

# Terms and Conditions

Read this document before operating the mobile device, accessories, or software (defined collectively and individually as the “Product”) and keep it for future reference. This document contains important Terms and Conditions. Electronic acceptance, opening the packaging, use, or retention of the Product constitutes acceptance of these Terms and Conditions.

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Samsung Electronics America, Inc.

85 Challenger Road

Ridgefield Park, NJ 07660

Phone: 1-800-SAMSUNG (726-7864)

Internet: [www.samsung.com](http://www.samsung.com)



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## Important legal information

**Arbitration Agreement** - This Product is subject to a binding arbitration agreement between you and SAMSUNG ELECTRONICS AMERICA, INC. (“Samsung”). You can opt out of the agreement within 30 calendar days of the first consumer purchase by emailing [optout@sea.samsung.com](mailto:optout@sea.samsung.com) or calling 1-800-SAMSUNG (726-7864) and providing the applicable information.

The full Arbitration Agreement, Standard One-year Limited Warranty, End User License Agreement (EULA), and Health & Safety Information for your device are available online at <https://www.samsung.com/us/Legal/Gear-HSGuide/>

## FCC ID and model number

This device has **FCC ID**: A3LSMR190L (Left ear) and A3LSMR190R (Right ear) and **Model number**: SM-R190.

## SAR limit

Your device conforms to FCC standards that limit human exposure to RF (radio frequency) energy emitted by radio and telecommunications equipment.

These standards prevent the sale of mobile devices that exceed a maximum exposure level (known as the Specific Absorption Rate, or SAR) of 1.6 W/kg (head and trunk)

## Health and Safety

**WARNING!** To avoid electric shock and damage to your device, do not charge device while it is wet or in an area where it could get wet. Do not handle device, charger or cords with wet hands while charging.

**Caution!** If you feel discomfort while using the device, stop using it and remove it. If your device becomes hot to the touch, please remove it until it cools.

## Maintaining water resistance

The earbuds support water-resistance but the earbuds may be damaged if used in conditions inconsistent with the IPX7 standard. Follow these instructions carefully, as failure to do so may result in damage to your devices. The charging case does not support water-resistance.

- Do not immerse the devices in fresh water deeper than 1 m or keep them submerged for more than 30 minutes.
- Do not expose the devices to water moving with force or running water
- Do not wear the devices while swimming, showering, playing water sports, or while in a sauna.
- Do not put the devices into a washer or dryer.
- It is not recommended to use the devices in water.

- If the devices are exposed to fresh water, dry them thoroughly by wiping them with a clean, soft cloth and shaking them to remove the water from the devices. Do not expose or immerse the devices to other liquids, such as salt water, swimming pool water, soapy water, oil, perfume, sunscreen, hand cleaner, chemical products such as cosmetics, ionized water, alcoholic beverage, or acidic liquids. If the devices are exposed or immersed in any of the liquids above, rinse them with fresh water in a bowl and dry them thoroughly by wiping them with a clean, soft cloth and shaking them to remove the water from the devices before inserting them into the charging case. If you do not follow these instructions, the water can enter the devices' joints and affect their appearance, the speakers, and other functionalities.
- The devices have been tested in a controlled environment and certified to be water-resistant in specific situations (meets requirements of classification IPX7 as described by the international standard IEC 60529-Degrees of Protection provided by Enclosures [IP Code]); test conditions: room temperature, fresh water, 1 metre, 30 minutes).

## Health monitoring

When the device is synced with a compatible Samsung Health app, you can use additional features.

**Note:** The information gathered from this device, Samsung Health, or related software is not intended for use in the diagnosis of disease or other conditions, or in the cure, mitigation, treatment or prevention of disease.

## Samsung mobile products and recycling

**WARNING!** Never dispose of batteries in a fire because they may explode. Do not disassemble, crush, puncture, heat, burn or reuse.

For battery and cell phone recycling, go to [call2recycle.org](http://call2recycle.org) or call 1-800-822-8837. For more recycling information, go to our website: [www.samsung.com/recycling](http://www.samsung.com/recycling) or call 1-800-SAMSUNG.



## FCC Part 15 Information and Notices

This device complies with part 15 of the FCC Rules. Operation is subject to conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## FCC Radiation Exposure Statement

This equipment complies with FCC Radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

## Device temperature

**Caution!** Some applications or prolonged usage may increase device temperature.

If the device feels hot to the touch, discontinue use and close all applications or turn off the device until it cools.

Always ensure that the device has adequate ventilation and air flow. Covering the device can trap any dissipating heat and redirect it back to the device while it is active.