

# HP Chromebook 14-ca010nr



**For work and play.  
And play. And play.**

This entertaining Chromebook provides a seamless Chrome experience and easy access to Android apps via Google Play. Enjoy all the power you need and exciting entertainment features to do more.

## Product overview

- **Immersive entertainment:** Make this the perfect PC for your daily dose of entertainment. Includes dual speakers and Audio by B&O. Plus, a 180° hinge that makes it easy to collaborate and share with others.
- **Power through the day:** Delivers plenty of power to take on your day. Also, get great connectivity and up to 11 hours and 30 minutes of battery life.<sup>(71)</sup>
- **The best of Chrome OS:** Enjoy access to all your favorite Android apps, and a secure online experience with Chrome OS.<sup>(93)</sup>

## Key specifications

- **Operating system:** Chrome
- **Processor:** Intel® Celeron® Processor N3350<sup>(2b)</sup>
- **Display:** 14.0-inch diagonal HD SVA anti-glare WLED-backlit<sup>(33)</sup>
- **Memory:** 4 GB LPDDR4-2400 SDRAM (onboard)
- **Internal storage:** 32 GB eMMC<sup>(4d)</sup>
- **Graphics:** Intel® HD Graphics 500<sup>(14)</sup>
- **Sound:** B&O with dual speakers
- **Battery life:** Up to 11 hours and 30 minutes (mixed usage)<sup>(71)</sup>
- **Wireless:** Intel® 802.11b/g/n/ac (2x2)<sup>(19a)</sup> Wi-Fi and Bluetooth® 4.2 Combo<sup>(26)</sup>
- **Camera:** HP TrueVision HD Camera with integrated dual array digital microphones<sup>(89)</sup>
- **Product weight:** 3.58 lb<sup>(76)</sup>

## Product features

- **Chrome:** Experience an easy-to-use operating system designed for security and speed.
- **USB-C™:** Charge or connect a display from one reversible port with 5Gb/s signaling rate.<sup>(42)</sup>
- **Sleek design:** Easily take this thin and light PC from room to room or on the road.
- **Rock-solid connections:** With the latest 802.11 a/c (2x2) Wi-Fi adapter and Bluetooth® 4.2, all your connections are rock solid and up to 6 times faster than 802.11n 1x1.<sup>(18)(19a)(26)</sup>
- **High-definition display:** Enjoy your entertainment with the great quality and high-definition detail of 1 million pixels.<sup>(33)</sup>
- **Dual-core Intel® Celeron® processor:** The perfect combination of performance, power consumption, and value helps your device run smoothly.
- **Intel® HD graphics:** Renders all the visuals on screen with smooth, vivid quality.
- **32 GB eMMC storage:** An embedded Multimedia Card provides reliable flash-based storage at a great value. And without the moving parts of a traditional hard drive, there's a lower chance of failure and damage.
- **DDR4 RAM:** With its higher bandwidth, everything from multi-tasking to playing games gets a performance boost.
- **Google Play Store:** Access millions of Android apps for entertainment and productivity.<sup>(86)</sup>
- **HP TrueVision HD Camera:** Video chat with vibrant clarity, even in low light.<sup>(89)</sup>

## Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Chromebook that meets strict energy-efficiency and helps reduce your carbon footprint.

- EPEAT® Silver registered<sup>(27)</sup>
- Mercury-free display backlights
- Arsenic-free display glass

## Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

### Included with your product:

- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **Technical Support:** Complimentary limited technical support including initial setup support, is available from HP via multiple contact methods for 90 (ninety) days from date of purchase.

### Support Options:

- **HP Support Assistant - HPSA:** Optimized to enhance your support experience. Help for your PC and HP printers whenever you need it.<sup>(56)</sup>
- **Online Support:** For technical support with this product, visit HP Customer Support <http://support.hp.com>.<sup>(9)</sup>
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Community at [hp.com/go/community](http://hp.com/go/community), on Twitter at [twitter.com/HPsupport](https://twitter.com/HPsupport), and Facebook at [facebook.com/HPsupport](https://facebook.com/HPsupport).<sup>(9)</sup>

### Extend your coverage:

- **SmartFriend, part of HP Care:** Experts are available 24/7 to handle any tech issue, on any device, from any brand. Visit [www.hp.com/go/smartfriend](http://www.hp.com/go/smartfriend) to learn more or call toll-free 1-844-814-1800 to get started.<sup>(95)</sup>
- **Care Packs, part of HP Care:** Extend protection beyond the standard limited warranty. For more info, visit [www.hp.com/go/carepack-services](http://www.hp.com/go/carepack-services) or call toll-free at 1-877-232-8009.<sup>(83)</sup>



## Specifications

<b>Operating system</b>	• Chrome
<b>Processor</b>	• Intel® Celeron® Processor N3350 <sup>(2b)</sup> • Dual-Core
<b>Processor speed</b>	• 1.1 GHz base frequency, up to 2.4 GHz burst frequency <sup>(2c)</sup>
<b>Processor cache</b>	• 2 MB Cache
<b>Memory</b>	• 4 GB LPDDR4-2400 SDRAM (onboard)
<b>Accessible memory slots</b>	• Memory slot not user accessible
<b>Video graphics</b>	• Intel® HD Graphics 500 <sup>(14)</sup>
<b>Internal storage</b>	• 32 GB eMMC <sup>(4d)</sup>
<b>Finish and features</b>	• Top cover: Snow white • Keyboard deck: Light snow white with a brushed pattern
<b>Camera</b>	• HP TrueVision HD Camera with integrated dual array digital microphones <sup>(69)</sup>
<b>Display</b>	• 14.0-inch diagonal HD SVA anti-glare WLED-backlit, 220 nits, 45% NTSC (1366 x 768) <sup>(20)(33)</sup>
<b>Screen to body ratio</b>	• 76% <sup>(40)</sup>
<b>Wireless connectivity</b>	• Intel® 802.11b/g/n/ac (2x2) <sup>(19a)</sup> Wi-Fi and Bluetooth® 4.2 Combo <sup>(26)</sup>
<b>Digital media</b>	• Micro SD media card reader
<b>Sound</b>	• B&O with dual speakers
<b>Integrated keyboard</b>	• Full-size island-style snow white keyboard and Touchpad with multi-touch gesture support
<b>External notebook ports</b>	• 2 USB 3.1 Gen 1 Type-C™ (5 Gb/s signaling rate, Power Delivery) <sup>(42)</sup> • 2 USB 2.0 Type-A (HP Sleep and Charge) • 1 Headphone-out/microphone-in combo jack
<b>Dimensions</b>	• <b>Unpackaged:</b> 13.27 in (W) x 8.94 in x (D) x 0.72 in (H) • <b>Packaged:</b> 17.68 in (L) x 2.72 in (W) x 12.00 in (H)
<b>Weight</b>	• <b>Unpackaged:</b> 3.58 lb <sup>(76)</sup> • <b>Packaged:</b> 4.87 lb

## Learn more at [hp.com](http://hp.com)

<sup>(2b)</sup> Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance. Intel, Pentium, Intel Core, Celeron, Intel logo and the Intel Inside logo are trademarks of Intel Corporation in the U.S. and other countries. <sup>(2c)</sup> Burst frequency performance varies depending on hardware, software and overall system configuration. <sup>(4d)</sup> For storage drives, GB = 1 billion bytes. Actual formatted capacity is less. Up to 5.1GB of disk is reserved for system recovery software. <sup>(8)</sup> Internet service required and not included. Availability of public wireless access points limited. <sup>(14)</sup> Shared video memory (UMA) uses part of the total system memory for video performance. System memory dedicated to video performance is not available for other use by other programs. <sup>(19b)</sup> Based on HP internal testing with MP4 playing, clamshell mode, 3 meter distance from wireless access point. Actual results may vary. <sup>(19a)</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 5 (802.11ac) is backwards compatible with prior Wi-Fi 5 specs. <sup>(20)</sup> All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower. <sup>(26)</sup> Bluetooth® is a trademark owned by its proprietor and used by Hewlett-Packard Company under license. <sup>(27)</sup> EPEAT® Silver registered where applicable. EPEAT registration varies by country. See [www.epeat.net](http://www.epeat.net) for registration status by country. Search keyword generator on HP's 3rd party option store for solar generator accessories at [www.hp.com/go/options](http://www.hp.com/go/options). <sup>(28)</sup> Lock sold separately. <sup>(33)</sup> High-definition (HD) content is required to view high definition images. <sup>(40)</sup> Percent of active plus nonactive viewing area to active viewing area plus border. Measure with lid vertical to the desk. <sup>(42)</sup> USB Type-C™ and USB-C™ are trademarks of USB Implementers Forum. <sup>(53)</sup> Call 1.800.474.6836 or [www.support.hp.com](http://www.support.hp.com) for more information on Care Packs available after 90 days. After 90 days, an incident fee may apply. <sup>(54)</sup> For more information visit <http://www.hp.com/go/hpsupportassistant>. (Link will vary outside of the U.S.) HP Support Assistant is only available on Windows-based PCs. Internet connection required for updating and connecting to HP Support. <sup>(71)</sup> Testing conducted by HP using Google Chrome OS power LoadTest. Battery life will vary and the maximum capacity of the battery will naturally decrease with time and usage. See <http://www.chromium.org/chromium-os/testing/power-testing> for test details. <sup>(76)</sup> Weight and system dimensions may fluctuate due to configuration and manufacturing variances. <sup>(83)</sup> Service levels and response times for Care Packs may vary depending on your geographic location. Restrictions and limitations apply. Service starts at date of hardware purchase. HP Care Packs are sold separately. For details, visit [www.hp.com/go/carepack-services](http://www.hp.com/go/carepack-services). <sup>(86)</sup> Google Play Store apps sold separately and not included. ©2019 Google Inc. All rights reserved. Google and the Google Logo are registered trademarks of Google Inc. <sup>(89)</sup> Features may require software or other 3rd party applications to provide the described functionality. Internet service required and not included. <sup>(93)</sup> Android apps sold separately and not included. Android name, logo, and other trademarks are property of Google Inc. Android is a trademark of Google Inc. Features vary by product. Please refer to specific product presentations for full information. <sup>(95)</sup> HP SmartFriend will support any major brand of computer and tablet running Microsoft Windows, OSX, iOS, Android, and Chrome OS. 24x7 support is available in English and in the US & Canada (excluding the Province of Quebec) only. Service availability varies by country/region. Internet connection required for remote support. Remote support not available for tablets. Not all service plans cover support for tablets. HP SmartFriend sold separately or as an add-on feature. 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<b>Security</b>	• Kensington Nano Security Slot™ <sup>(28)</sup>
<b>Power</b>	• 2-cell 47 Wh Li-ion polymer battery • 45W AC adapter
<b>Battery life</b>	• Up to 11 hours and 30 minutes (mixed usage) <sup>(71)</sup>
<b>Warranty and support</b>	• 1-year limited hardware warranty. Additional information available at <a href="http://www.support.hp.com">www.support.hp.com</a> <sup>(9)</sup> • 90 days limited technical support for software and initial setup (from date of purchase) <sup>(53)</sup>

## Software

<b>Productivity and tools</b>	• <b>Google Play Store:</b> The millions of Android apps you know and love on your phone and tablet can now run on your Chrome device without compromising their speed, simplicity, or security. <sup>(9)(86)</sup>
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## Additional Information

<b>Product number</b>	• 7ZV00UA#ABA
<b>Ad embargo date</b>	• 09/29/2019
<b>UPC Code</b>	• 193905968336
<b>Country of origin</b>	• China
<b>Tariff number</b>	• 8471300000
<b>Pallet information</b>	• <b>Dimensions:</b> 42.32 in (H) x 39.37 in (W) x 47.24 in (L) • <b>Total weight:</b> 530.70 lb • <b>Layers:</b> 3 • <b>Products per layer:</b> 34
<b>Battery regulatory data</b>	• <b>Transportation or storage regulations:</b> Y • <b>UN# and proper shipping name:</b> UN3481 - Lithium ion batteries packed with equipment • <b>Number of batteries:</b> 1 • <b>Primary battery regulated material:</b> 190g • <b>Primary battery watt hours:</b> 47 • <b>Applicable CPSC regulations:</b> N

