

**FISHER & PAYKEL**

**CONVECTION OVEN**

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**MINIMAL**

OB24SMPTNB1 models

**USER GUIDE**

**US CA**



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### Registration

To register your product visit our website: [fisherpaykel.com/register](https://fisherpaykel.com/register)

**⚠ WARNING!**



**Electric Shock Hazard**

**Failure to follow this advice may result in electrical shock or death.**

- Turn the oven off at the wall before replacing the oven lamp.
- Before carrying out any work on the electrical section of the appliance, it must be disconnected from the mains electricity supply.
- Connection to a good earth wiring system is absolutely essential and mandatory.
- Alterations to the domestic wiring system must only be made by a qualified electrician.

**⚠ WARNING!**



**Fire Hazard**

**Failure to follow this advice may result in overheating, burning, and injury.**

- Carefully follow the instructions for starting a self-clean cycle.
- Do not place aluminium foil, dishes, trays, water or ice on the oven floor during cooking, this will irreversibly damage the enamel. Lining the oven with aluminium foil may cause fire.
- Never use your appliance for warming or heating the room. Persons could be burned or injured or a fire could start.
- Flammable materials should not be stored in an oven or near its surface.
- Do not use adapters, reducers, or branching devices to connect this appliance to the mains power supply.

**⚠ WARNING!**



**Cut Hazard**

**Failure to use caution could result in injury.**

- Take care: some edges are sharp.

**⚠ WARNING!**



**Hot Surface Hazard**

**Failure to follow this advice could result in burns and scalds.**

- To avoid burns and scalds, keep children away from this appliance.
- Surfaces of the appliance may become hot enough to cause burns. Examples include the oven vent, the surface near the oven vent, and the oven door.
- Do not touch heating elements or interior surfaces of the oven. Heating elements may be hot, even when they are dark in colour.
- Use protection when handling hot surfaces, such as oven shelves or dishes, or when using steam functions.
- Be careful when opening the oven door as hot air and steam can be emitted. Allow hot air and steam to dissipate before removing or replacing food.
- During and after use, do not touch or let clothing or other flammable materials contact heating elements or interior surfaces of the oven until they have had sufficient time to cool.

### READ AND SAVE THIS GUIDE

#### **WARNING!**

To reduce the risk of fire, electrical shock, injury to persons or damage when using the oven, follow the important safety instructions listed below. Read all the instructions before installing or using the oven. Use the oven only for its intended purpose as described in these instructions.

#### **Installation**

- Ensure your appliance is properly installed and earthed by a qualified technician.
- Ensure this oven is connected to a circuit which incorporates an isolating switch providing full disconnection from the power supply.
- Do not install or operate the appliance if it is damaged or not working properly. If you receive a damaged product, contact your dealer or installer immediately.
- Please make this information available to the person installing the appliance—doing so could reduce your installation costs.
- This appliance must be installed and connected to the mains power supply only by a suitably qualified person according to these installation instructions and in compliance with any applicable local building and electricity regulations. Failure to install the appliance correctly could invalidate any warranty or liability claims.
- If the power supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- Isolating switch: make sure this oven is connected to a circuit which incorporates an isolating switch providing full disconnection from the power supply in accordance with the wiring rules.
- The oven must be earthed.
- Do not use adaptors, reducers or branching devices to connect the oven to the mains electricity supply, as they can cause overheating and burning.
- The appliance must not be installed behind a decorative door in order to avoid overheating.
- Please take extra care not to damage the lower trim of the oven during installation. The trim is important for correct air circulation and allows the door to open and close without obstruction. The manufacturer does not accept any responsibility for damage resulting from incorrect installation.

#### **Servicing**

- Do not repair or replace any part of the appliance unless specifically recommended in the user guide. All other servicing should be undertaken by a Fisher & Paykel trained and supported service technician or qualified person.

#### **Fire Hazard**

- Do not use water on grease fires. Smother the fire or flame or use a dry chemical or foam type extinguisher.
- Use only dry oven mitts or potholders. Moist or damp potholders on hot surfaces could result in burns from steam. Do not let potholders touch hot areas or heating elements. Do not use a towel or a bulky cloth for a potholder. It could catch fire.
- Do not heat unopened food containers. They can build up pressure that may cause the container to burst and result in injury.

# SAFETY AND WARNINGS

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## Food Safety

- Leave food in the oven for as short a time as possible before and after cooking. This is to avoid contamination by organisms which may cause food poisoning. Take particular care during warm weather.

## General Use

- This product has been designed for use in a domestic (residential) environment. This product is not designed for any commercial use. Any commercial use by the customer will affect this product's manufacturer's warranty.
- Household appliances are not intended to be played with by children.
- Children should not be left alone or unattended in the area where the appliance is in use. They should never be allowed to sit or stand on any part of the appliance.
- Children of less than 8 years old must be kept away from the appliance unless continuously supervised.
- Cleaning and user maintenance shall not be carried out by children without supervision.
- Do not store things children might want above the oven. Children could be burned or injured while climbing on the oven to retrieve items.
- Do not place heavy objects on the oven door.
- Always keep oven vents unobstructed. Do not wear loose fitting or hanging garments when using the appliance. They could ignite or melt if they touch an element or hot surface and you could be burned.
- Caution: Hot air can blow from the vent at the top of the oven as part of the oven's cooling system.
- Always position shelves in the desired location while the oven is cool (before preheating). If a shelf must be removed while the oven is hot, do not let the oven mitts or potholder contact hot heating elements in the oven or the base of the oven.
- Use only bakeware approved for ovens. Follow the bakeware manufacturer's guidance.
- Always place oven racks in desired location while oven is cool. If rack must be moved while oven is hot, do not let potholder contact hot heating element.
- Do not touch heating elements or interior surfaces of your oven. Heating elements and interior surfaces may be hot even though they are dark in color and could cause burns. The oven door, vent openings and surfaces near these openings may also become hot.
- This appliance is configurable to allow remote operation at any time. Do not store flammable materials or temperature sensitive items inside, on top or near the appliance.
- Neither the food probe or aluminium foil must come in contact with the oven elements.
- Only use the temperature probe recommended for this oven.
- The appliance must not be installed behind a decorative door in order to avoid overheating.
- **WARNING:** Accessible parts may become hot during use. Young children should be kept away.

## Cleaning

- Do not clean the oven seal or use any oven-cleaning products on it. It is essential for a good seal, which ensures that the oven operates efficiently. Care should be taken not to rub, damage, move or remove the oven seal.
- Do not use oven cleaners, harsh/abrasive cleaning agents, waxes, or polishes. No commercial oven cleaner, oven liner, or protective coating of any kind should be used in or around any part of the oven.
- Do not use harsh/abrasive cleaners, scourers or sharp metal scrapers to clean the oven door glass since they scratch the surface, which may result in the glass shattering.
- Clean only the parts listed in this manual.

## SAFETY AND WARNINGS

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- Do not use a steam cleaner to clean any part of the oven.
- The door gasket is essential for a good seal. Care should be taken not to rub, damage or move the gasket.

### Self Cleaning

- Spillages must be removed before starting a Self Clean cycle.
- Before starting a Self Clean cycle, remove oven shelves and all other cookware/utensils, and wipe up large food spills or grease deposits.
- Before starting a Self Clean cycle, ensure you move any pet birds to another, closed and well ventilated room. Some pet birds are extremely sensitive to the fumes given off during a Self Clean cycle and may die if left in the same room as the oven during such a cycle.
- During a Self Clean cycle, the oven reaches higher temperatures than it does for cooking. Under such conditions, the surfaces may get hotter than usual and children should be kept away.

### IMPORTANT!

**This device complies with part 15 of the FCC Rules. Operation is subject to the following conditions:**

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.
- Do not change or modify the wireless communication device in any way. Changes or modifications not expressly approved by Fisher & Paykel could void the user's authority to operate the equipment.

**WARNING: The incorporated Wi-Fi module in this appliance is to operate only from channel 1 to channel 11 as per FCC rules.**

**This device contains licence-exempt transmitter /receiver that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:**

- This device may not cause interference.
- This device must accept any interference, including interference that may cause undesired operation of the device.

## FIRST USE

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### Features and accessories

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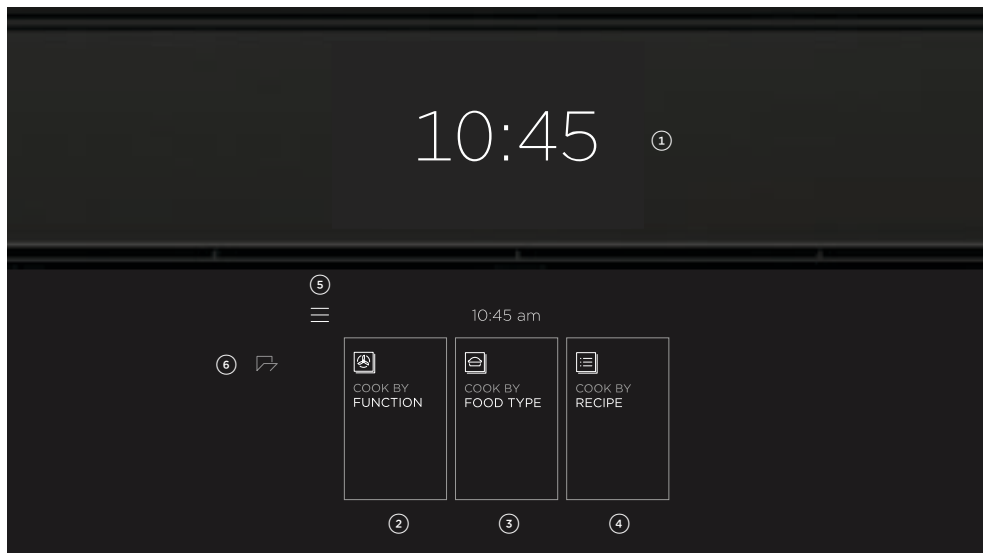
- |                 |                      |
|-----------------|----------------------|
| ① Oven controls | ⑤ Temperature sensor |
| ② Oven light    | ⑥ Broil rack         |
| ③ Shelves       | ⑦ Grid               |
| ④ Side racks    | ⑧ Broil pan          |

Not shown: door opening tool.

Not all accessories are provided with all models. To purchase additional accessories go to [www.fisherpaykel.com](http://www.fisherpaykel.com)

## FIRST USE

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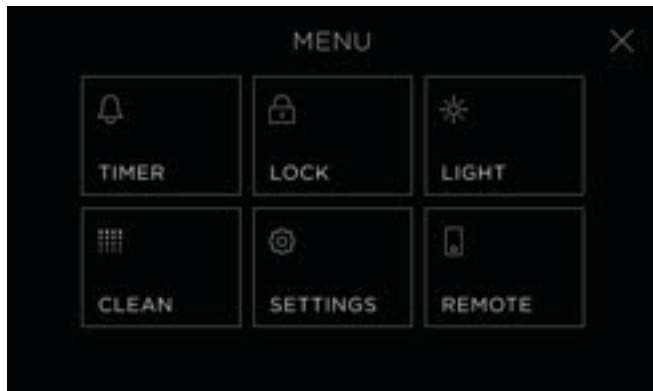
### Control panel

① <b>Touchscreen display</b>	Use to navigate cooking functions, features and settings.
② <b>Cook by Function</b>	Choose a function best suited to your cooking requirements.
③ <b>Cook by Food Type</b>	Guided cooking to help you get optimal results.
④ <b>Cook by Recipe</b>	A collection of recipes designed specifically for this style of oven.*
⑤ <b>Menu</b>	Press to access additional features and settings.
⑥ <b>Open door button</b>	Press to open or close the oven door.

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\*Recipes available in some languages only.

## FIRST USE



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### Menu

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#### TIMER



Use the timer to keep track of cooking times. You can use it at any time, even if you are not using the oven.  
The timer does not turn the oven off. Refer to 'Cooking options' for automatic cooking options.

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#### LOCK



Lock the oven controls to prevent accidental use. When locked, the controls will be unresponsive and the oven will not turn on.  
Press and hold the screen anywhere to unlock.

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#### LIGHT



Turn the oven lights **ON/OFF**.

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#### CLEAN



Set a self clean cycle to clean the inside of the oven.  
Refer to 'Self clean' for full instructions.

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#### SETTINGS



Adjust the oven settings to suit your preferences or set up a Wi-Fi connection. Refer to 'Wi-Fi connection & Remote mode'.

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#### REMOTE



Enable or disable **REMOTE**.  
Your oven may be connected to your wireless network and operated using the app. Refer to 'Wi-Fi connection & Remote mode'.

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## SETTING A FUNCTION

### Before you begin

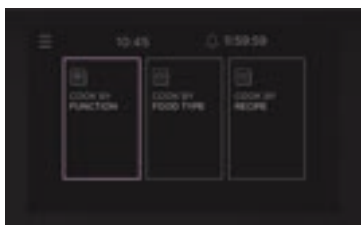
- Ensure all cable ties and packaging have been removed.
- Set the time. To change the time at any point go to **SETTINGS** and select **CLOCK: SET TIME**.
- Condition your oven according to the instructions under 'Conditioning the oven'.
- Connect your oven to Wi-Fi to operate remotely using the app. For more information refer to 'Wi-Fi Connection & Remote mode'.

①



Position the shelves at the required height. Ensure shelves are level and correctly positioned with the guard rail at back.

②



Select a cooking mode.

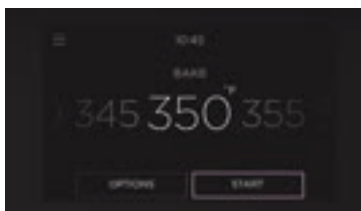
③



Select a function.

For more information on each function, select the description below the function name.

④



Adjust the temperature if needed, then press **START**.

## SETTING A FUNCTION

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### Opening the oven door

When first using the oven or after running a self clean cycle, the door may take slightly longer than normal to open.

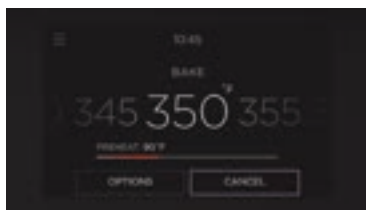
### Preheating

A progress bar will show on the screen while the oven is heating. To prevent burning, wait until the oven has reached temperature before placing food inside.

Some functions do not need to preheat and will not show a progress bar. Place food in the oven when ready to start cooking.

To reach the set temperature quickly, some functions have a rapid preheat stage that uses all elements.

### Turning the oven off



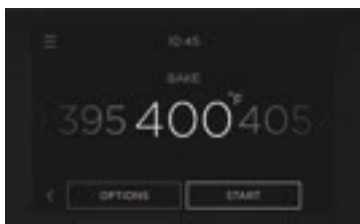
When you have finished cooking, press **CANCEL** to turn the oven off.

## CONDITIONING THE OVEN

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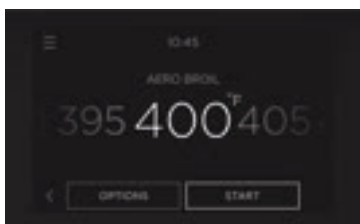
We recommend conditioning your oven for 1 hour before initial use to eliminate any manufacturing residue. A small amount of smoke may be present, ensure kitchen is well ventilated.

①



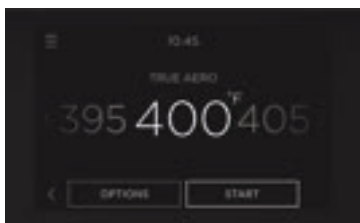
Set the oven to **BAKE** at 400°F (200°C) and heat for 30 minutes.

②



After 30 minutes change the function to **AERO BROIL** and heat for 5 minutes.

③



After 5 minutes, change to **TRUE AERO** and heat for a further 20 minutes. When you have finished, turn the oven off.

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### After conditioning:

- Wait for the oven to cool completely.
- Wipe oven with a damp cloth and mild detergent.
- Dry with a clean, lint-free cloth.

## WI-FI CONNECTION AND REMOTE MODE

Your oven may be connected to your home wireless network and operated remotely using the app.

Connect your appliance to ensure it stays up to date with the latest software and features.

### Getting started

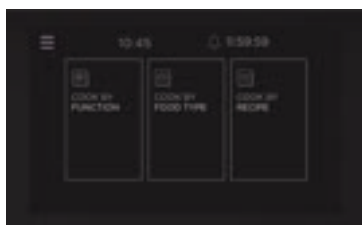
- Ensure your home Wi-Fi network is turned on.
- You will be given step by step guidance on both your appliance and mobile device.
- It may take up to 10 minutes to connect your oven.
- For further guidance and troubleshooting, please refer to the app.

### On your mobile device:

- ① Download the app. Scan the QR code or go to [www.fisherpaykel.com/connect](http://www.fisherpaykel.com/connect)
- ② Register and create an account.
- ③ Add your appliance and set up the Wi-Fi connection.

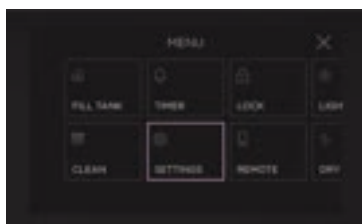
### Connecting to your home Wi-Fi

①



Go to the menu.

②



Select **SETTINGS**.

③



Select **WI-FI CONNECT** and follow the instructions onscreen.

# WI-FI CONNECTION AND REMOTE MODE

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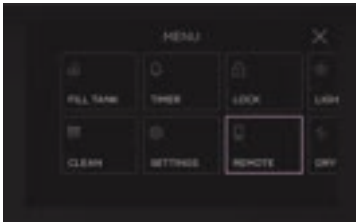
## Enabling Remote Mode

①



Go to the menu.

②



Select **REMOTE**.

③



Select **ON** then press **CONFIRM**.  
**Remote Mode is now enabled.**

# VOICE TO OPEN DOOR

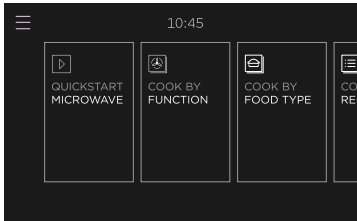
Your appliance may be set up to open the oven door using voice control.

Your appliance must be connected to Wi-Fi and have Remote Mode enabled to use voice control. Voice control also requires a smart speaker or your mobile device to control the oven door.

Using voice control to open the oven door should only be done when in view of the appliance, as the oven may be hot. Stand clear when the door is opening.

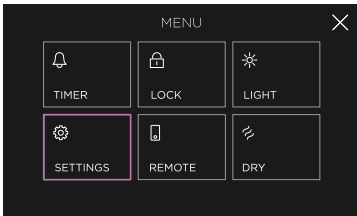
## Enabling voice control

1



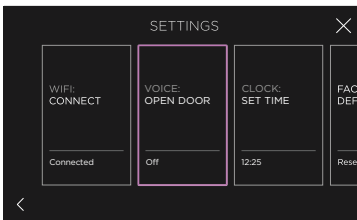
Go to the menu.

2



Select **SETTINGS**.

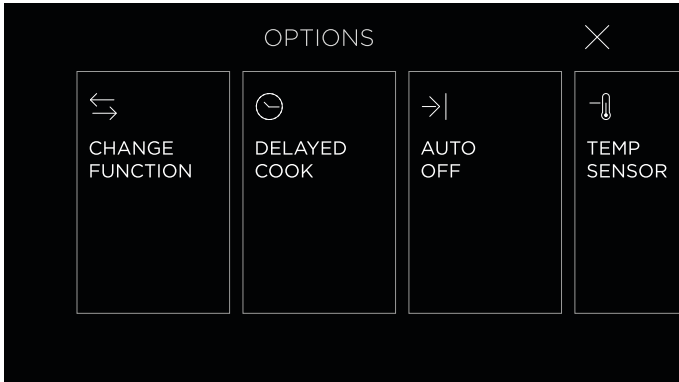
3



Select **VOICE: OPEN DOOR** and follow the instructions onscreen.

## COOKING OPTIONS

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### **Change function**

Quickly view and switch functions.

.....

### **Delayed cook**

Set the oven to turn on later, cook for a set length of time and turn off automatically.

.....

### **Auto off**

Set the oven to turn off after a set length of time.

.....

### **Temperature sensor**

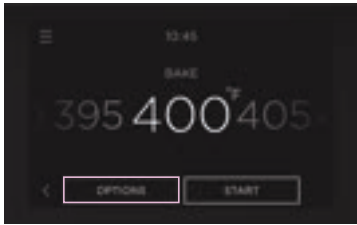
Use the sensor to monitor cooking and automatically turn the oven off when food is done.

## COOKING OPTIONS

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### Accessing options

1



Select a function, then press **OPTIONS**.

2



Select a cooking option and follow the instructions onscreen.

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### Food safety

- Leave food in the oven for as short a time as possible before and after cooking.
  - Ensure meat is fully defrosted before cooking.
  - Rest meat after cooking to allow the internal temperature to continue to rise.
  - High risk foods such as fish should reach a minimum internal temperature of 145 - 160°F (63 - 70°C) and poultry and minced meat should reach 165 - 185°F (75 - 85°C).
- 

### Delayed cook

The grill element may come on while the oven is heating up. Position food on a lower shelf or cover to prevent burning as the oven heats up.

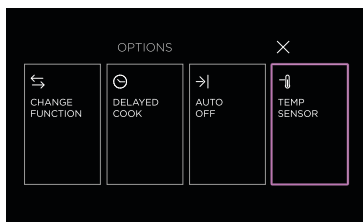
When using **DELAYED COOK** we do not recommend using **BROIL**, **AERO BROIL** or **AIR FRY**.

When using a temperature sensor we recommend preheating before adding your food to the oven. Use caution when plugging a wired sensor in to a hot oven.

## WIRED TEMPERATURE SENSOR

### Using the temperature sensor

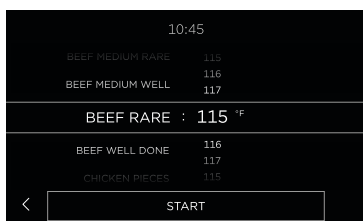
1



Select a cook function

Go to **OPTIONS** and select **TEMPERATURE SENSOR**, then select **WIRED SENSOR**.

2



Select a food type and temperature then press **CONFIRM**.

Allow your oven time to preheat if necessary.

3



Insert the sensor into your food.

Position the sensor in the thickest part of the dish, avoiding fat and bone in meat.

Ensure the tip of the sensor doesn't protrude out the other side of food or touch cookware.

4



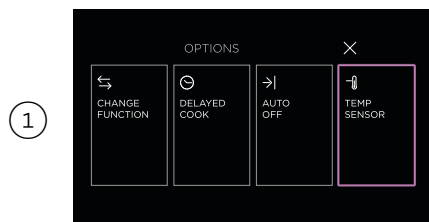
Place food in the oven and plug in the sensor. The sensor will click when it is in place.

The socket is located inside the oven, on the left hand side.

## WIRELESS TEMPERATURE SENSOR

Your oven may be connected to a compatible wireless temperature sensor. Compatible sensors are available to purchase at [fisherpaykel.com/sensor](http://fisherpaykel.com/sensor). Ensure your sensor is fully charged before use.

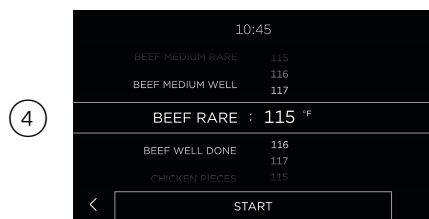
Do not use your wireless sensor to heat food above 212°F (100°C) or place in an oven above 572°F (300°C).



Select a cook function

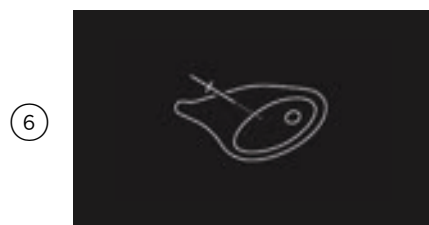
Go to **OPTIONS** and select **TEMPERATURE SENSOR**, then select **WIRELESS SENSOR**.

Follow the instructions onscreen to connect the sensor.



Select a food type and temperature then press **CONFIRM**.

Allow your oven time to preheat if necessary.



Insert the sensor into your food.

Position the sensor in the thickest part of the dish, avoiding fat and bone in meat.

Ensure the tip of the sensor doesn't protrude out the other side of food or touch cookware.

Ensure the sensor is inserted past the minimum line.

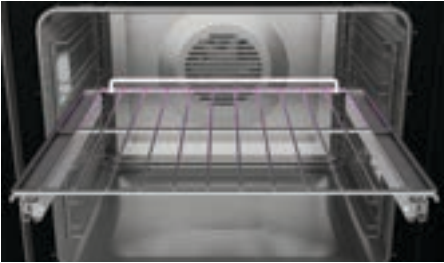
Place your food in the oven.

## OVEN SHELVES

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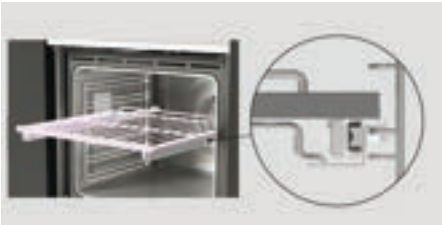
### Positioning the oven shelves

Place shelves in the oven at the required level before heating the oven.



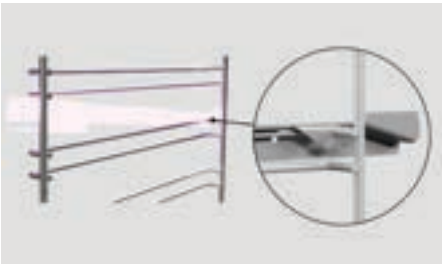
Ensure shelves are level and correctly positioned with the guard rail at the back

### Sliding shelves



Grip shelves at the front, holding the wire shelf and frame together.

Place the shelf on top of the side racks, and push into the oven.



Ensure the rear tags are hooked over the side racks on both sides.

### Wire shelves



Slide shelves into the cavity.

## CARE AND CLEANING

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Turn the oven off at the wall and allow it to cool before doing any cleaning or maintenance.

### Cleaning surfaces

Wipe with a damp cloth and mild detergent, then dry with a clean, lint-free cloth. We do not recommend using the following cleaning products as they may damage the surfaces:

- Plastic or stainless steel scouring pads
- Abrasive, solvent, household cleaners
- Acid or alkaline cleaners
- Hand washing liquids or soap
- Stainless steel cleaners or polishes
- Laundry detergents or disinfectants

### General

- Always remove oven shelves before starting a clean cycle.
- Clean the inner door glass before starting a clean cycle. Any residues left on the glass will become baked on and may cause permanent discolouration.
- Enamelled side racks can be left in the oven during a clean cycle.
- Chrome side racks must be removed before starting a clean cycle.

### General

We recommend cleaning any easy-to-reach spills or splatters from the oven after every use, to prevent them becoming baked on.

### Oven door glass

Clean the oven door glass after every use and before running a clean cycle, to prevent stains from becoming baked on.

WHAT?	HOW?	IMPORTANT!
Control Panel	Take particular care when cleaning the control panel glass and screen. Only use a damp cloth with detergent.	Do not use any oven cleaners, harsh or abrasive cleaners, scouring pads, steel wool or sharp metal scrapers on the glass. These may scratch and damage the surface.
Oven door frame and plastic corner clips	Clean with hot water and mild detergent, then wipe dry.	
Oven door glass (after every use)	Clean with hot water and mild detergent.  For stubborn stains, try a mixture of baking soda and warm water with a non-abrasive scrubbing pad.	Do not use oven cleaners or any other harsh/abrasive cleaners, cloths, scouring pads, steel wool or sharp metal scrapers to clean the oven door glass. These scratch the glass, which in turn could result in the glass cracking and shattering. Do not allow grease to build up on the glass or become baked on as this reduces visibility into the oven.

## CARE AND CLEANING

WHAT?	HOW?	IMPORTANT!
Oven seal	Do not clean this part.	
Oven cavity	<p>For light soiling: Clean with hot water and mild detergent or an ammonia-based cleaner, then wipe dry.</p> <p>For stubborn/baked on soiling: Run a clean cycle. Refer to 'Self Clean'.</p>	Clean any easy-to-reach spills, food or grease stains from the oven after each use to prevent stubborn soiling.
Sliding shelves	Wipe with a damp cloth and mild detergent. Do not wipe off or wash away the white lubricating grease (visible when the shelf is extended).	Do not wash in the dishwasher, immerse in soapy water, use oven cleaner on or leave in the oven during a clean cycle. Doing so will prevent the slides from running smoothly.
Temperature sensor	Clean with hot water and mild detergent, then wipe dry.	Do not wash in the dishwasher, immerse in soapy water, use oven cleaner on or leave in the oven during a clean cycle.
Grid Grill rack Grill pan Wire shelves	<p>Clean with hot water and mild detergent.</p> <p>Soak stubborn stains in a solution of dishwasher powder and hot water. These parts are dishwasher safe.</p>	Do not leave in the oven during a clean cycle. They will become discoloured or damaged.

## SIDE RACKS

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### Removing the side racks

Remove the side racks to access the oven lights or to make cleaning easier.

①



Remove all shelves.

②



Unscrew the nut holding the rack in position. Use a coin to loosen if required.

③



Pull the front of the rack clear of the screw and slide forward to remove.

## SIDE RACKS

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### Refitting the side racks

1



Slide the prongs into the holes.  
Ensure the rack sits flush against the side of the oven.

2



Align the tab with the screw and secure with the nut.  
Use a coin to tighten if required.

# OVEN LIGHTS

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## Oven light specifications



G9 120V/25W halogen bulbs.

## Replacing the oven lights

Take care when replacing the oven lights. Always hold the replacement bulb in a soft cloth. Touching the bulb will reduce its lifespan.

①



Remove all shelves and side racks.

②



Remove the glass light bulb cover. Prise off using a small flat-head screwdriver in the notches between the cover and oven wall. Take care not to drop the cover.

③



Remove the faulty bulb from the socket.

## OVEN LIGHTS

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4



Insert the new bulb, using a soft cloth to hold it.

5



Replace the cover.

Replacement bulbs are available via [www.fisherpaykel.com](http://www.fisherpaykel.com). Oven light replacement is not covered by your warranty.

## MANUAL DOOR OPENING

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In the event of a power outage or fault, you may need to open the oven door manually. Your oven comes supplied with a door opening tool for this purpose.

### Opening the door manually

①



Hold the door opener by the loop, with the short end pointing to the right.

②



Carefully insert the door opener at the top right of the oven, between the centre louvre and the top of the door.

③



Rotate the door opener 90 degrees clockwise, then gently pull the door open. Do not force the door opener if it doesn't turn freely as this could cause damage.



## CLEANING THE OVEN DOOR

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### Removing the oven door

- The oven door can be removed to make cleaning easier.
- Make sure the oven and all its parts have cooled down before removing the door.
- The oven door is heavy, take care while removing and refitting.
- Once the door is removed, place it on a soft, clean, flat surface.

①



Open the door fully.

②



Locate the hinge locks on either side of the door.

Push the locks upwards to release.

③



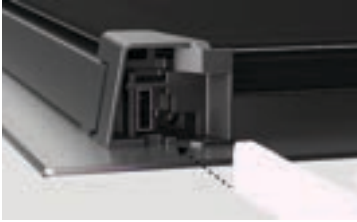
Holding the door on both sides, partially close the door and carefully pull the door away from the hinges.

## CLEANING THE OVEN DOOR

---

### Refitting the oven door

①



Holding the door on both sides, carefully lift door back onto the hinges.

②



Open the door fully.

③



Push each locking lever down and lock into place.

Ensure both hinges are fully locked before closing the door.

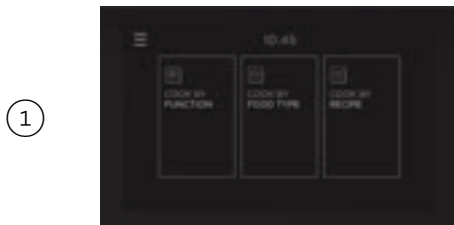
# SELF CLEAN

## Before you begin

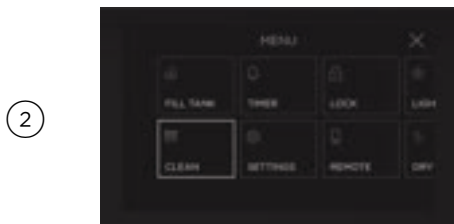
- Remove shelves and accessories from the oven.
- Enamelled side racks can be left in the oven during Self Clean. Chrome side racks must be removed before running Self Clean.
- Clean inside oven door with mild detergent on a soft cloth to avoid permanent staining.
- Wipe up any large spills.
- Wipe around the edge of the cavity around the seal, taking care to avoid the seal itself.

CLEAN CYCLE	APPROXIMATE TIME	APPLICATION
Standard clean	4 hours	For normal or heavy soiling
Light clean	3 hours	For light soiling

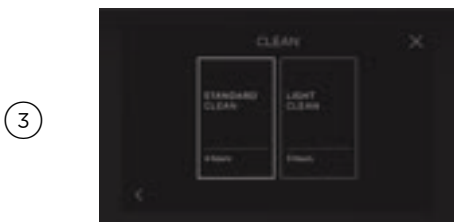
## Setting Self Clean



Go to the menu.



Select **CLEAN**.



Select **STANDARD CLEAN** or **LIGHT CLEAN**.

## SELF CLEAN

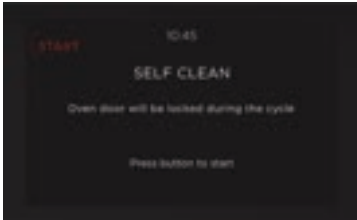
---

4



Follow the instructions onscreen to start the cycle.

5



For your safety, the oven door will be locked shut during the cycle. The cycle will not start until the door is properly closed.

### When Self Clean is finished

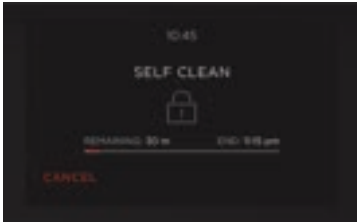


- Wait for the oven to cool down completely.
- Remove the grey ash with a small brush or damp cloth.
- Wipe out the oven with a clean, damp cloth.
- Dry with a clean, lint-free cloth.
- Replace the oven shelves.

## SELF CLEAN

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### Cancelling Self Clean



Press **CANCEL** at any point during the clean cycle.

The oven door will not unlock until the oven has cooled to a safe temperature.

Do not turn the oven off at the wall. Turning off the power while the oven is too hot may damage the oven and its surrounding cabinetry.

We do not recommend cancelling then immediately starting another cycle.

## TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
The oven does not work	No power.	Check that the mains power supply (wall switch) is turned on, the fuse has not tripped and there is no power outage in your area.
The oven controls are unresponsive	The controls are locked.	Press and hold the dial to unlock.
The door is opening slower than usual	First time opening the door. First time opening the door after running a self clean cycle.	This is normal. The oven door should return to normal speed next time it is opened.
The controls work but the oven does not heat up	The oven is in Demo mode.	Call Customer Care.
	The door is not properly closed or it is opened too frequently during cooking.	The heating elements are disabled while the door is open. Make sure the door is properly closed and avoid opening it frequently during cooking.
	The door is not sealing correctly.	Refit the door. Refer to 'Cleaning the oven door'.
The temperature cannot be set below a certain point	This is normal. For food safety reasons, the oven functions have factory-set minimum temperature settings.	Select a higher temperature or try a different function that is designed for low temperatures.
The oven has reached the set temperature but the dial is still red	The oven is set to a function that doesn't require preheating.	This is normal. The dial will stay red throughout cooking.
The oven fan comes on with a function that does not use the fan (eg BAKE)	This is normal. The fan comes on while the oven is preheating and will turn off when the oven has reached the set temperature.	Wait until the progress bar on the screen disappears. The oven will then be ready to use.
The lights do not come on when I open the oven door	The oven light bulb(s) have blown.	Replace the light bulb(s). Refer to 'Oven lights'.
	The door is not correctly fitted.	Refit the door. Refer to 'Cleaning the oven door'.
	The oven light has been turned off.	Go to the menu and select <b>LIGHT</b> .
The oven settings cannot be adjusted	The oven was on or set for automatic cooking when you tried to adjust the settings.	This is normal. You can only adjust the settings while there is no cooking underway.

## TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
During Self Clean, the oven is louder than usual	This is normal. The oven's cooling fans operate at their highest speed.	
The screen shows no time remaining after Self Clean but the oven door will not open	This is normal. The oven door will not unlock until the oven has cooled to a safe temperature.	Wait until Self Clean has finished. The oven door will automatically unlock when the oven has cooled.
<p>I have cancelled Self Clean but cannot use the oven:</p> <ul style="list-style-type: none"> <li>• the oven door will not open</li> <li>• the screen is still counting down minutes or showing no time remaining</li> <li>• the controls are unresponsive</li> </ul>	<p>This is normal. The oven door will not unlock until the oven has cooled to a safe temperature.</p> <p>If you cancel a clean cycle part way through, the oven will still need to cool.</p>	<p>Wait until the oven has finished cooling. The oven door will automatically unlock when the oven has cooled.</p> <p>Note: depending on when the clean cycle was cancelled, the cooling phase may take up to 45 minutes.</p>
There is a power cut during Self Clean	Power cut.	The door will remain locked. Once the power is turned back on, the door will remain locked until the oven has cooled to a safe temperature.
There is hot air blowing out of the vents after the oven is turned off	For safety reasons the cooling fans will continue to run even when you have turned the oven off.	This is normal. The fans will switch off automatically when the oven has cooled.
The oven door does not align with the control panel or surrounding cabinetry	The oven door has been fitted incorrectly and the hinges are misaligned within the slots.	Refit the door. Refer to 'Cleaning the oven door' for instructions.
A glass pane in the oven door has cracked, chipped or shattered	Incorrect cleaning or the edge of the glass hitting against something.	You must <b>NOT</b> use the oven. Contact a Fisher & Paykel trained and supported service technician or Customer Care
The oven is beeping and showing an alert	There may be a fault.	Follow the guidance on the screen. Refer to 'Fault codes' for more information.

## FAULT CODES

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### How do I know if there is a problem?

Your oven will beep and an alert will show in the display.

### What to do

First try to fix the issue and clear the alert according to the instructions onscreen or the steps in the following table.

Do not turn the oven off at the wall unless it is completely cool. Turning off the power while the oven is too hot may damage the oven and its surrounding cabinetry.

### If the problem persists

- ① Note down the fault code.
- ② Contact Customer Care or a Fisher & Paykel trained and supported service technician. Refer to the Service and Warranty booklet for contact details.

If the fault code has disappeared, the fault has been reset and you can continue to use your oven.

FAULT CODE	POSSIBLE CAUSE	WHAT TO DO
<b>A1</b>	The oven has overheated.	<ul style="list-style-type: none"><li>• Allow the oven to cool down.</li><li>• Once the oven has cooled down and the door has unlocked, the alert code will disappear. You can now use the oven.</li></ul>
<b>A2</b>	Door lock error: the door cannot be locked after you have started a Self-clean cycle.	<ul style="list-style-type: none"><li>• Turn the power to the oven off at the wall and on again.</li><li>• Wait approximately 10 seconds. This will allow the door lock to return to its initial position.</li><li>• Set the clock. See 'Setting the clock and first use' for instructions.</li><li>• Try starting a Self Clean cycle again, making sure that you close the door firmly. See 'Self Clean'.</li></ul>
<b>A3</b>	Door lock error: the door cannot be unlocked after a Self Clean cycle has finished.	<ul style="list-style-type: none"><li>• Turn the power to the oven off at the wall and on again.</li><li>• Gently press the door a few times to help the door lock disengage.</li><li>• If this doesn't help and the alert code reappears, contact a Fisher &amp; Paykel trained and supported service technician or Customer Care.</li></ul>
<b>F</b> + number	Technical fault.	<ul style="list-style-type: none"><li>• Note down the alert code.</li><li>• Wait until the cooling fans have stopped and the oven has completely cooled down.</li><li>• Turn the power to the oven off at the wall.</li><li>• Contact a Fisher &amp; Paykel trained and supported service technician or Customer Care.</li></ul>

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# MANUFACTURER'S WARRANTY AND SERVICE GUIDE

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## US



### To access your Warranty and Service Guide

Scan the QR code with your smartphone to access your warranty and book a service, refer to your separate warranty and service book or view online at <https://www.fisherpaykel.com/us/help-and-support/warranty-information>

## CA



### To access your Warranty and Service Guide

Scan the QR code with your smartphone to access your warranty and book a service, refer to your separate warranty and service book or view online at <https://www.fisherpaykel.com/ca/help-and-support/warranty-information>

This product has been designed for use in a domestic (residential) environment. This product is not designed for any commercial use. Any commercial use by the customer will affect this product's Manufacturer's Warranty.

### Complete and keep for safe reference:

Model \_\_\_\_\_

Serial No. \_\_\_\_\_

Purchase Date \_\_\_\_\_

Purchaser \_\_\_\_\_

Dealer \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_

Zip \_\_\_\_\_

Country \_\_\_\_\_

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The models shown in this guide may not be available in all markets  
and are subject to change at any time.

The product specifications in this guide apply to the specific products and  
models described at the date of issue. Under our policy of continuous product  
improvement, these specifications may change at any time.

For current details about model and specification availability in your country,  
please go to our website or contact your local Fisher & Paykel dealer.

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