

**CUSTOMER INFORMATION**

CUSTOMER'S NAME

ADDRESS

CITY

STATE

ZIP CODE

**PRODUCT INFORMATION**

MODEL NUMBER

SERIAL NUMBER

DATE OF PURCHASE

INVOICES / SALES DOCKET NO

**RETAILER INFORMATION**

RETAILER'S NAME

ADDRESS

CITY

STATE

ZIP CODE

For complete limited warranty details and customer assistance, please call or visit our website:

[www.lg.com](http://www.lg.com)

TO CONTACT LG ELECTRONICS:

**1-800-243-0000**



LG Electronics Customer Service  
201 James Record Road  
Huntsville, Alabama 35824



# LIMITED WARRANTY

## LG PC/LAPTOP COMPUTERS

This LG limited warranty only applies to service within USA.

[www.lg.com](http://www.lg.com)



MFL70623201

## LG PC/LAPTOP COMPUTER LIMITED WARRANTY – U.S.A

Should your LG PC/Laptop (“**Product**”) fail due to a defect in materials or workmanship under normal and proper use, during the warranty period set forth below, LG Electronics (“**LG**”) will, at its option, repair or replace the Product. This limited warranty is valid only to the original retail purchaser of the Product and applies only when purchased and used within the United States including U.S. Territories

### LIMITED WARRANTY PERIOD

Labor: One (1) Year from the date of original retail purchase.

Parts (Excluding Battery): One (1) Year from the date of original retail purchase (internal / functional parts only)

Battery: One (1) Year from the date of original retail purchase

Replacement products and parts are warranted for the remaining portion of the original warranty period or ninety (90) days, whichever is greater.

Replacement products and parts may be new, reconditioned, refurbished, or otherwise factory remanufactured.

Replaced products or parts will be the property of LG.

### HOW SERVICE IS HANDLED

The sales receipt specifying the Product and date of original retail purchase is required to obtain warranty service.

In the event of absent valid POP, the limited warranty period for the Product shall extend for fifteen (15) months from date of manufacture as determined by the Product’s manufacture date code.

You shall bear in-bound shipping costs (including shipping damage or loss) of the Product to LG or its designated repair center for service. LG shall bear return shipping costs of the Product back to you after completion of service under this limited warranty.

#### For customer assistance, please contact LG Electronics:

Call 1-800-243-0000 and select the appropriate option from the menu.

Or visit our website at <http://www.lg.com>.

Or by mail: LG Electronics Customer Service, P.O. Box 240007, 201 James Record Road, Huntsville, AL 35813, ATTN: Customer Service

### PIXEL FUNCTIONALITY

Your Product’s display contains many individual pixels, and typically a small number of pixels do not function normally.

Your Product’s display has been inspected and is in compliance with LG’s specification and any pixel non-functionality does not affect the operation or use of your Product’s display.

### THIS LIMITED WARRANTY DOES NOT COVER

- Service trips to deliver, pick up, install, educate how to operate, replace fuses, correct wiring, or correct unauthorized repairs.
- Software programs, including the operating system and software added to the Product, whether pre-loaded or shipped with the Product, or installed after purchase.
- Damage or defects of the Product when used in other than normal and usual, single-family household use (e.g. commercial use, offices, etc.).
- Damage or defects of the Product resulting from misuse (including, but not limited to, use of any Product capacity or capability, other than as authorized by LG), abuse, negligence, modification, unsuitable physical or operating environment, improper or unauthorized maintenance.
- Damage or defects of the Product resulting from operating the Product contrary to the instructions outlined in the Product owner’s manual including improper installation.
- Damage or defects of Product caused by power failures, interruptions inadequate electrical service, incorrect/insufficient power supply, or incorrect electrical current/voltage.
- Damage or defects of the Product resulting from causes beyond LG’s control including, but not limited to, accidents, lightning strike, power surges, power outages, water damage, or acts of God.
- Damage or defects of the Product caused by use, installation, integration, modification or connection to a non-LG approved product, component or part including battery.
- Loss or damage of confidential, proprietary, or personal information contained on the Product at time of service.
- Loss or damage of any corrupted or removable media data.
- Damage or defects of the Product caused by transportation and/or handling, including scratches, dents, chips, and/or other damage to the finish of your Product, unless such damage results from defects in materials or workmanship and is reported within one (1) week of delivery (Call: 1-800-243-0000).
- Damage or defects of the Product caused by use of accessories, components, or consumable cleaning products that are not approved by LG.
- Products with original serial numbers that have been removed, altered, or cannot be readily determined.
- Products sold or labeled as “as-is,” “where is,” or similar disclaimer.

- Failure of customer to notify LG of the alleged defect or malfunction of the Product during the applicable limited warranty period.
- Increases in utility cost and additional utility expenses.
- Replacement of any consumable parts.

The cost of repair or replacement under the above excluded circumstances shall be borne by you.

### DISCLAIMER

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THE PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THE ABOVE LIMITED WARRANTY PERIOD. UNDER NO CIRCUMSTANCES SHALL LG OR ITS U.S. DISTRIBUTORS/ DEALERS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR PUNITIVE DAMAGES INCLUDING, WITHOUT LIMITATION, LOST GOODWILL, LOST REVENUES OR PROFITS, WORK STOPPAGE, IMPAIRMENT OF OTHER GOODS, COST OF REMOVAL AND REINSTALLATION OF THE PRODUCT, LOSS OF USE, OR ANY OTHER DAMAGES WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. LG’S TOTAL LIABILITY, IF ANY, SHALL NOT EXCEED THE PURCHASE PRICE PAID BY THE CUSTOMER FOR THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This limited warranty gives you specific legal rights and you may also have other rights that vary from state to state.