



Upholstered Furniture Warranty Information

Lifetime Limited Warranty

Internal structures:
Springs
Wood frames
Metal bases
Reclining mechanisms
Seat cushion foam
Feathers

Five-Year Limited Warranty

Electrical components
Mechanical components
Sleeper mechanisms
Sleeper mattresses

One-Year Limited Warranty

Finished wood
Plastic components
Metal components
FlexAire2™ mattress & pump
Battery packs
Filling materials
Pillow fiber filling
Upholstery materials*

**Specialty brand fabric warranties may vary. Please refer to the warranty tag for each fabric brand for complete warranty details.*

These warranties do not apply to bedroom, dining, home office, or occasional furniture.



FLEXSTEEL®
HOME

Upholstered Furniture Limited Warranty Information

Flexsteel upholstered home furniture limited warranties apply to the original purchaser for the specified periods of time (see reverse), beginning the date the product is purchased from an authorized Flexsteel retailer. Flexsteel products used under normal, indoor residential conditions are warranted against manufacturing and material defects for as long as the product remains in the original upholstery and for as long as parts are available.

For third-party warranties offered by other companies, contact those companies for further information.

Exclusions

Flexsteel products are not warranted against wear and tear or damage resulting from neglect, abuse, misuse, rental or commercial use, pets, extreme temperatures, exposure to sunlight, chemical treatments, excessive soiling, accidents, or improper storage, care, or cleaning. Please visit our website at www.flexsteel.com for proper care and cleaning instructions.

Flexsteel does not warrant the following:

- Normal fading, pilling, shading, wrinkling, shrinkage, stretching, wear, and color loss of fabrics and leathers.
- In-store samples or product designated "as is" at the time of purchase.
- Minor differences between your furniture and in-store samples, printed materials, and video or internet displays.

These warranties are valid for products purchased after June 2016.

Notes

The following are not considered defects:

- Color variations caused by lighting angles and markings displayed on fabrics such as velvets and silks.
- Leather stretching, oil absorption, patina development, color and grain variations, wrinkles, scratches, healed scars, and other natural markings. Leather is a natural material, and each hide is uniquely enhanced by these characteristics.

- Slight softening and flattening of seat cushion foam and fibers as a result of normal use and aging. Under normal use and conditions, cushions may lose up to one inch of the original height standard of the cushion foam core within the first year of use.
- Loss of resilience in seat cushion feather filling, loft, or crown. Regularly fluff and rotate cushions to redistribute materials and prevent uneven wear.
- Softening and flattening of ultra-soft back cushions with blown-in fiber filling as a result of normal use. Occasionally fluff these cushions to keep fibers evenly distributed and prolong softness.

Your Rights

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Service Claims

To request a service claim under these warranties, contact the Flexsteel retailer where you made your purchase or your nearest authorized Flexsteel retailer. To initiate a claim, you will need to provide proof of purchase. If the product is still under warranty, the retailer will make arrangements for repair or replacement. After the first year of the warranty period, the purchaser is responsible for the labor and shipping costs associated with returns and repairs.

Caution

- Use appropriate precautions to prevent young children and pets from playing on sleepers and reclining furniture. Always leave unoccupied reclining furniture in the closed, upright position to protect children and pets.
- Keep smoldering, smoking objects and open flames a safe distance from polyurethane foam to prevent furniture fires.

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These warranties do not apply to bedroom, dining, home office, or occasional furniture.



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Bedroom, Dining, Home Office, & Occasional Furniture Warranty Information

One-Year Limited Warranty

Bedroom furniture
Dining furniture
Home office furniture
Occasional furniture

Lifetime Limited Warranty

Drawer glides



FLEXSTEEL®
HOME

Bedroom, Dining, Home Office, & Occasional Furniture

Limited Warranty Information

Flexsteel bedroom, dining, home office, and occasional furniture limited warranties apply to the original purchaser for the specified periods of time (see reverse), beginning the date the product is purchased from an authorized Flexsteel retailer. Flexsteel products used under normal, indoor residential conditions are warranted against manufacturing and material defects for as long as the product remains in the original upholstery and for as long as parts are available.

For third-party warranties offered by other companies, contact those companies for further information.

Exclusions

Flexsteel products are not warranted against wear and tear or damage resulting from neglect, abuse, misuse, rental or commercial use, pets, extreme temperatures, exposure to sunlight, chemical treatments, excessive soiling, accidents, or improper storage, care, or cleaning. Please visit our website at www.flexsteel.com for proper care and cleaning instructions.

Flexsteel does not warrant the following:

- The natural darkening of wood finish or the contraction, expansion, or other changes of wood materials resulting from variations in temperature or moisture.
- Rusting or tarnishing of metal materials resulting from abrasive scratches.
- Stains or changes in color or texture of marble and stone materials.
- Small air bubbles, surface waviness, or light pitting on glass and mirror materials.
- Normal fading, pilling, shading, wrinkling, shrinkage, stretching, wear, and color loss of fabrics and leathers.
- In-store samples or product designated "as is" at the time of purchase.
- Minor differences between your furniture and in-store samples, printed materials, and video or internet displays.

These warranties are valid for products purchased after June 2016.

Notes

The following are not considered defects:

- Knots, mineral streaks and deposits, and pitch pockets in wood and variations in wood grain and color. Wood is a natural material, and these are normal characteristics that enhance its beauty.
- Differences in and changes to grain patterns, colors, and hues and the splitting and cracking of mahogany wood over time. These are normal, desirable characteristics of mahogany wood that do not affect its durability.
- Variations in color, shading, texture, and veining of marble and stones. These are normal characteristics that enhance the beauty of these materials.
- Color variations caused by lighting angles and markings displayed on fabrics such as velvets and silks.
- Leather stretching, oil absorption, patina development, color and grain variations, wrinkles, scratches, healed scars, and other natural markings. Leather is a natural material, and each hide is uniquely enhanced by these characteristics.

Your Rights

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Service Claims

To request a service claim under these warranties, contact the Flexsteel retailer where you made your purchase or your nearest authorized Flexsteel retailer. To initiate a claim, you will need to provide proof of purchase. If the product is still under warranty, the retailer will make arrangements for repair or replacement. After the first year of the warranty period, the purchaser is responsible for the labor and shipping costs associated with returns and repairs.

Caution

- Use anti-tipping devices to prevent furniture from tipping and injuring young children or pets.
- Avoid sitting on glass surfaces to prevent possible injury.
- Keep smoldering, smoking objects and open flames a safe distance from polyurethane foam to prevent furniture fires.



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