

Warranty

Prizer-Painter Stove Works, Inc. ("Prizer-Painter") warrants your BlueStar appliance ("product") purchased in the U.S. and Canada and installed in residential properties for normal residential use.

What Is Covered

Subject to the specific conditions and limitations below, this warranty covers parts and/or labor necessary to repair or replace any part of the product that contains defects in materials and workmanship.

Two Year Warranty. For two (2) years from the date of installation, this warranty covers all parts and labor necessary to repair or replace any part on the product except for the Cosmetic Component Warranty below.

Cosmetic Component Warranty. For thirty (30) days from the date of installation, this warranty covers scratches and dents, paint and porcelain blemishes, visible chips, etc.

Limitations of Coverage

- **Floor Models.** For one (1) year from the date of installation, this warranty covers all parts and labor necessary to repair or replace any part on the product except for cosmetic parts for which there is no warranty.
- The replacement of a part under this warranty does not extend the warranty period.
- Warranty service outside normal business hours and in areas beyond 50 miles one way from an authorized BlueStar retailer or service provider. The owner will be responsible for any and all costs associated with additional mileage, non-standard service or overtime, and special equipment required to remove the product so service may be performed.

This warranty is null and void:

- If the product is removed from where it was originally installed.
- If the original factory installed serial number is altered or removed from the product.

What Is Not Covered

This warranty does not cover, and specifically excludes:

- Product installed or used in any commercial or other non-residential property such as, but not limited to, day care facilities, fire stations, hotels, nursing homes, etc.
- Installation related issues including improper badge placement or installation inconsistent with the product specifications/installation instructions.
- Damage or repairs caused by alterations or modifications, abuse, misuse, neglect, or improper installation, mounting, handling, operation, maintenance, or storage.
- Normal adjustments after installation and setup.
- Normal wear, care, and maintenance of the product as described in the use and care manual.
- Service calls to educate the customer on the proper use and care of the product.
- Consumable parts such as water filters.
- Damage or repairs caused by unauthorized service or repairs, including unauthorized adjustments or calibrations performed on the product.
- Accidental or intentional damage.
- Damage or repairs as a result of natural disasters, fires, floods, earthquakes, winds, lightning, corrosive atmosphere, loss of electrical power to the product for any reason, or other conditions beyond Prizer-Painter's control.
- Damage or repairs caused by alteration for outdoor use.
- Damage or repairs caused by the use of harsh chemicals or cleaning products improperly applied.
- Liability or responsibility for damage to surrounding property including cabinetry, floors, ceilings, etc.
- Consequential or incidental damage, including but not limited to food or medicine loss, time away from work, restaurant meals, etc.

The terms of this warranty provide for repair of the product only. If the product cannot be repaired, Prizer-Painter, at its sole discretion, will determine whether to exchange the product.

Please see the Arbitration Clause and Related Provisions, which affect your legal rights. The Arbitration Clause is available at www.bluestarcooking.com.