

# MB1000

## LIMITED PRODUCT WARRANTY

Panamax warrants to the purchaser of this Panamax audio/video component style uninterruptible power supply, for a period of three (3) years from the date of purchase, that the unit shall be free of defects in design, material, or workmanship, and Panamax will repair or replace any defective unit.

You must notify Panamax within ten days of any event precipitating request for product replacement. A return authorization (RA) number must first be obtained from the Panamax Customer Relations Department at [www.panamax.com](http://www.panamax.com) before returning the protector to Panamax. Once you obtain an RA number, please mark the number on the bottom of the unit and pack it in a shipping carton/box with enough packing material to protect it during transit. The RA number must also be clearly marked on the outside of the carton. Ship the unit to Panamax. Please note that you are responsible for any and all charges related to shipping the unit to Panamax. Original purchase receipts must accompany any product return.

## Upgrade Policy

*Valid only in the United States and Canada*

If your Panamax UPS sacrifices itself while protecting your connected equipment, you have an option to upgrade to the latest technology.

Please go to our web sites [www.panamax.com](http://www.panamax.com) or contact Customer Relations at 800-472-5555 for details.

## 2 Year Battery Warranty

Panamax warrants to the purchaser of this uninterruptible power supply for a period of two (2) years from the date of purchase, that the batteries shall be free of defects in design, material or workmanship, and Panamax will replace any defective battery.



Panamax, Inc., 1690 Corporate Circle, Petaluma, CA 94954 • [www.panamax.com](http://www.panamax.com) • 707-283-5900 • Fax 707-283-5901

## Warning Notice

### WARRANTY LIMITATION FOR INTERNET PURCHASERS

Panamax audio video products purchased through the Internet do not carry a valid Warranty unless purchased from an Authorized Panamax Internet Dealer! Authorized Panamax Audio Video Internet Dealers have sufficient expertise to insure warranty compliant installations. For a list of Authorized Panamax Audio Video Internet Dealers go to [www.panamax.com](http://www.panamax.com).

**CAUTION:** Audio/Video, computer and/or telephone system installations can be very complex systems, which consist of many interconnected components. Due to the nature of electricity and surges, a single protector may not be able to completely protect complex installations. In those cases, a systematic approach using multiple protectors must be employed. Systematic protection requires professional design. AC power, satellite cables, CATV cables, A/V signal line cables or telephone/network lines entering the system must pass through a Panamax surge protector. For additional information on how to protect your system, please contact Panamax before connecting your equipment to the surge protector.

**THE LIMITED PRODUCT WARRANTY IS THE ONLY WARRANTY PROVIDED WITH THIS PANAMAX PRODUCT AND ANY OTHER IMPLIED OR EXPRESSED WARRANTIES ARE NON-EXISTENT.**

This warranty may not be modified except in writing, signed by an officer of the Panamax Corporation.

More detailed information is available at [www.panamax.com](http://www.panamax.com).

If you have any questions regarding these requirements, please contact Customer Relations.

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