UPnP multimedia server.

Follow these steps:

1. Enable multimedia streaming on the Network Space 2 Dashboard (see section 4.8. *Dashboard: General Settings*) (Fig. 37).
2. Now you will be able to play files located on OpenShare and USBShare on your Network Space 2 on any other UPnP/DLNA-certified player/adaptor (such as an Xbox 360, Play Station 3, a DLNA mobile phone, Apple's Front Row, etc.).

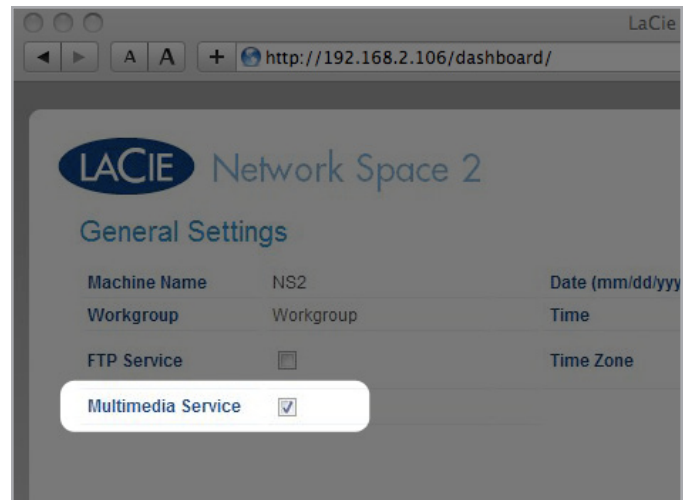


Fig. 37

### 3.7. iTunes Music Server

The Network Space 2 can act as an iTunes Music server, streaming audio files located on OpenShare and USBShare to a computer on the network running iTunes. Once configured, a playlist bearing the machine name of your Network Space 2 (by default `networkspace2`) will appear in the Shared category within iTunes, and audio files stored on the Network Space 2 will be listed in this playlist. Follow these steps:

1. Make sure the Network Space 2 is properly connected to your home network as described in section 2. *Connecting to a Home Network*.
2. Enable UPnP on the Network Space 2 Dashboard (see section 4.8. *Dashboard: General Settings*) (Fig. 37).
3. Access the shared playlist in iTunes (Fig. 38).

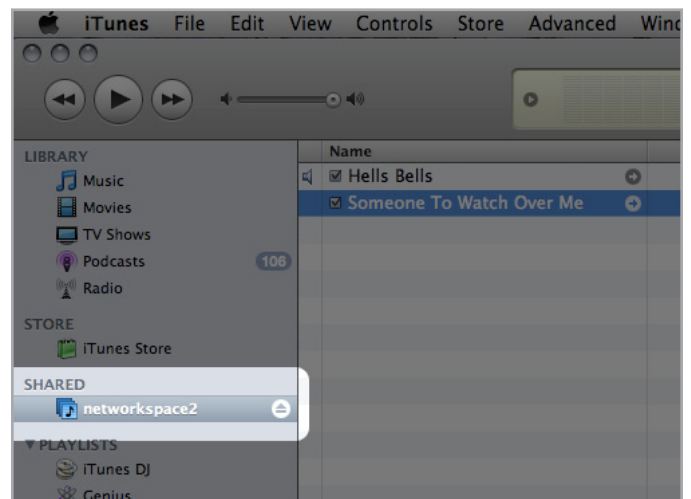


Fig. 38

**TECHNICAL NOTE:** The iTunes Server Service supports the following file types: .mp3, .wav, and .aac.

**TECHNICAL NOTE:** You need to enable library sharing in the iTunes preferences for this to work (Preferences > Sharing > Look for shared libraries).

## 4. Administering Your LaCie Network Space 2

The LaCie Network Space 2 features an easy-to-use browser-based tool for configuring the drive and administering users, called the Dashboard.

Access the Dashboard by simply typing in your drive's IP address or machine name into your browser or using the LaCie Network Assistant.

When you log in for the first time, you will see the Setup Wizard (see section 2.4. STEP 4: *Completing the Setup Wizard*). Subsequent logins will take you directly to the Dashboard Home (Fig. 39). When you log in as a registered user, you will be able to administer your own account and manager the files located in the shares to which you have access.

This chapter consists of the following sections to help you navigate the Dashboard and configure your Network Space 2:

4.1. [Dashboard: Accessing](#)

4.2. [Dashboard: Welcome Page](#)

4.3. [Dashboard: Navigation](#)

4.4. [Dashboard: Logging Out](#)

4.5. [Dashboard: Users](#)

4.6. [Dashboard: Network](#)

4.7. [Dashboard: Eco Management](#)

4.8. [Dashboard: General Settings](#)

4.9. [Dashboard: Help](#)

4.11. [Dashboard: Drive Information](#)

4.12. [Dashboard: Copy](#)

4.13. [Dashboard: Front USB Port](#)

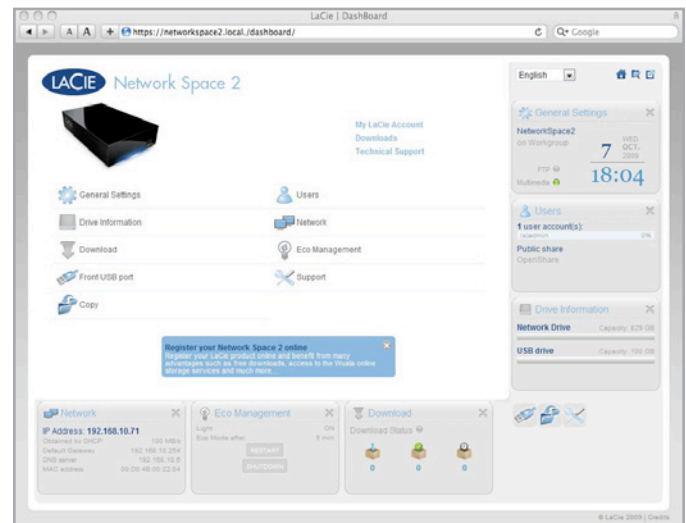


Fig. 39

## 4.1. Dashboard: Accessing

There are two ways to access the Dashboard, using the LaCie Network Assistant and using a browser.

### 4.1.1. Use LaCie Network Assistant

1. Click on the LaCie Network Assistant icon in the system tray (Windows users) or menu bar (Mac users) and select [Web Access...](#)

The LaCie Network Space 2 login page will open in a new browser window or tab ([Fig. 40](#)). If your browser is not open, LaCie Network Assistant will open it for you.

2. Click [Login](#).
3. For administrative access, In the login prompt, enter [by default]:

[Login](#): admin                      [Password](#): admin

---

**IMPORTANT NOTE:** The login and password are case-sensitive.

---

### 4.1.2. Use A Browser

1. Open your Internet browser (Firefox, Internet Explorer, Safari, etc.) and type your LaCie Network Space 2's IP address or machine name (by default, [networkspace2](#)) in the browser's URL (web address) field ([Fig. 41](#)).

[http://\[IP address\]](#) or [http://networkspace2](#)

---

**NOTE:** The IP address of your LaCie Network Space 2 can be found by clicking on the Network tab of the LaCie Network Assistant network configuration window ([Fig. 42](#)).

---

2. Click [Login](#).
3. For administrative access, In the login prompt, enter [by default]:

[Login](#): admin                      [Password](#): admin

---

**IMPORTANT NOTE:** The login and password are case-sensitive.

---

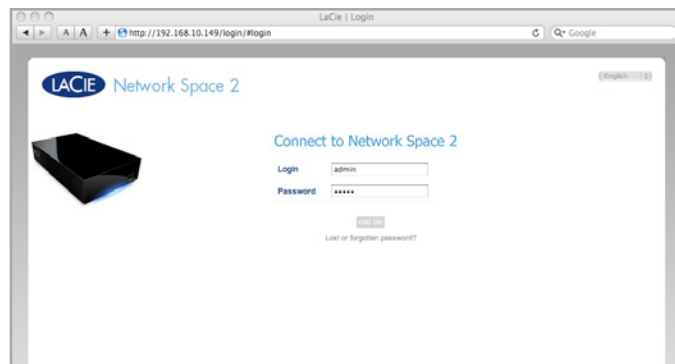


Fig. 40

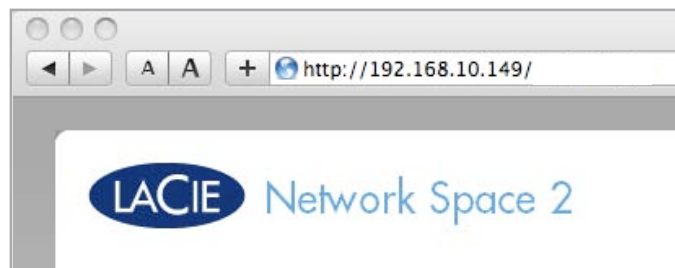


Fig. 41

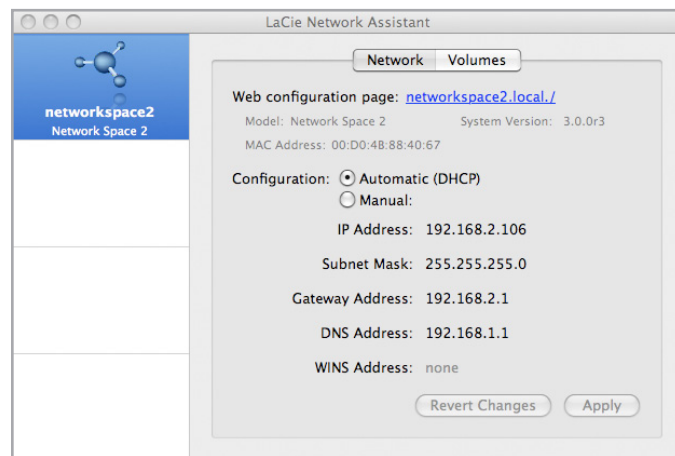


Fig. 42

## 4.2. Dashboard: Welcome Page

The welcome page contains links to helpful documents from the LaCie Website (Fig. 43, A) and a table listing the different pages that make up the Dashboard (Fig. 43, B).

If you sign in to the Dashboard as an administrator, you will see the detailed Welcome page with full management capability (Fig. 43). If you sign in as a user, you will have fewer options.

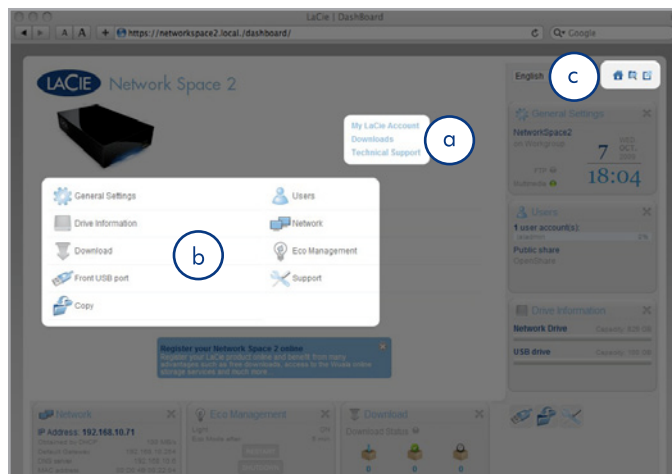


Fig. 43

## 4.3. Dashboard: Navigation

The Dashboard is made up of a central area surrounded by nine widgets, or small boxes that represent the different pages that make up the Dashboard. The widget displays a summary of the information contained in the page. For full information, navigate to the page itself.

- ◆ To **navigate to a page**, click the icon next to the widget title and drag it into the main area.
- ◆ To **minimize** a widget, click the X next to its title.
- ◆ To **expand** a minimized widget, drag its icon over an expanded widget, which replaces it.

## 4.4. Dashboard: Logging Out

To log out of the Dashboard, click the log out button in the upper right-hand corner of any Dashboard page (Fig. 43, C).

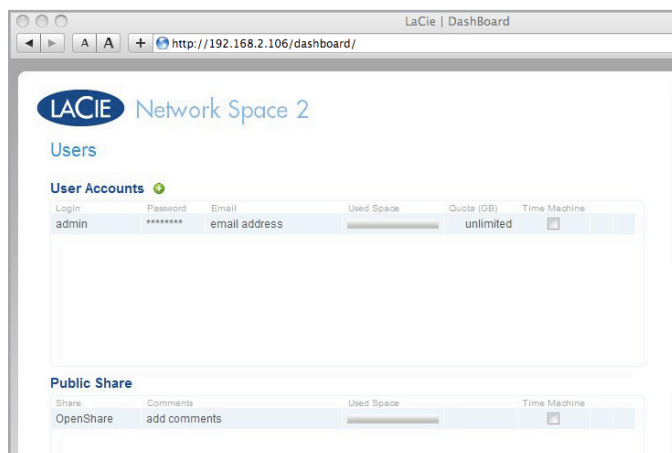


Fig. 44

## 4.5. Dashboard: Users

This page allows you to manage user accounts. See below to learn how to accomplish user management-related tasks (Fig. 44).

continued on the next page >>

### 4.5.1. Adding a New User

**TECHNICAL NOTE:** When you create a new user, you create a new private share dedicated to this new user. Its name will be the user login and cannot be modified.

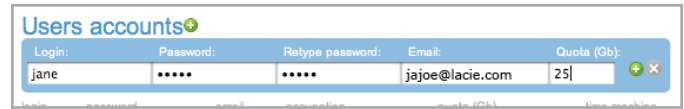
1. Click the green plus sign next to the page title (“Users accounts”).
2. In the box that opens, type in the username and optional fields (password, confirm password, email address, and quota) (Fig. 45).

**IMPORTANT NOTE:** The login and password are case-sensitive.

**TECHNICAL NOTE:** Providing an email address will allow the user to receive notifications regarding their user account sent automatically by the Network Space 2. See section [4.10.2. Email Notification Events](#) for details.

**TECHNICAL NOTE:** Setting the quota allows the administrator to establish a maximum number of GB available to a given user. If you do not set a quota, the user will have unlimited capacity.

3. Press the green plus sign at right to create the user account and private share.



Login:	Password:	Retype password:	Email:	Quota (Gb):
jane	*****	*****	jjoe@lacie.com	25

Fig. 45

### 4.5.2. Deleting User

1. Click the gray “x” to the right of the user listing in the table.
2. In the confirmation box, click [Delete](#) (Fig. 46).

---

**IMPORTANT INFO:** Deleting a user will also remove the associated share, the files it contains, and related backup jobs.

---

### 4.5.3. Editing a User

1. Click on the text in any field in the user table to modify a value (Fig. 47).

---

**TECHNICAL NOTE:** You can’t change the username for the admin user. However, you can change the password.

---

### 4.5.4. Enabling Time Machine

The Network Space 2 is compatible with Apple’s Time Machine, which backs up your Macintosh onto an external volume at regular intervals. In order for Time Machine to recognize the Network Space 2 as a valid backup volume for a given user, that user must enable Time Machine backup for his/her share. To do this, click the [Time Machine](#) box to the right of the user’s listing in the table (Fig. 48).

---

**TECHNICAL NOTE:** Time Machine is Mac-compatible only.

---

---

**TECHNICAL NOTE:** To allow everyone on your network to use the Network Space 2 as a Time Machine backup volume, the administrator can click the [Time Machine](#) box to the right of the [OpenShare](#) listing (Fig. 49).

---

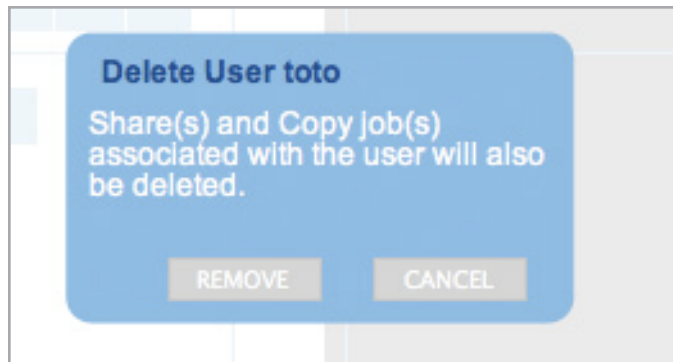


Fig. 46

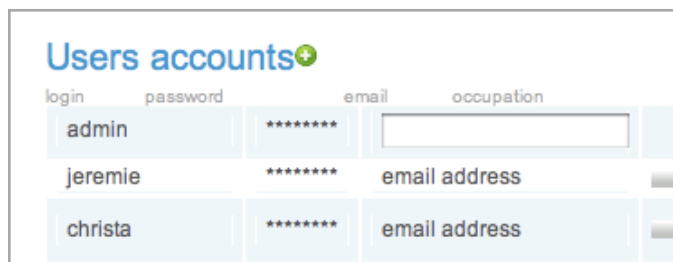


Fig. 47

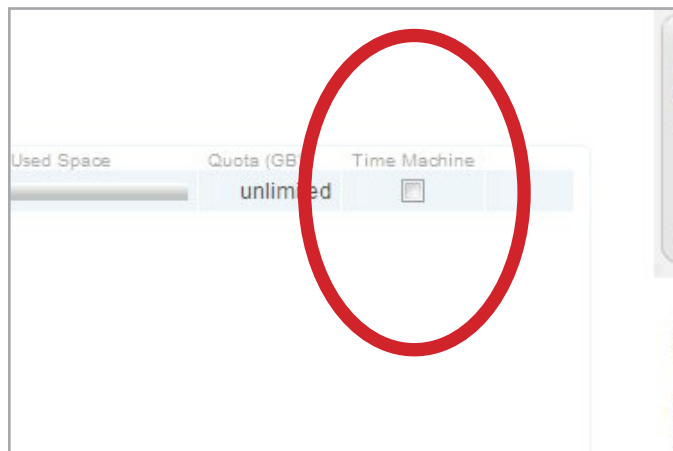


Fig. 48



Fig. 49

## 4.6. Dashboard: Network

This page allows you to modify your Network Space 2's network settings.

**Toggle DHCP or Manual configuration:** If your network is DHCP-enabled, as are most consumer networks, the Network Space 2 will automatically be assigned an IP address and other values. As a result, most users will see that the table has been filled in with values. If you select **Configure Manually**, you will be able to modify the table values.

**Automatic port forward (UPNP-IGD / NAT-PMP):** Checking this box will, with most routers, allow your Network Space 2 to communicate properly with the internet. This will allow optimum transfer speeds when using the torrent server feature and will allow you to access the Dashboard and your content remotely through the internet (remote access via HTTP requires Dynamic DNS setup, see below).

**Dyndns:** In order to access the Dashboard and File browser remotely through the internet, you need to set up Dynamic DNS service. LaCie advises that you enable port forward (see above). This service is free and no subscription is required. Follow these steps:

1. Go to <http://www.dynDNS.com>.
2. Create an account.
3. Input the Network Space 2's IP address and create a hostname (ex. [smithfamily.dyndns.org](http://smithfamily.dyndns.org)).
4. On the Dashboard, open the **Network** page and enter the hostname and password you set up.
5. From any internet connection, open a web browser and type the hostname ([Fig. 51](#)). Your Network Space 2 login page will open.

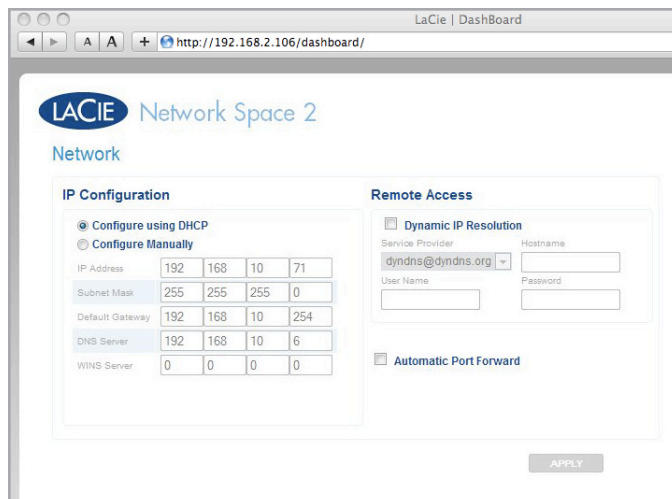


Fig. 50

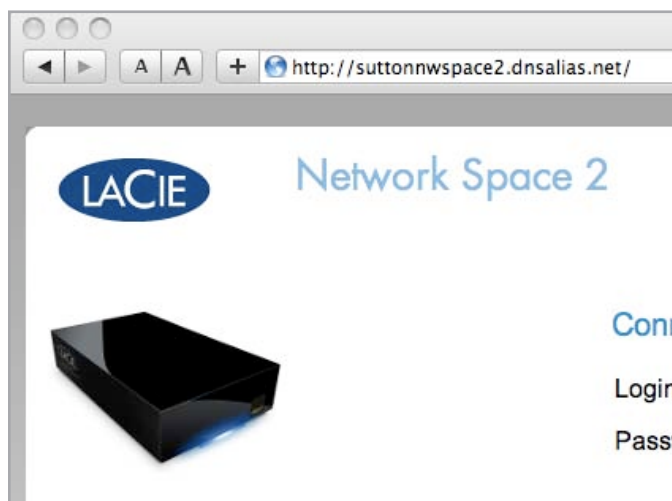


Fig. 51

## 4.7. Dashboard: Eco Management

**Light On:** Uncheck this box to turn off the blue light. Note that this will not disable warning indicators. For more details on LED behavior, refer to section 1.4. [LED Behavior](#).

**Eco Mode after:** Set the duration of inactivity after which the drive will revert to Eco mode, which reduces power consumption. The product leaves Eco mode automatically when a request is sent to the drive.

**Deep sleep enable:** Deep sleep means that the drive will enter a very low energy consumption mode instead of turning off when you click the [Shut Down](#) button (see below). This mode can be triggered by clicking the power button (but do not hold it) on the back of the drive. To wake the drive from Deep Sleep Mode, press the power button on the back of the drive (but do not hold it down) or use the Wake on LAN function in the LaCie Network Assistant (see 4.7.1. [Wake on LAN](#)).

---

**IMPORTANT INFO:** If Deep Sleep Mode is enabled, clicking the [Shut Down](#) button (see below) will cause the drive to enter Deep Sleep Mode, and will NOT switch off the product.

---

**Scheduled Switch On:** Set the drive to turn on at a certain time to save energy.

**Scheduled Switch Off:** Set the drive to turn off at a certain time to save energy.

---

**IMPORTANT INFO:** After modifying any of the above parameters, click the [Submit](#) button.

---

**Restart:** Click this button to restart the Network Space 2.

**Shut down:** If Deep Sleep Mode is enabled, clicking this button will make the product enter Deep Sleep Mode. Otherwise, it will turn off the product. In this case, in order to turn it back on, you will have to press the power button.

---

**NOTE:** For details on using the multi-function power button, see section 2.5. [Power Button Functions](#).

---

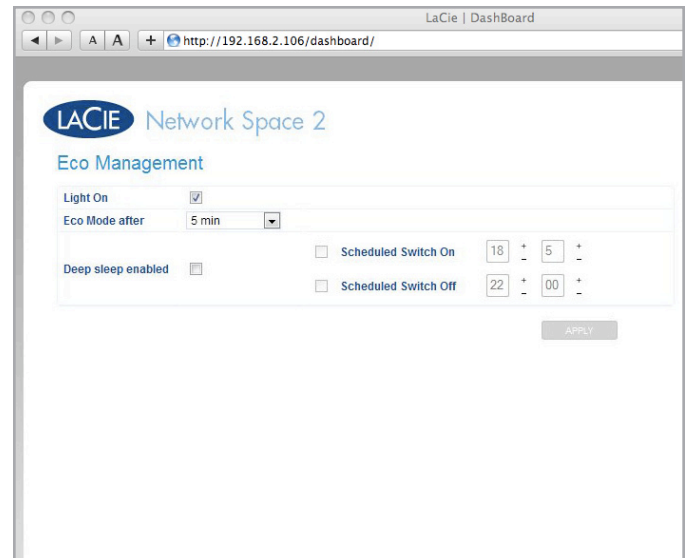


Fig. 52

### 4.7.1. Wake on LAN

You can use LaCie Network Assistant (LNA) to wake your Network Space 2.

1. Find your Network Space 2's MAC address, which can be found in the Network Menu of the Dashboard (see [4.6. Dashboard: Network](#)) or use the LNA by clicking [Configuration Window](#) ([Fig. 53](#)).
2. Click the LNA icon in your system tray (Windows) or menu bar (Mac) and select [Wake Up a Device...](#) ([Fig. 54](#)).
3. Input the MAC address ([Fig. 55](#)).

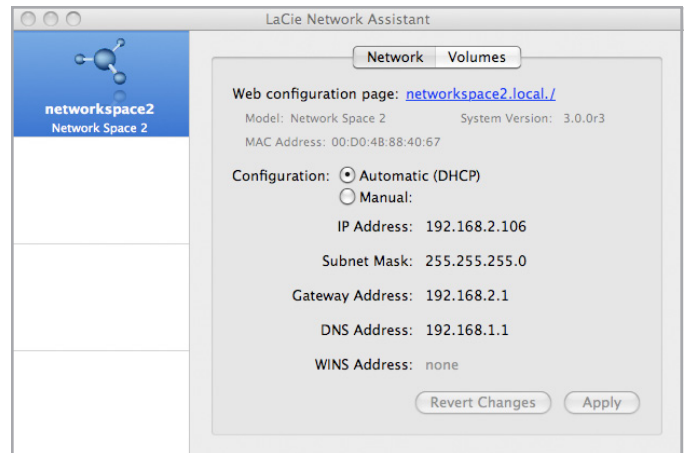


Fig. 53

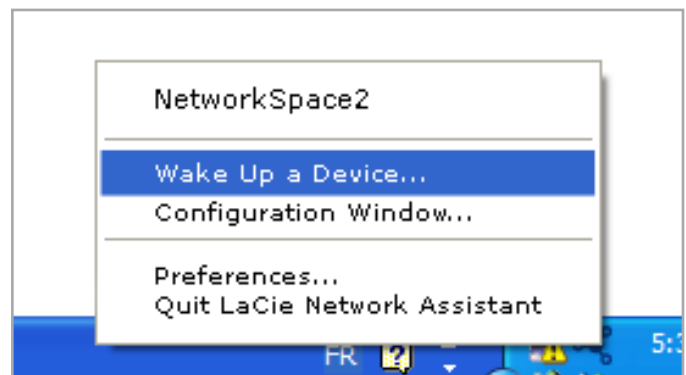


Fig. 54

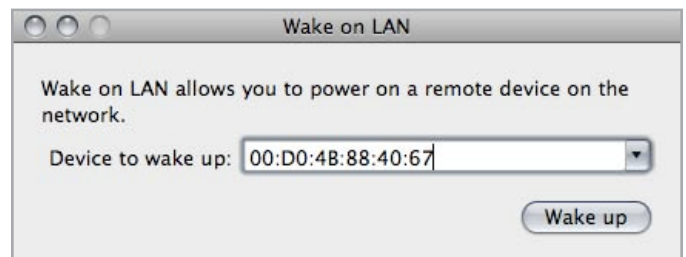


Fig. 55

## 4.8. Dashboard: General Settings

This page allows you to modify some of your Network Space 2's general parameters.

**Machine Name:** Modify the machine name. The machine name identifies your Network Space 2 in LaCie Network Assistant and on the local network.

---

**IMPORTANT INFO:** The machine name is limited to 15 characters.

---

**Workgroup:** Modify the Windows workgroup name to set your Network Space 2 to belong to a certain workgroup.

---

**TECHNICAL NOTE:** Mac users connected to a network with Windows computers can also access shares this way by selecting in the Finder **Network > [Workgroup] > networkspace2** where “[Workgroup]” is the name of the Windows workgroup.

---

**FTP Service:** Toggle this feature on to allow your Network Space 2 to be accessible via File Transfer Protocol (FTP). Refer to section 3.5. [Accessing Shares via FTP](#) for details on FTP access.

**UPnP Media Service:** This feature allows your Network Space 2 to act as a UPnP multimedia server (it is ON by default). Once this feature is activated, files stored in OpenShare and USBShare will be available to play on UPnP-enabled players (such as cell phones, computers, and game consoles). For information on using your Network Space 2 to stream files to your UPnP devices, see 3.6. [Multimedia Server](#). For information on using the Network Space 2 as an iTunes music server, see section 3.7. [iTunes Music Server](#).

---

**TECHNICAL NOTE:** If you've just added new content to the Network Space 2, it could take a few minutes before they are available to UPnP/DLNA-certified players/adapters.

---

**Date (mm/dd/yy):** Change the date.

**Time:** Change the time.

**Time zone:** Change the time zone.

---

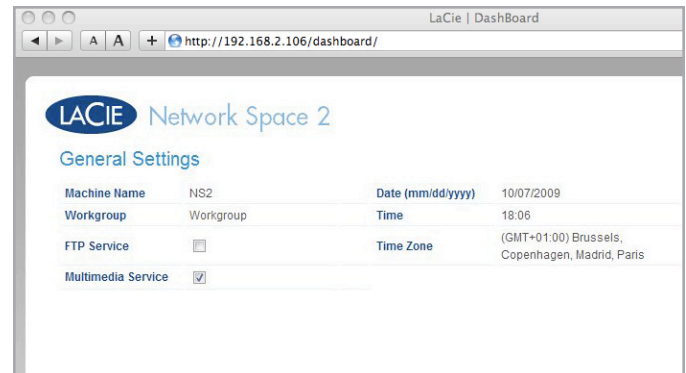


Fig. 56

## 4.9. Dashboard: Help

The support page will allow you to access the system log and set up email alerts.

**System log:** Click the [Clear](#) button to purge the system log. Click the [Download](#) button to save the log to your computer.

**Alert notification:** If you toggle this box on, when significant events occur with your Network Space 2, the administrator will automatically be sent an email (if he or she set an email address in the Users page, if the drive has a connection to the internet, and the SMTP configuration has been set up).

**SMTP Configuration:** In order for your Network Space 2 to send emails, SMTP must be configured. Input an SMTP server, port, and other settings.

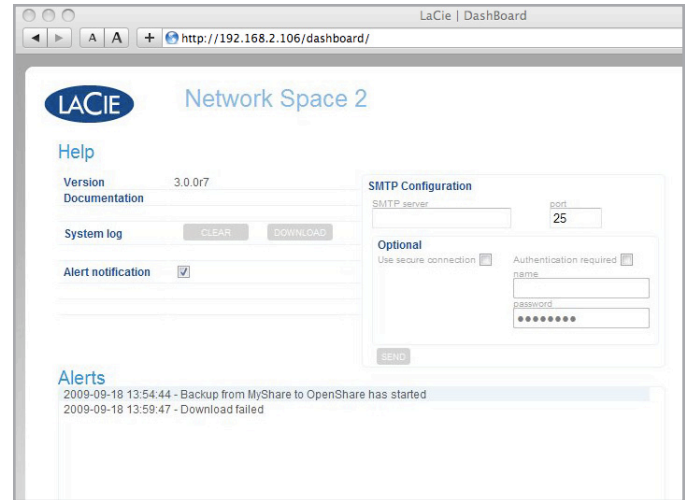


Fig. 57

## 4.10. Dashboard: Download

The Network Space 2 Dashboard features a torrent server that will allow you to download torrent, FTP, and HTTP files (Fig. 58). For more information on torrents, see:

[http://en.wikipedia.org/wiki/BitTorrent\\_protocol](http://en.wikipedia.org/wiki/BitTorrent_protocol)

1. To start a download, click the green plus sign next the page title (Fig. 59).
2. Choose whether the torrent source is a file or a URL, then navigate to the source.
3. Choose the destination (i.e., on which share the downloaded file will be stored) and click **SUBMIT**.
4. The file will begin downloading.

### 4.10.1. Download Page Settings

Below the list of downloads are several settings that affect the download feature (Fig. 59).

**TCP Listening port:** Choose a router port through which the torrent service will operate.

**Download limit rate:** Type a number here to restrict maximum download rates.

**Upload limit rate:** Type a number here to restrict maximum upload rates.

**Max. active torrents:** Type a number here to limit the number of torrents that can download/upload simultaneously. Type zero for no limit.

---

**TECHNICAL NOTE:** Because the torrent client service uses bandwidth and system resources, multiple simultaneous downloads can impact Network Space 2 performance.

---

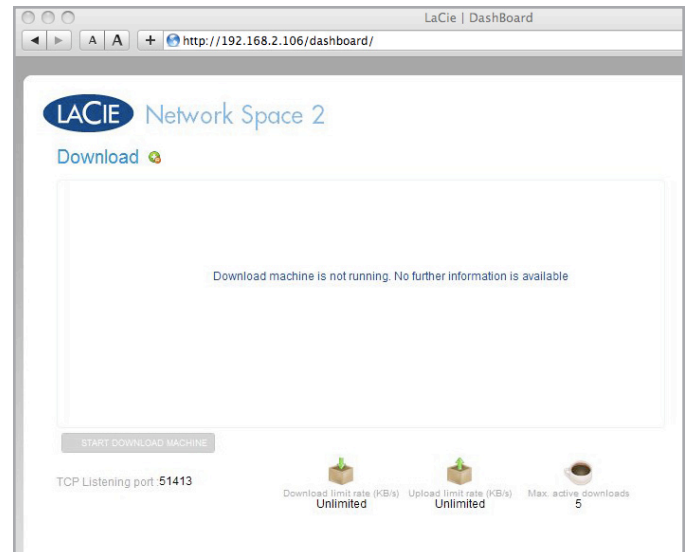


Fig. 58

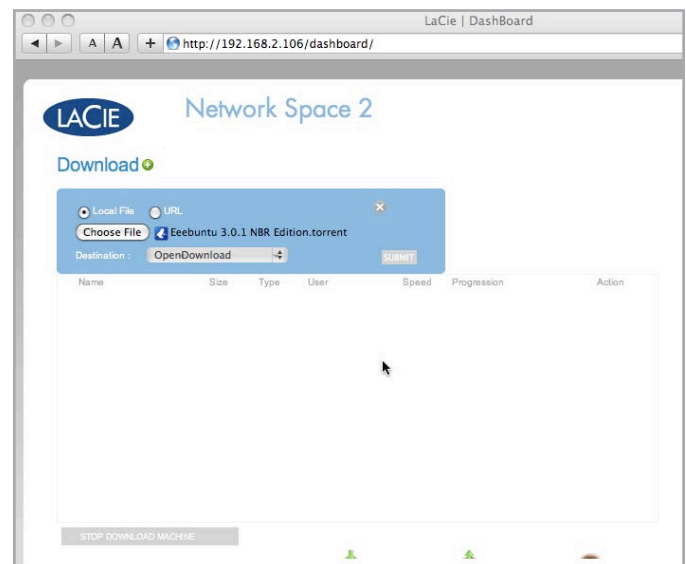


Fig. 59



Fig. 60

### 4.10.2. Email Notification Events

The following events will trigger an email notification if an email address has been provided in the User page:

Event Identifier	Description	Recipient
Capacity	When the total available capacity is less than 10GB	Admin
Quota event	When the user share is more than 80 % full	Relevant user
Download	When a download has completed or when a download error has occurred	Admin or user depending on download owner
Backup	When a backup error occurs	Admin
Temperature	The product has remained at maximum temperature for at least one minute	Admin
Password recovery	A user has recovered his/her password	Admin or user, depending on who made the request

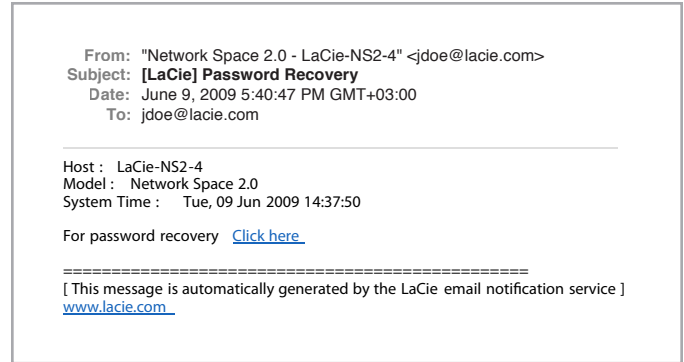


Fig. 61 - Example email notification (password recovery)

## 4.11. Dashboard: Drive Information

This page shows you information about disk usage and will allow you to reformat your drive.

### 4.11.1. Formatting Your Network Space 2

This page allows you to reformat the Network Space 2. When you click the Format button, all data on the disk will be erased. Data on USB hard drive connected to the front port will not be affected. To reformat your drive:

1. Click the **FORMAT** button.
2. In the blue window that opens, confirm by flicking the **FORMAT** button.

**CAUTION:** Formatting will erase all the data on your drive (but will not remove users or settings). Make sure to back up all your data onto another volume before proceeding. If you want to back up the USBShare onto another share, LaCie recommends you create a backup task to copy the contents of USBShare onto the other share (see section 4.12. *Dashboard: Copy*), then delete the files from USBShare. It is not recommended to transfer large quantities of files from the USBShare to other shares (or vice-versa) using **SMB** (i.e. using the Finder for Mac users or an Explorer window for Windows users). LaCie cannot be held responsible for the loss of data occurring during formatting.

**TECHNICAL NOTE:** If you reformat using this method, the disk that mounts on your computer when you connect via USB will be reformatted in MS-DOS (FAT32). If you wish to format the drive in a different file system (NTFS or HFS+), use your operating system's native disk management tool (make sure to disconnect the Ethernet connection and connect the USB cable before attempting).

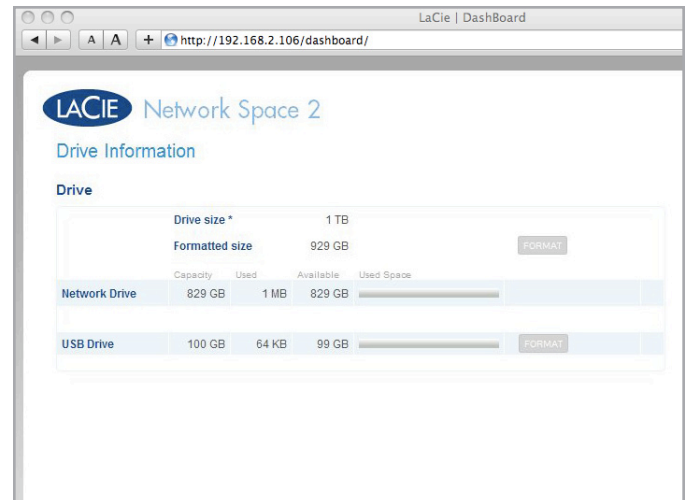


Fig. 62

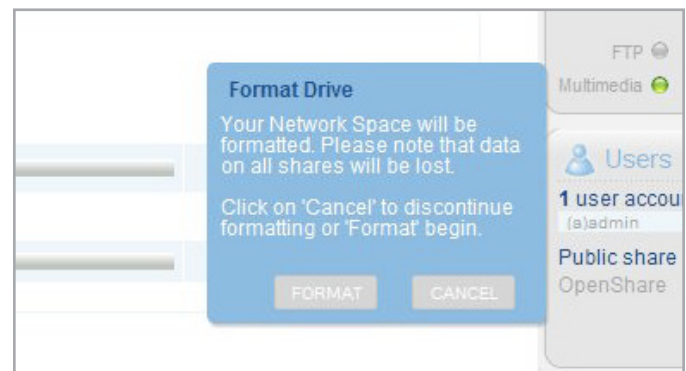


Fig. 63

### 4.11.2. Modifying the USB Share Capacity

Under the heading **USB Drive**, click the number under the heading **Change Size** to modify the amount of capacity to be allocated for the USB access. You can modify this proportion from 0 GB to up to 500 GB (default is 0 GB) (Fig. 64).

If you choose to decrease the share size, the volume will be reformatted and all data contained on the volume will be erased. To proceed, confirm your choice in the popup window.

If you choose to increase the USB share size, it is necessary to format the share under the **USB Drive** heading on the Drive Information page in the Dashboard (for details, see 4.11. *Dashboard: Drive Information*).

---

**IMPORTANT INFO:** LaCie strongly recommends you do not increase the USB share size to more than 128 GB in order not to reduce the amount of storage available through the network connection.

---

**CAUTION:** Decreasing the capacity of a quota can cause data to be deleted. Make sure data is backed up onto another volume before proceeding.

---

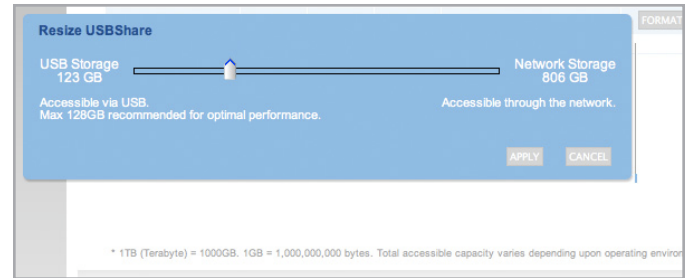


Fig. 64

## 4.12. Dashboard: Copy

This page will allow you to set up backups (Fig. 65). You can configure backups of the following shares:

- ◆ OpenShare
- ◆ MyShare (if you have access)
- ◆ User private share (if you have access)
- ◆ An attached external USB hard drive

The following targets (where you want the backed up files to be copied) for backup can be used:

- ◆ OpenShare
- ◆ MyShare (if you have access)
- ◆ User private share (if you have access)
- ◆ An attached external USB hard drive

### 4.12.1. Creating a Backup Job

1. Click the green plus sign to the right of the page title ("Jobs List") (Fig. 66).
2. Set a Source share (what you want to back up) in the left menu and a Destination share (where you want to save the backup) in the right menu.
3. After a moment, a message will appear saying that the backup has begun (Fig. 67).
4. A message will notify you when the backup is finished.

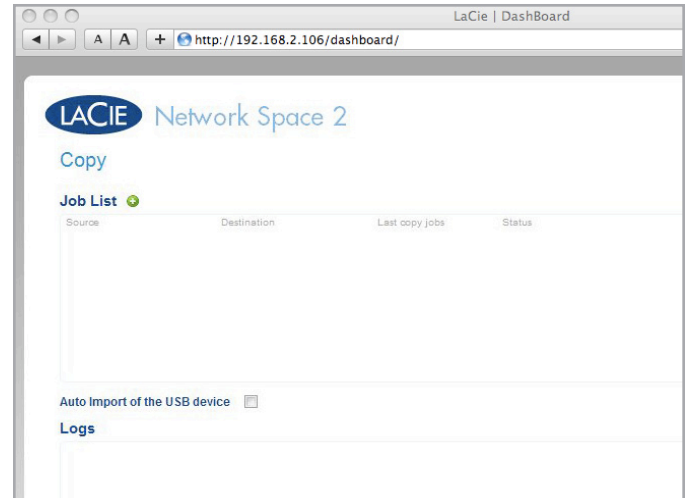


Fig. 65

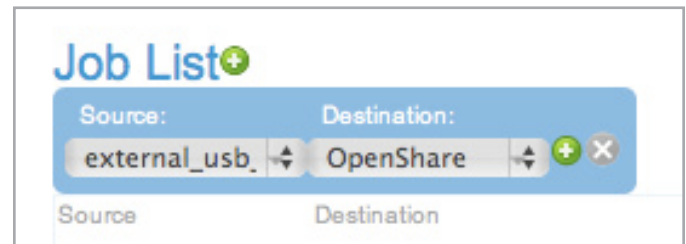


Fig. 66

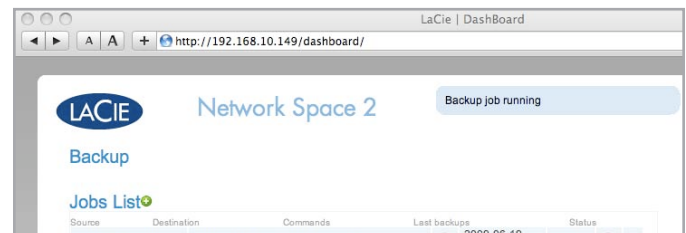


Fig. 67

### 4.12.2. Auto Backup USB Device

If you toggle this box on, files located on an external USB device connected to the front USB port will be automatically copied to the Network Space 2 (Fig. 68). This feature allows you to copy the contents of an external hard drive onto the Network Space 2, making those files available on the network, without needing a computer.

If this feature is toggled OFF, you can still configure and run manually a backup task that will copy files from the external USB disk to the Network Space 2 (OpenShare). See section 4.12. [Dashboard: Copy](#) for details.

Once the backup is complete, the LED will stop blinking. You can then safely unplug the drive.



Fig. 68

### 4.13. Dashboard: Front USB Port

This page provides you with information on devices connected to the Network Space 2's front USB port.

The Network Space 2 features a printer server. To activate it, click the [Activate Printer Server](#) check box. You can connect a USB printer to the Network Space 2 via the front USB port. Once connected, the printer will become available throughout your network. Additionally, correct printer drivers must be installed on the host computer.

---

**IMPORTANT NOTE:** For multi-function printers, only the print feature is supported. If your printer has a scan feature, for example, it will not work when connected to the Network Space 2.

---

**IMPORTANT INFO:** Only PostScript printers are supported. If your printer does not display on this page, it is likely that the printer does not support PostScript printing. This is frequently the case with multi-function and photo printers. LaCie can not guarantee that your printer supports the proper protocols to make it a networked printer.

---

To unmount an attached USB hard drive, click the [Eject](#) button. For details on connecting a USB hard drive, see [4.13.1. Connecting an External Hard Drive](#).

---

**IMPORTANT INFO:** The front USB is only active when the product is connected via the Ethernet cable.

---

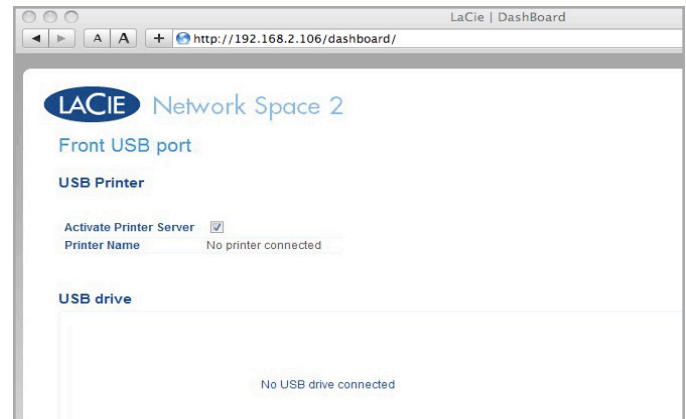


Fig. 69

### 4.13.1. Connecting an External Hard Drive

You can connect an external USB hard disk or USB key to back up the data on your LaCie Network Space 2 or as a way to add storage capacity. Connected hard disks are accessed similarly to shared folders.

---

**TECHNICAL NOTE:** External USB hard disks must be formatted in one of the supported systems to be compatible with the LaCie Network Space 2: MS-DOS (FAT32), NTFS, HFS+, EXT3, or XFS.

---

#### To connect an external hard disk:

1. Make sure that your LaCie Network Space 2 is connected to your home network.
2. Turn on the external hard disk and connect its USB cable to the USB port on the FRONT of the LaCie Network Space 2 (*Fig. 70*).
3. In a few seconds, the disk should appear as a share in LaCie Network Assistant and in the Dashboard. To access the files on the hard disk, connect to it like a regular shared folder as described in section 3. *Accessing and Transferring Files*.

---

**IMPORTANT NOTE:** The maximum capacity supported for an external drive formatted in MS-DOS (FAT32) is 500 GB. In case the capacity of the connected external drive exceeds this limit, the drive will not be recognized by the Network Space 2.

---

---

**IMPORTANT NOTE:** The maximum capacity supported for an external drive formatted in any file system is 2TB. Drives with greater capacity will not be recognized by the Network Space 2.

---

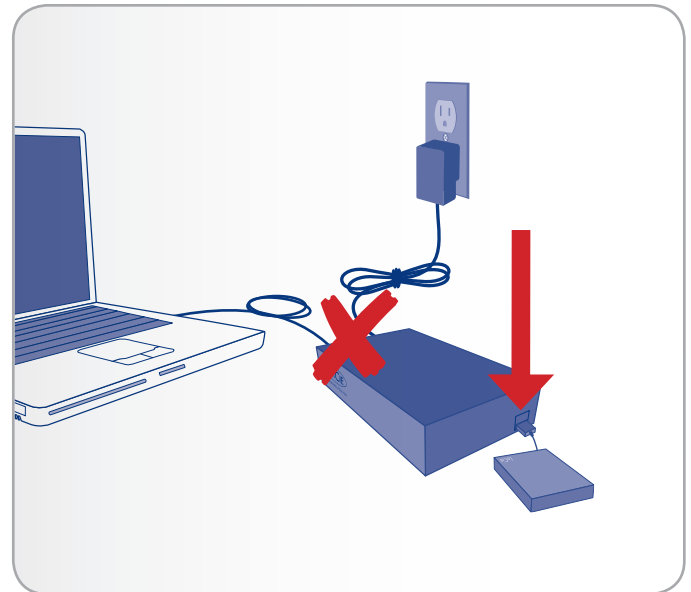


Fig. 70

## 5. Technical Information

### 5.1. Optimizing Data Transfers

Data transfers are the flow of data that accomplishes a task, usually related to moving data from storage to computer RAM, or between storage devices. With external drives, such as the Network Space 2 connected via USB cable, NOT Ethernet cable), the data is transferred from the drive to the computer via the USB interface. The data is fed from the drive through the USB port on the drive, and passes to the computer through the USB host-bus adapter interface.

#### USB

To utilize the enhanced Hi-Speed USB 2.0 performance, your computer must be equipped with a Hi-Speed USB 2.0 host bus adapter card (either sold separately, or integrated by your computer's manufacturer) and the appropriate drivers. These host bus adapter cards, which include one or more USB ports, are shipped with special Hi-Speed USB 2.0 drivers that enable the computer to control the card. These drivers must be installed in order for USB 2.0 devices connected to the port to work at their correct speeds.

Computers running Windows XP and Windows Vista automatically manage Hi-Speed USB 2.0 devices and drivers, while Windows 98 SE and Windows Me will require that drivers be installed before a Hi-Speed USB 2.0 device is attached.

Contact your LaCie reseller or LaCie Customer Support for information about Hi-Speed USB 2.0 PCI or PC Cards, or visit our Web site: [www.lacie.com](http://www.lacie.com).

---

## 6. Troubleshooting

In the event that your LaCie Network Space 2 is not working correctly, please take a look at the following Troubleshooting sections and at the FAQs published on our web site – [www.lacie.com](http://www.lacie.com). One of these FAQs may provide an answer to your specific question. You can also visit the downloads page, where the most recent software updates will be available:

[www.lacie.com/support/downloads](http://www.lacie.com/support/downloads).

If you need further assistance, please contact your LaCie reseller or LaCie Technical Support (see section [7.1. LaCie Technical Support Contacts](#) for details).

---

### 6.1. System Log

The system log allows you to review the type, date, time, source and event ID of activities on the LaCie Network Space 2. Additionally, if you ever need help from LaCie technical support, the log will be important. For more information, refer to chapter [4.9. Dashboard: Help](#).

---

### 6.2. Manual Updates

LaCie strives to give you the most up-to-date, comprehensive user manuals possible. It is our goal to provide you with a friendly, easy-to-use format that will help you quickly install and utilize the many functions of your new device.

If your manual does not reflect the configurations of the product that you purchased, please check our website for the most current version available.

[www.lacie.com](http://www.lacie.com)

---

## 6.3. Troubleshooting the USB Connection

### 6.3.1. Mac Users

Problem	Question	Solution
The USB drive/key or USB printer connected to the front USB port is not recognized.	Is the USB cable connected to the Network Space 2's rear USB host port?	Devices connected to the front USB device port (hard drive or printer) are automatically unmounted when you connect the USB cable to the rear USB host port. To make the hard drive or printer accessible, disconnect the USB cable from the rear USB host port and connect the Network Space 2 to the network using the Ethernet cable.
The drive is not recognized by the computer.	Does an icon for the drive appear on the desktop?	There should be an icon for the LaCie drive on the desktop (unless you've set the Finder preference not to show External disks on the desktop). If the drive does not appear, follow the rest of the Troubleshooting tips to isolate the problem.
	Does your computer's configuration meet the minimum system requirements for use with this drive?	See section <a href="#">1.1. Minimum System Requirements</a> for more information.
	Is the drive's power supply connected?	Make sure that the power supply is properly connected (see section <a href="#">3.4.2. STEP 2: Turn On the Drive</a> ) and that the outlet the power supply is connected to is working.
	Did you follow the correct installation steps for the USB connection?	Review the installation steps in section <a href="#">3.4. Accessing Shares via USB</a> .
The drive is not recognized by the computer.	Are both ends of the USB cable securely attached?	Only use a USB cable provided by LaCie. Check both ends of the USB cable to make sure they are fully seated in their respective ports. Try disconnecting the cables, waiting 10 seconds, and then reconnecting them. If the drive is still not recognized, restart your computer and try again.
	Is there a conflict with other device drivers or extensions?	Contact LaCie Technical Support for help.
You receive error messages when copying files to the drive.	Did you get an "Error -50" message while copying to drive when connected via USB?	When you connect the Network Space 2 to a computer via USB, the USB share of the drive that mounts on the computer is formatted in MS-DOS (FAT32). Under this format, file names with certain characters cannot be copied. These characters include, but are not limited to:  ? < > / \ :  Check your files and folders to ensure that these types of characters are not being used.

<p>I cannot copy a file larger than 4 GB to the drive.</p>	<p>Are you connected to the computer via USB?</p>	<p>When you connect the Network Space 2 to a computer via USB, the USB share of the drive that mounts on the computer is formatted in MS-DOS (FAT32). This format limits file sizes to 4 GB.</p> <p>To transfer &gt;4GB files to the Network Space 2, disconnect the USB cable and connect the Ethernet cable. See sections <a href="#">3.4.3. Disconnecting the USB Connection</a> then <a href="#">2. Connecting to a Home Network</a>. Alternatively, you can reformat the USB Share to HFS+ (Mac users only), which permits larger file sizes (see section <a href="#">4.11. Dashboard: Drive Information</a>).</p>
<p>The drive is not running noticeably faster when connected via Hi-Speed USB 2.0.</p>	<p>Is the drive connected to a standard USB port on your computer?</p>	<p>If your drive is connected to a standard USB port, this is normal. A Hi-Speed USB 2.0 device can only operate at Hi-Speed USB 2.0 performance levels when it is connected directly to a Hi-Speed USB 2.0 port. Otherwise, the Hi-Speed USB 2.0 device will operate at the slower USB transfer rates. For more information, please see sections <a href="#">5.1. Optimizing Data Transfers</a>.</p>
<p>The capacity of the disk is not the total one written on the packaging.</p>	<p>Does your computer or operating system support Hi-Speed USB 2.0?</p>	<p>See sections <a href="#">1.1. Minimum System Requirements</a> and <a href="#">5.1. Optimizing Data Transfers</a> for more information.</p>
	<p>When you connect the drive to your computer via USB, only a portion of the total capacity is available. Up to 500GB are allocated for the USB connection (for the Share named USBShare) and the remaining capacity is dedicated for the Ethernet connection. This can be modified; see <a href="#">4.11. Dashboard: Drive Information</a>.</p>	

### 6.3.2. Windows Users

Problem	Question	Solution
<p>The USB drive/key or USB printer connected to the front USB port is not recognized.</p>	<p>Is the USB cable connected to the Network Space 2's rear USB host port?</p>	<p>Devices connected to the front USB device port (hard drive or printer) are automatically unmounted when you connect the USB cable to the rear USB host port. To make the hard drive or printer accessible, disconnect the USB cable from the rear USB host port and connect the Network Space 2 to the network using the Ethernet cable.</p>
<p>The drive is not recognized by the computer.</p>	<p>Does your computer's operating system support the file system?</p>	<p>Check your computer's documentation and see section 6. Reformatting the Network Space 2.</p>
	<p>Is there an icon for the drive in My Computer?</p>	<p>Go into My Computer and look for an icon and drive letter assigned to the LaCie drive. If the drive does not appear, follow the rest of the Troubleshooting tips to isolate the problem. Go into My Computer and look for an icon and drive letter assigned to the LaCie drive. If the drive does not appear, follow the rest of the Troubleshooting tips to isolate the problem.</p>
	<p>Does your computer's configuration meet the minimum system requirements for use with this drive?</p>	<p>See section <a href="#">1.1. Minimum System Requirements</a> for more information.</p>

The drive is not recognized by the computer.	Is the drive's power supply connected?	Make sure that the power supply is properly connected (see section <a href="#">3.4.2. STEP 2: Turn On the Drive</a> ) and that the outlet the power supply is connected to is working.
	Did you follow the correct installation steps for the USB connection?	Review the installation steps in section <a href="#">3.4. Accessing Shares via USB</a> .
	Are both ends of the USB cables firmly attached?	Check both ends of the USB cable to make sure they are fully seated in their respective ports. Try disconnecting the cables, waiting 10 seconds, and then reconnecting them. If the drive is still not recognized, restart your computer and try again.
	Is there a conflict with other device drivers or extensions?	Contact LaCie Technical Support for help.
I cannot copy a file larger than 4 GB to the drive.	Are you connected to the computer via USB?	When you connect the Network Space 2 to a computer via USB, the USB share of the drive that mounts on the computer is formatted in MS-DOS (FAT32). This format limits file sizes to 4 GB.  To transfer >4GB files to the Network Space 2, disconnect the USB cable and connect the Ethernet cable. See sections <a href="#">3.4.3. Disconnecting the USB Connection</a> and <a href="#">2.1. STEP 1: Connect the Ethernet Cable</a> . Alternatively, you can reformat the USB Share to NTFS, which permits larger file sizes (see section <a href="#">4.11. Dashboard: Drive Information</a> ).
	Is the drive connected to a standard USB port on your computer?	If your drive is connected to a standard USB port, this is normal. A Hi-Speed USB 2.0 device can only operate at Hi-Speed USB 2.0 performance levels when it is connected directly to a Hi-Speed USB 2.0 port. Otherwise, the Hi-Speed USB 2.0 device will operate at the slower USB transfer rates. For more information, please see sections <a href="#">5.1. Optimizing Data Transfers</a> .
	Does your computer or operating system support Hi-Speed USB 2.0?	See sections <a href="#">1.1. Minimum System Requirements</a> and <a href="#">5.1. Optimizing Data Transfers</a> for more information.
The capacity of the disk is not the total one written on the packaging.	When you connect the drive to your computer via USB, only a portion of the total capacity is available. Up to 500GB are allocated for the USB connection (for the Share named USBShare) and the remaining capacity is dedicated for the Ethernet connection. This can be modified; see <a href="#">4.11. Dashboard: Drive Information</a> .	

## 6.4. Troubleshooting the Network Connection

Problem	Question	Solution
The USB drive/key or USB printer connected to the front USB port is not recognized.	Is the USB cable connected to the Network Space 2's rear USB host port?	Devices connected to the front USB device port (hard drive or printer) are automatically unmounted when you connect the USB cable to the rear USB host port. To make the hard drive or printer accessible, disconnect the USB cable from the rear USB host port and connect the Network Space 2 to the network using the Ethernet cable.
The system is not recognized by the computer.	Does your computer's configuration meet the minimum system requirements?	Check section <a href="#">1.1. Minimum System Requirements</a> for more information.
The system is not recognized by the computer.	Is the system's power supply connected and is the blue light on the front of the drive on?	Make sure that the power supply is properly connected (see section <a href="#">2.2. STEP 2: Turn On the Drive</a> for details); that the system has been powered on pushing the button on the back; and that the outlet the power supply is connected to is powered on or has a sufficient supply of power.
	Is the blue light on the front of the device flickering for an inordinate period of time?	If the blue light is flickering or will not turn on, the power supply may be defective. Please contact your LaCie reseller or LaCie Customer Support.
	Did you follow the correct installation steps?	Review the installation steps ( <a href="#">2. Connecting to a Home Network</a> ).
The system is not recognized by the computer.	Are both ends of the Ethernet cable firmly connected?	<p>Disconnect the Ethernet cable, wait 10 seconds and then reconnect.</p> <p>Ensure that the interface connectors are properly aligned. The Ethernet cable can only be inserted one way. Make sure it is correctly oriented.</p> <p>Check that the Ethernet connectors are straight and fully seated in the Ethernet ports.</p> <p>Make sure that you use the Ethernet cord provided in the LaCie Network Space 2 box.</p>
The system doesn't appear on the network.	By default the LaCie Network Space 2 is configured to retrieve its IP address from a DHCP server. If your network is managed by a DHCP server and you cannot access your LaCie Network Space 2, try checking your DHCP server's log. To get the IP address, run LaCie Network Assistant, which is located on the LaCie Storage Utilities CD-ROM. If your network is NOT managed by a DHCP server, the LaCie Network Space 2 uses its default IP address. To change this IP address, use LaCie Network Assistant.	
	Is the IP address properly set?	For more information, please see section <a href="#">4.6. Dashboard: Network</a> .
	Does your network require devices to be assigned a static IP address?	To assign a static IP address, see section <a href="#">2.6. Assigning a Static IP Address</a> .

<p>I connected a USB drive to the front port, but the drive does not mount and is not listed in the LNA.</p>	<p>Is the USB drive formatted in MS-DOS (FAT32) and is its capacity more than 500 GB?</p>	<p>Reformat the drive in a different file format.</p>
<p>The USB drive connected to my LaCie Network Space won't mount on my computer.</p>	<p>Does the capacity of your USB drive exceed 2 TB?</p>	<p>Drives with a capacity greater than 2TB cannot be connected to the LaCie Network Space.</p>
<p>A user does not have access to the LaCie Network Space 2.</p>	<p>Has the administrator created an account for the user?</p>	<p>In order for a another user to access the LaCie Network Space 2, two conditions must be met: 1) the administrator must create and provide the user with username and password; 2) the LaCie Network Space 2 must be connected to the network via Ethernet for additional users to access the drive.</p>
<p>I can not access my account. I enter my login and password and receive an error message.</p>	<p>Is your password correct?</p>	<p>If you input an email address in the User page, you can retrieve your password. To do this, click on the "forgot my password" link on the login page. Follow the instructions to complete the retrieval.</p>
<p>I cannot map MyShare (see section <a href="#">3.2.2. Map Shared Folders</a>).</p>	<p>Did you already map OpenShare?</p>	<p>Mapping OpenShare first can make it impossible to map MyShare due to the login requirement. To solve this problem, 1) Unmap OpenShare in an explorer window; 2) map MyShare; finally, 3) map OpenShare.</p>
<p>I've noticed a delay in accessing the shares.</p>	<p>Are you transferring multiple files simultaneously?</p>	<p>Access to a share can slow down during simultaneous file transfers.</p>
<p>I cannot see the media files stored in the LaCie Network Space 2 on my UPnP AV media player or adapter.</p>	<p>Are the media files stored on OpenShare?</p>	<p>UPnP AV devices will only discover media files stored on OpenShare. Files stored in MyShare are not accessible to UPnP devices.</p>

## 7. Contacting Customer Support

### Before You Contact Technical Support

1. Read the manuals and review section [6. Troubleshooting](#).
2. Try to isolate the problem. If possible, make the drive the only external device on the CPU, and make sure that all of the cables are correctly and firmly attached.

If you have asked yourself all of the pertinent questions in the troubleshooting checklist, and you still can't get your LaCie drive to work properly, contact us at [www.lacie.com](http://www.lacie.com). Before contacting us, make sure that you are in front of your computer and that you have the following information on hand:

Information	Location
1. LaCie hard drive serial number	Located on a sticker next to one of the product feet.
2. Macintosh/PC model	<b>Mac users:</b> Click on the Apple icon in the menu bar and select <a href="#">About This Mac</a> .
3. Operating system version	
4. Processor speed	<b>Windows users:</b> Right click <a href="#">My Computer</a> and select <a href="#">Properties &gt; General</a> .
5. Computer memory	
6. The brands and models of other internal and external peripherals installed on your computer	<b>Mac users:</b> Click on the Apple icon in the finder bar and select <a href="#">About This Mac</a> . Select <a href="#">More Info...</a> The Apple System Profiler will launch and will list your internal and external peripherals. <b>Windows users:</b> Right click <a href="#">My Computer</a> and select <a href="#">Properties &gt; Hardware</a> .

## 7.1. LaCie Technical Support Contacts

LaCie Asia Contact us at: <a href="http://www.lacie.com/asia/contact/">http://www.lacie.com/asia/contact/</a>	LaCie Australia Contact us at: <a href="http://www.lacie.com/au/contact/">http://www.lacie.com/au/contact/</a>
LaCie Belgium Contact us at: <a href="http://www.lacie.com/be/contact/">http://www.lacie.com/be/contact/</a> (Français)	LaCie Canada Contact us at: <a href="http://www.lacie.com/caen/contact/">http://www.lacie.com/caen/contact/</a> (English)
LaCie Denmark Contact us at: <a href="http://www.lacie.com/dk/contact/">http://www.lacie.com/dk/contact</a>	LaCie Finland Contact us at: <a href="http://www.lacie.com/fi/contact/">http://www.lacie.com/fi/contact/</a>
LaCie France Contact us at: <a href="http://www.lacie.com/fr/contact/">http://www.lacie.com/fr/contact/</a>	LaCie Germany Contact us at: <a href="http://www.lacie.com/de/contact/">http://www.lacie.com/de/contact/</a>
LaCie Italy Contact us at: <a href="http://www.lacie.com/it/contact/">http://www.lacie.com/it/contact/</a>	LaCie Japan Contact us at: <a href="http://www.lacie.com/jp/contact/">http://www.lacie.com/jp/contact/</a>
LaCie Netherlands Contact us at: <a href="http://www.lacie.com/nl/contact/">http://www.lacie.com/nl/contact/</a>	LaCie Norway Contact us at: <a href="http://www.lacie.com/no/contact/">http://www.lacie.com/no/contact/</a>
LaCie Spain Contact us at: <a href="http://www.lacie.com/es/contact/">http://www.lacie.com/es/contact/</a>	LaCie Sweden Contact us at: <a href="http://www.lacie.com/se/contact/">http://www.lacie.com/se/contact</a>
LaCie Switzerland Contact us at: <a href="http://www.lacie.com/chfr/contact/">http://www.lacie.com/chfr/contact/</a> (Français)	LaCie United Kingdom Contact us at: <a href="http://www.lacie.com/uk/contact/">http://www.lacie.com/uk/contact</a>
LaCie Ireland Contact us at: <a href="http://www.lacie.com/ie/contact/">http://www.lacie.com/ie/contact/</a>	LaCie USA Contact us at: <a href="http://www.lacie.com/contact/">http://www.lacie.com/contact/</a>
LaCie International Contact us at: <a href="http://www.lacie.com/intl/contact/">http://www.lacie.com/intl/contact/</a>	

## 8. Warranty Information

This Limited Warranty applies only to hardware products manufactured by or for LaCie that can be identified by the “LaCie” trademark, trade name, or logo affixed to them. The Limited Warranty does not apply to any non-LaCie hardware products or any software, even if packaged or sold with LaCie hardware. Manufacturers, suppliers, or publishers, other than LaCie, may provide their own warranties to the end user purchaser, but LaCie, in so far as permitted by law, provides their products “as is”. Software distributed by LaCie with or without the LaCie brand name (including, but not limited to system software) is not covered under this Limited Warranty. Refer to the licensing agreement accompanying the software for details of your rights with respect to its use.

LaCie does not warrant that the operation of the product will be uninterrupted or error-free. LaCie is not responsible for damage arising from failure to follow instructions relating to the product’s use. This warranty does not apply:

- ◆ to consumable parts, unless damage has occurred due to a defect in materials or workmanship;
- ◆ to cosmetic damage, including but not limited to scratches, dents and broken plastic on ports;
- ◆ to damage caused by use with non-LaCie products;
- ◆ to damage caused by accident, abuse, misuse, flood, fire, earthquake or other external causes;
- ◆ to damage caused by operating the product outside the permitted or intended uses described by LaCie;
- ◆ to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of LaCie or a LaCie Authorized Service Provider;
- ◆ to a product or part that has been modified to alter functionality or capability without the written permission of LaCie; or
- ◆ if any LaCie serial number on the product has been removed or defaced.

To obtain warranty service, call LaCie Technical Support. You will be asked to provide your LaCie product’s serial number, and you may be asked to furnish proof of purchase to confirm that the drive is still under warranty.

All drives returned to LaCie must be securely packaged in their original box and shipped with postage prepaid.

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**IMPORTANT INFO:** Register online for free technical support: [www.lacie.com/register](http://www.lacie.com/register)

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