

Canon Imaging Products Warranty CANON Imaging Products and Accessories Limited Warranty – For U.S.A. & Canada Only

The limited warranty set forth below is given by Canon U.S.A., Inc. (Canon U.S.A.) in the United States or Canon Canada Inc. (Canon Canada) in Canada with respect to the Canon Imaging Products (see List A on Warranty Card), as well as with respect to the accessories packaged with this limited warranty (collectively the “Products”)*, when purchased and used in the United States or Canada. The Products are the only Products to which this limited warranty applies. Your Products, when delivered to you in new condition in its original container, are warranted against defects in materials or workmanship as follows: for a period of one (1) year from the date of original purchase, defective parts or defective Products returned to Canon U.S.A. or Canon Canada, or their authorized Products service providers, as applicable, and proven to be defective upon inspection, will be repaired with new or comparable rebuilt parts or exchanged for refurbished Products, as determined by Canon U.S.A. or Canon Canada, or the authorized Products service provider.

THIS WARRANTY DOES NOT COVER ANY ACCESSORIES NOT MENTIONED ABOVE. This limited warranty shall only apply if the Products are used in conjunction with compatible computer equipment and compatible software, as to which items Canon U.S.A. or Canon Canada shall have no responsibility. Non-Canon brand equipment and software that may be distributed with the Products are sold “as is” and without warranty of any kind by Canon U.S.A. or Canon Canada, including any implied warranty regarding merchantability or fitness for a particular purpose, and all such warranties are disclaimed.

The sole warranty, if any, with the respect to such non-Canon brand items is given by the manufacturer or producer thereof. This limited warranty covers all defects encountered in normal use of the Products, and does not apply in the following cases:

- (a) Loss of or damage to the Products due to abuse, mishandling, improper packaging by you, alteration, accident, electrical current fluctuations, failure to follow operating, maintenance or environmental instructions prescribed in Canon U.S.A.’s or Canon Canada’s user’s manual or services performed by someone other than Canon U.S.A. or Canon Canada, or an authorized Products service provider. Without limiting the foregoing, water damage, sand/corrosion damage, battery leakage, dropping the camera, scratches, abrasions or damage to the body, lenses or LCD display or damage to any of the Accessories mentioned in the first paragraph above will be presumed to have resulted from misuse, abuse or failure to operate the Products as set forth in the operating instructions.
- (b) Use of parts or supplies (other than those sold by Canon U.S.A. or Canon Canada) that cause damage to the Products or cause abnormally frequent service calls or service problems.
- (c) If the Products had had their serial number or dating altered or removed.

NO IMPLIED WARRANTY, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, APPLIES TO THE PRODUCTS AFTER THE APPLICABLE PERIOD OF THE EXPRESS LIMITED WARRANTY STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTY, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON OR ENTITY WITH RESPECT TO THE PRODUCTS SHALL BIND CANON U.S.A. OR CANON CANADA. (SOME STATES AND PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.) CANON U.S.A. OR CANON CANADA SHALL NOT BE LIABLE FOR LOSS OF REVENUES OR PROFITS, INCONVENIENCE, EXPENSE FOR SUBSTITUTE EQUIPMENT OR SERVICE, STORAGE CHARGES, LOSS OR CORRUPTION OF DATA, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE OR MISUSE OF, OR INABILITY TO USE, THE PRODUCTS, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF CANON U.S.A. OR CANON CANADA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL RECOVERY OF ANY KIND AGAINST CANON U.S.A. OR CANON CANADA BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCTS SOLD BY CANON U.S.A. OR CANON CANADA AND CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, YOU ASSUME ALL RISK AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO YOU AND YOUR PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF USE OR MISUSE OF, OR INABILITY TO USE, THE PRODUCTS NOT CAUSED DIRECTLY BY THE NEGLIGENCE OF CANON U.S.A. OR CANON CANADA. (SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.) THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THE PRODUCTS, OR THE PERSON FOR WHOM IT WAS PURCHASED AS A GIFT, AND STATES YOUR EXCLUSIVE REMEDY.

Canon U.S.A.

You may obtain technical support for your Products as follows: • Internet support at www.usa.canon.com/support (E-mail support also available) • Telephone assistance from a Canon U.S.A. Customer Care representative free of charge during regular business hours at 1-800-OK-CANON (1-800-652-2666).

Canon Canada

You may obtain technical support for your Products as follows: • Internet support for English at www.canon.ca/english/cs (E-mail support also available) • Internet support for French at www.canon.ca/francais/cs (E-mail support also available) • Telephone assistance from a Canon Canada Customer Care representative free of charge during regular business hours at 1-800-OK-CANON (1-800-652-2666).

When you call, have your Products serial numbers and your date of purchase available to expedite service. A Canon Customer Care representative will attempt to diagnose the nature of the problem and correct it over the telephone. If the problem cannot be corrected over the telephone, you will be asked to follow the applicable procedures for MAIL-IN SERVICE. Note

that a dated proof of purchase is required at the time of service. This requirement will be satisfied by providing a copy of your dated bill of sale. Technical support program terms are subject to change without notice.

MAIL-IN SERVICE is a program under which your Products are repaired by a Canon U.S.A. or a Canon Canada authorized Products service provider. You will be given the name, address and phone number of an authorized Products service provider, by contacting 1-800-OK-CANON (1-800-652-2666) (Canon U.S.A. Customer Care representative / Canon Canada Customer Care representative).

It is your responsibility to properly package and send the defective Products, together with a copy of your dated proof of purchase, a complete explanation of the problem and a return address to the authorized Products service provider at your expense. Do not include any other items with the defective Products. The defective Products covered by this limited warranty will be repaired and returned to you without charge by the authorized Products service provider. Any Products received by the authorized Products service provider that are not covered by the limited warranty will be returned unrepaired, or at the discretion of the authorized Products service provider, you may receive a written estimate of repair at such cost as the service provider may establish from time to time.

This limited warranty gives you specific legal rights, and you may also have other rights, which vary from state to state (or province to province in Canada).

* The battery pack packaged with the Products carries a separate ninety (90) day limited warranty.

Canon U.S.A., Inc.
Canon Canada, Inc.