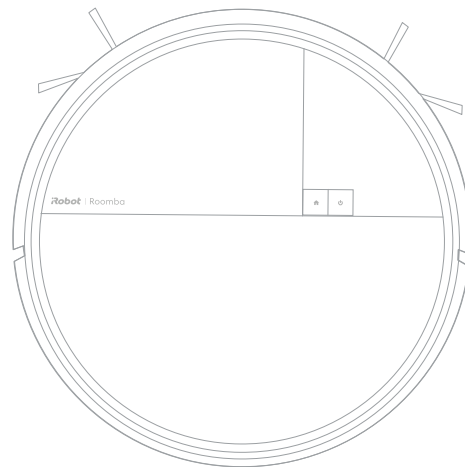


Roomba® 770-779 Max Combo Robot + AutoWash™ Dock

Owner's Guide



Getting Started

1

Download the Roomba® Home App



Scan the QR code with the camera on your mobile device or find the Roomba® Home App in your App store.

The Roomba® Home App and a Wi-Fi® connection are **required to complete set up**. The Roomba® Home App will guide you through steps to set up your robot.

Once your robot is set up, you can use the app to:

- Control when, where, and how you clean
- Create automatic cleaning schedules
- Set custom cleaning preferences
- Unlock digital features
- Access to tips, tricks, and answers to commonly asked questions

NOTE:

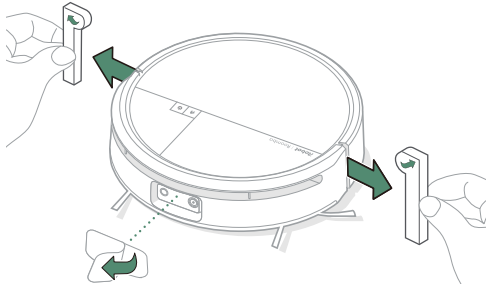
A 2.4 GHz Wi-Fi network is required. Setup is not compatible with 5 GHz Wi-Fi.

IMPORTANT:

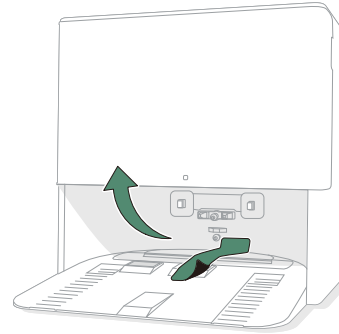
Read safety information guide first before using your robot.

2

Remove Protective Packaging



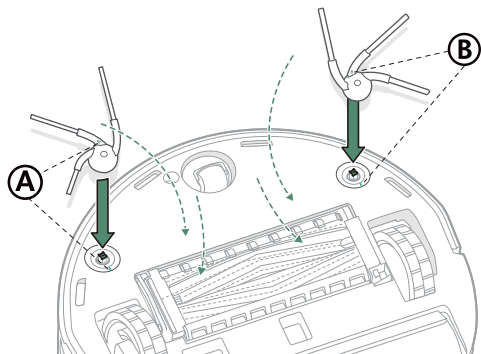
Remove protective film from IR Window and foam inserts from behind the bumper.



Remove packing tape from dock.

3

Install both Edge-Sweeping Brushes

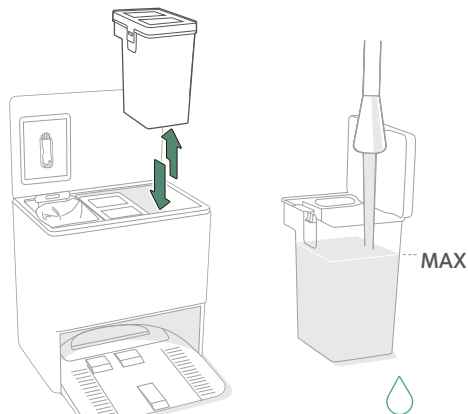


Align the Edge-Sweeping Brush marked with an A to the hardware marked with an A. Press down until you hear a click.

Align the Edge-Sweeping Brush marked with a B to the hardware marked with a B. Press down until you hear a click.

4

Fill the Clean Water Tank



Remove Clean Water Tank from dock. Fill the Clean Water Tank with water.

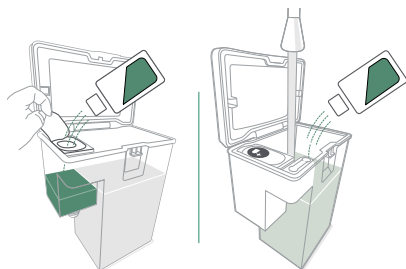
IMPORTANT:

Ensure the latch is properly closed before reinstalling, and that tanks are properly seated to prevent leaks.

5

Fill the Solution Concentrate Tank with **StayClean™ Mopping Concentrate for Roomba® Combo Robots**.

If you do not have the **StayClean™** mopping concentrate, you may opt to dose the clean water tank with part water, part approved compatible cleaning solution as shown:



Solution Reservoir for StayClean™ Mopping Concentrate for Roomba Combo Robots **ONLY**.

Clean Water Tank for all other Compatible Solutions

* IMPORTANT:

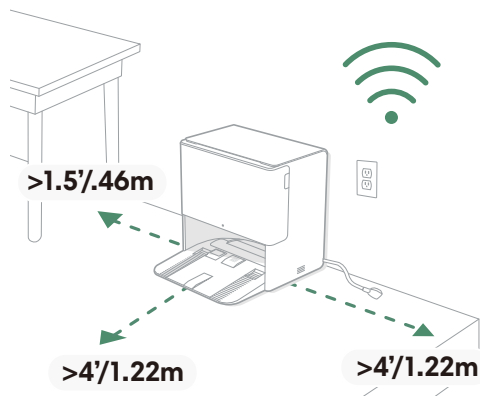
StayClean™ Mopping Concentrate for Roomba® Combo Robots is currently the **ONLY** compatible cleaning concentrate for the solution reservoir. Do **NOT** use other solutions in this reservoir.

* IMPORTANT:

If opting to add a cleaning solution to the water in the clean water tank, A full list of compatible cleaning solutions can be found on <http://answers.irobot.com/s/roomba-combo-cleanser> or by visiting the App. Please do not use other cleaning solutions or bleach-based products.

6

Place Your Dock



Place your dock on hard, level surfaced flooring.

NOTE:

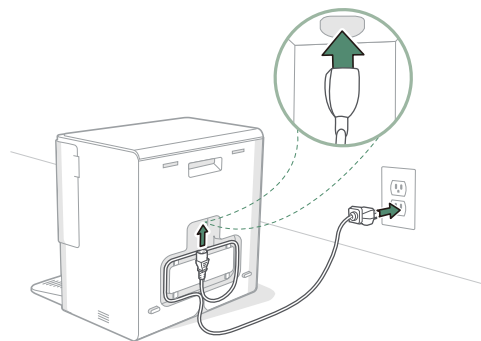
Do not place it in direct sunlight. Ensure the area around the dock is free of clutter to improve docking performance.

⚠ WARNING:

To prevent the risk of your robot falling down stairs, ensure that your dock is placed at least 4 feet (1.22 meters) away from stairs.

7

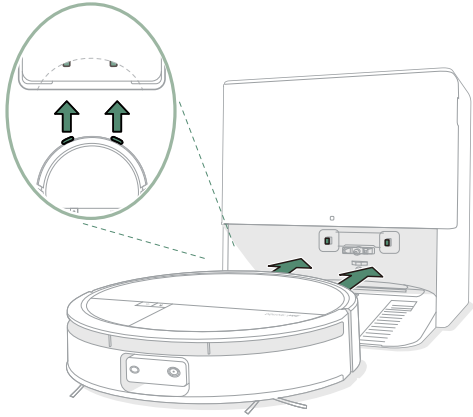
Plug in Your Dock



Plug the Power Cord into the back of the dock, then into a wall outlet. Wrap the cord on the back so it won't get in the way of the robot as it comes and goes.

8

Wake Up Your Robot



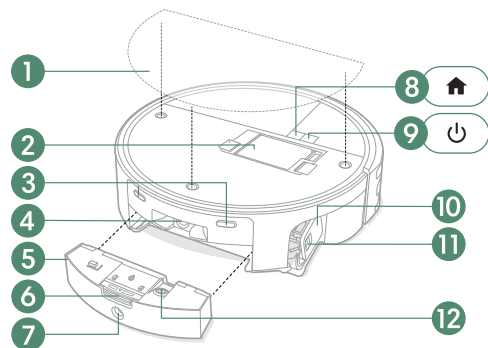
Place your robot in front of the dock, then slide it forward until the metal Charging Contacts are lined up. Its lights will indicate that it's waking up. A sound will let you know it's fully awake.

NOTE:

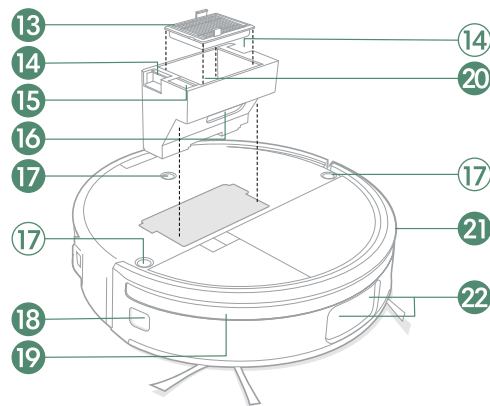
Your robot comes with a partial charge, but we recommend letting it charge for 6 hours prior to creating a map of your home as battery readings may be inaccurate for the first few days.

About your Roomba® Max 770-779 Combo Robot

Top View

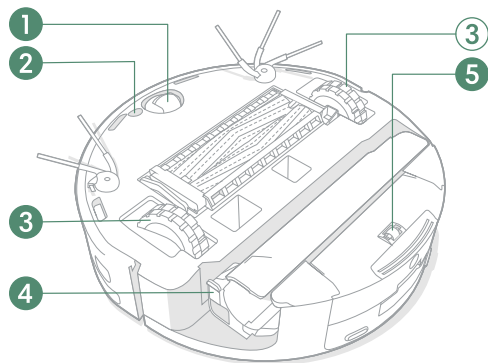


- | | |
|-----------------------------------|--|
| 1. Robot Top Plate | 7. Dirty Water Extraction Nozzle |
| 2. Dust Bin | 8. Home Button |
| 3. Charging Contact(s) | 9. Power Button |
| 4. Clean Water Refill Port | 10. PowerSpin™ Roller Mop Assembly |
| 5. Dirty Water Bin | 11. PowerSpin™ Roller Mop Release Button |
| 6. Dirty Water Bin Release Button | 12. Dirty Water Extraction Pump |

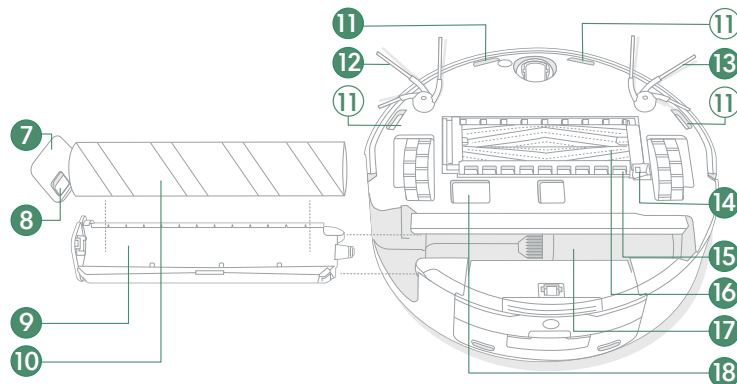


- | | |
|---------------------------------|--|
| 13. Filter Cartridge | 19. ClearView™ Pro LiDAR |
| 14. Dust Bin Release Button | 20. Dust Bin Cover |
| 15. Filter Cover Release Button | 21. Bumper |
| 16. Dust Bin Port | 22. PrecisionVision™ AI Camera Technology and Illumination LED |
| 17. Top Cover Magnetic Holders | |
| 18. Wall Follow Sensor | |

Bottom View



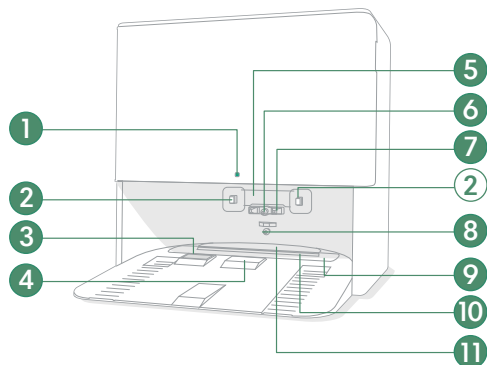
1. Front Castor Wheel
2. Carpet Detection Sensor
3. Wheels
4. Roller Mop Scraper Release Button
5. Roller Mop Cover
6. Rear Castor Wheel



7. Roller Mop Edge Clip
8. Roller Mop Release Button
9. Roller Mop Scraper
10. PowerSpin™ Roller Mop with PerfectEdge®
11. Cliff Sensors
12. Edge-Sweeping Side Brush 'A'
13. Edge-Sweeping Side Brush 'B'
14. Cleaning Head Cover Release Button
15. Cleaning Head Cover
16. Dual Multi-Surface Rubber Brushes
17. Roller Mop Actuator
18. Auto-Empty Exhaust Port

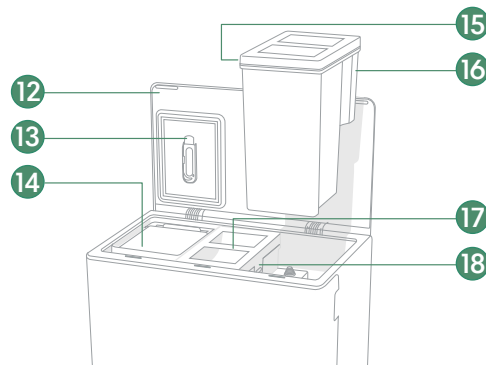
About your AutoWash™ Dock

Front View



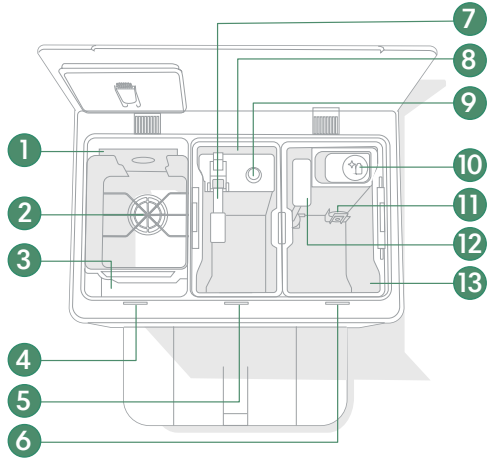
- 1. LED Indicator
- 2. Charging Contacts
- 3. Exhaust Vent
- 4. Intake Vent
- 5. IR Window
- 6. Clean Water Refill Port
- 7. Dock Alignment Guides
- 8. Dirty Water Extraction Nozzle
- 9. Wash Basin

Front Open View



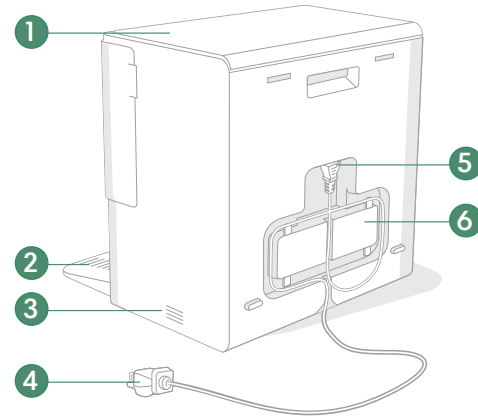
- 10. Hot Air Duct
- 11. Hot Air Duct Cover
- 12. Dock Lid
- 13. Cleaning Brush & Hair Cutting Accessory
- 14. Dust Bag
- 15. Clean Water Tank Latch
- 16. Clean Water Tank
- 17. Dirty Water Tank
- 18. Dirty Water Tank Latch

Top View



- | | |
|-----------------------------------|----------------------------|
| 1. Dust Bag Guide Rails | 8. Dirty Water Tank |
| 2. Dock Pre-Filter | 9. Water Entry Point |
| 3. Dust Bag Storage | 10. Solution Reservoir Cap |
| 4. Bag Full LED Indicator | 11. Clean Water Float |
| 5. Dirty Water Tank LED Indicator | 12. Clean Water Tubing |
| 6. Clean Water Tank LED Indicator | 13. Clean Water Tank |
| 7. Dirty Water Float | |

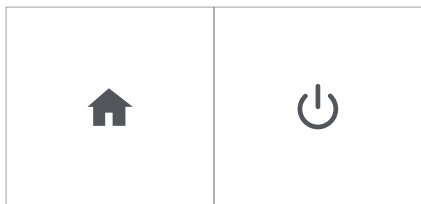
Rear View



- | |
|-------------------------|
| 1. Dock Lid |
| 2. Wheel Track |
| 3. Exhaust Vent |
| 4. Removable Power Cord |
| 5. Cord Attachment |
| 6. Cord Wrap |

Charging

Icon Indicators



POWER and HOME Buttons

White: Fully charged and connected.

Flashing White: Returning to dock to charge.

Pulsing White: Charging / Low Battery. When robot battery falls below 20% and is charging or on its way to charge.

Flashing Red: Error / Low Battery. When robot has an error or when it's off the dock and its battery falls below 20%.

Charging your Robot

Your robot will return to the dock whenever it needs to recharge during a cleaning routine. Once it is sufficiently charged, it will then resume cleaning where it left off.

Standby Mode

Your robot uses a small amount of power whenever it is on the dock. You can put it in a further-reduced power state when not in use by pressing  for 10 seconds. To exit low power mode short press .

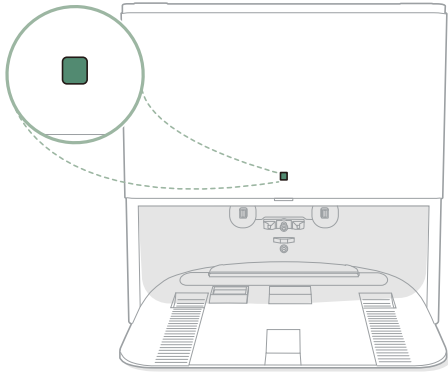
NOTE:

Cleaning cannot be started from the mobile app while in low-power mode.

Storing your Robot

For long-term storage, turn off your robot by removing it from the dock, then press and hold the  button and bumper together for 10 seconds. Store in a cool, dry place.

Dock Charging LED Indicator



Solid White: Dock is powered on and operating

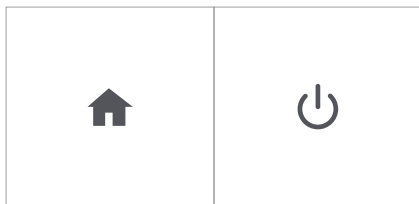
LED Indicator Off: Dock is not powered.

NOTE:

Software updates may adjust the actual LED behavior on the robot and/or dock. Please visit global.irobot.com for the most up-to-date information.

Cleaning

Button Controls



POWER

- Tap to Start / Pause / Resume Cleaning
- Hold for 3 seconds to turn on
- Hold for 10 seconds to turn off

HOME

- Tap to send the robot home
- Press to pause cleaning
- Press when paused to dock
- Press to stop docking

Cleaning Pattern

Your robot will automatically explore and clean your home. It will start by cleaning the perimeter of the room and then clean the remaining floor space in neat rows. It will return to the dock at the end of a cleaning routine and whenever it needs to re-charge.

Tips:



- Remove excess clutter from floors before cleaning.
- Use your robot frequently to maintain well-conditioned floors.

After 90 minutes of inactivity off the dock, your robot will automatically end its cleaning. If you are unsure if it is finished or paused, visit the Roomba® Home App to check on its status.

NOTE:

It is highly recommended to use the Roomba® Home App for cleaning control. The mobile app can be used to clean specific rooms, set up cleaning routines, and create automations and schedules.

Spot Clean

You can Spot Clean from the Roomba® Home App or your robot.

Place your robot near the designated area you need Spot Cleaned. Tap  two times. Spot Clean will clean 1m x 1m square around the robot two times in perpendicular directions. After Spot Clean is complete, your robot will end its cleaning routine. Press  to send it back to its dock.

Auto-Emptying

Your robot will automatically empty its Dust Bin at the end of each cleaning routine.

NOTE:

It is highly recommended to use the Roomba® Home App for cleaning control. The mobile app can be used to clean specific rooms, set up cleaning routines, and create automations and schedules.

NOTE:

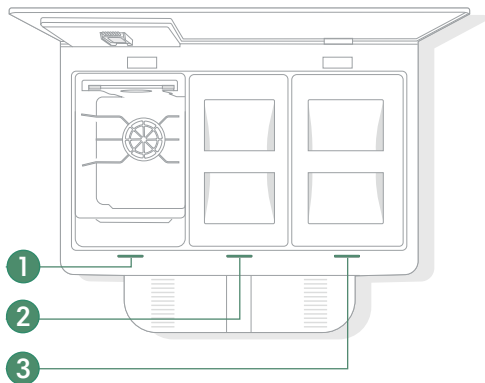
Roomba® robots are generally designed to be used on most floor types for vacuuming. We do not recommend using mopping functions on unsealed hardwood floors and certain laminate / vinyl planks due to potential water damage to the flooring and/or subfloor. For more info, please visit global.irobot.com.

Auto-Washing

Your robot will automatically return to the AutoWash™ Dock to empty its dirty water and wash its roller mop periodically throughout and at the end of each cleaning routine.

AutoWash™ Dock Cleaning LED Indicators

Your dock has 3 horizontal red LED lights that turn on if there are errors.



1. **Bag Full LED Indicator**
Turns solid red when Dust Bag is full, missing or improperly installed
2. **Dirty Water Tank LED Indicator**
Turns solid red when Dirty Water Tank is full, missing or improperly installed
3. **Clean Water Tank LED Indicator**
Turns solid red when Clean Water Tank is empty, missing or improperly installed

Roller Mop Washing and Roller Mop Drying

Your robot will return to its AutoWash™ Dock for Roller Mop Washing as needed during cleaning routines and then again when cleaning is complete.

Roller Mop Drying only takes place at the end of cleaning routines.

Once washing is complete, the AutoWash™ Dock will dry the roller mop by blowing hot air over it. Hot air will blow on the Roller Mop while the robot intermittently rotates the Roller Mop to make sure all sides of the Roller Mop are dried evenly.

Visit the Roomba® Home App to manually start Roller Mop Washing, start or stop Roller Mop Drying, or to change the Roller Mop wash settings.

NOTE:

The drying process can last for a few hours. You can choose from different drying times in the app. You may hear a low hum coming from the dock while the dryer is active.

IMPORTANT:

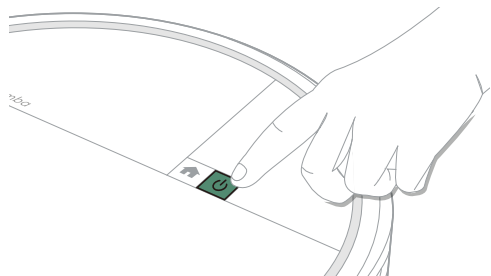
Do not interrupt the robot while Roller Mop washing is active. It is normal to hear noises throughout this process as the Roller Mop rotates.

IMPORTANT:

The PowerSpin™ Roller Mop with PerfectEdge® is not washing machine nor dishwasher safe.

Vacuuming & Mopping

To start cleaning, place the robot on the dock and use the Roomba® Home App or press  to start.



spaces, select Vac & Mop, Vac then Mop or Mop only and start your routine.

NOTE:

Your robot uses Vacuum & Mop combo cleaning mode by default. To Vacuum only, Mop only, select rooms to clean, and customize your cleaning routine use the app.

Initiate Vacuum Mode

To vacuum, ensure robot is on the dock. Use the app to select rooms / spaces, select Vacuum Mode and start your cleaning routine.

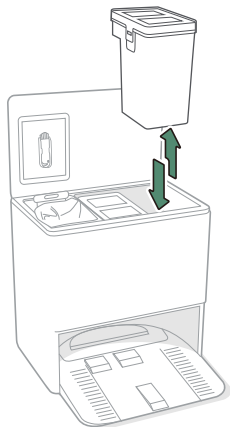
Initiate Mop or Vac & Mop Mode

To Mop or Vac & Mop, ensure Clean Water Tank is full, Dirty Water Tank is empty, and the robot is on the dock or ground with the Mop Pad Plates and Mop Pads installed. Press  to initiate a Vac & Mop routine or use the app to select rooms /

Starting a Cleaning Routine from the Dock

If the Clean Water Tank and Dirty Water Tanks are ready, skip to step 5. If the Clean Water Tank or Dirty Water Tank LED Indicators are on:

1



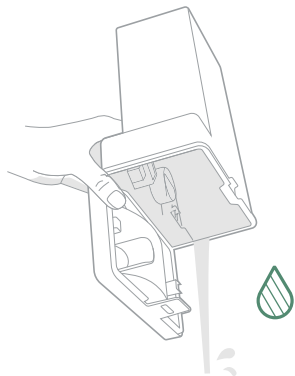
Lift to remove the Clean Water Tank.

2



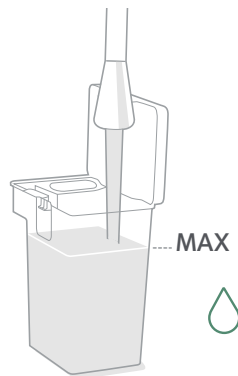
Lift the latch on the tank to open.

3



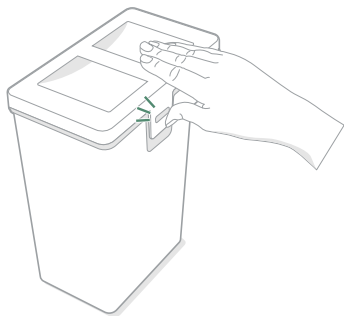
Empty the Dirty Water Tank.

4



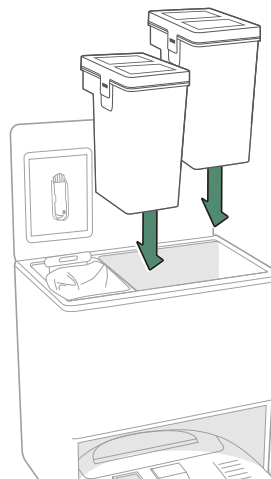
Fill the Clean Water Tank with water.

5



Close and latch the water tank lids.

6

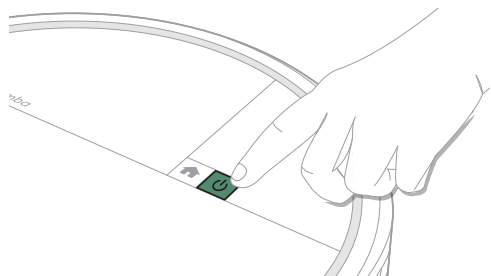


Place tanks back on the dock.

 IMPORTANT:

Ensure the latch is properly closed before reinstalling, and that tanks are properly seated to prevent leaks.

7



To start cleaning, place the robot back on the AutoWash™ Dock and use the app or press .

 IMPORTANT:

Your robot is able to both vacuum and mop at the same time when the Mop Pad Plate(s) and Mop Pad(s) are installed. Before starting a cleaning routine, prepare the room by rolling up / removing any carpets in the area you want to mop.

Care and Maintenance for your Robot

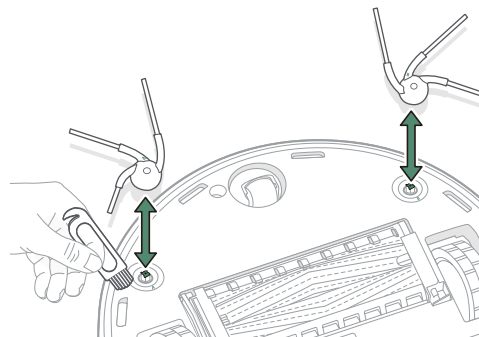
Maintain optimal performance and debris pick-up by regularly cleaning the parts in the chart below. If you notice your robot leaving debris behind, empty the bin, and clean the filter and brushes.

View additional instructional videos in the Roomba® Home App.

Part	Care Frequency	Replacement ^a
Water Tank	Empty after each use	
Dust Bin	Empty and wash as needed	
Multi-Surface Brush	Clean 1/week	Every 6-12 months
Charging Contacts	Clean every 2 weeks or as needed	
Edge-Sweeping Brush	Clean every 2 weeks or as needed	Every 3-6 months
Filter	Clean 1/week (2/week with pet)	Every 3-6 months
Caster Wheel	Clean every 2 weeks or as needed	
Rear Caster Wheel	Clean every 2 weeks or as needed	
Sensors	Clean 1/month or as needed	
Brush Cover	Inspect every 6 months	Replace if worn or damaged
PowerSpin™ Roller/Mop Wet Cleaning System	Clean as needed	Every 6-12 months

^aReplacement frequency may vary. Parts should be replaced if visible wear appears. If you think you need a replacement part, please contact iRobot® Customer Care for more information.

Cleaning the Edge-Sweeping Brush



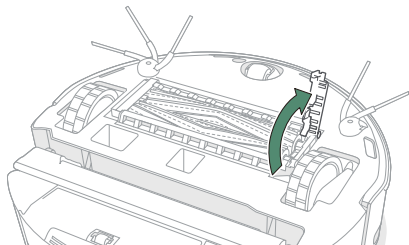
Pull Edge-Sweeping Brush to remove. Remove any hair or debris. Reinstall Edge-Sweeping Brush.

IMPORTANT:

It is recommended to replace the Edge-Sweeping Brush every 3-6 months to keep your robot cleaning at its best.

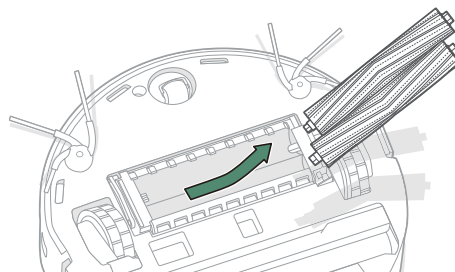
Cleaning the Multi-Surface Brushes

1



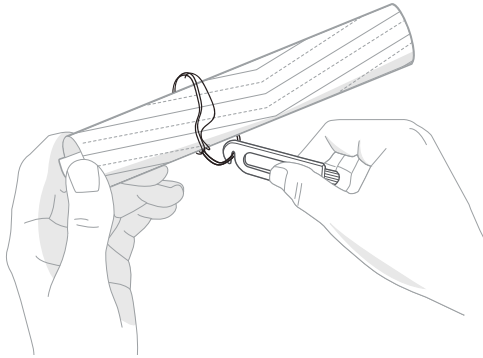
Pinch the brush frame release tab, lift the tab, and remove any obstructions.

2



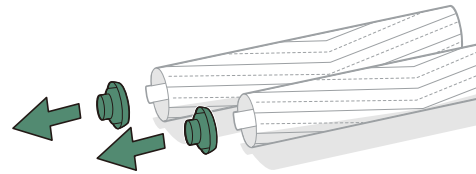
Remove the Multi-Surface Brushes.

3



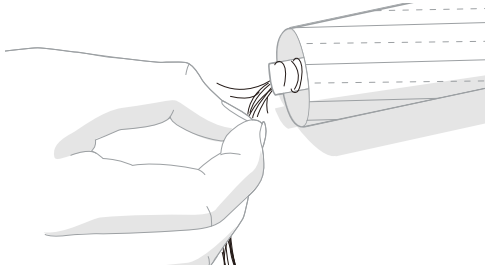
Remove any hair or debris.

4



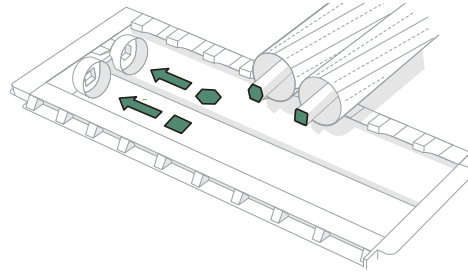
Remove end caps from the end of the brushes.

5



Remove any hair or debris that has collected beneath the caps. Replace end caps.

6



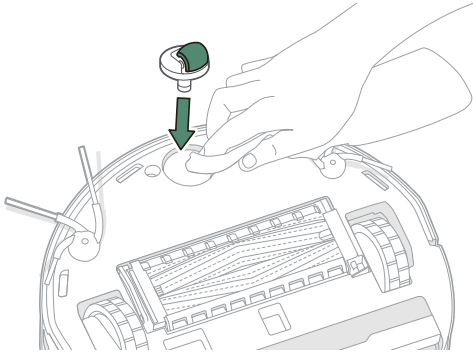
Reinstall the Multi-Surface Brushes and Brush Cover in the robot.

 IMPORTANT:

It is recommended to replace Multi-Surface Brushes every 6-12 months for optimal cleaning performance.

Cleaning the Front Caster Wheel

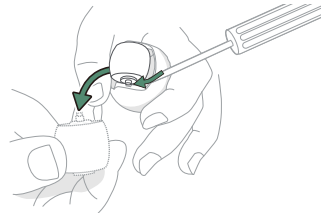
1



Lift up to remove the Caster Wheel from your robot.

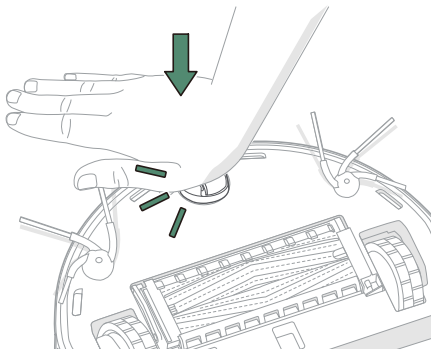
Use a cloth to remove hair and debris from beneath the Front Caster Wheel.

2



Use a flathead screwdriver to pry out the wheel, and remove from the caster.

3

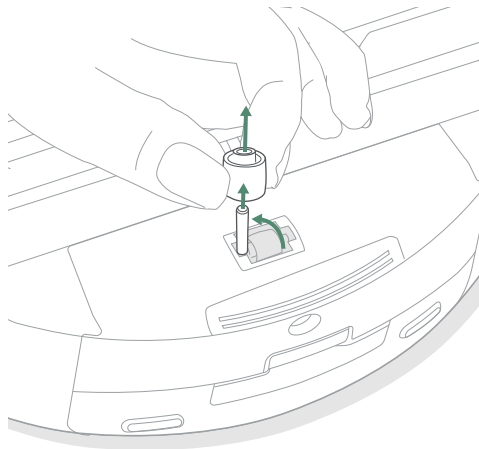


To reinsert the Caster Wheel, firmly press down with your palm until you hear a click.

*** IMPORTANT:**

A front wheel clogged with hair and debris could result in damage to your floor. If the wheel is not spinning freely after you have cleaned it, please contact Customer Care.

Cleaning the Rear Caster Wheel

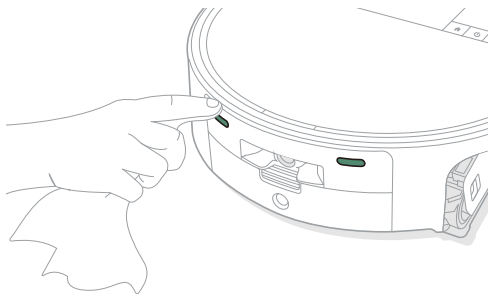


Gently pull the black Caster Wheel from right to left so it hinges open from the metal bar. Slide the wheel off and use the cleaning brush to remove hair and debris from the rear of the wheel.

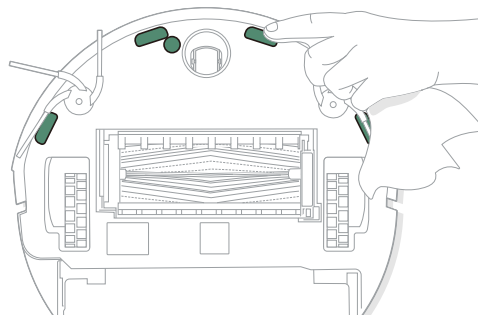
Cleaning the Charging Contacts and Sensors

Remove the robot from the dock and wipe the Charging Contacts and sensors with a clean, dry cloth or lightly dampened melamine foam.

CHARGING CONTACTS



SENSORS

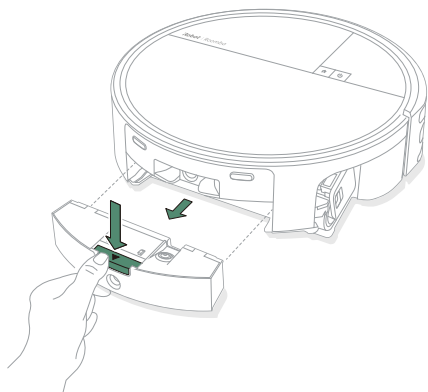


IMPORTANT:

Do not spray cleaning solution or water on the Sensors or Sensor openings.

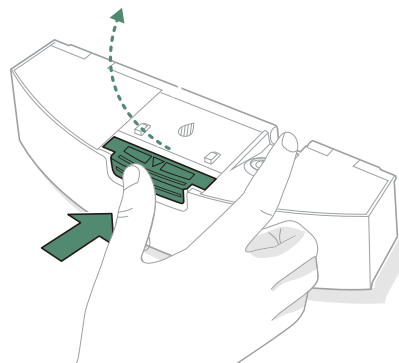
Cleaning the Dirty Water Bin

1



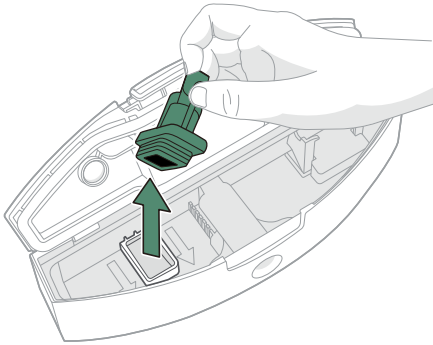
Press **DOWN** on the release button to remove the dirty water bin.

2



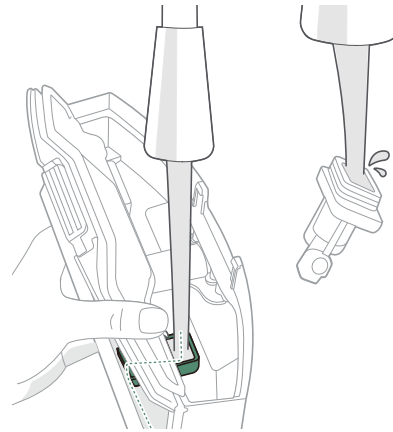
Press **IN** on the same release button to open and lift the dirty water bin lid.

3

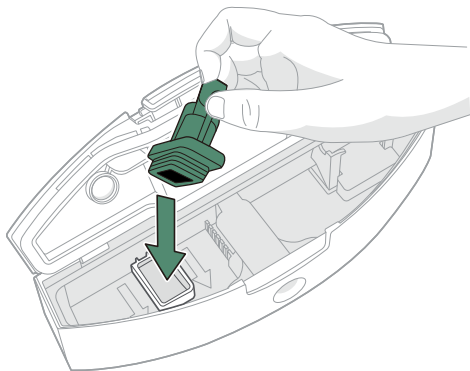


Remove black rubber stopper from inside the dirty water bin to clean the inner tubing leading to the drip tray.

4

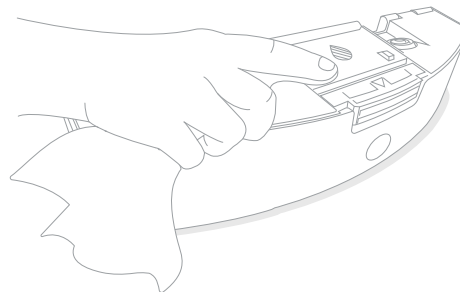


5



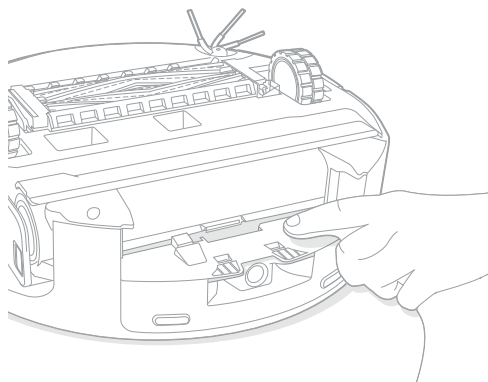
Return the black rubber stopper.

6



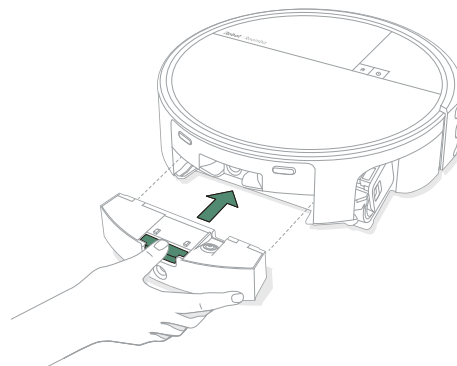
Rinse and wipe away residue from the top surface of the dirty water bin.

7



Wipe away residue from the undercarriage of the robot. This area must be clear of residue to ensure the dirty water bin slides back into the robot properly.

8



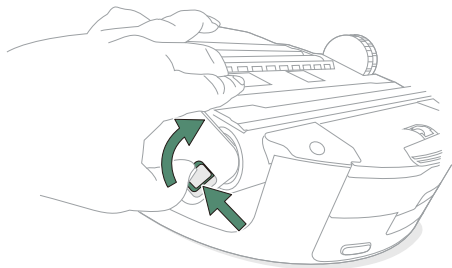
Reinsert the dirty water bin back into the robot.

IMPORTANT

🔔 **IMPORTANT:** The Dirty Water Bin is not dishwasher safe. It is important to thoroughly clean the Dirty Water Bin to keep your robot cleaning at its best.

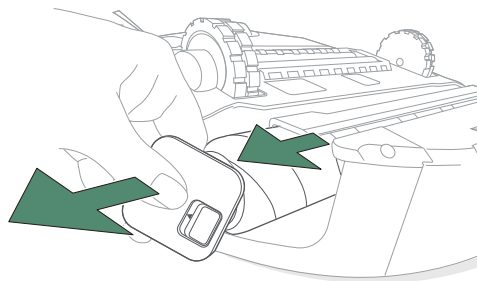
Cleaning the PowerSpin™ Roller Mop with PerfectEdge™

1



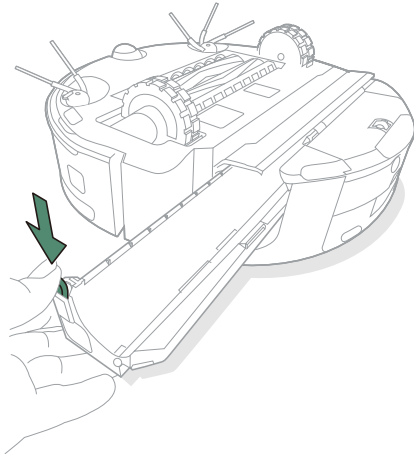
Slide the green release button over on the edge clip of the PowerSpin™ Roller Mop. This will release the edge clip from the PowerSpin™ Roller Mop Scraper.

2



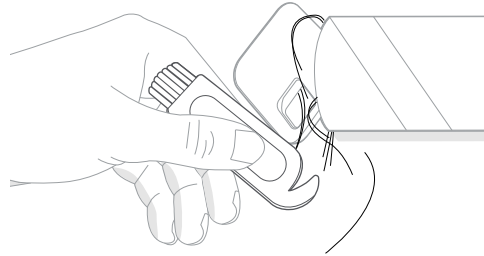
Hold the edge clip and pull out the PowerSpin™ Roller Mop.

3



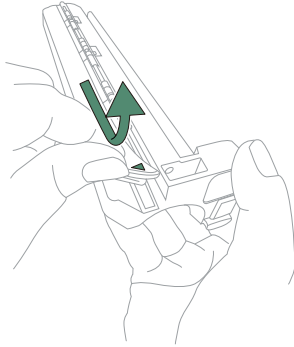
Press release button on the PowerSpin™ Roller Mop Scraper Assembly and slide the scraper out.

4



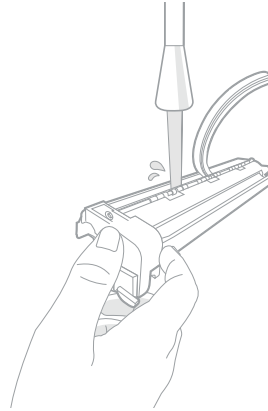
Clear all hair and debris free from behind and between the edge clip and roller mop scraper.

5



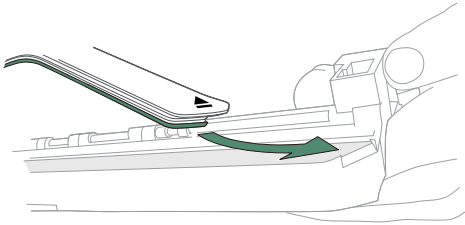
Gently peel back the rubber strip by lifting from the corner marked with an arrow, leaving the opposite end attached.

6



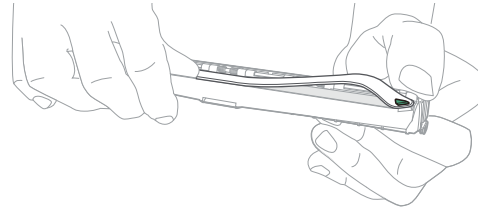
Rinse and wipe clean any residue on and from beneath the rubber strip.

7



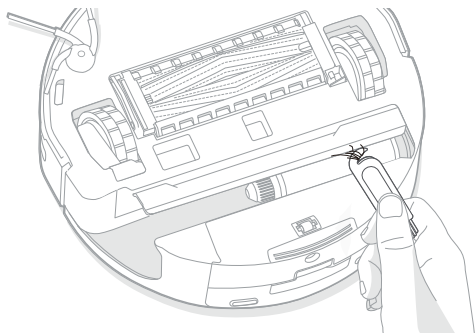
Reinsert the rubber strip starting from the same side you pulled to remove the strip marked with an arrow.

8



Press down the rubber strip starting from the opposite of the inserted side until it lays completely flat all the way across.

9

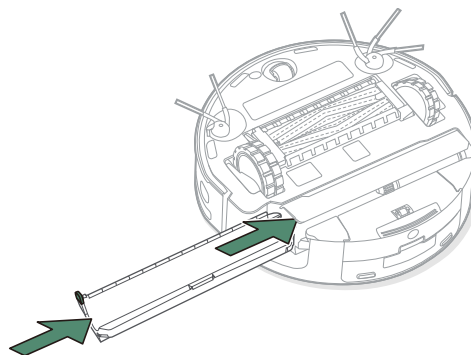


With the roller mop cover in the retracted position, clean the actuator so it's free of debris and build-up.

IMPORTANT

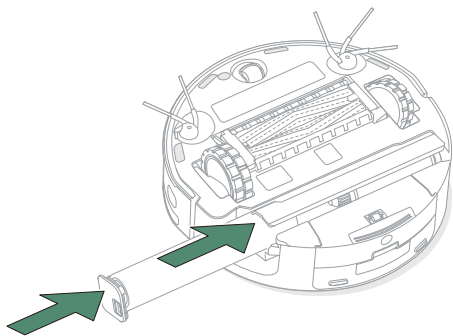
🔔 **IMPORTANT:** If the roller mop cover is closed, do not try to force it open. Please visit global.irobot.com for assistance.

10



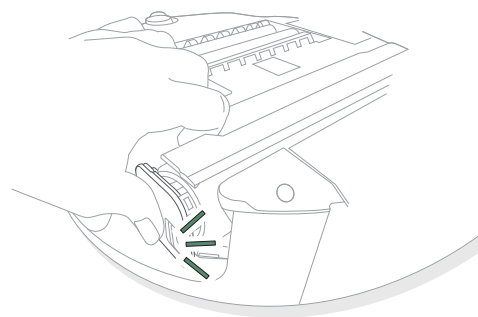
Reinstall the PowerSpin™ Roller Mop Scraper.

11



Reinstall PowerSpin™ Roller Mop.

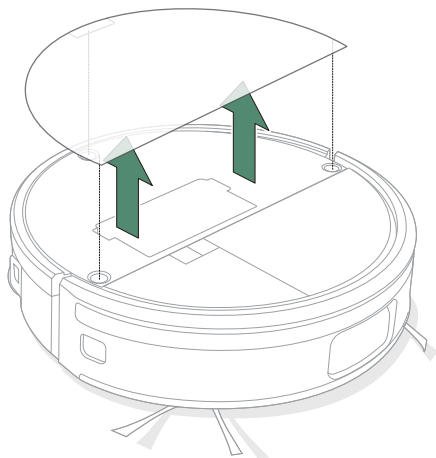
12



PowerSpin™ Roller Mop Scraper is properly installed in place when you hear a 'click' .

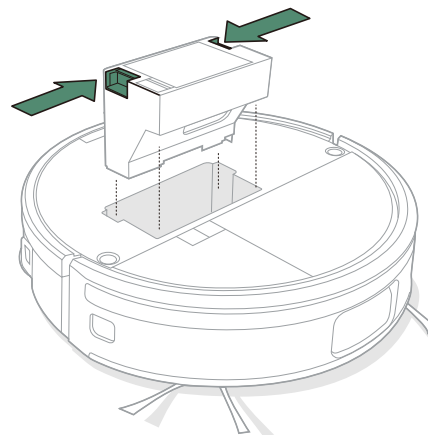
Cleaning the Filter and Dust Bin

1



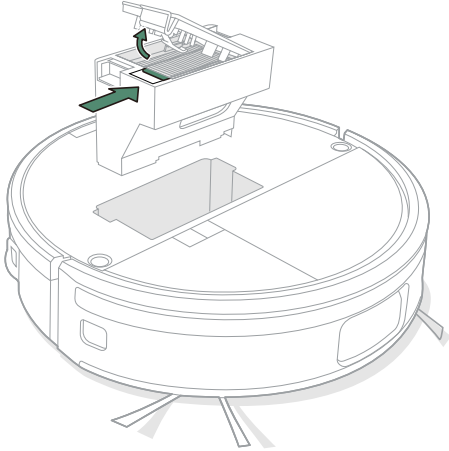
Remove Robot Top Cover by lifting up.

2



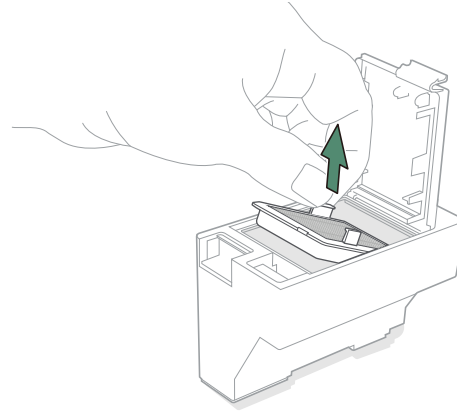
Press the Dust Bin Release Button and pull up to remove Dust Bin.

3



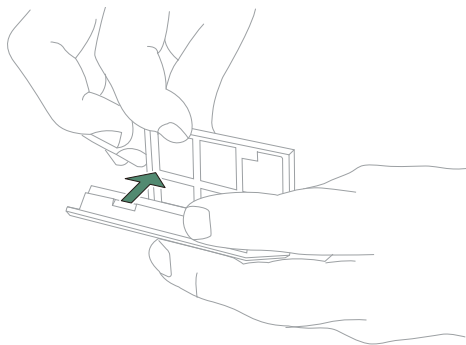
Push release tab to lift open bin door.

4

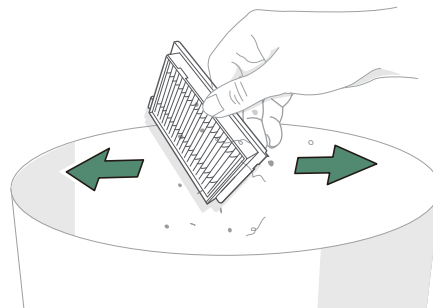


Remove Filter Cartridge.

5



Remove Filter Screen.



Remove debris by tapping Filter Cartridge against trash bin and/or clean with clean cloth.

 NOTE:

Filter Screen can be washed but needs to be completely dry before reattaching to the filter

 NOTE:

To achieve optimal performance with your robot and dock, clean and/or replace your robot's filter as needed.

6

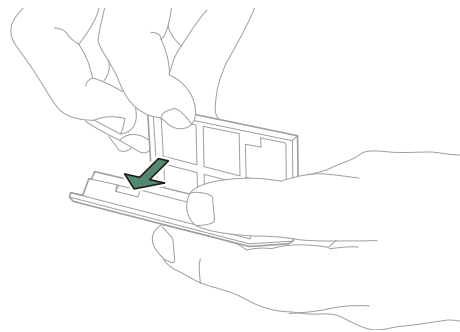


Empty Dust Bin over a trash bin and clean with cloth, or rinse using warm water.

*** IMPORTANT:**

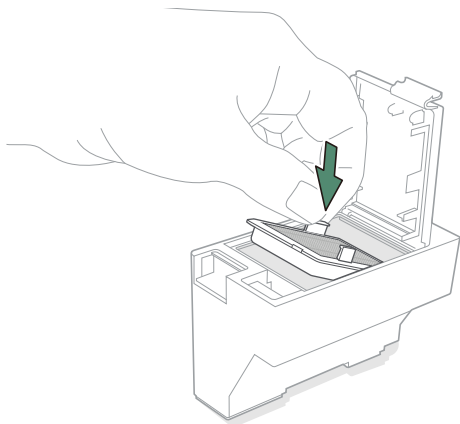
Do not wash the filter. Remove the filter before washing the bin. The bin is not dishwasher safe.

7



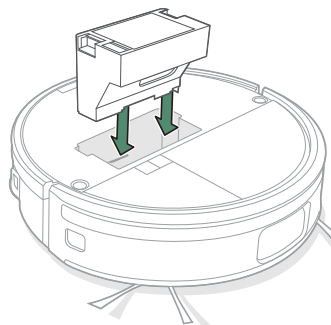
Replace the mesh back onto the Filter. Reinsert filter.

8



Close bin door. You should hear a click if filter is properly inserted.

9



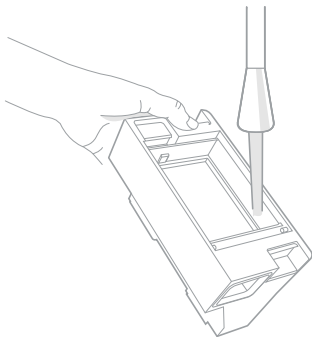
Place Dust Bin back in the robot.

10

Return Robot Top Cover.

Washing the Bin

Release the bin, remove the filter, and open the bin door.



Rinse the Dust Bin using warm water.

Ensure the bin is completely dry. Reinsert filter and place bin back into the robot.

IMPORTANT:

Do not wash the filter. Remove the filter before washing the bin. The bin is not dishwasher safe.

Care and Maintenance for your AutoWash™ Dock

To keep your AutoWash™ dock operating at optimal performance, perform the following care and maintenance tasks.

Part	Care Frequency	Replacement Frequency ^a
Charging Contacts	Once every month	
Clean Water Tank	Rinse and refresh water as needed	
Dirt Disposal Bags		Bags should be replaced when full - prompted by the LED indicator on the Auto-Wash™ Dock and/or Roomba® Home App
Dirty Water Tank	Rinse and empty as needed	
Dock Filter	Each month remove debris covering the dock filter	
IR Window	Clean once a month	
Sensors	Clean once a month	
Wash Basin and Air Duct	Clean every 2 weeks or as needed	

^aReplacement frequency may vary. Parts should be replaced if visible wear appears. If you think you need a replacement part, please contact iRobot® Customer Care for more information.

Cleaning the Charging Contacts and IR Window



Unplug the dock. Inspect the components to make sure that they are clear of debris. Wipe with a clean dry cloth.

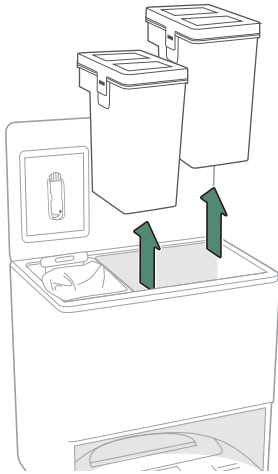


IMPORTANT:

Do not spray cleaning solution or water on the sensors or Charging Contacts.

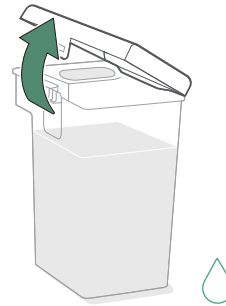
Washing the Water Tanks

1



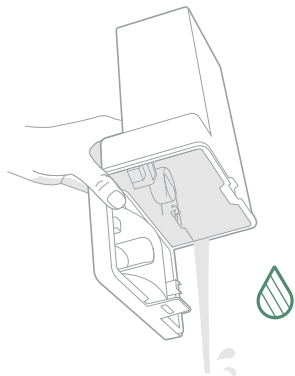
Remove both water tanks.

2



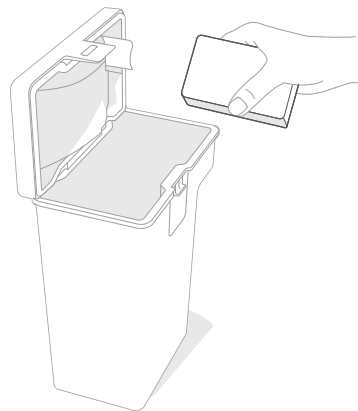
Lift the latch on the water tanks to open.

3



Empty Dirty Water Tank.

4



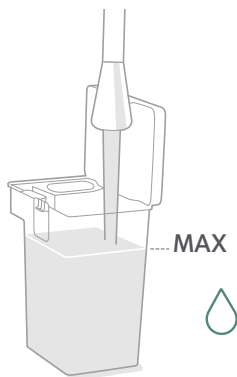
Rinse both water tanks using warm water. Mild soap and a sponge may be used for stubborn debris.



IMPORTANT:

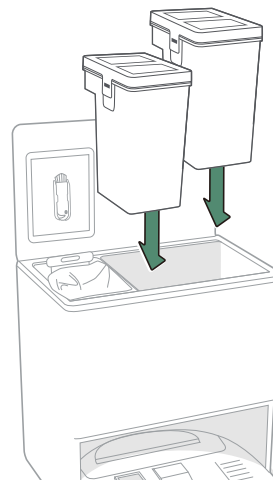
Water tanks are not dishwasher safe.

5



Refill the Clean Water Tank with water. Leave the Dirty Water Tank empty.

6



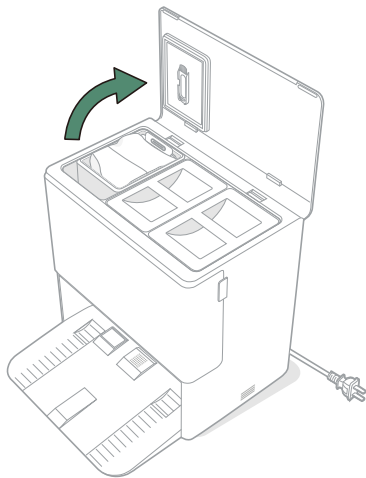
Reinsert both water tanks.

 IMPORTANT:

Ensure the latch is properly closed before reinstalling.

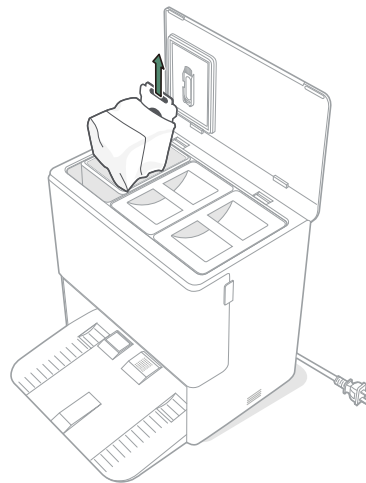
Replacing the Dirt Disposal Bag

1



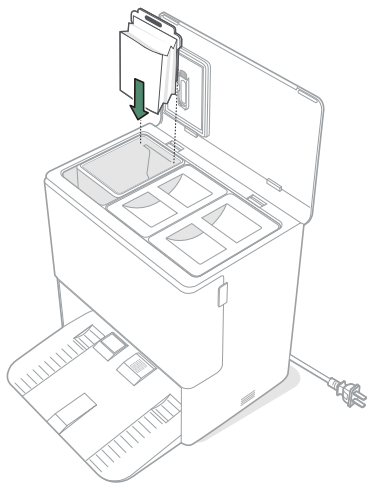
Remove Cubby Door.

2



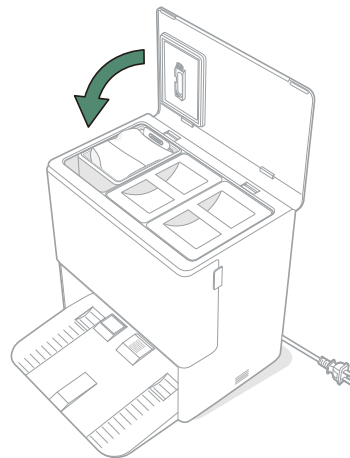
Remove the Dirt Disposal Bag by pulling the card from the dock. This will seal the bag so dust and debris cannot escape.

3



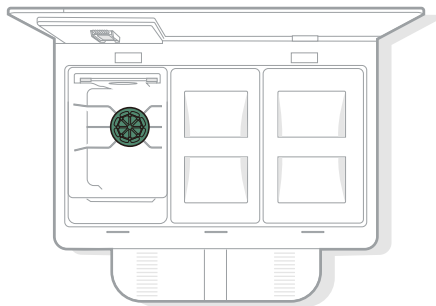
Install a new Dirt Disposal Bag by sliding the card into the guide rails.

4



Return the Cubby Door.

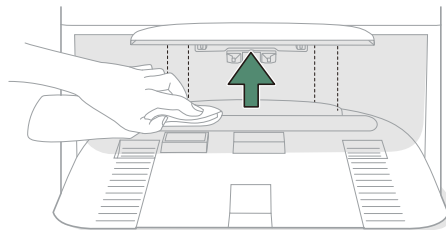
Removing Debris from Dock Filter



Remove Cubby Door. Inspect blower cover for any lint or debris build-up, and wipe with a clean dry cloth to remove debris. Return Cubby Door.

Cleaning the PowerSpin™ Roller Mop Washing System and Duct Vent

1

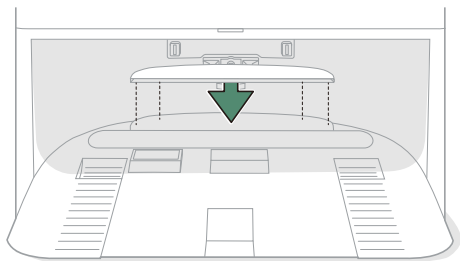


The duct vent cover is attached via a magnet. Lift the duct vent cover to carefully wipe out debris underneath and around the duct vent and mop washing basin with a clean dry cloth. Ensure there are no obstructions in the drainage port. Mild soap and a sponge may be used for stubborn debris.

IMPORTANT:

When wiping the area clear of debris, be careful not to push debris into the hole located towards the back where air comes out.

2



Reinstall duct vent cover.

Troubleshooting

Troubleshooting your Robot

Your robot will alert you if something is wrong with a voice announcement or audio alert. The Roomba® Home App will also provide notifications with steps to troubleshoot any issues.

If you are unsure if the robot is finished or paused, consult the Roomba® Home App to check on its status.

Factory Reset

To factory reset press  for 5 seconds, don't release, and then (within 5 seconds) press  +  for 5 seconds.

Battery Safety and Shipping

- Battery MUST be turned off before shipping.
- To turn off battery, remove robot from the dock. Push in its bumper and hold it in that position while you press and hold the  button for 10 seconds, or until the lights turn off.
- Package the robot securely for shipping.

WARNING:

Lithium ion batteries and products that contain lithium ion batteries are subject to stringent transportation regulations. If you need to ship this product for service, travel or any other reason, you MUST follow the below shipping instructions.

If you need further assistance, please visit your Roomba® Home App, contact iRobot® Customer Care or visit global.irobot.com

Troubleshooting your AutoWash™ Dock

Your AutoWash™ Dock will tell you if something is wrong with a red LED indicator on the top of the AutoWash™ Dock. Refer to your Roomba® Home App for troubleshooting steps. If the AutoWash™ Dock is not performing as expected, check the Roomba® Home App for errors.

LED Indicator	Status	How to fix
Left - Bag Full LED Indicator	Bag is full or missing	Replace bag if it is full or missing. Make sure that the bag is securely inserted. If problem persists, remove any debris from the port on the bottom of your robot and AutoWash™ Dock.
Center - Dirty Water Tank LED Indicator	Dirty Water Tank is full or missing	Empty Dirty Water Tank.
Right - Clean Water Tank LED Indicator	Clean Water Tank is empty or missing	Fill Clean Water Tank with clean water.

This product has been equipped with a thermal protector designed to protect against damage due to overheating. If the

protector operates, the motor will stop running. If this happens, unplug the unit, allow it to cool for 30 minutes, clear any obstructions from the evacuation port and evacuation tube, then plug the unit back in.

Need further assistance? We're here to help.

Download the Roomba® Home App or visit global.irobot.com for product support or to contact your local support center. If you need further assistance in the US & Canada, call the US Customer Care team at (877) 855-8593

iRobot® USA Customer Care Hours

Monday to Friday, 9AM — 9PM Eastern Time

Saturday and Sunday, 9AM — 6PM Eastern Time

Safety Information

Please see the safety guide that came with your robot, or visit global.irobot.com



©2026 iRobot Corporation. 8 Crosby Drive, Bedford, MA 01730 USA. All rights reserved. iRobot, Roomba, and PerfectEdge are registered trademarks of iRobot Corporation. AutoEmpty, AutoWash, StayClean, and PrecisionVision are trademarks of iRobot Corporation. Wi-Fi and the Wi-Fi logo are registered trademarks of Wi-Fi Alliance. Apple and App Store are trademarks of Apple Inc., registered in the U.S. and other countries. Google Play is a trademark of Google LLC.



WC# 4867805 vA