

Bosch dishwashers are backed by the Good Housekeeping Seal. **A Two Year Limited Warranty!**



Good Housekeeping sticker SAP #2800001192

Q: Which Bosch dishwashers are backed by the Good Housekeeping Seal and its 2 year limited warranty?

The Good Housekeeping Seal backs Bosch dishwashers purchased between May 1, 2006, and April 31, 2007. Bosch dishwashers that are purchased during that time period are covered for two years from the date of purchase.

Q: How does a customer contact Good Housekeeping?

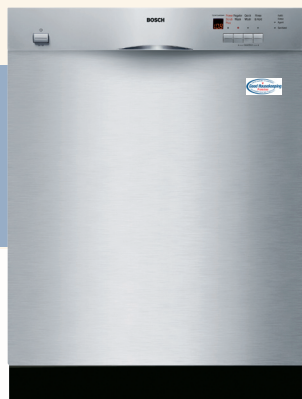
Customers can contact Good Housekeeping by mail regarding a defective product backed by the Seal. The address is: Director, Consumer & Reader Services Department, Good Housekeeping Magazine, 300 West 57th Street, New York, NY 10019. The letter should contain the following: brand name, model number, nature of the problem, as well as the customer's complete address and a daytime phone number. Please note that the Good Housekeeping Seal does not void Bosch's warranty. During the first year of ownership, the customer has a choice between contacting Bosch directly or filing a complaint with Good Housekeeping. In addition, Good Housekeeping will always notify Bosch of any complaints filed.

Q: What exactly does "defective" mean?

A product is considered to be defective when it doesn't perform in accordance with product specifications. All products and defects are evaluated on a case-by-case basis. Good Housekeeping is not responsible for defects or poor performance due to improper installation or service or if the product is abused.

Q: What is the process for receiving a reimbursement should the product be defective?

Upon contacting Good Housekeeping and depending on the nature of the product, Good Housekeeping will ask for that product to be sent to Good Housekeeping for evaluation or will send an inspector to the customer's home to evaluate the product. If Good Housekeeping agrees that there is a defect with the product, the customer will receive a reimbursement check for the amount paid from Good Housekeeping.



To order the Good Housekeeping sticker:
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Fax orders: 714.845.2653
www.boschappliances.com



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