

WINSTON®

USE & CARE

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WARRANTY

## How To Care For Your New Winston Furniture

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Fine outdoor furniture deserves exceptional care. Winston furniture can be enjoyed for many years when well maintained.

### Aluminum

Wash the furniture with a solution of mild detergent and water, rinse with clear water and dry thoroughly.

A clear automobile wax can be applied to smooth frame finishes to provide better protection against harmful ultraviolet exposure and salt air. DO NOT use any kind of wax, abrasive materials, or strong detergents on TEXTURED finishes.

### Wood

Left alone to age, the natural color of teak furniture will weather to a soft, silver grey. This process will take approximately nine months, depending on the degree of sunlight and rain exposure. Imperfections, which are inherent properties of the wood, will show over time, enhancing the beauty of the furniture. In humid or wet climates, or after rains, the wood may naturally expand and contract, causing the grain to rise. This is to be expected with exposure to the elements and will stabilize after the initial weathering occurs.

To maintain teak furniture, use a soft bristled utility brush and stroke lightly in the direction of the grain to remove surface dust. For more stubborn dirt, the wood may be washed with a mild solution of four parts laundry detergent or dishwashing soap to one part bleach in water, then rinsed thoroughly and allowed to dry completely. Oiling the wood may cause mildew or irregular coloring.

### Woven

Woven furniture is made of durable and weatherproof extruded polyethylene resin weave. Light stains and soils may be removed with a solution of mild powder laundry detergent and water. Apply to the surface with a soft nylon brush. Brush lightly until clean. Rinse with clean water and allow to air dry. Avoid using a cloth to wipe clean or dry as it can be abrasive.

### Vinyl Strap or Sling

To vinyl strap and sling surfaces, apply a quality vinyl protectant to guard against the effects of air pollution, salt air build-up, and mildew growth.

Light stains can be removed with a solution of mild detergent and water, rinsed with clear water, and dried thoroughly. Mildew and heavy stains can be removed with a quality commercial outdoor furniture cleaner and protectant.

*Note: Some suntan and sun block products may be harmful to weaves, cushions, mesh, and vinyl straps. Do not allow such products to come in contact with any seating surfaces to avoid deep penetrating stains, which are not covered under warranty.*

### Fabric of Suncloth® Strap

Fine outdoor fabrics were designed to endure years of sun, soil and moisture. Light stains can be removed with a solution of mild detergent and water, rinsed with clear water, and dried thoroughly. Mildew and heavy stains can be removed with a quality commercial outdoor furniture cleaner and protectant. For best protection, perform this maintenance two to three times a year; although, these durable materials can be safely cleaned as often as desired.

*Note: Do not use bleach on printed acrylic fabrics. Do not use solvent-type materials on woven vinyl, woven blend, or ultra woven blend fabrics as they will damage the yarns. Do not use chlorine based cleaners. Do not dry clean or use a washing machine or dryer. Do not steam or use water at temperatures above 100°F when washing.*

### Adjustable

Care should be taken to stabilize chaises and adjustable chairs at the desired set point before reclining into the furniture. This is best done standing next to the furniture until the desired position is selected and secured. Do not adjust furniture while in use.

## Residential Warranty

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### Aluminum Frame Fifteen (15) Years

If the aluminum furniture frame fails structurally (i.e. broken frame or welds) within 15 years from the date of purchase, we will replace, repair, or refinish the frame in the original color and style if available or in a similar color and style if the original has been discontinued.

### Paint Finish Five (5) Years

If the finish blisters or peels within five years from the date of purchase, Winston will repair or refinish the frame in the original color and style if available or in a similar color and style if the original has been discontinued.

### Vinyl or Suncloth® Strap Five (5) Years

If a strap breaks within five years from the date of purchase, a replacement strap will be sent directly to you, upon receipt of the broken strap, in the original color and style if available or in a similar color and style if the original has been discontinued. If a strap becomes faded or mildewed within two years from the date of purchase, a replacement strap will be sent directly to you, upon receipt of the faded or mildewed strap, in the original color and style if available or in a similar color and style if the original has been discontinued.

### Wood Three (3) Years

If the wood fails structurally (i.e., broken frame) within three (3) years from the date of purchase, we will, at our option, repair or replace the product in the original color and style, if available, or in a similar color and style if the original has been discontinued. Wood requires user maintenance and changes in the color of wood are normal and should be expected to occur over time as the natural material ages. Small cracks, which may appear in the end grain of wood when exposed to the elements, and any change of appearance (such as fading and/or color changes) due to usual weathering are not covered by this warranty. Components such as chair feet are subject to wear and tear and are not considered part of the frame.

### Woven Furniture / Woven & Faux Components Three (3) Years

If a woven component fails structurally (i.e. broken frame, welds, or resin), or if the weave unravels or fades excessively within three years from the date of purchase, we will replace, repair or refinish the product in the original color and style if available or in a similar color and style if the original has been discontinued.

### Aluminum Table Tops Three (3) Years

If an aluminum top fails structurally within three years from the date of purchase, we will, at factory option, repair or replace the table top, in the original color and style if available or in a similar color and style if the original has been discontinued. Some table tops have painted decorations which may fade when exposed to direct sunlight. This fading is excluded from the warranty.

### Fabric on Cushions, Slings and Umbrellas Two (2) Years

If the fabric on a cushion, sling, or umbrella tears, mildews, or fades excessively within two years from the date of purchase, we will repair or replace the fabric in the original color and pattern if available or in a similar color and pattern if the original has been discontinued.

### Umbrellas and Umbrella Bases Two (2) Years

If an umbrella or umbrella base fails structurally within two years from the date of purchase, we will, at factory option, repair or replace the umbrella or umbrella base in the original color and style if available or in a similar color and style if the original has been discontinued.

### Gas Fire Pit Hardware One (1) Year

Fire Pit hardware including burner, burner tray, hoses, lines, regulator, valves, fittings and fire media are covered for one year against manufacturer's defects.

### Component Parts One (1) Year

If a component part (glides, bolts, wheels, etc.) fails due to manufacturing defects within one year from the date of purchase, we will, at factory option, repair or replace the part in the original color and style if available or in a similar color and style if the original has been discontinued.

## Contract/Commercial Or Non-Residential Warranty

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### Extruded Aluminum Frame Five (5) Years

### Finish Two (2) Years

### Vinyl Strap Two (2) Years

### Woven Components Two (2) Years

### All Aluminum Tops Two (2) Years

### Fabric One (1) Year

### Umbrellas and Umbrella Bases One (1) Year

### Component Parts One (1) Year

### Gas Firepit Hardware One (1) Year

## Exclusions

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Failure caused by unreasonable or abusive use, fire, freight damage, acts of nature (such as, but not limited to freezing or high winds), suntan oil or other chemicals, normal fading, scratching or chipping of the finish, fading, weathering, staining or discoloration of furniture, accidental damage repair or modifications by consumer, glass breakage, commercial use, and normal wear and tear are excluded from the warranty. Steel furniture is not warranted against rust.

## Winter Storage

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All furniture should be stored in an upright position to allow for proper water drainage. Storing furniture upside-down may cause water to accumulate and freeze inside the frame, causing serious structural damage that is not covered by the warranty.

## Shipping

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If required, Winston will pay for shipping (for frames) of damaged or replacement products for a period of three years from the date of purchase. If the product is warranted for a period of less than three years (fabrics, etc.) Winston will pay for shipping of the damaged or replacement product during the warranty period.

This warranty is a limited warranty and applies to the original purchaser only. Proof of purchase is required. Warranty coverage begins on the date of purchase. This is a residential warranty and does not apply to commercial use.

*Note: Winston or its suppliers may discontinue any component parts such as fabric, paint, etc., at any time.*

Winston reserves the right to determine whether to replace, repair, or refinish and mode of transportation of authorized returns.

## Return Of Furniture

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If it becomes necessary to return furniture, the original purchaser must provide proof of purchase when making a claim. Prior written authorization from the factory is required to obtain a Return Goods Authorization (RGA) number. This RGA number must be attached to each piece of furniture returned to the factory.

**For additional information or service, contact your Winston dealer or call: 800.339.5080.**

Winston presents casual outdoor furniture that caters to the style-conscious yet discriminating consumer. Through the merging of contemporary manufacturing technologies, weather-resistant materials, and eclectic designs, the collections represent desirable and enduring casual furnishings.

Winston's diverse offering represents the finest in extruded and cast aluminum casual furniture. Contemporary and durable fabric slings and tailored cushions complete the individual collections. Winston depicts stylish and distinguished furnishings for year-round enjoyment.

Committed to Excellence

WINSTON<sup>®</sup>  
FURNITURE COMPANY  
———— est. 1975 ————

WINSTONFURNITURE.COM