



April 27, 2016

Mr. Billy Abt  
President  
ABT Electronics & Appliances  
1200 North Milwaukee Avenue  
Glenview, IL 60025

Dear Billy:

I am very pleased to congratulate you on the 80th anniversary of Abt Electronics.

The selling/buying environment and our world has changed greatly since David and Jewel Abt opened Abt Radio in 1936. However, their focus on customer satisfaction and the principles of ethical business practices continues. As I recently shared with the Chicago Tribune reporter, I truly believe your family has raised the bar for ethical business practices for others to follow.

Abt has smartly combined the best attributes of a family-operated business with the ongoing need to constantly adapt to today's consumer-oriented marketplace.

Congratulations to everyone at Abt Electronics for your service and success in continuing a proud legacy with the goal of providing complete satisfaction to the customers.

Sincerely,

Steve J. Bernas  
President & CEO  
[sbernas@chicago.bbb.org](mailto:sbernas@chicago.bbb.org)

SJB:kms

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