

## WRITTEN LIMITED WARRANTY

BDI warrants to you, the original purchaser, that for the below stated warranty term, BDI will repair or replace any piece of furniture which is defective in material or workmanship. The decision to repair or replace will be at BDI's discretion. **To exercise your rights under this warranty, you must submit the original sales receipt when making a claim.**

BDI warranty period begins at the time you receive the product in your home. If BDI determines that repair is impractical you will be furnished a substitute unit of the same or similar color, design, style and quality. **If you notice a manufacturing defect, it is important for you to promptly notify the BDI Authorized Retailer from whom you purchased your furniture.** If it is impossible or impractical to notify that Retailer, please submit your claim on-line, via e-mail, fax or in writing to:

*Customer Service*  
BDI  
14954 Bogle Drive  
Chantilly, VA 20151  
[customerservice@bdiusa.com](mailto:customerservice@bdiusa.com)  
Fax: 703-803-6903

After notification it may be necessary for BDI to arrange for an inspection or receipt of a photograph of your furniture to determine whether or not a manufacturing defect exists. These are your exclusive remedies under BDI's warranty.

## WARRANTY TERMS

Please see below for specific warranty coverage.

### BDI Mirrors

The limited warranty on **BDI Mirrors and Wall Mounted Shelving** is one year from the date of purchase as shown on your sales receipt.

### BDI Tables and Home Theater Furniture

**Tables, Home Theater Furniture and Other Furniture Pieces** are warranted for three years from the date of purchase as shown on your sales receipt.

## LIMITATIONS AND EXCLUSIONS

While BDI believes its warranty is a good one, there are some limits to it. The following things will limit or exclude coverage under this warranty.

### Implied Warranties

**BDI MAKES NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THESE AND ALL OTHER IMPLIED WARRANTIES ARE SPECIFICALLY DISCLAIMED.** By "implied warranties" BDI means warranties that the law sometimes implies to have been given by the seller even though they are not set out in writing. (Some states do not allow an exclusion or limitation on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you).

### Place of Purchase

This warranty protects you only when you purchase BDI furniture from an Authorized BDI Retailer.

### Household Use

This warranty applies only when you have purchased the BDI furniture for your own normal indoor household use (including use as a gift to another for household purposes) and not for resale or commercial use, which includes rental, business, and institutional or other non-residential use.

### Improper Care and Use

Your BDI furniture requires some routine maintenance. Please take care to treat your BDI furniture like the fine product that it is. Proper care and use are essential to preserving your rights under this warranty. BDI will not repair or replace your furniture if improper maintenance or improper use has caused damage. This warranty does not apply if your BDI product is damaged by the use of detergents, abrasives or other harsh cleaning agents.

### Accidents, Abuse and Normal Wear and Tear

This warranty does not cover damage resulting from negligence, abuse, normal wear and tear, or accidents: including burns, cuts, scratches, tears, scuffs, watermarks, indentations or pet damage.

### Product Modification

Any product modification by dealer, consumer, or other parties not authorized by BDI will void this warranty.

### Floor Samples or Products purchased "AS IS"

This warranty does not cover floor samples or products designated "AS IS" at the time of purchase.

### Differences From Floor Samples or Literature

Because of craftsmanship or use of natural materials in BDI furniture, minor variations can occur from piece to piece. Therefore, this warranty does not cover such minor differences, or differences between floor samples or printed illustrations and your furniture.

### Consequential or Incidental Damages

**BDI WILL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES.** By this BDI means any loss, expense, or damage other than to the furniture itself that may result from a defect in the furniture. (Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.)

## YOUR WARRANTY RIGHTS

This warranty gives you specific legal rights, and you may also have other rights, which vary, from state to state. Except for such other rights, the remedies provided under this warranty state the limit of BDI's responsibilities.