

Kirby C550[®] Signature Series[®]

Premium Canister Vacuum with Multi-Surface Power Nozzle



PERFORMANCE
Exceptional
cleaning efficiency



QUALITY
Superior craftsmanship
utilizing premium materials



RELIABILITY
Built to last

Owner's Manual

KIRBY[®]

For over 110 years, Kirby® has defined excellence in floor care, designing home cleaning systems renowned for deep-cleaning performance, exceptional durability, and unmatched quality. The NEW Kirby Signature Series® builds on that legacy, delivering the powerful care trusted



by millions of families, now reimagined with refined features and modern styling engineered to exceed the expectations of today's customer.

Thank You.

Thank you for your purchase, and welcome to the Kirby® Family.

Since 1914, Kirby has helped families care for the homes and people they love through exceptional cleaning performance. The Kirby Signature Series® is built on that legacy, delivering the powerful performance and trusted reliability that have defined Kirby for generations.

Your Kirby Signature Series included a Quick Start Guide, which is a great resource for initial set up and functionality. The Owner's Manual expands on these key points and includes maintenance recommendations, troubleshooting tips, and more. If you have additional questions, our product specialists are standing by to assist at **216-529-6177** or **consumer@kirby.com**. For How-To Videos, Frequently Asked Questions, and more, visit **kirby.com**.

To register your Kirby Signature Series and activate your limited warranty, visit **kirby.com/pages/register-signature-series**. Consider opting into marketing emails for product news, cleaning tips, and valuable coupons for Genuine Kirby aftermarket products and accessories.

IMPORTANT SAFETY INSTRUCTIONS

Overview of Safety Guidelines and Your Responsibilities

- Your safety and the safety of others depend on you thoroughly reading and understanding this Owner's Manual.
- Most vacuum-related incidents are caused by failure to observe basic safety rules or precautions. You must be alert to potential hazards.
- The Kirby Company cannot anticipate every possible circumstance that might involve a potential hazard. Therefore, the warnings in the Owner's Manual may not be all-inclusive. If a tool, procedure, work method, or operating technique that is not specifically recommended by The Kirby Company is used, you must ensure that the product will not be damaged or be made unsafe by the operation, maintenance, or repair procedures that you choose.
- This vacuum is intended for household use only.

WARNING – To reduce the risk of fire, electric shock, or injury:

- ALWAYS unplug before cleaning or servicing.
- NEVER leave appliance unattended when plugged in.
- NEVER use outdoors or on wet surfaces.
- NEVER use with damaged power cord or plug. If appliance is not working as it should; has been dropped, damaged, or left outdoors; or has been dropped into water, return it to a Kirby® Authorized Service Center for qualified inspection.
- NEVER run appliance over cord, pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners.
- KEEP cord away from heated surfaces.
- NEVER unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- NEVER handle plug or appliance with wet hands.
- Use only as described in the Owner's Manual. Use only Kirby-recommended attachments.
- DO NOT put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, or anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- NEVER use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- DO NOT allow to be used as a toy. Close attention is necessary when used by or near children.
- DO NOT pick up anything with your Kirby vacuum that is burning or smoking, such as cigarettes, matches, or hot ashes.
- DO NOT use without the dust bag and/or filters correctly in place.
- Avoid picking up sharp objects.
- Always turn off this appliance before connecting or disconnecting accessories to the hose.
- Risk of injury. Hose contains electrical wires, do not cut. Brush roll may start unexpectedly. Unplug the unit before cleaning or servicing.
- This appliance should only be used with the power cord provided with the appliance.

Polarization

This vacuum has a polarized plug (one blade is wider than the other) as a feature to reduce the risk of electric shock. This plug will fit in a polarized outlet only one way. If the plug does not fit, contact a qualified electrician. Never use with an extension cord unless the plug can be fully inserted. Do not alter the plug.



If you have any product questions, issues, or difficulty using the Kirby, do not return the unit to your retailer or call the retailer for questions. Instead, contact The Kirby Company as our product specialists are standing by to assist; visit **kirby.com** to chat with a specialist or call **216-529-6177**.

SAVE THESE INSTRUCTIONS

What's Included with Your Kirby C550® and Key Touchpoints

- 1 Multi-Surface Power Nozzle
- 2 LumiGuide LED
- 3 Anti-Skid Bumper
- 4 Power Nozzle Release Pedal
- 5 Height Adjust Indicator
- 6 Power Nozzle Height Adjust Pedal
- 7 Power Nozzle Detach Button
- 8 Adjustable Wand
- 9 Wand Adjust Slide Button
- 10 Wand Detach Button
- 11 Brush Roll Power Switch
- 12 Control Handle
- 13 Hose
- 14 Carry Handle
- 15 Filter Bag Access Button
- 16 Filter Bag Access Door
- 17 Secure Hose Connect
- 18 Onboard Attachment Access Button
- 19 Onboard Attachment Compartment

- 20 Cleaning Control Interface
 - 21 Cord Return Button
 - 22 4-Speed AirFlow® Control Dial
 - 23 Canister Power Button
 - 24 Glide Control System (wheels)
 - 25 Filter Access Latch
 - 26 Filter Access Door
 - 27 PureAir® HEPA System Filter (installed)
 - 28 Pre-motor Filter/Holder
- Included Attachments
- 29 Upholstery Tool
 - 30 Crevice Tool
 - 31 Duster Brush
 - 32 Hard Floor Nozzle
 - 33 Turbo Air Brush
 - 34 Attachment Holster Clip
 - 35 Accessory Bag
 - 36 PureAir® HEPA Filter Bag (installed, 3 extra included)



Product Specifications – Kirby C550®

Model Name	Kirby C550 Signature Series® Canister with Power Nozzle
Model Number	C550PP/C550KB
Unit Color	Pure Platinum or Kirby Blue
Filtration Type	PureAir® Dual HEPA Filtration
Full System Filtration	HEPA – Full System Hospital Grade ASTM F3150 Independently Certified
Primary Nozzle	Multi-Surface Power Nozzle
Primary Nozzle Width	13.5 inches
Nozzle Height Settings	6
Warranty	8-Year Limited Warranty ²
Bag Volume	1.1 gal (4.1 L)
Suction Motor	1200 W
Brush Motor	250 W
Airflow (motor rating)	131 CFM
Brush Speed (free spin)	8900 RPM
Sound Level	60 dBA
Voltage	120 V
Frequency	60 Hz
Current Draw	12 A
Cord Length	24 ft
Total Cleaning Radius	37 ft
Includes:	Multi-Surface Power Nozzle Hard Floor Nozzle Turbo Air Brush Crevice Tool & Holster Duster Brush Upholstery Tool Accessory Bag Extra 3-pack PureAir HEPA Filter Bags
Main Unit Weight	14.5 lbs.

² Limited warranty coverage: eight (8) years on the unit motor and labor; five (5) years on all other parts and labor. For complete warranty details, please visit kirby.com/pages/signature-warranty.

Meet your Kirby Signature Series®

Category-Leading Cleaning Efficiency¹

Deep-cleaning performance that restores the look and feel of your floors. Removes embedded dirt from deep within carpet fibers to restore texture and appearance while helping extend the life of carpets, rugs, and upholstered surfaces. To achieve category leading cleaning efficiency, set the Multi Surface Power Nozzle to the lowest height setting (level 1) and set the 4-Speed Airflow Control Dial to the highest setting (level 4).

8-Year Limited Warranty²

Premium performance backed for years to come. Built to be dependable, not disposable. Our limited warranty and nationwide network of Authorized Kirby Service Centers provide added confidence and support throughout ownership.

Glide Control System

Effortless control, wherever you clean. Smooth, precise handling makes it easy to navigate around furniture and tight spaces while gliding effortlessly across carpets and hard floors without drifting.

4-Speed AirFlow® Control

The right level of power for every job. Customized power to let you quickly adjust suction to match the surface and cleaning job at hand.

Multi-Surface Power Nozzle

Provides whole-home versatility to easily transition from carpet to hard floors. Powerful for deep-cleaning, convenient for quick cleans.

LumiGuide LED

Bright, long-lasting LED lights to illuminate the cleaning path, helping you spot dirt and debris in dimly lit areas.

6-Level Height Adjust

Precise cleaning for every surface. Six cleaning levels let you optimize the cleaning position for different carpet types and floor surfaces.

¹ Per ASTM F608 testing. For full testing details, please visit kirby.com/pages/cleaning-efficiency.

² Limited warranty coverage: eight (8) years on the unit motor and labor; five (5) years on all other parts and labor. For complete warranty details, please visit kirby.com/pages/signature-warranty.

PureAir® Dual-HEPA Filtration

Cleaner air starts with a vacuum engineered to outclean. Dual-HEPA filtration captures fine dust and allergens, helping deliver cleaner, fresher air.

Large Capacity PureAir® HEPA Bag

It's not just about cleaner air; it's also to make cleaning easier. A large-capacity HEPA Filter Bag holds more dirt and debris, so you can clean longer with fewer interruptions.

High-Quality Construction and Materials

Crafted for lasting performance. Premium materials and durable construction are engineered to deliver reliable cleaning performance and years of dependable use.

Automatic Cord Rewind

Finish cleaning with a simple touch. Automatic cord rewind makes cleanup and storage quick and convenient.

37-foot Cleaning Radius

More reach. Fewer interruptions. A generous 37-foot cleaning radius provides extended reach for whole-home and above-floor cleaning while reducing the need to switch outlets.

Premium Accessories

Standard and optional accessories to tackle any cleaning job and expand upon Kirby's versatility.

Trusted Brand

More than 110 years of cleaning expertise. For over a century, Kirby has been dedicated to floor care, backed by an American-based support team and a nationwide network of Kirby Authorized Service Centers.

Getting Started

Set Up

- 1 Your Kirby C550® comes with a Kirby PureAir® HEPA Filter Bag already installed. Open the Filter Bag Access Door to confirm installation of the PureAir HEPA Filter Bag.
- 2 Insert the Secure Hose Connect into the Hose Port until you hear a “click”.
- 3 Locate the Power Cord Plug at the rear of the unit. Grip the Plug and extend the Cord to the length you need. Plug the unit in, and you’re ready for the ultimate clean!

EXPERT FLOORCARE TIP:
Your Kirby includes Automatic Cord Return for added convenience when you are finished vacuuming.



Operating Instructions

Vacuuming Carpets & Rugs

- 1 Insert the Adjustable Wand into the Control Handle. Press until you hear a “click”.
- 2 Extend the Adjustable Wand to optimal position. Insert the Adjustable Wand into the Multi-Surface Power Nozzle. Press until you hear a “click”.
- 3 Press down on the Power Nozzle Release Pedal to release the Nozzle from the locked position.
- 4 Press the Power Button on the unit to turn it on.
- 5 Move the Brush Roll Power Switch, located on the Control Handle, to the “I” (On) position to turn on the brush roll.



Operating Instructions

Vacuuming Carpets & Rugs

Your Multi-Surface Power Nozzle has 6 cleaning levels to provide precise cleaning for every surface. Level 6 is the highest and level 1 is the lowest.

- 1 Press down on the Height Adjust Pedal to change your cleaning level. Each touch will raise the Nozzle up a level. Once you reach level 6 (highest), pressing the Pedal again will cycle the Nozzle back to level 1 (lowest).
- 2 Your current cleaning level can be viewed through the Height Adjust Indicator window.

EXPERT FLOORCARE TIP:

While vacuuming, adjust the cleaning level to the lowest height that allows the vacuum to move comfortably. If the vacuum feels hard to push, press down on the Pedal to find the setting best suited for your cleaning needs.



Operating Instructions

Vacuuming Hard Floors

Your Kirby C550® can be used to clean hard floors with either the Multi-Surface Power Nozzle OR the Hard Floor Nozzle.

- 1a Move the Brush Roll Power Switch, located on the Control Handle, to the "O" (Off) position to turn off the brush roll.
- 2a Press down on the Power Nozzle Height Adjust Pedal to set Nozzle height position to "1".



OR

Your Kirby C550 includes a specialized Hard Floor Nozzle. To change Nozzles:

- 1b With the unit powered off, press the Power Nozzle Detach Button while lifting up on the Adjustable Wand to remove the Nozzle.
- 2b Insert Adjustable Wand into the Hard Floor Nozzle. This is a friction fit, so you will NOT hear a "click".



Operating Instructions

Above-Floor Cleaning

The Kirby C550® makes it easy to clean furniture, stairs, and other above-the-floor areas.

- 1 Access Onboard Attachments by pressing the Onboard Attachment Access Button.

All Attachments connect to the Control Handle or Adjustable Wand with a friction fit, so you will NOT hear a "click."

- 2 The Duster Brush pivots for optimal cleaning. When you are done and are ready to store in the Onboard Attachment Compartment, rotate the attachment back to the flat position until you feel a "click."

EXPERT FLOORCARE TIP:

The Turbo Air Brush is ideal for removing embedded pet hair from furniture and cleaning carpeted stairs.

Your Kirby C550 includes two onboard attachments: the Duster Brush and Upholstery Tool. The other attachments, a Turbo Air Brush and Crevice Tool, can be stored in your Attachment Storage Bag. The Crevice Tool can also connect to the Adjustable Wand on the Attachment Holster Clip.



Operating Instructions

Using the Attachments

- 1 Attachments connect to the end of the Control Handle OR the Adjustable Wand for extra reach.

- 2 To detach the Adjustable Wand and connect attachments to the Control Handle, press the Wand Detach Button while pulling the Wand away from the Handle.

EXPERT FLOORCARE TIP:

For additional reach, press the Wand Adjust Slide Button and extend the bottom tube of the Adjustable Wand.



Accessory Guide

Accessory	Purpose	Best Use
① Crevice Tool	Tight spaces	Baseboards, corners
② Upholstery Tool	Fabrics	Sofas, chairs
③ Duster Brush	Delicate surfaces	Shelves, blinds
④ Turbo Air Brush	Dirt and pet hair removal	Furniture, stairs



4-Speed Airflow® Control Dial

The Cleaning Control Interface features the 4-Speed AirFlow® Control Dial that lets you customize the suction power for any cleaning task.

Your Kirby has 4 airflow settings.

Setting ① (dial turned left) is lowest and is best for delicate cleaning.

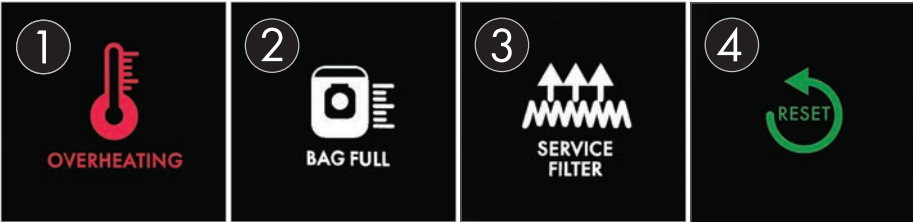
Setting ④ (dial turned right) is highest and provides maximum power.



Performance Indicators

Cleaning Control Interface

The Cleaning Control Interface includes 3 Performance Indicators and a RESET button that illuminate only when necessary.



Symbol	Meaning	Action
1 Overheating	Main motor overheated	Check for clog Check filters (pre-motor, system filter) Check bag
2 Bag Full	(1) Full bag (2) Airflow restriction	(1) Check for full bag—replace bag (2) Check for clog
3 Filter Indicator	Filter has reached end of life	Replace filter (see troubleshooting guide)
4 Filter Reset	Resets timer for filter indicator	Replace filter/Press and hold RESET button for 2 seconds

Checking your Pre-motor Filter

- 1 With the unit powered off and unplugged, remove the Hose from the Secure Hose Connect.
- 2 Press the Filter Bag Access Button to raise the Filter Bag Access Door.
- 3 Remove the Pre-motor Filter by pulling on the holder tab.
- 4 Wash the Pre-motor Filter or install a new one.
- 5 Once the Pre-motor Filter is completely dry, place back into holder and insert back into the unit.



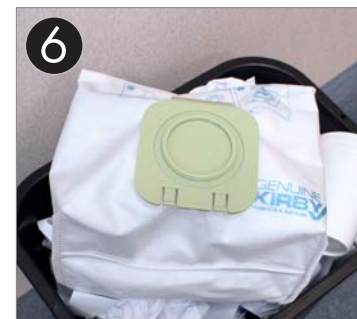
Changing your PureAir® HEPA Filter Bag

- 1 With the unit powered off and unplugged, remove the Hose from the Secure Hose Connect.
- 2 Remove the Seal Cap from the Onboard Attachment Compartment.
- 3 Press up on the Filter Bag Access Button to raise the Filter Bag Access Door.
- 4 Seal the full Filter Bag.



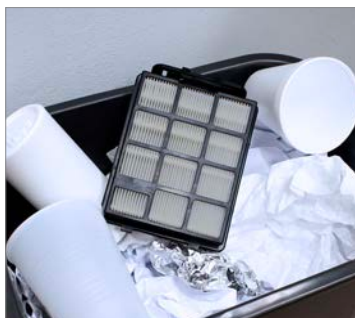
Changing your PureAir® HEPA Filter Bag

- 5 Grip the Filter Bag collar and pull to remove from shuttle.
- 6 Discard sealed Filter Bag.
- 7 Insert a new Filter Bag by sliding collar into shuttle. Make sure Seal Cap is NOT installed on new Filter Bag.
- 8 Close Filter Bag Access Door.



Changing your PureAir® HEPA System Filter

- ❶ Press Filter Access Button to remove the Filter Access Door.
- ❷ Remove and dispose of System Filter.
- ❸ Install new System Filter.
- ❹ Insert Filter Access Door.



Maintenance & Care

After Every Use

- ☑ Press the Automatic Cord Return Button to retract the cord

Monthly

- ☑ Inspect brush roll

- Warning: disconnect vacuum from power (unplug) and turn off before servicing brush roll
- Use scissors or (optional) detangling tool along the guide track in the brush roll to trim away threads or hairs that have accumulated on the brush roll

- ☑ Check filter bag to monitor fill-level. Bag Full indicator will appear when filter bag needs changed

- ☑ Clean Pre-motor Filter

- Your vacuum is equipped with a reusable pre-motor foam filter designed to trap large debris and protect the motor. While a new filter is included with replacement bags, you can wash and reuse the existing filter to maintain peak performance.
- Washing instructions
 1. Tap away loose debris to dislodge any loose dust, hair, or large particles.
 2. Rinse the filter under lukewarm running water. Do not use dish soaps, detergents, or chemical cleaners as they can degrade the polymer structure.
 3. Squeeze out excess water. Do not wring, twist, or stretch the filter.
 4. Air dry completely on a towel or drying rack in a well-ventilated area. Allow it to air dry for at least 24 hours. Do not use a hair dryer, clothes dryer, or place it on a radiator to speed up drying.
 5. Ensure the filter is completely dry to the touch. Inspect it for tears or damage. If intact, install the filter back into unit.
- Never operate the vacuum cleaner with a wet or damp filter. Doing so can cause permanent damage to the motor and void your warranty.

- ☑ Wipe down interior bag chamber

- ☑ General cleaning of unit/control panel cover/Kirby logo

- ☑ Inspect hose for holes, tears, or general damage

Annually

- ☑ Change system filter: This filter is NOT washable or reusable. It must be thrown away and replaced.

- ☑ Inspect bag door seal to make sure they are still installed properly, are not dry/brittle/cracked (they shouldn't ever be), etc.

Troubleshooting Guide

Power off and unplug unit before performing any troubleshooting.
If the problem persists, contact your Kirby Authorized Service Center.

Issue	Possible Cause	Solution
Loss of suction	(1) Full bag (2) Dirty pre-motor or system filters (3) Airflow obstruction (4) Bag door open	(1) Replace bag (2) Inspect and replace pre-motor and/or system filters (3) Check for clog (4) Close and latch bag door
Brush roll not rotating	(1) Obstruction (2) Hose not inserted fully into unit	(1) Remove clog (2) Verify hose is completely connected into unit
Vacuum won't start	(1) Power issue (2) Main power switch is off (3) Cord worn, cut, or broken	(1) Use another outlet (2) Power on unit (3) Contact Kirby Authorized Service Center
Unusual noise	Blockage	Inspect hose, wand, and nozzle for clogs or unusual debris
Overheating indicator illuminated	Main motor overheated	Check for clog Check filters (pre-motor, system filter) Check bag Wait 2 minutes and try again Ensure canister is on its wheels and exhaust area is not blocked
Bag Full indicator illuminated	(1) Full bag (2) Airflow restriction (3) Certain attachment tools	(1) Check for full bag—replace bag (2) Check for clog (3) This is normal, bag full indicator should turn off when accessory is removed
Service Filter indicator illuminated	System filter has reached end of life	Replace filter. 1. Turn off unit 2. Unplug from outlet 3. Remove filter door 4. Remove system filter 5. Replace with new system filter 6. Reinstall filter door 7. Plug vacuum in 8. Power vacuum on 9. Place finger on Filter Reset indicator and hold for 2 seconds . Filter indicator will flash and turn off.

Issue	Possible Cause	Solution
Early System Filter replacement	If you want to replace system filter BEFORE the Service Filter indicator is illuminated, there is an alternate way to reset the Filter Reset indicator	1. Place finger on Filter Reset indicator area and hold for 5 seconds . Service Filter indicator and Filter Reset will illuminate. 2. Turn off unit 3. Unplug from outlet 4. Remove filter door 5. Remove system filter 6. Replace with new system filter 7. Reinstall filter door 8. Plug vacuum in 9. Power vacuum on 10. Place finger on filter reset indicator and hold for 2 seconds . Filter indicator will flash and turn off.
Filter Bag Access Door won't close	(1) Bag is not installed properly (2) Bag is not installed	(1) Ensure bag is installed properly by sliding bag collar into shuttle until you hear a "click". (2) Bag door cannot be closed if a bag is not installed. Install bag in unit
Vacuum picks up moveable rugs or nozzle is too difficult to push on carpet	(1) Incorrect nozzle airflow valve setting (2) Too much suction	(1) Adjust nozzle air release valve (2) Use airflow control dial to reduce suction

Limited Factory Warranty

From the best, you expect the best. That’s why The Kirby Company is pleased to offer a warranty that reflects the quality, reliability, and durability of your Kirby® vacuum. Subject to the exclusions and limitations listed in the complete Limited Warranty, which can be found at **kirby.com**, Kirby warrants to you that your vacuum shall be free from defects in material and workmanship under ordinary household use as follows:

- **For eight years from date of purchase**, a Kirby Authorized Service Center will repair or replace a defective unit motor at no cost, labor charges included.
- **For five years from date of purchase**, a Kirby Authorized Service Center will repair or replace defective parts, excluding expendable components, at no cost, labor charges included.

For a complimentary copy of the entire Limited Factory Warranty, please call **216-529-6177**, email **consumer@kirby.com**, or write to The Kirby Company at 1920 West 114th Street, Cleveland, Ohio 44102.

Consumer Relations

If you have any product questions, issues, or difficulty using the Kirby, do not return the unit to your retailer or call them for questions. Instead, contact The Kirby Company as our product specialists are standing by to assist; visit **kirby.com** to chat with a specialist, email **consumer@kirby.com**, or call **216-529-6177**.

Certified by:	Kirby Model and Optional Accessories
<div> CONFORMS TO UL STD. 1017</div>	Kirby C550 Power: C550PP – Pure Platinum C550KB – Kirby Blue

Storage

- **Store in an upright position:** Always store the vacuum cleaner standing upright on a flat, stable surface to prevent tipping, damage, or strain on internal components.
- **Keep in a clean, dry area:** Store indoors in a cool, dry location, away from moisture, direct sunlight, and extreme temperatures to protect electrical and plastic parts.

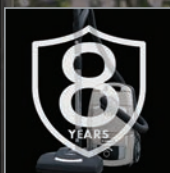
Kirby C550[®]

Signature Series[®]

Category-
Leading
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8-Year
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PureAir[®]
Dual-HEPA
Filtration



¹ Per ASTM F608 testing. For full testing details, please visit kirby.com/pages/cleaning-efficiency.

² Limited warranty coverage: eight (8) years on the unit motor and labor; five (5) years on all other parts and labor. For complete warranty details, please visit kirby.com/pages/signature-warranty.

Genuine Kirby Supplies

Only use Genuine Kirby bags, filters, parts, and accessories to maintain optimal performance. Genuine Kirby supplies can be purchased from Kirby Authorized Service Centers, at kirby.com, or by calling our product specialist team at **216-529-6177**.