

Cleaning the Mattress Cover

The covers on Stearns & Foster® mattresses are spot-clean only and are not water-resistant.

To prolong the life of your mattress and keep it clean, we recommend using a water-resistant mattress protector to protect against liquid damage. Vacuuming is the only recommended cleaning method, and it should be completed at least once a month to prevent dust and debris build-up on the surface of your mattress.

If your mattress is exposed to liquid or has a stain, please take the following steps to clean the area:

1. Use a dry cloth to absorb as much liquid as possible, pushing down into the material. Once you've removed the excess moisture, let the mattress air dry (you can use a fan to blow air directly on the mattress to expedite the process).
2. To clean a stain, use a mild soap with cold or warm water and apply lightly, careful not to soak the mattress. Dry cleaning fluids may damage some of the inner materials. Afterward, let the affected area dry completely before applying any bedding.

Electric Blankets and Heating Pads

You may use an electric blanket and/or heating pad on your Stearns & Foster® mattress. However, we recommend only using it for 20-30 minutes at a time on a medium setting.

Extremely high temperatures can negatively affect the foam composition, which could result in permanent deformation in cases of prolonged use; however, the medium setting should have little to no impact.

Flipping and Rotating

Our mattresses are designed to be rotated but do not flip.

Transporting and Storing

When transporting or storing your mattress, we recommend having at least 2-3 people help move it horizontally, with the top facing up, to prevent any damage to the internal mattress layers.

Bending the mattress may damage the innerspring unit; however, flexing the mattress through doorways should not harm it.

When storing your mattress, place it flat, with the top facing up, in a clean, temperature-controlled environment. Placing it on its side could result in issues with the internal mattress layers.

The mattress may be wrapped with plastic but may not be vacuum-sealed.

Off-Gassing

Stearns & Foster® mattresses may have a slight odor after they are manufactured. This natural and harmless smell usually disappears before the product reaches you.

If you detect this odor, don't worry, it will gradually disappear within a week or two. Sometimes, it's helpful to "air out" your mattress for a couple of days, leaving the sheets off when not in use to help expedite this process.