

# *Marshall*

**MAJOR V – BLUETOOTH HEADPHONES**

**FULL ONLINE MANUAL**

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# DEVICE LAYOUT

ENGLISH



## DEVICE LAYOUT

## ENGLISH

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### ① CUSTOMISABLE M-BUTTON

Push the M-button to get the music started with Spotify Tap. The M-button can be customised in the Marshall Bluetooth app.

### ② LED INDICATOR

The LED shows the battery level while charging, red through orange to green (0–100%). It pulses blue while in Bluetooth pairing mode and white while searching for a device.

The LED is steady white when connected.

### ③ CONTROL KNOB

Use the Control knob, located on the right ear cup to control your music, phone calls and more.

### ④ WIRELESS CHARGING

Charge the headphones by placing the right ear cup facing down on a wireless charging pad.

### ⑤ 3.5 MM AUX INPUT/OUTPUT

Use the included 3.5 mm lead and connect to the analogue output of a sound device or plug in another set of headphones and listen together.

### ⑥ USB-C POWER INPUT

Charge the headphones by plugging in a USB power source.

# INSTRUCTIONS

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## GETTING STARTED

- I. Push and hold the Control knob until the LED turns to a slow blue pulse.
- II. Select **MAJOR V** from your sound device's Bluetooth® list.
- III. Download the Marshall Bluetooth app and follow the in-app instructions to complete the setup.

## CONTROL KNOB

Use the Control knob, located on the right ear cup to control your music, phone calls and more.

- Power on/off – push and hold for 1 second
- Play/pause – push once
- Skip backward/forward – push left/right
- Turn up/down the volume – push up/down
- Receive/end a call – push once
- Reject a call – push twice
- Bluetooth pairing, headphones are off – push and hold for 2 seconds
- Bluetooth pairing, headphones are on – push twice

## CHARGING THE HEADPHONES

Use a wireless charger or plug the headphones into a USB power source to charge them. The headphones are fully charged when the LED indicator is steady green.

To charge the headphones using a wireless charger, follow the instructions below.

- I. Place the headphones with the right ear cup flat against the wireless charging pad.
- II. Make sure that the LED lights up to indicate that the headphones are charging.
- III. Once the LED indicator has turned steady green, the headphones are fully charged.

# INSTRUCTIONS

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## SPOTIFY TAP

Get straight to the music with Spotify Tap. Wherever your day takes you, Spotify Tap is the easiest, most personal way to take your music with you, and it's ready in seconds.

- I. Push the M-button to play a recommendation based on your listening taste.
- II. Push the M-button again for the next recommendation made just for you.

To use Spotify Tap, make sure your Spotify app is up to date.



## M-BUTTON

Push the M-button to access a custom action, that can be selected in the Marshall Bluetooth app. By default, the M-button action is Spotify Tap.

## CONNECTING A 3.5 MM SOUND DEVICE

Use the included audio lead to connect to an analogue audio output.

Note: Make sure that the sound device's volume is set to low before plugging in the headphones.

- I. Connect the audio lead to the 3.5 mm AUX port on the headphones, and the 3.5 mm stereo output on the sound device.
- II. Make sure that any Bluetooth audio is paused and start playing on the sound device.

# INSTRUCTIONS

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## CONNECTING HEADPHONES TO YOUR MAJOR V

Let a friend connect their headphones to the 3.5 mm AUX port on your Major V and listen together.

- I. Ensure that Major V is connected to your sound source via Bluetooth.
- II. Connect the 3.5 mm jack of the other headphones to the 3.5 mm AUX port on Major V.

## CLEANING YOUR MAJOR V

Headphones come in close contact with your skin frequently and sometimes for long periods of time. This may over time cause build-up of dirt and grease that can affect performance and cause skin irritation. Clean your headphones regularly to keep them fresh and make them last longer.

Unplug any cables before cleaning the headphones. Make sure everything is completely dry before charging the batteries, plugging in any cables or using the headphones.

Remove the ear cushions by turning them anticlockwise and clean them separately. To put back the ear cushions, place them on the ear cups, tilted at a 45° angle, and turn them clockwise to lock them in place.

Gently clean the headphones, headband, ear cushions and cables with a lint-free cloth, slightly damp with either:

- water,
- 70% isopropyl alcohol, or
- 75% ethyl alcohol

Avoid getting moisture in any openings or in the speaker mesh. Carefully clean those areas with a dry and soft brush, or a cotton swab.

- Do not use any sharp objects.
- Do not use compressed air.
- Do not use products containing bleach or hydrogen peroxide.
- Do not submerge the headphones in any cleaning agents.
- Do not rinse the headphones under running water.

# INSTRUCTIONS

# ENGLISH

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## BATTERY CARE GUIDE

Your headphones come equipped with high-performance lithium-ion batteries with a life span that is affected by charging and usage. Follow the guidelines below to keep your batteries in great condition for as long possible.

- Avoid using fast chargers if possible. Fast charging causes stress on the battery and will degrade it.
- Avoid letting the battery drain completely or charging it when it's already full. Try to keep the charge between 30% and 80%.
- If the headphones are stored for a long time, it's recommended to charge them to about half-charge and then do a factory reset. Store the headphones in a cool, dark, and dry place.
- Avoid using or charging the headphones in hot and unventilated places, 45°C/113°F and above.
- Avoid charging the battery at low temperatures, below 10°C/50°F and using the headphones below 0°C/32°F.
- Avoid strong mechanical shocks such as dropping the headphones on hard surfaces as it might harm the batteries.

Download the Marshall Bluetooth app and select the battery preservation level that best suits you and your headphones.

## PAIRING A NEW DEVICE

Major V can be connected with two devices at a time and remembers up to 10 previously paired devices. When in range, they will try to reconnect with the last connected device.

- I. Start with the headphones turned on.
- II. Double press the Control knob and the LED turns to a slow blue pulse.
- III. Select **MAJOR V** from your sound device's Bluetooth list.

# INSTRUCTIONS

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## RESETTING THE HEADPHONES

If your headphones become erratic or unresponsive, follow the instructions below.

- I. Push and hold the control jog for 10 seconds to restart the headphones.  
If the problem persists, perform a factory reset.

Note: This will delete all user settings and the headphones will need to be paired again.

- I. Remove **MAJOR V**, and **MAJOR V [LE]** if present, from your sound device's Bluetooth list and the Marshall Bluetooth app.
- II. Push and hold both the control jog and the M-button for 10 seconds and release when the LED indicator turns purple.
- III. The headphones have returned to their factory settings and are ready to be paired, see the section Getting started.

### MARSHALL BLUETOOTH APP

Download the Marshall Bluetooth app to get the most out of your headphones and keep them up to date with the latest software.



TROUBLESHOOTING

ENGLISH

| PROBLEM                                        | CAUSE                                                                   | ACTION                                                                                                                                                    |
|------------------------------------------------|-------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|
| The headphones do not turn on                  | The battery has no charge.                                              | Use a USB power source or a wireless charging plate to charge the headphones.                                                                             |
|                                                |                                                                         |                                                                                                                                                           |
| Cannot connect or pair with a Bluetooth device | Bluetooth is not enabled on your device (smartphone, tablet, computer). | Activate Bluetooth on your sound device.                                                                                                                  |
|                                                | The headphones are not in pairing mode.                                 | Follow the instruction in Pairing a new device.                                                                                                           |
| Erratic behaviour                              | The headphones are not using the latest firmware version.               | Download the Marshall Bluetooth app and connect to the headphones. Follow the in-app instructions to ensure that Major V has the latest firmware version. |
|                                                | There is a software error.                                              | Perform a factory reset, see the section Resetting the headphones.<br><br>The headphones need to be set up again.                                         |

# TROUBLESHOOTING

# ENGLISH

| PROBLEM                | CAUSE                                                  | ACTION                                                                                                 |
|------------------------|--------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| Spotify does not start | The Spotify app is not installed on your sound device. | Install the latest version of the Spotify app on your sound device.                                    |
|                        | The M-button is configured with a different action.    | Download the Marshall Bluetooth app and connect to the headphones to customise the M-button behaviour. |

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