

# Warranties

## Cardio

	PERFORMANCE SERIES	ENDURANCE SERIES	LIFESTYLE SERIES
*Frame	7 Years	7 Years	7 Years
Drive Motor (Treadmills)	Lifetime	Lifetime	7 Years
JID Hybrid Generator (Other Cardio)	5 Years	5 Years	5 Years
Parts & Labor	3 Years	3 Years	3 Years
**Wear Items	90 Days	90 Days	90 Days

	T7XII/T7XE/T5X TREADMILL	T3XM/T3XE/T3X/T3XH TREADMILL	T1XE/T1X TREADMILL
*Frame	7 Years	7 Years	7 Years
Drive Motor	Lifetime	7 Years	7 Years
Parts& Labor	3 Years	3 Years	3 Years
**Wear Items	90 Days	90 Days	90 Days

	A7XII/A7XE/A5X/A3XE/A3X ASCENT	E7XII/E7XE/E5X/E3XE/E3X ELLIPTICAL	S7XII/S7XE/S5X/S3XE/S3X STEPPER
*Frame	7 Years	7 Years	5 Years
JID Hybrid Generator	5 Years	5 Years	5 Years
Parts & Labor	3 Years	3 Years	3 Years
**Wear Items	90 Days	90 Days	90 Days

	C7XII/C7XE/C5X/C3XE/C3X CLIMBMILL	H7XII/H7XE/H5X/H3XE/H3X HYBRID	U7XII/U7XE/U5X/U3XE/U3X UPRIGHT
*Frame	7 Years	7 Years	7 Years
JID Hybrid Generator	5 Years	5 Years	5 Years
Parts & Labor	3 Years	3 Years	3 Years
**Wear Items	90 Days	90 Days	90 Days

	R7XII/R7XE/R5X/R3XE/R3X RECUMBENT	E1XE/E1X/R1XE/R1X/U1XE/U1X †
*Frame	7 Years	7 Years
JID Hybrid Generator	5 Years	5 Years
Parts & Labor	3 Years	3 Years
**Wear Items	90 Days	90 Days

\*Frame is defined as the welded metal base of the unit and does not include removable parts.

\*\*Wear Items include Headphone Jack, USB Port, Batteries, Belts (drive/pulley), Straps. No Labor.

† Warranty limited to 6 hours of use per day. Full commercial warranty not available on 1-Series cardio.

## Strength

	ULTRA/VERSA/AURA/MAGNUM/VARSITY	INTELLIGENT TRAINING CONSOLE
**Frame (Not Coatings)	10 Years	

Weight Stacks	5 Years	
Pulleys	5 Years	
Pivot Bearings	5 Years	
Parts & other items not specified	3 Years	3 Years
Labor (Excluding Upholstery/Cables/Grips)	3 Years	3 Years
Upholstery/Cables/Springs/Grips	1 Year	
Accessories	6 Months	
Platforms: Outside Metal Rails	3 Years	
Platforms: Wood and Rubber Inserts	1 Year	

\*\* Frame is defined as the welded metal base of the unit and does not include removable parts.

## EXCLUSIVE REMEDY

The exclusive remedy for any of the above warranties shall be repair or replacement of defective Parts, or the supply of Labor to cure any defect, per the terms of the Commercial Warranty. All Labor shall be supplied by the local Matrix certified technician. The Product must be located within that service provider's service area. Products located outside service area will not be covered by the Labor warranty.

## EXCLUSIONS AND LIMITATIONS

1. This warranty applies only to the original owner and is not transferable.
2. Under no circumstances will MATRIX FITNESS be liable by virtue of this warranty or otherwise for damage to any person or property whatsoever for any special, indirect, incidental, secondary or consequential losses, damages or expenses in connection with exercise products.
3. This warranty is expressly limited to the repair or replacement of a defective Frame, Motor, Electronic component, or Part. Repair or replacement will be at the discretion of MATRIX FITNESS, and is the sole remedy of the warranty.
4. Do not use equipment in any location that is not climate controlled, such as but not limited to garages, porches, pool rooms, saunas, bathrooms, car ports or outdoors. Failure to comply may void the warranty.

5. This warranty does not cover normal wear and tear – including but not limited to: USB port, headphone jack and iPod cord, cuts in upholstery, damage caused externally that is not due to a manufacturer defect, improper assembly or maintenance, or installation of parts or accessories not originally intended or compatible with the MATRIX FITNESS Product as sold.
6. This warranty does not cover damage or failure due to accident, abuse, corrosion, discoloration of paint or plastic, neglect, theft, vandalism, fire, flood, wind, lightning, freezing, or other natural disasters of any kind, power reduction, fluctuation or failure from whatever cause, unusual atmospheric conditions, collision, introduction of foreign objects into the covered unit, or modifications that are unauthorized or not recommended by MATRIX FITNESS.
7. Parts reconditioned to As New Condition by MATRIX FITNESS or its vendors may sometimes be supplied as warranty replacement parts and constitute fulfillment of warranty terms. Any warranty replacement parts shall be warranted for the remainder of the original warranty term.
8. The warranty does not cover damage or equipment failure due to electrical wiring that is not in compliance with applicable electrical codes and MATRIX FITNESS' Owner's Manual specifications.
9. Matrix Ultimate™ treadmill decks will NOT be replaced unless both surfaces are worn through. Deck & belt replacement limited to one per treadmill.

NOTE: Historically, one surface of the average Ultimate Deck and belt will last 4 years in a high use facility.

This warranty shall NOT apply to the following:

1. Failure to provide reasonable and necessary maintenance as outlined in the Owner's Manual.
2. Software limitations and upgrades.
3. Batteries or other consumable goods.
4. Cosmetic items.
5. Repairs performed on equipment missing a serial number or with a serial number tag that has been altered or removed.
6. Service calls to correct installation of the equipment or instructing on use of equipment.
7. Pick-up, delivery or freight charges involved with repairs.
8. Any labor charges incurred beyond the applicable labor warranty.

MATRIX FITNESS expressly disclaims all other warranties, express or implied, including but not limited to all warranties of fitness for a particular purpose or of merchantability. This warranty gives you specific legal rights, and your rights may vary from state to state.